

# PENRITH CITY COMMUNITY NEWS

The official newsletter of Penrith City Council March 2019 edition



Join thousands of other local residents and have your voice heard on a range of Council projects, plans and activities at yoursaypenrith.com.au. For example, in recent months, we have invited community feedback to help us make good decisions about:

- flood studies for Emu Plains, the Nepean River and Peach Tree and Lower Surveyors Creeks
- various playground upgrades
- upgrading Mulgoa Park
- finding the right location for the new Mulgoa Rural Fire Service station
- designing a Cambridge Park youth space, and
- planting 400 street trees in North St Marys.

Register by Monday 8 April and you will go into the draw to win a Vista Adventure Tours motorcycle tour. Three runners up will receive a Jetpack Adventures experience – see yoursaypenrith.com.au for the terms and conditions.



In the months ahead we will be asking the community to have input into and comment on some important documents and plans.

In May, you will have the chance to see and comment on our planned work activities for the 2019-20 financial year, and where the money will come from, when our draft Operational Plan 2019-20 and Delivery Program 2017-21 are on public exhibition.

We will also be seeking your input into the development of a Local Strategic Planning Statement, and a review of Penrith's Local Environmental Plan, as well as your comments on our draft Sport, Recreation, Play and Open Space Strategy.

Many of the projects and services Council delivers are set by the State or Federal Government. But even then, where there is an opportunity for Council to influence a project or service, we speak up and advocate for the Penrith community, so we turn to you to inform our decisions.

# JOIN OUR COMMUNITY PANEL



Our last community panel in 2015 considered what services and infrastructure we need in Penrith.

Planning decisions influence the character and identity of our City. We would like your help to guide how we shape Penrith's future. You are invited to register your interest to join a Community Panel to be involved in discussions with other residents and Council staff on the Local Strategic Planning Statement and Local Environmental Plan review. The group will meet four times over the next 10 months. Register at yoursaypenrith.com.au by Monday 8 April.

# HOW DO YOU WANT US TO ENGAGE WITH YOU?

Before Council makes a decision about an important strategy, program or project, we listen to the community, to understand your experiences, priorities and ideas. Even for minor projects we try to inform and listen to those directly affected. Depending on the project we also listen to local service providers, businesses and aggregies.

Over the coming months we will be asking you to let us know how you want Council to inform and engage with you before and after we make decisions. Register at yoursaypenrith.com.au and keep an eye on your email inbox for an invitation to tell us what you think about this and many other matters.

Penrith Civic Centre 601 High Street, Penrith **Queen Street Customer Service Centre** 

207-209 Queen Street, St Marys

Ph: 4732 7777 Fax: 4732 7958 Email:

council@penrith.city

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PENRITH CITY COUNCIL









**EAST** 

WARD

NORTH

WARD

Aaron Duke 0404 085 981

Ross Fowler OAN 0419 738 484

0411 427 812







Greg Davies 0419 177 259



You can stay up to date with Council news and events by following Council on twitter and liking Council's page on facebook

# **MAYOR'S MESSAGE**

Welcome to our first newsletter of 2019. As we look back on the first quarter of 2019 there's much to share and celebrate, so read on and connect with us if you want to get involved or find out more.

January is one of my favourite months, not only do we get the chance to celebrate our national day, but Council has the opportunity to acknowledge outstanding ndividuals from our local community. Our Citizen of the Year awards recognise individuals and groups for their hard work and the important contributions they make. Congratulations to this year's recipients: Farah Madon, Joh Dickens, Grace Brinkley OAM, Marlene Harris, Sean Hogan, Melissa Spurrier and Orchard Hills Rural Fire Brigade.

We live in a City that loves its sport and has proved to be a great nursery for developing sporting talent of the highest calibre. We host major sporting events like the International Rowing Regatta, Canoe Slalom Championships and the Matildas International matches. Attracting and nurturing talent is possible because of our great facilities, but continuing to improve these to keep our city at the top of our game is an ongoing focus for Council.

Our River, loved by residents and visitors alike, just keeps getting better, and we welcome the recent announcement of two significant upgrade projects to transform this area and build on the community's 'our river masterplan' vision. Regatta Park



will be upgraded thanks to State, Federal and Council funding under the City Deal Liveability fund, providing more quality recreation, leisure and green spaces along our beautiful river. The new space will feature event and festival spaces, picnic areas, river terraces, a regional playground and a new dining experience with expansive river views.

On the eastern side of the river, work is progressing well on the new boat ramp and the new restaurant precinct is now open, giving locals and visitors a new dining experience in a wonderful location.

Council appreciates ongoing feedback from residents as we continue to work to provide and facilitate the best amenities across our city.



Cr Ross Fowler OAM **Penrith City Mayor** 

# WHAT DO YOUR **RATES HELP PAY FOR?**

Council is spending \$281.2m for the Penrith community this financial year, with 54.6% (approximately \$2 a day per resident) coming from rates and waste charges. So your rates help Council fund many things, including:

- 105 sporting facilities
- 544 parks and playgrounds
- 39 halls and neighbourhood centres, used for 18,000+ events
- food safety inspections of 800+ local eateries
- parking in 162 car parks
- free family fun at a range of community events and activities
- our Customer Contact Centre, which answers around 200,000 phone calls each year
- our website, used by around 667,000 people each year.

### THE YEAR AHEAD

Every year we look at our spending and priorities to make sure we're providing best value for money, and services that meet our community's needs and expectations. With a budget of \$260m for 2019-20, we want you to tell us what's important facilities and much more.

to you. In May, you will have the opportunity to comment on our draft Operational Plan for 2019-20.

Register at yoursaypenrith. com.au to keep up to date with what Council is working on, and opportunities to have your say.

Visit penrith.city/rates for more information including why you pay rates and how they are calculated.

## TRACK OUR PROGRESS

Our Annual Report and quarterly performance reports track our delivery of the community's vision and priorities for our city as captured in the 10 year Community Plan. Visit our website to see these performance reports and our strategic planning documents including the Community Plan, four year Delivery Program and annual Operational Plan.

Our report for July – December 2018 is available now on our website. It is a good way to find out about the wide range of services we provide, and how we have been working to provide better roads, parking, pathways and transport connections; clean, safe and vibrant public spaces; more local jobs; a healthy environment, quality recreation

This year we are spending \$281.2million on services and facilities for our community, with 42.4% of this coming from rates. Our planned investment, set out in our Operational Plan 2018-19, includes the following, and much more:



\$25.9m SPORT, RECREATION



\$28.2m CHILDREN'S



**ENVIRONMENT** & COMMUNITY PROTECTION



**PUBLIC SPACE &** 



Have your say on our planned spending and activities for 2019-20 in May - register now at **yoursaypenrith.com.au** for this and other opportunities to help shape Penrith, now and into the future.



**PENRITH CITY COUNCIL** 





WITH A PARTY FOR THE WHOLE COMMUNITY!

**WHEN Sunday 31 March** 

10am-1pm WHERE

Ridge Park Adelaide St, Oxley Park

Food, fun, entertainment.

It's the perfect opportunity to relax with your friends and get to know your neighbours and community. We'll also be launching our exciting new Good Neighbour project.

**PENRITH CITY COUNCIL** 

penrith.city/NeighbourDay



Council has 31 child care centres across Penrith, each with highly and qualified staff, and because our centres are not-for-profit, we can focus on providing the absolute best care and education for your child.

We focus on providing the best education, facilities and prices.

All of our centres meet the National Quality Standards, and 60% of them exceed the Standards, compared to 12% in the private sector. That means our education programs are the best out there, offering variety and stimulation for all ages.

Over the last 12 months we've invested over \$1.2 million in buildings

and playgrounds, providing state of the art facilities for children and families. We also have an integrated online enrolment process and family portal where you can view daily journals and observations - all at no extra charge.

Best of all, our services are affordable and we don't charge extra for public holidays. With full subsidies, families may pay as little as \$21 per day, and up to \$85 per day even if they're only receiving minimal subsidies. We also provide an all-inclusive fee, which means parents don't have to pay extra for nappies, blankets, hats or meals.

Places are available now! Visit penrith.city/childcare or call 4732 7844.



# LOOK LOCAL FOR SCHOOL HOLIDAY FUN

School holidays are fast approaching and there's lots of interesting, fun and affordable ways to keep the kids occupied in Penrith. Head to the Visit Penrith website visitpenrith.com.au for lots of great ideas, including familyfriendly attractions and the best events and activities for kids.

There's go-karting, aqua golf and aerial adventures including jumping challenges and indoor skydiving; plus concerts, shows and workshops for kids of all ages and interests to enjoy, and plenty of opportunities for families to create lasting memories together.

See visitpenrith.com.au to find out more.

# STARRING LOCAL FOOD BUSINESSES

Thinking about eating out or getting takeaway tonight? We can help you choose where to eat out or shop for food.

Our City is home to an increasingly exciting range of places to eat, and Council plays an active role in ensuring local food businesses maintain high standards so the food they sell is safe to eat and doesn't make people sick.

Our Environmental Health Officers regularly advise and inspect food businesses including restaurants, cafes, child care centres, school canteens, mobile food vans and temporary food stalls. We also respond to customer complaints.

Under Council's Food Regulation Partnership Agreement with the NSW Food Authority, we inspect all 800+ retail food businesses in our area every year, to help ensure they meet their obligations under the Food Act 2003 and the Food Safety Standards.

Scores on Doors is a NSW state-wide program that lets potential customers see at a glance if a retail food business has been given a star rating (3, 4 or 5 star) for health, hygiene and food safety. Council incorporated the Scores on Doors Program into our



Food Safety Program from 2016 and all eligible businesses have had the opportunity to gain a rating.

The rating is displayed by the food business, often on a sticker in their front window, and you can also download the free Scores on the Doors app from the App Store or Google Play, or visit scoresondoors. org to see which restaurants, cafes and takeaway shops were awarded 3, 4 or 5 stars in their latest Council food safety and hygiene inspection.

In the 2017-18 financial year, we had 357 businesses rated 5 star, 261 rated 4 star and 122 rated 3 star. This equates to 85% of local food businesses receiving a rating certificate based on their performance at the time we inspected them. This is an increase on 78% the previous year.

For more information visit Council's website or the NSW Food Authority's website foodauthority.nsw.gov.au

# **EXPERIENCE JAPAN**

# BECOME AN AMBASSADOR FOR PENRITH AND HAVE THE TIME OF YOUR LIFE!

Travel to Penrith's sister city Fujieda and live with a Japanese family for 3 weeks. Experience Japanese culture, learn about the Japanese way of life and share your Australia with a Japanese student in return.

In conjunction with Penrith City Council, the Penrith International Friendship Committee has been successfully running this annual exchange program for 31 years and has facilitated the exchange of over 250 students from Australia and Japan.

Past students report that the exchange was a life changing experience and

they have made strong friendships that continue long after the exchange. When in Japan, students will attend school with their host, travel to shrines and temples and go on an excursion to Hiroshima.

Students are not required to speak Japanese, however some basic Japanese is beneficial.

# APPLICATIONS

Forms can be mailed to you or downloaded from the webpage: penrith.city/Student-Exchange. Applications close 4pm Friday 19 April 2019.

# **PROGRAM DETAILS**

**Age:** 15 - 19 years of age.

**Address:** you must attend school and/ or live in Penrith.

When: you will host a Japanese student for 3 weeks in July/ August and travel to Japan for 3 weeks in September/ October 2019. The program requires a 12 month commitment including preparation and follow up meetings. Highlights: you will live with a Japanese family and experience their lifestyle. You will attend school with your host brother/sister and visit some amazing historical and tourist attractions.

Approximate cost: \$2,500

Find out more: Contact 4732 8258 or stephanie.wood@penrith.city

# HALLS FOR HIRE



Thornton Community Centre is the newest addition to our range of community centres available for hire.

Are you looking for somewhere to celebrate a birthday or other special occasion, or to hold a workshop or meeting?

Did you know Council has 39 community centres and halls available for hire across the City, catering for anything from small meetings to events for up to 380 people?

In the last six months alone our community facilities were used by approximately 257,000 people for almost 10,000 events and activities.

Visit Council's website for a list of halls and centres to find one that suits your needs, and check potential availability on our Online Facilities Calendar. You can use this calendar to express your interest in hiring a facility or call 4732 8021 during business hours. Our website has photos of venues, frequently asked questions, and details of fees and charges.

The cost will depend on the venue you hire and the type of event you're holding. Most buildings are air conditioned and fully accessible.

Each hall or centre has tables and chairs, a kitchen (equipped with a stove, oven, microwave, fridge, pie warmer and sink). Some buildings also have a dishwasher, stainless steel bench tops, bar fridge and induction cook tops. You just need to bring your own dishes, cutlery, table covers, pots, cups, soap, tea towels and garbage bags.



# FREE MICROCHIPPING DAY

# SATURDAY 23 MARCH

9am-12pm WHERE

**Jamison Park**Jamison Rd, Penrith

WHO

Dogs and cats

Come along to get your free pet microchip. Council officers will be available to answer your questions, as well as a range of pet experts and services.

Please ensure all dogs are on a lead and all cats are in a cage (limit of four cats per household).

For more information contact 4732 7543

ANIMAL SERVICES PENRITH CITY COUNCIL

penrithcity.nsw.gov.au

# **PAVING THE WAY**

Our city has almost 1,100km of sealed roads, and Council works hard to maintain our local roads so they are as safe and efficient as possible. Recent works include:



# ROAD RESURFACING

We have resurfaced a total of 4.5km of roads in Agnes Bank, Berkshire Park, Glenmore Park, Jamisontown and Mount Vernon as part of our annual Road Resealing program. We have reconstructed a total of 190m of road surface on Swallow Drive in Erskine Park as part of the Roads to Recovery program.



# **NEW PATHS**

We recently constructed a total of 410m of shared path in Greenhills Ave, South Penrith and 80m of footpath in Penrose Crescent, South Penrith to improve our local path network.



# NEW PEDESTRIAN FACILITIES

A new pedestrian crossing has been constructed in High Street at Penrith High School to improve pedestrian safety as part of the Active Transport program. New pedestrian refuge islands have also been constructed in Carpenter Street, Colyton and O'Connell Street, Kingswood to improve pedestrian safety as part of the Traffic Facilities program.



# NEW TRAFFIC CALMING DEVICES

New speed humps have been constructed along Greenbank Drive, Werrington Downs; Rugby Street, Werrington and Pendock Road, Cranebrook to improve pedestrian safety.

# DO YOU LIKE TO THINK OUTSIDE THE BOX AND DO THINGS DIFFERENTLY? So do wel if you're also fun, bold and creative then we want you to be part of Penrith's premier event. Pop Up Bar | Art & Light Installations | Markets & Food Vendors | Artists & Entertainers | Sponsors | Volunteers Find out more REALFESTIVAL.COM.AU PENRITH CITY COUNCIL # RealFestival © f

# PENRITH

# CALLING ALL PERFORMERS!

Thursday 11 April | 5-8pm | Triangle Park

Join us for a special street performers and buskers open mic night in Triangle Park!

Are you a local musician or performer? Then we want you! Just book your timeslot and take the stage – it's free and open to all local musicians and entertainers.

penrith.city/StreetPerforming

PENRITH CITY COUNCIL



Feeling overwhelmed, stuck on a study question or not sure where to even start with an assignment? Studiosity delivers study help, anywhere.

Get help with your essay or report draft in less than 24 hours, or live, expert assistance
Use your library membership to log in. with subjects like English, Maths, Science, Economics, and more. Our friendly subject specialists are waiting online to help you, 3pm -10pm, Sunday to Friday.

### TO GET STARTED:

Go to library.penrith.city and click on the studiosity link or Download the app from the App Store or Google Play.

**PENRITH** CITY COUNCIL

penrith.city/events

**PENRITH** 



**DYMOCKS** 

Phone 4732 7891 for more information or go to penrith.city/Library

CITY COUNCIL Studiosity

penrith.city/Library



# ARAGE LOVE

A NSW State Archives exhibition exploring the social, cultural and legal history of marriage over three centuries.

**Autumn Exhibition Suite** 30 March - 16 June 2019 Penrith Regional Gallery, Home of the Lewers Bequest 86 River Road, Emu Plains NSW 2750 penrithregionalgallery.com.au









St Mary's Cathedral, 1935, State Libra of Annette and Kylie, 2018, courtesy Annette Cairnduff and Kylie Gwynn



STEVEN CARROLL

6.30-7.30PM | 2 MAY

PENRITH CITY LIBRARY

**IN CONVERSATION** 

WITH LINDA FUNNELL

Q Theatre is building a table. It's a long table. You're invited to take a seat and connect with community, friends, food and performances.

Long Table is an opportunity for communities to gather and connect with Q Theatre in an entirely new way. This Autumn, artists Venessa Possum, Bhenji Ra and Vonne Patiag will each curate a month of activity around the

Keep an eye out for panels, parties, workshops, catch ups, cups of tea and Each month will culminate in a final night-time gathering filled with art, food and drink. The doors are open, the tickets are free, so all that's left

is to RSVP! Visit atheatre.com.au for

more. It's fun, it's fresh, it's fearless.

Long Table is curated by leaders from our local First Nations, CALD and LGBTQI+ communities. This project is made possible thanks to the support of Create NSW and the Western

Sydney Strategic Opportunities Fund.





# IS YOUR POOL SAFE?

If you have a swimming pool or spa, including an inflatable or portable one that can hold 30cm or more of water, you can be fined if it isn't registered and fenced to make it safe.

Council has a zero tolerance approach for unfenced pools and gates propped open, which can be an on the spot fine from \$550.

Find out more at penrith.city/pools

**PENRITH CITY COUNCIL** 

penrith.city

# **ELECTRIC CAR LAUNCHED** FOR EARTH HOUR



Council is marking this year's international Earth Hour event on Saturday 30 March by launching our new electric car.

The latest addition to Council's vehicle fleet is a 100% electric Renault Kangoo, which will not create any greenhouse gas emissions while being driven, and will be recharged using renewable energy.

The delivery-style 'eco car' has been purchased to trial its suitability and real world running costs, and if it proves successful we can look at purchasing more in future when our cars need replacement. The Kangoo will be used by staff to transport items around the city and will be on display at various community events so local residents can learn more about this technology and see the car for themselves.

Penrith is one of the first councils in Sydney to have a fully electric vehicle as part of its fleet. This is the latest in a range of steps we've taken to reduce our energy use and move towards renewable energy sources, as an organisation and a city.

Council has installed 37 solar panel systems on our buildings, with a total energy generating capacity of 346kW (a typical home system is about 3-5kW). In the 2017-18 financial year we achieved a 62% increase in the amount of solar power generated and used across our facilities compared to the previous year, and we are always looking for more opportunities to go solar. We also purchase 10% greenpower for all Council sites.

We recently participated in the Western Sydney Regional Organisation of Councils (WSROC) Lightyears Ahead project, converting thousands of our streetlights to more efficient LED

Penrith residents are encouraged to join millions of people in more than 180 countries in switching off their household lights from 8.30-9.30pm on Saturday 30 March. Visit earthhour.org. au to find out more. Council already switches off non-essential lighting at our facilities every night, to reduce our energy use. To learn more about local sustainability news, upcoming events and workshops visit penrith. city/sustainability and subscribe to our Sustainability eNewsletter while you're

# PENRITH IS HERE...

Ours is a diverse and colourful community. Here are a few moments captured recently around the city.



Who says getting older means slowing down? The Reimagine Ageing Festival celebrated seniors in style at Thornton Community Centre and Oval on 16 February...



Thornton Community Garden officially opened in March..



Cambridge Park's Lincoln Park, upgraded with the help of Cambridge Park Public School students in 2017, recently gained a shade sail, accessible footpath and handball court through Council and State Government funding..



Our Australia Day Citizenship ceremony saw 70 people from 27 countries become Australian citizens in Penrith



Our very own Jessica Fox was among 350 of the world's best paddlers who participated in the Sydney International Whitewater Festival in February...



Alive After 5 brings the crowds to Penrith's Triangle Park with live music and great food and drink on the first Friday of each month...

# **PENRITH**

# YOUR COUNCIL

Everyone is welcome at Council meetings, which are held at the Civic Centre. Ordinary meetings of Council and Policy Review Committee meetings are held on Monday nights, usually every three weeks. For meeting times and dates visit our website: penrithcity.nsw.gov.au

# PENRITH CIVIC CENTRE

# **QUEEN STREET CUSTOMER** SERVICE CENTRE

207-209 Queen Street, St Marys

- f /penrith.city.council
- /penrithcouncil

### **HAVE YOUR SAY**

# **PENSIONERS**

# WE CAN HELP WITH:

- Advertising signs
- Aged care services
- Air pollution monitoring
- Approvals
- Building applications or
- Bus shelters
- Cemeteries
- (149, 149D, 317A & 603)
- Children's Services

- Clean-up bookings

- Development control applications
- dogs & cats on roads
- Drainage

- Garbage new services
- Hall bookings

- Neighbourhood Centres

- Planning approvals

- RID Squad
- Road construction & maintenance

# INTERPRETING ASSISTANCE

If you do not understand the information in this document, please  $% \left\{ 1,2,\ldots ,n\right\} =0$ come to Council and ask staff to arrange interpreter services.

If you do not understand this, please contact the Telephone Interpreting Service on 131 450 and ask them to contact Penrith City Council on you behalf on (02) 4732 7777. Or come to the Council offices and ask for an

إذا لم يكن بامكانك قراءة النص أعلاه. الرجاء الاتصال بخدمات الترجمة القورية الهاتفية. (TIS) على الرقم 450 131 والطلب منهم الاتصال يدورهم بجلس مدينة بنريث نيابة عنك على الرقم 7777 (20). أو يكنك الحضور إلى الجلس وطلب ترتيب مترجم فوري لك .

如果您无法阅读这些文字,请致电 131 450 联系电话传译服务中心,请他们代您拨打 (02) 4732 7777 联系 Penrith 市议会。您也可以亲自到市议会来并要求获得口译服务。

Αν δεν μπορείτε να το διαβάσετε αυτό, τηλεφωνήστε στην Τηλεφωνική Υπηρεσία Διερμηνέων στο 131 450 και ζητήστε τους να επικοινωνήσουν με το Δήμο Penrith (Penrith City Council) για λογαριασμό σας στον αριθμό (02) 4732 7777, ή ελάτε στη Δημαρχία και ζητήστε διερμηνέα.

यदि आप इसे नहीं पढ़ पाते हैं, तो कृपया 131 450 पर टेलीफोन दुआषिया सेवा से संपर्क करें और उनसे कहें कि वे आपकी ओर से पेनरिथ सिटी काउंसिल से (02) 4732 7777 पर संपर्क करें. या आप काउंसिल आएँ और एक दुआषिये की माँग करें.

Se non riuscite a leggere questo, contattate il servizio telefonico di interpretariato al numero 131 450 e chiedetegli di contattare da parte vostra il comune di Penrith City al numero (02) 4732 7777 oppure venite in comune e richiedete un interprete.

Jekk ma tistax taqra dan, jekk jogħġbok, ikkuntattja lit-Telephone Interpret-ing Service fuq 131 450 u itlobhom biex jikkuntattjaw Penrith City Council f'ismek fuq (02) 4732 7777. Jew ejja l-Kunsill u itlob għal interpretu.

VIETNAMESE Nếu quý vị không thể đọc được thông tin này, xin liên lạc Dịch Vụ Thông Dịch Qua Điện Thoại ở số 131 450 và yêu cầu họ thay mặt quý vị liên lạc với Hội Đồng Thành Phố Penrith ở số (02) 4732 7777. Hoặc hãy tới Hội Đồng và yêu cầu có thông dịch viên.

PENRITH **CITY COUNCIL** 

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