ORGANISATIONAL REPORT







STRATEGIC PLANNING FRAMEWORK

All local councils across the state are required to plan and report in line with the NSW Office of Local Government's Integrated Planning and Reporting Framework. This "recognises that most communities share similar aspirations: a safe, healthy and pleasant place to live, a sustainable environment, opportunities for social interaction, opportunities for education and employment, and reliable infrastructure. The difference lies in how each community responds to these needs. It also recognises that council plans and policies should not exist in isolation and that they are inter-connected. This framework allows NSW councils to draw their various plans together, understand how they interact and get the maximum leverage from their efforts by planning holistically and sustainably for the future."

The following Penrith Council documents form our Strategic Planning Framework. They are available on our website and in hard copy by request.



Community Plan

Our *Community Plan* is a 'big picture' plan based around the seven Outcomes our community has told us will improve Penrith as a place to live, work in and visit. These are long term goals and Council cannot deliver them alone – we need to work with State and Federal government, businesses, other organisations and our community to achieve these Outcomes together. Our Community Plan not only sets out where we want to be, but also where we are now and how we'll know we're on the right track.



Delivery Program and Operational Plan

Our *Delivery Program*, which incorporates our Operational Plan, sets out Council's role in delivering the seven Outcomes over the four years from 2017-21. It's our commitment to our community, and includes the services, activities and projects we will deliver, our annual budget, our detailed works programs and how we will measure our performance to ensure we're delivering the right services, the best way we can.



Community Engagement Strategy with the Community Participation Plan

This document details Council's approach to engagement, identifies the various stakeholders in our City's future and sets out how Council plans to engage with each of these groups to develop and review our Community Plan, as well as identifying how the community can expect to be involved in land use planning decision processes.



Resourcing Strategy

We cannot deliver the services the community needs without properly managing our people, our assets and our money. The Resourcing Strategy looks at the key risks and opportunities we're likely to face over the next 10 years, and how they may impact our long term financial sustainability. It looks at how we will use our resources and what we need to do to ensure our assets and our workforce are best placed to deliver on our commitments over the next four years.



A MESSAGE FROM **OUR GENERAL MANAGER**

This report speaks of Council's resilience and innovation over an extraordinary six months. It showcases how we have overcome challenges to achieve what we set out to do for our City and community in our annual Operational Plan.

Despite the impacts of fire, flood and a global pandemic, it has been a productive six months and Council continues to perform well, with 91% of projects on track.

Our success rests on Council's robust systems which allowed us to move to a remote working model with minimal disruption to employees and service delivery. Following the outbreak of COVID-19, our assessment of Development Applications did not slow down, our Children's Services remained open and responsive to change, and our City Presentation teams worked safely to maintain our parks, roads and buildings.

We found new ways to connect with our community, including our Library's range of virtual events and our Thursday Night Live Lockdown Series, which streamed performances from local musicians on our Facebook page and attracted 50,000 views.

Council's Neighbourly Isolation cards encouraged residents to connect with and help one another, and we partnered with local services to provide 116 free flu vaccines to vulnerable residents and deliver 'essentials packages' to those in need.

Importantly, Council provided over half a million dollars in immediate relief to local businesses impacted by the pandemic through the waiving of fees and commercial rents.

In May, we formed two taskforces – one focused on the economic needs and opportunities the city faces, and the other on the wellbeing and resilience of our residents – to develop and collaborate on responses to the COVID-19 impacts on our City.

Through all this change and uncertainty, we started work on a \$3.7 million multi-use synthetic sports facility in Jamison Park, five new sports amenity buildings, the \$2.3 million renovation of St Clair Leisure Centre and the renewal of six playgrounds. We also forged ahead with plans to enhance Regatta Park and create a new sports and recreation precinct in Claremont Meadows.

Our organisation was recognised recently in the 2020 NSW Local Government Excellence Awards when we received the Highly Commended Award in the Community Development and Services Category for our Oxley Park Door Knock Project and won the Excellence in People and Culture award for our Journey to Renumeration, Reward and Recognition Excellence project. The win acknowledges our work to become an employer of choice, as well as the high calibre of our staff.

In February, we hosted our Cooling the City Masterclass. The sold-out event presented ideas from national and international experts on how government and industry can improve our built environment. Council also partnered with the Western Sydney University to run a heat sensor program, tracking temperature data across Penrith to support and inform our Cooling the City Strategy.

We launched a new quarterly community newsletter, Our Place, to inform residents about our programs, services and events, and celebrate the unique qualities that make Penrith such a great place.

And, importantly, we continued to speak with and listen to our community, seeking comment on comprehensive flood modelling, our Local Strategic Planning Statement (a 20-year vision for land priorities), a landmark City Park and Council's Youth Action Plan.

To find out more about Council's current and future projects, and how you can have your say in our City's future, visit penrith.city and yoursaypenrith.com.au, and follow us on Facebook and Twitter.

WARWICK WINN

GENERAL MANAGER

OUR MISSION

WE WILL...

- >>> Deliver the services, facilities and infrastructure that our community needs
- >> Maintain our long term financial sustainability
- >>> Work with our community and partners to achieve more than we can alone
- >>> Provide an excellent customer experience to everyone who contacts us
- >>> Value and engage our staff

OUR VALUES

In addition to our Code of Conduct, Council has adopted Values to guide our behaviour in the workplace and how we relate to our work colleagues, our customers, our communities, and our stakeholders.

Our Values and Behaviours are:

- >> We show respect
- >> We are accountable
- >>> We encourage innovation

As an organisation, we strive to reflect these in our day to day work, making our workplace more enjoyable and productive.



OUR CUSTOMER PROMISE

We put customers at the heart of everything we do. When we work with you and each other we will...



BE PROACTIVE

We will be friendly, professional and show initiative.



KEEP IT SIMPLE

We will offer clear, consistent and accurate information and services, which are easy for everyone to access.



BUILD RESPECTFUL RELATIONSHIPS

We value relationships and diversity.
We will respect your individual situation.



LISTEN AND RESPOND

We will listen to you and seek to understand your needs. We will be honest, accountable and follow through, so you know what to expect and when.

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COUNCIL'S RESPONSE TO COVID-19

Thanks to Council's robust ICT Strategy, when COVID-19 hit we were able to follow health warnings and quickly move our indoor workforce to remote working. The ICT strategy's key platform of focusing on cloud-based applications has meant our system are available 'Anytime, Anywhere and on Any Device'. This meant that even though more than 60% of our employees do not have Council-issued mobile or laptops, they have been able to work effectively from home since March and will continue to do so for the foreseeable future. With support from our ICT team, our Customer Experience Centre and Customer Contact teams have continued to answer calls from our community while working remotely.

Our outdoor workforce operated week on/week off during April, followed by a 4-day 36-hour week from May. These changes allowed us to meet social distancing, comply with health advice and provide greater flexibility for staff that cannot deliver services from home. Other measures included allowing employees to take vehicles home, establishing two satellite depots for Civil Operations staff, and staggering starting times.

Council quickly adapted many of our customerfacing programs to ensure we maintained our services and activities for the community:

- Council's Village Café program provided 116 residents with free flu vaccinations and distributed 150 emergency food relief packages to vulnerable people.
- Our Thursday Night Live Lock Down Series, an adaptation of our Open Mic Nights, provided 12 weeks of live, studioquality performances by local musicians via Facebook. The popular series attracted over 50,000 online views and provided much-needed income to local performers.
- Council's Good Neighbour program partnered with Nepean Food Services to distribute everyday essentials packages to 250 vulnerable residents. 11,500 residents received a Neighbourly Isolation Card that encouraged people to "Be a Good Neighbour" by letting others know how they could help. A further 450 residents downloaded their own cards.
- Two Council funding streams totaling \$100,000, the **Community Assistance** Program and Magnetic Places were re-orientated in light of COVID-19. The **Community Assistance Program was** brought forward to provide funding to non-profit organisations and groups to address emerging community needs, while Magnetic Places was re-designed to fund arts projects that provided creative alternatives to face-to-face engagement.
- With increased isolation and information from government being delivered at unprecedented speed, Council developed a fortnightly news snapshot for our community. The news snapshot provided the community with an overview of the latest public health information, changes to Council services and where they could go to find out more.





Council's Children's Services remained open throughout the pandemic providing care for children of frontline workers, workers in essential services and all our families as they returned to work. Council placed all fees on hold and guaranteed positions for families deciding to keep their children at home, and subsequently implemented the government funding packages to provide childcare free of charge. We also supported children at home with a weekly Preschool program and made educational and activity resources available through our social media channels. Our mobile playvan reached out to the community by delivering craft packs.

Our Library programs quickly moved online, and although our Home Library Service was suspended in April due to COVID-19 safety measures, our team remained in regular contact with customers by phone to try and ease their social isolation. In response, one resident who is legally blind and has remained housebound since the start of the pandemic phoned to praise our Library team for their exceptional service throughout this period and for supporting them through this challenging time.

In May, Council established two taskforces to accelerate our City's post-pandemic recovery, one focused on the economic needs and opportunities the City faces and the other on the wellbeing and resilience of our residents. The taskforces, chaired by our Mayor and Deputy Mayor respectively, bring together industry, government and community leaders to collaborate on responses to impacts of COVID-19 on our City and act as a conduit back to Council, industry bodies, other organisations and government. The taskforces first met in June, will meet monthly for the next year, and will work together on programs and initiatives to boost the local economy, build capacity in the community sector and foster connection in our City. The taskforces will produce a 30-Day Response Plan and a 100-Day Recovery Plan as part of their initial actions.

Council's People and Culture team worked with Kincentric to conduct an organisation-wide Resilience Survey in May 2020 in response to the COVID-19 situation. With all our staff working under changed conditions, the Resilience Survey provided critical information on how Council can better support our staff. The results were extraordinary, with 73% of employees (1,030 staff) responding. Of staff who responded:

- 96% agreed that Council is looking after their wellbeing
- 98% felt Council had responded appropriately to the COVID-19 situation
- 96% felt supported by their People Leader
- 92% felt they could still collaborate effectively with colleagues
- 93% agreed that current work arrangements allow us to meet customer needs
- 86% were positive about the effectiveness of our technology and systems while working remotely.

The Resilience Survey and the adaptability of our staff showed that we are able to deliver high levels of service through non-traditional work environments. In light of this, Council developed a set of Finding Balance Guiding Principles which will help us build on the positives of the last few months and build flexibility into our ongoing work practices wherever possible.



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OUR PERFORMANCE SUMMARY

Our Projects

At the end of the June 2020 six monthly reporting period, 59% of reportable projects (Capital and Operational) were completed, 32% were on schedule for completion, 8% were experiencing some delay due to COVID-19, and a further 1% were experiencing other delays. Although we do our best to anticipate what needs to be done each year, unexpected challenges and opportunities inevitably arise. In some cases, this affects our ability to undertake the work we had planned, however, in others, we can respond without affecting our agreed program of works.

Our Operational Plan Actions

Actions

At the end of June, 56% of reportable 2019-20 Operational Plan actions were reported as completed, 22% identified as on schedule for completion, 18% were experiencing some delay due to COVID-19, and a further 4% were experiencing other delays.

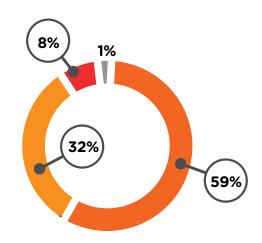
Capital Projects

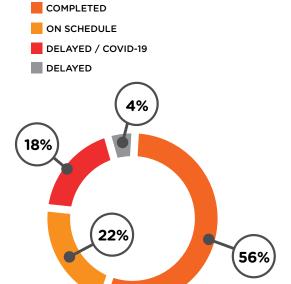


ON SCHEDULE

DELAYED / COVID-19

DELAYED



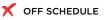


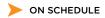
HOW DID WE DO

Below is a summary of our performance against the specific actions we committed to for 2019-20.

ACTIVITY	ACTION	PROGRESS	
OUTCOME 1 WE CAN WORK CLOS	OUTCOME 1 WE CAN WORK CLOSE TO HOME		
	Facilitate the delivery of a travel plan for The Quarter	√	
Deliver actions identified in the Economic Development Strategy and	Conduct a review of the Living Well Precinct in the CBD	✓	
Penrith Progression	Prepare two high level business cases for future land development opportunities that align to the Economic Development Strategy	√	
Facilitate and pursue investment	Produce three industry market analysis reports that will inform future 'New West' marketing opportunities	√	
leads based on industry sector research	Partner with government agencies to deliver three local export business trade and investment workshops	√	
Promote and market the New West	Prepare an investment prospectus for The Quarter	\checkmark	
investment brand to key industries	Implement 2019-20 New West Marketing Strategy actions	\checkmark	
Facilitate transformational strategic land projects in the Penrith City Centre, or other significant economic corridors of Penrith and the Nepean River	Determine the approach to deliver City Park	✓	
	Participate in the development of a Digital Action Plan for the Western Parkland City; a commitment under the City Deal process	√	
Promote Penrith as a place to live and work in through events and marketing	Implement the recommendations from the Destination Management Plan review	*	
	Hold a skills summit	\checkmark	
	Review the Tourism Strategy	*	
Deliver quality library services that meet the community's changing needs	Identify interactive technology options to improve access to the library catalogue and online services	√	







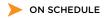


ACTIVITY	ACTION	PROGRESS
OUTCOME 2 WE PLAN FOR OUR FUTURE GROWTH		
Support and influence tri- government strategic planning in the Western Parkland City by responding	Develop structure plans and subsequent strategies for the North South Rail Corridor and East West Economic Corridor	>
	Work with Government to release the Penrith Multi User Depot site for sale to support jobs growth in Penrith City Centre	>
to the City Deal opportunities	Work with the NSW Government to develop a strategy to manage South Creek	>
	Commence preparation of the Centres Strategy	>
	Finalise the Local Strategic Planning Statement	\checkmark
Ensure our strategic planning responds to the requirements of	Finalise Stage 1 background studies for the Local Environmental Plan review	√
the Greater Sydney Commission's District Plans	Complete a review of the planning controls, traffic and parking strategy for the Penrith City Centre	>
	Commence a comprehensive review of the Development Control Plan	>
Represent the changing needs of our growing community to other levels of government	Deliver an advocacy program for the stage 1 commitment to build the North South Rail in time for the opening of Western Sydney Airport	√
	Investigate the benefits of government investment in the Castlereagh Connection	√
Ensure our policies, strategies and plans provide for the services and infrastructure our City need	Complete Development Contributions Review and start implementing recommendations	√
Seek to influence planning legislation and related government policies to ensure the best outcomes for our community	Contribute to collaboration by Government in Penrith City Centre in relation to flooding	>
	Participate in the precinct planning for the Western Sydney Aerotropolis within the Western Sydney Planning Partnership	>
OUTCOME 3 WE CAN GET AROUND THE CITY		
Help ensure efficient and fair use of parking spaces across the City	Put in place a process to make the most of the new parking sensor technology	*
Provide technical advice on parking issues and plan for the delivery of parking infrastructure	Finalise detailed design for the Soper Place development	>

ACTIVITY	ACTION	PROGRESS	
OUTCOME 4 WE HAVE SAFE, VIBR	OUTCOME 4 WE HAVE SAFE, VIBRANT PLACES		
Plan and deliver Council's major capital projects for public spaces	Finalise Regatta Park Stage 1 design	*	
	Commence the Wharf Precinct Project at Tench Reserve	√	
Maintain a Community Safety Plan	Deliver the Good Neighbour Program	\checkmark	
for the City	Deliver pedestrian lighting upgrades in Kingswood	×	
Maintain public trees across the City	Review the Penrith Roadside Vegetation Management Plan and coordinate the implementation of priority actions	>	
Support the revitalisation of Penrith City Centre and St Marys Town Centre	Deliver the Penrith City Centre relaunch campaign	\checkmark	
	Commence delivery of the St Marys Night Activation Strategy	*	
	Scope and commence development of the Kingswood Place Plan	\checkmark	
Help ensure our important community places meet the needs of the people that use them	Deliver one Creative Lighting project in Penrith City Centre	√	
Work with local communities to identify priority issues in their area	Undertake neighbourhood renewal activities in Kingswood Park	\checkmark	
Deliver projects that address local	Deliver two night-time activations in Kingswood	\checkmark	
issues and improve the wellbeing of local communities	Deliver the Village Café in North St Marys, Kingswood and Llandilo	>	

ACTIVITY	ACTION	PROGRESS
OUTCOME 5 WE CARE ABOUT OUR ENVIRONMENT		
Help protect and improve our City's natural environment	Review tree and vegetation permit application practices and contribute to DCP amendments	✓
Maintain Council's natural areas	Develop a Business Plan for Council's Nursery	\checkmark
Undertake activities associated with the management of asbestos and other waste, environmental management, chemical management and WHS practices within the Depot	Complete site validation investigations and reports for Gipps Street Reserve	√
Provide information to our community on resource use and living sustainably	Develop and implement a program to help residents understand how to make their homes more resilient to climate impacts, including heat	✓
	Monitor and support food and garden waste recycling across Penrith	✓
Help our community understand how they can increase resource recovery and reduce waste	Review collection practice to increase diversion and reduce carbon footprint	>
	Implement a reduce, reuse and recycle waste communications strategy	>
Manage the risk to, and impact on, life and property from the existing and potential future use of the floodplain	Prepare risk management plans for the Nepean River, South Creek, Penrith and St Marys city centres	>
Identify opportunities to respond to	Hold a summit focusing on the impact of urban heat	✓
a changing climate	Assess tree canopy coverage across the City and look to establish targets	×
	Advocate for sustainable development laws	>
Coordinate the implementation of the Cooling the City Strategy	Review the Penrith Accessible Trails Hierarchy Strategy (PATHS) in line with the blue / green grid principles from the State Government	✓
	Investigate tree planting priorities across the City	×

ACTIVITY	ACTION	PROGRESS	
OUTCOME 6 WE ARE HEALTHY AN	OUTCOME 6 WE ARE HEALTHY AND SHARE STRONG COMMUNITY SPIRIT		
Plan and deliver Council's major capital projects for open space and recreation	Commence construction of fields and amenities at the western end of the Kingsway Sporting Complex	√	
	Build a new amenity building in Mark Leece Oval, St Clair	>	
recreation	Deliver two synthetic fields in Jamison Park	×	
Deliver library services that support a vibrant, connected community	Refurbish the St Marys Council Office	*	
Plan for the provision of and facilitate the delivery of community, sport and recreation facilities	Finalise the Sport and Recreation Strategy	√	
Help promote responsible pet ownership	Finalise the new Animal Shelter Services Agreement with Hawkesbury City Council	\checkmark	
Develop effective responses to the impacts of growth, redevelopment and change in our community	Develop and promote a health snapshot and seniors' profile for the City	√	
Coordinate the implementation of the Disability Inclusion Plan	Deliver internal Autism Awareness Training	√	
Work with partners to deliver events that strengthen our community	Coordinate an event to recognise the role of ClubGrants in funding community projects in the City	*	
Support community service organisations working in our City	Coordinate activities to recognise the importance of volunteers' contribution to social capital	√	
Conduct and support events	Deliver the community events calendar	√	
that include all members of our community	Review the Events Strategy	√	
Create opportunities for residents to learn about different cultures	Implement recommendations from the sister city and friendship agreement review	*	





ACTIVITY	ACTION	PROGRESS
OUTCOME 7 WE HAVE CONFIDEN	CE IN OUR COUNCIL	
Manage Council's meeting calendar, meeting process and business papers to ensure open and fair decision making	Upgrade Council Chambers and meeting room to live stream Council meetings	√
Provide advice to assist the organisation in meeting its lawful obligations	Develop a framework to provide assurance that the organisation is meeting its lawful obligations	✓
Support financial sustainability	Review and refine Long Term Financial Plan forecasting	\checkmark
through financial planning and budget management	Undertake a review of Debt Recovery policies and procedures	√
Support financial sustainability by managing Council's purchasing policies and procedures	Develop a three-year Strategic Procurement Plan	✓
	Update Asset Management Plans for all asset classes	*
Manage Council's assets to minimise	Review key asset management processes, including acquisition and disposal	*
risk, reflect lifecycle costs and meet community needs	Develop the 2020-21 asset renewal programs for buildings, parks, drains, roads and pathways	✓
	Participate in the development of uniform engineering design standards	*
Identify ways Council can use resources more efficiently	Investigate the feasibility of larger scale solar renewable energy projects within the region	√
Tell our community and stakeholders about how we are delivering on our commitments to them	Start the End of Term Report	>
	Roll out the Field Services Mobility project and deliver a user training program	*
Implement major information and technology projects	Commence development of a Customer Relationship Management System	>
	Deliver the Smart Cities and Suburbs sensor project	*
Keep our community informed about what council is doing	Implement recommendations from the communications channel review	√
Ensure our corporate planning	Start talking with our community about the new Community Plan	√
documents reflect how council responds to community needs within	Start a review of the Resourcing Strategy	*
organisational capacity	Respond to recommendations of the Integrated Planning and Reporting Audit	*

ACTIVITY	ACTION	PROGRESS
Support the efficient functioning of Council	Complete the initial roll-out of business plans across Council and implement continuous improvement of the business planning process	√
	Review the use of organisational performance indicators across Council	>
'Future proof for tomorrow's success'. Build partnerships, improve productivity and make the best use of technology	Review system process to improve productivity	√
'Make your mark'. Build a values- based organisation, that engages our workforce and develops their talents and capabilities	Measure employee engagement to identify areas for improvement	√
'Council safe; Home safe – towards Zero'. Ensure our safety systems provide and respond to the current needs of both our staff and our organisation	Develop and implement a communication program to embed Council's Safety Values	√
Respect, Accountability and Innovation. Embed our values across the organisation	Implement a trial of an ethics hotline	×



OUTCOME 1 WE CAN WORK CLOSE TO HOME



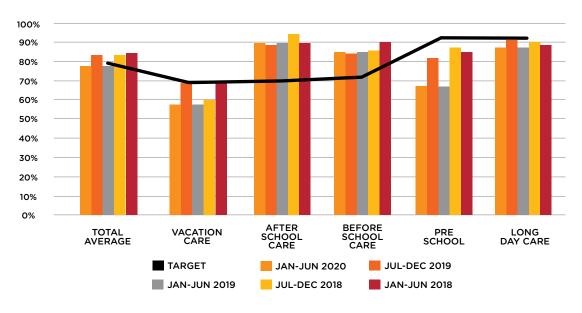
HELPING OUR COMMUNITY FIND A LOCAL JOB THAT SUITS THEM

How Have We Done Over The Past Six Months?

The following indicators track organisational progress against key strategies around education and access to employment, both of which increase access to local jobs.

Utilisation of Council-provided child care centres





Council provided child care centres

This indicator tracks both whether Council's childcare centres are operating at target utilisation rates, and whether parents wishing to work or study have difficulty finding care for their child.

Number of attendees at Library education programs

This helps Council track whether the programs run in our libraries are popular and meet community needs.

Average number of adults who attended Library education programs:



This performance indicator only relates to library programs run from January to March. Due to COVID-19, library services were closed from April to June for programs and activities. All library programs went online.

Library staff planned and shared 12 very engaging adult activities during the closure, reaching out to 1,742 adults in total.

Average number of attendees at Library Children's programs (including parents and carers):



This performance indicator only relates to library programs run from January to March. Due to COVID-19, library services were closed from April to June for programs and activities and all library programs went online. Library staff, whiles working remotely, planned, recorded and shared 20 video sessions for children, reaching out online to the community. These online sessions reach 19,856 people, received 4,739 clicks and 1,124 shares/comments on the Library's Facebook page.

STRATEGY 1.1 ATTRACT INVESTMENT TO GROW THE ECONOMY AND INCREASE THE RANGE OF BUSINESSES OPERATING IN THE REGION

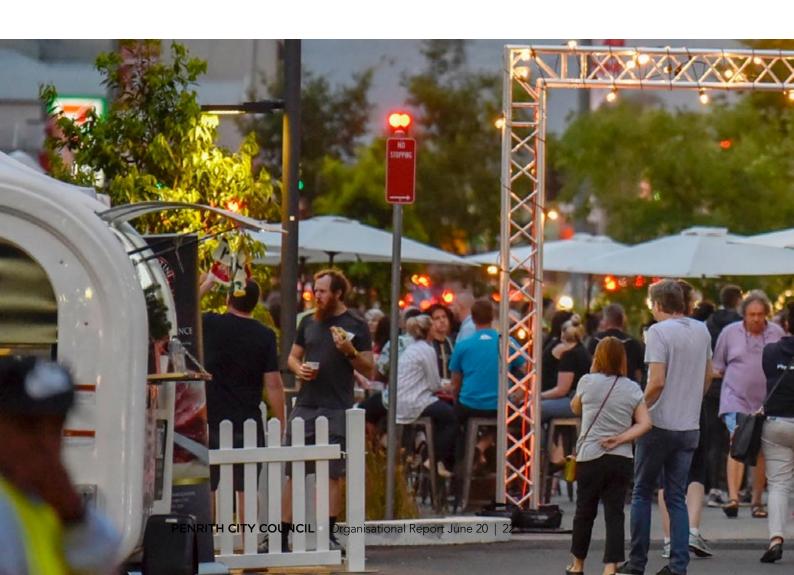
The Service Activities that help deliver this strategy are:

- 1.1.1: Deliver actions identified in the Economic

 Development Strategy and Penrith

 Progression
- 1.1.2: Facilitate and pursue investment leads based on industry sector research
- 1.1.3: Promote and market the New West investment brand to key industries
- 1.1.4: Facilitate transformational strategic land projects in the Penrith City Centre or other significant economic corridors of Penrith and the Nepean River
- 1.1.5: Promote Penrith as a place to live and work in through events and marketing

- A working partnership between Council, KPMG and Western Sydney University led to a commitment to establish an Advanced Manufacturing Development Hub with export capability
- Council promoted a series of government agency workshops through its New West website about successful trade and investment endeavors for local businesses
- The New West webpage and prospectus have been refreshed. This messaging has been profiled through numerous channels including New West electronic newsletter, speeches, media releases and social media posts. The New West messaging has been leveraged by the Western Sydney Investment Attraction Office and Western City & Aerotropolis Authority to promote the significant opportunities associated

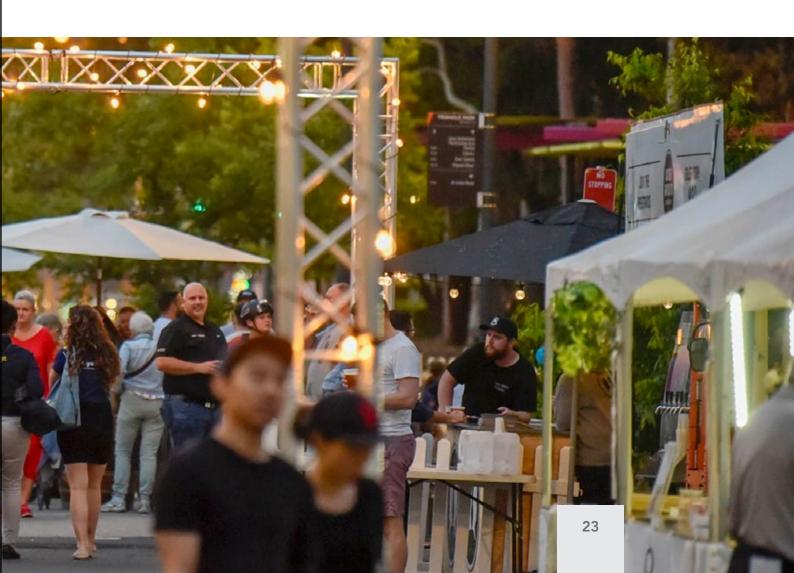


with the Aerotropolis to both domestic and international markets. Penrith was featured in the WCAA's Western Parkland City Investment Brochure as one of the eight local Council's that make up the Western Parkland City under the Government's Western Sydney City Deal. This document was presented to the 19 MoU foundation partners of the Aerotropolis

- Council sponsored the inaugural Western Sydney Business Chamber
 Fresh Conference which highlighted the opportunities of agriculture and logistics in the Aerotropolis to around 400 attendees
- The Quarter Investment prospectus has been prepared in collaboration with all partners to showcase the comparative advantages and investment opportunities in research, education, medical health and allied services in the Quarter

Due to COVID-19, Council postponed its tourism Marketing Strategy and placed planned events on hold. It is hoped the approval of the Visitor Economy Strategy planned for the end of November will allow for a new marketing recovery strategy to be implemented. During the pandemic, our Marketing team focused on liaising with tourism operators, promoting activities that were permitted during lockdown and planning new itineraries for future day trips.





STRATEGY 1.2 PROVIDE ACCESS TO LIFELONG LEARNING TO **MAXIMISE OPPORTUNITIES FOR OUR COMMUNITY**

The Service Activities that help deliver this strategy are:

- 1.2.1: Deliver high quality children's services
- 1.2.2: Support young children to be successful lifelong learners
- 1.2.3: Deliver quality library services that meet the community's changing needs
- 1.2.4: Deliver a work experience and traineeship program that adds value to the community students and Council

- During the COVID-19 pandemic, Children's Services used digital methods to continue to deliver professional learning programs to staff. An e-learning module was delivered for all staff in relation to Active Supervision to ensure that a consistent understanding was held across services, and to address any concerns that had emerged in relation to supervision requirements.
- The Behaviour Guidance Policy was implemented following a robust consultation and development process. Consultation and professional development in relation to "Engaging and guiding children/young people" was undertaken throughout May 2020 via webinars and online media sessions attended by 273 staff.
- Children's Services have embedded a range of initiatives into program delivery to ensure children reach their full potential. Our services deliver a daily curriculum driven by current research including the national "My Time Our Place" and "The Early Years Learning " frameworks. Paint Penrith REaD promotes the value of early literacy and the Munch and Move program promotes health and wellbeing.

- Middle Years Mentoring has delivered a range of resilience and evidence-based programs in response to the interests and needs of vulnerable young people including a photography program (Through Children's Eyes) and a range of creative and expressive arts and sports-based programs.
- The Intergenerational program in partnership with Nordoff Robbins Music Therapy commenced in term one. Several sessions in aged care facilities were held prior to COVID-19 with 24 children from 3 Council services attending each week.
- During term one, the Mobile Playvan delivered 42 play-based learning sessions in seven locations, providing educational activities and support for parents and children prior to starting school. and opportunities for children and families to connect with their local community.
- In 2020 National Simultaneous Storytime celebrated 20 years of promoting reading across the nation. This year the celebrations looked a little different due to COVID-19, but still went ahead at all Council childcare centres at 11am on Wednesday 27 May. The Mayor and General Manager prerecorded a reading of this year's book "Whitney and Britney Chicken Divas" by Lucinda Gifford, with the assistance of the library team. At 11am the Mayor met via Zoom with Strauss Road Children's Centre and Rooby Roo to share the recorded story. The leadership team also attended a service to read this year's book, providing an opportunity to share the art of storytelling in several unique and exciting ways.
- The Penrith Library Staff maintained the phone and email enquiries services throughout the closure periods, expanded existing online services with additional eBooks and additional online tutoring hours for students. We provided innovative new virtual children's story time programs and activities for adults and children as well as hosting a first ever 'Zoom author talk' with author Robert Tickner.





- Penrith Branch Library reopened 1 June with restricted hours and limited services in line with State Government health requirements in relation to community visits, rostered staff, stock and equipment.
- There was an early reintroduction of the Home Library Service deliveries
- The Library smart device app was made available to library staff on 1 June. A soft launch of the app to the public via Facebook commenced on 9 June. The Library app has been well received with a number of positive comments, likes and shares of the app posts made by library customers. The Library Team is working on the official launch, promotion and marketing of the Library app once library services are back to normal.
- The Library Management System, Spydus, was successfully upgraded on 17 June. The online public access catalogue (OPAC) will now be known as the web public access catalogue (WPAC) and is undergoing a series of updates and improvements in order to better promote our library services and eResources and to keep these platforms current and relevant to customer's needs.
- A Library Instagram account has also been established and is another way for our customers to keep up to date with the latest library information and access our eResources on the go.
- Council continues to provide work
 experience placements across all areas
 of Council and has again run a successful
 Children's Services, Business Administration
 and ICT Traineeship Program in 2020.

OUTCOME 2 WE PLAN FOR FUTURE GROWTH



MAKING SURE SERVICES AND INFRASTRUCTURE KEEP UP AS PENRITH GROWS

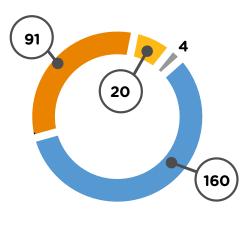
How Have We Done Over The Past Six Months?

The following indicators track organisational progress against key strategies around development and planning.

Housing Approvals

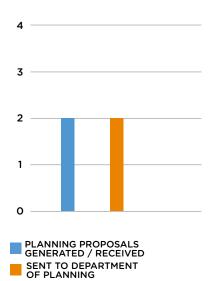
This indicator tracks the nature and extent of residential growth and helps us track demand for different styles of housing, anticipate potential impact on services and facilities and to see trends in development. The dominance of single dwellings reflects the current activity in release areas including Glenmore Park Stage 2, Jordan Springs and Caddens.

Number of New Development Applications received by Council



- SINGLE DWELLINGS
- MIXED USE
- MULTI UNIT
- DUAL OCCUPANCY & SECONDARY

Number of Planning Proposals



PLANNING PROPOSALS FINALISED / LEP MADE

Number Of Formal Variations To Planning Instruments:

This will help us understand how often we agree to vary our planning instruments. As with planning proposals, some variation is inevitable, however too much may indicate a need to review our controls.

- There were no formal variations to the LEP in the six months to 30 June 2020, However, there were 2 amendments to State Environmental Planning Policies (SEPPs) that affect development in Penrith, those being:
 - Western Sydney Employment Area
 - Housing Diversity Code

By capturing details around planning proposals submitted, approved and made, we can track demand for development within the City which does not comply with existing planning controls. It is inevitable that some changes to controls will need to be made, and some of these can indicate innovative development not anticipated when LEPs were developed. However, too many proposals can indicate controls are out of date and need reviewing.

Planning Proposals generated/ received

- LEP Review 1
- Mamre Road West Stage 2

Sent to Department of Planning

- Glenmore Park South
- Station Street Plaza, St Marys



STRATEGY 2.1 FACILITATE QUALITY DEVELOPMENT IN THE CITY THAT CONSIDERS CURRENT AND FUTURE NEEDS OF OUR COMMUNITY

The Service Activities that help deliver this strategy are:

- 2.1.1: Plan for and facilitate development in the City
- 2.1.2: Provide engineering advice for development applications, strategic planning and policy development
- 2.1.3: Assess development proposals efficiently and make decisions that are open and fair
- 2.1.4: Improve development assessment services through continuous improvement and stakeholder input
- 2.1.5: Ensure buildings constructed are safe and healthy
- 2.1.6: Contribute to and influence changes in policy to ensure the best outcomes for our community
- 2.1.7: Support and influence tri-government strategic planning in the Western Parkland City by responding to the City Deal opportunities

- Council is assessing two planning proposals (University of Sydney Lands and BHL) within the Western Sydney Aerotropolis Plan. In the coming months, this work will be incorporated into the detailed precinct planning for the initial precincts within the Aerotropolis. and will include more detailed development controls for these proposals in a Development Control Plan.
- The Interim East West Corridor Strategy was endorsed by Council on 27 April 2020. Further work is now underway to refine this strategy together with North South Rail Corridor.
- Council has continued working closely with the Commonwealth Government to

- assist with the preparation of a Planning Proposal to rezone the Multi User Depot site, adjacent to Thornton.
- We continued to participate in planning for South Creek, and started work on our Green Grid Strategy that will bring together work under way by Infrastructure NSW to plan the South Creek Corridor in the context of the Greater Penrith to Eastern Creek Corridor.
- Development Engineering have assessed 365 referrals for Development Applications since 1 January 2020. This is a significant workload that has been delivered within agreed timeframes. Development Engineering are also heavily involved with the major rezoning applications of Glenmore Park 3 and Orchard Hills North.
- During 2019-20, 992 development applications were lodged with 976 applications determined (including withdrawals). This represents a reduction in lodgments from previous years with 1,202 applications received in the 2018-19 financial year. The consistency between lodgment and determination numbers show our assessment service is meeting expectations.
- Application timeframes for minor Development Applications (Single Dwellings and Residential Additions and Alterations) have again met targets. Average days for the determination of Single Dwellings fell from 46 days during the 2018-19 financial year to 43.4 days throughout the 2019-20 financial year. This is below the KPI target of 46 days. Average days for the determination of Residential Alterations and Additions also fell from 46 days to 45 days for the 2019-20 financial year, also meeting KPI targets. Once again, more than 70% of the minor DAs were determined within 60 days for the 2019-20 financial year.
- Over the year, 832 critical stage construction inspections were carried out, 112
 Construction Certificates were issued, and 176 Occupation Certificates were issued.

STRATEGY 2.2 PROTECT THE CITY'S NATURAL AREAS, HERITAGE AND CHARACTER

The Service Activities that help deliver this strategy are:

- 2.2.1: Ensure our strategic planning responds to the requirements of the Greater Sydney Commissions District Plans
- 2.2.2: Undertake research and projects in response to emerging issues
- 2.2.3: Guide quality development outcomes through provision of expert advice and quality customer service

- Council successfully completed the assurance process with the Greater Sydney Commission confirming the Local Strategic Planning Statement (LSPS) could be made on 16 March 2020. Council endorsed the Final LSPS on 23 March 2020.
- The background studies for the LSPS including the Local Housing Strategy, Rural Lands and Villages Study and Strategy, Scenic and Cultural Landscape Study and St Marys Economic Development Strategy have been finalised to be incorporated into the broader strategy work being undertaken by the City Deal Department.
- Council continued work on a review of the Penrith City Centre including a comprehensive review of planning controls, preparation of

- a Transport Management Plan and Parking Strategy. Council has received a draft report from consultants with initial recommendations regarding planning review and a draft report on the Transport Management Plan based on a detailed traffic modelling. Further work is being undertaken on a possible additional east west connection located in the south of the Penrith City Centre. A draft Parking Strategy has also been prepared by consultants to determine future parking needs.
- 48 development proposals were the subject of review at Council's Urban Design Review Panel which is significantly higher than in 2018-19 despite the reduction in lodged Development Applications. In addition, 97 proposals were considered through Council's pre-lodgment meetings, also representing an increase in pre-lodgments despite the reduction in lodgments. 32 development proposals were considered through the heritage advisor program, with approximately 45 proposals from private landowners or other sections of Council, progressed with the assistance of the heritage advisor program.
- The Comprehensive review of the Penrith Development Control Plan 2014 (DCP) has commenced. At the Ordinary Meeting of 23 March 2020, Council endorsed the public exhibition of the proposed 'housekeeping' amendments to DCP 2014. These housekeeping amendments form the first of a number of proposed changes as part of a staged review of Penrith DCP 2014.







STRATEGY 2.3 ENSURE SERVICES, FACILITIES AND INFRASTRUCTURE MEET THE CHANGING NEEDS OF OUR CITY

The Service Activities that help deliver this strategy are:

- 2.3.1: Represent the changing needs of our growing community to other levels of government
- 2.3.2: Ensure our policies strategies and plans provide for the services and infrastructure our City needs
- 2.3.2: Seek to influence planning legislation and related government policies to ensure the best outcomes for our community
- 2.3.4: Position the City to harness the opportunities that come from advances in technology to improve everyday life business and sustainability for our community

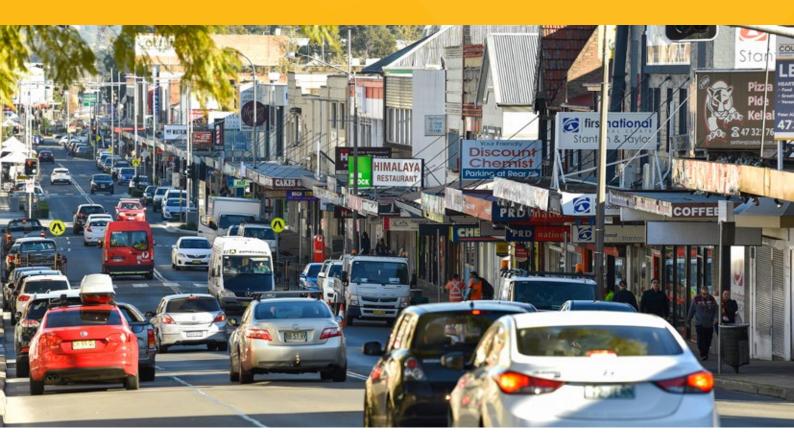
- A Strategic Briefing Paper outlining the many faceted benefits of accelerating a business case into the Castlereagh Connection was completed and distributed to key stakeholders as part of Council's strategy for advocating for the Castlereagh Connection.
- Council's Sport and Recreation Strategy was adopted and has since been utilised to apply for NSW Government grant funding programs.
- Council staff completed the formal application process for Dunheved Road funding announced in the Federal election 2019. Our application was successful and has provided \$4.2m allocated for planning which will commence this year.

- Council continues to liaise with the Australian Government on new commuter carparks at Kingswood and St Marys and a range of other projects announced during the election including sporting and safety upgrades.
- On June 1, 2020 the NSW and Australian Governments announced a further \$3.5bn in funding would enable construction to start later this year on the Sydney Metro

 Western Sydney Airport (previously described as the North South Rail Link).
 Stage 1 of the project, from Western Sydney Airport to St Marys was the headline commitment of the Western Sydney City Deal announced in 2018. Council has continued to advocate for station locations that will support economic and social uplift and see delivery of the project to be completed in time for the airport opening in 2026.
- A submission was made to the Department of Planning, Industry and Environment (DPIE) on the changes to the "Infrastructure Contributions System in NSW" in June 2020. Also, an interim submission on planning controls applying to Flood Prone Land was made to DPIE in June 2020.



OUTCOME 3 WE CAN GET AROUND THE CITY



MAKING SURE WE CAN GET FROM PLACE TO PLACE SAFELY AND EASILY, WHETHER WE DRIVE, WALK, CYCLE OR RIDE THE TRAIN OR BUS

How Have We Done Over The Past Six Months?

The following indicators track organisational progress against key strategies around transport and parking.

Number of complaints received regarding defects on Council's roads (potholes):

277

Council's road network is our most used asset, and it needs to be kept in good condition to ensure our community can move safely around our City.

Percentage of these complaints resolved within 3 days:



Km of path paving added to the network

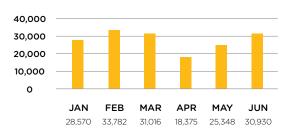


of footpath

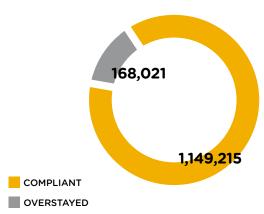
of shared path

Footpaths are an important asset for our community and a strong focus for Council this term. Council develops an annual footpath program to help ensure that the network meets the community needs.

Number of cars recorded as overstaying parking time limit



Jul - Dec 2019



Length of time by which cars were recorded as overstaying parking time limit (minutes)



Parking is a key issue for our community and was a strong focus for Council this term. In some of our carparks, the introduction of new technology allowed us to track how often parking spaces were used, and for how long.

STRATEGY 3.1 WORK WITH PARTNERS TO IMPROVE PUBLIC **TRANSPORT**

The Service Activities that help deliver this strategy are:

- 3.1.1: Implement the Bus Shelter Renewal Program
- 3.1.2: Work with providers to review existing and plan for new public transport services

Highlights

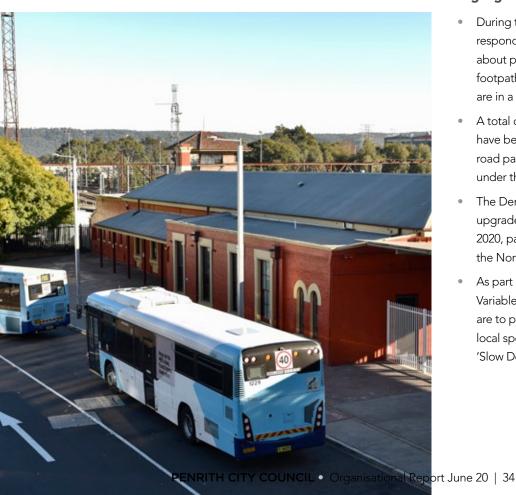
- Bus shelters have been installed in Werrington, Kingswood and South Penrith, with a total of four bus shelters installed during 2019-20.
- Continued to participate in the development of the East-West Corridor (between Penrith and St Marys) Transport Master Plan workshops, including identification of the strengths and opportunities to develop a comprehensive Movement and Place Plan for St Marys strategic centre and Penrith City Centre.

STRATEGY 3.2 PROVIDE A SAFE AND EFFICIENT ROAD AND **PATHWAY NETWORK**

The Service Activities that help deliver this strategy are:

- 3.2.1: Maintain the City's roads and pathways
- 3.2.2: Implement the Road Asset Renewal Program
- 3.2.3: Implement the Footpath and Shared Pathway Program
- 3.2.4: Manage the delivery of Councils major transport infrastructure projects
- 3.2.5: Certify future public assets being delivered as part of development
- 3.2.6: Provide technical advice on traffic issues and plan for the delivery of roads and shared pathways
- 3.2.7: Manage programs and initiatives that improve road safety and efficiency
- 3.2.8: Identify areas and causes of traffic congestion that affect main roads

- During the last six months, Council responded to 277 customer requests about potholes and replaced 2,105 sqm of footpath to ensure our roads and pathways are in a serviceable and safe condition.
- A total of 81,260 sqm of road pavement have been resurfaced and 13,500 sqm of road pavement have been reconstructed under the Roads to Recovery program.
- The Derby Street/Parker Street intersection upgrade works opened to traffic in June 2020, part of a package of upgrades along the Northern Road completed this year
- As part of Council's road safety program, Variable Message Signs (VMS) with a radar are to proactively increase driver awareness of local speed limits and to remind motorists to 'Slow Down' if they are over the speed limit



STRATEGY 3.3 PROVIDE PARKING TO MEET THE NEEDS OF THE CITY

The Service Activities that help deliver this strategy are:

- 3.3.1: Maintain Councils car parks
- 3.3.2: Help ensure efficient and fair use of parking spaces across the City
- 3.3.3 Provide technical advice on parking issues and plan for the delivery of parking infrastructure

Highlights

- Continued the maintenance of Council's carparks, including collection of rubbish, mowing, whipper snipping and edging of grassed areas (where applicable) to over 30 public carparks across the LGA.
 High usage/high profile carparks located within the City centres of Penrith & St
 Marys are cleaned 3 times per week.
- Up until 1 April, Council's Parking Rangers continued to patrol the Penrith CBD, St Marys CBD, Emu Plains Town Centre & Hospital Precinct. They actively enforced both Council free car parks and on-street regulated parking. Bicycle patrols continued to be an effective high-profile tool allowing Rangers greater mobility, enhanced coverage and improved response times to registered complainants. Parking enforcement operations have been severely impacted by the COVID-19 Pandemic. Penrith City Council is working with the community and stakeholders to monitor parking demand with a view to returning to normal operations when safe to do so.
- In November 2018, Council accepted a tender to install and maintain an Integrated Parking Management solution for the Penrith CBD. As at 30 June 2020, 1,529 parking sensors have been installed across six Council car parks.
- The Penrith Parking app has been rolled out and is now active, with over 1,000 parking spaces within the Penrith CBD able to be accessed via real-time information.

STRATEGY 3.4 IMPROVE PASSENGER AND FREIGHT TRANSPORT CONNECTIONS IN THE REGION



The Service Activities that help deliver this strategy are:

- 3.4.1: Work with government to deliver regional transport infrastructure that meets the needs of our community
- 3.4.2: Support the work of the Federal and State Government in delivering Stage 1 of the Sydney Metro Greater West in time for the opening of Western Sydney Airport

- We continued to participate with Transport for NSW (TfNSW) on the Southern Link Road Network Strategy (SLRNS). We also worked with the Western Sydney Aerotropolis Transport Technical Working Group with Department of Planning, Industry and Environment to engage a consultant to develop a strategy to support connected, livable and sustainable places as set planning of the Western Sydney Aerotropolis (Aerotropolis).
- Council has continued to work with City Deal partners and other key stakeholders to ensure that the benefits of the Sydney Metro - Western Sydney Airport rail line (previously known as the North South Rail Link) are maximised. In April 2020 Council endorsed an Interim Centres strategy for the East West Corridor and its Centres. Following the announcement of station locations, Council is working on revising the structure plan prepared for the North South Corridor and refining the East West Corridor.

OUTCOME 4 WE HAVE SAFE, VIBRANT PLACES



MAKING SURE OUR PUBLIC PLACES ARE SAFE, PLEASANT PLACES TO BE

How Have We Done Over The Past Six Months?

The following indicators track organisational progress against key strategies around community facilities, people feeling safe when they're out and about across the City and how we're working to improve our key public areas.

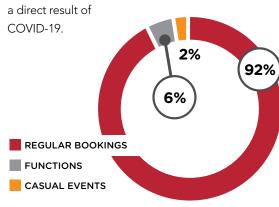
Average Utilisation Rate Of Community Facilities

Utilisation rates of community facilities tells us whether they are meeting community needs.

Changes in the nature of use (casual, permanent, event etc.) show us community expectations of our facilities.

From January to June Council's community facilities hosted 3,760 events, with 91% of these

being regular bookings by community groups. Overall usage was around 8% of total capacity, with some centres used more than others. Overall bookings are down by almost 60% compared to the same period last year, as all our community facilities were closed for 3 months from 23 March to 22 June. Cancellations and booking restrictions were occurring from early March, with almost 5,000 bookings being cancelled as



Number of community / customer requests related to public amenity:



During the January to June 2020 period, a total of 6,647 community/customer requests relating to public amenity were received and actioned by the City Presentation

Department. This included 3,165 requests for public spaces maintenance works, 2,378 for building maintenance/works, and 1,104 civil matters. Customer requests about our public domain will help us understand whether our service levels are adequate, or if the community expects more.

Number of reported incidents of graffiti:



A total of 557 community/customer requests relating to graffiti were received and actioned by City Presentation service. Normal graffiti removal jobs were completed within 3 business days with all reported offensive graffiti removed within 24 hours. Graffiti impacts the perception of how safe a place is – the more graffiti, the less safe people feel. Fast removal of graffiti is also the most effective way of reducing how often it occurs. Fewer reported incidents will show that our strategies are working and should help people feel safer in our public areas.

Revitalisation Projects

City Park



A vibrant, contemporary, and green open space in the heart of Penrith's City Centre is one step closer to being realised with the delivery of the concept design for City Park. The concept design was informed by the ideas and input provided by the community during consultation last year and responds to their main request to bring nature into the city centre. Key features include a variety of large trees to provide shade, a sensory garden, several water features, as well as natural landscaping to transform the space into an urban retreat.

The concept design also provides space for people to meet, eat, be active and celebrate together with these aspects set to stimulate the day and night time economy by attracting residents, visitors and investors. Construction is due to start in late 2021 and the project set to be complete by early 2023.

Our River

The revitalisation of Tench Reserve continues with \$10 million allocated through the 'Parks for People' program to deliver a high-quality, open space area that provides multi-generational active recreation opportunities while also increasing opportunities and improvements in passive recreation for the current and future residents. Consultation for this project, to be delivered by NSW Department of Planning, Industry and Environment, is expected to commence in August.

In January 2020, Council called on the broader community to have their say on the design of new play spaces at Regatta Park. The key features include a riverbank play space, a second adventure play space, river foreshore enhancement and activation, junior cricket oval, functional car park, multi-use lawn and picnic areas throughout. The community consultation and feedback received has informed each element of the design. Detailed design is now being finalised with construction to commence by mid-2021.

STRATEGY 4.1 MAKE OUR PUBLIC PLACES SAFE AND ATTRACTIVE

The Service Activities that help deliver this strategy are:

- 4.1.1: Maintain Councils public buildings
- 4.1.2: Implement the Public Amenity
 Replacement Program
- 4.1.3: Manage Councils cemeteries
- 4.1.4: Plan and deliver Councils major capital projects for public spaces
- 4.1.5: Maintain a Community Safety Plan for the City
- 4.1.6: Maintain Councils public spaces
- 4.1.7: Maintain public trees across the City
- 4.1.8: Help make our public spaces and community facilities safe and pleasant places to be
- 4.1.9: Provide security for Council property and public areas
- 4.1.10: Implement the Building Asset Renewal Program

- The three operational cemeteries continued to operate during COVID-19, adhering to all Government regulations that applied to funerals within the cemeteries. Council Cemetery once again memorialised returned service men on Anzac Day by installing a small Australian Flag and poppies on their graves, and placed memorial banners in the three operational cemeteries for Mother's Day.
- The ownership of the Castlereagh Anglican Cemetery was officially transferred from the Anglican Church to Penrith Council. We have been maintaining the cemetery for some years and it was included in the 2012 Cemetery Plans of Management and 2017 Cemetery Strategy.
- Council continued its delivery of major projects with the:
 - completion of the concept design for City Park
 - High Street upgrades have gone through the final 12-month inspection and handover processes.

- Regatta Park designs are 95% completed for roads and 50% for the park. An Aboriginal Heritage Impact Permit application has been submitted. The flood assessment report has been received and TfNSW design review process has been initiated.
- A Project Delivery Agreement has been executed with NSW Department of Planning, Industry and Environment which will implement the Wharf Precinct project. Council will be a key stakeholder in the process but does not have budget or delivery responsibility under the agreement.
- The NSW Government grant-funded Parklawn Place-Makers project was completed, providing amenity improvements, community workshops and solar lighting in Parklawn Place, North St Marys.
- We have joined the Greater Sydney Commission Women's Safety Charter to engage in women's safety projects and share knowledge and skills that promote safer communities for women and girls.
- Council has continued to assess trees across the area as part of our critical Tree risk assessment Program. The Street and Park Tree Management Plan has been adopted and actions to ensure compliance with the plan are progressing.
- A Roadside Vegetation Management (RVMP)
 Plan has been prepared in consultation
 with key stakeholders from City Assets
 and City Presentation. The RVMP includes
 actions for the sustainable management
 of roadside reserves and identifies priority
 roadsides locations across the LGA.
- Additional CCTV cameras have been installed in Queen Street St Marys and Judges Place car park. We have moved to a cloud-based system improving system-wide CCTV access and download speeds. The security operations team is working on an agreement with NSW Police to allow them access to live views of selected cameras in public spaces.

STRATEGY 4.2 HELP MAKE OUR MAJOR CENTRES AND IMPORTANT COMMUNITY PLACES SAFE AND ATTRACTIVE

The Service Activities that help deliver this strategy are:

- 4.2.1: Support the revitalisation of Penrith City
 Centre and St Marys Town Centre
- 4.2.2: Deliver the Penrith City Centre relaunch campaign

Highlights

- We supported the implementation of the Town Centre Corporations Triennial Plan, holding fortnightly meetings with the town centre corporation managers to continue an ongoing dialogue on projects, placemaking and engagement within our city centres.
- Work also continued on the Penrith Producers project which included the commissioning of 6 short videos of local producers. These will be featured in a marketing campaign promoting products made and produced locally.
- Delivery of recommendations from the St Marys Night Activation Strategy has continued. This included the delivery of another Open Mic Night in Coachmans Park on 11 March 2020, which had 20 local performers on stage and a couple of hundred people in the audience throughout the night. This initiative also supports the ongoing promotion of Council's Street Performers Policy to encourage the ongoing activation of public spaces across the centre.

STRATEGY 4.3 WORK WITH OUR COMMUNITIES TO IMPROVE WELLBEING AND INFRASTRUCTURE IN THEIR NEIGHBOURHOODS

The Service Activities that help deliver this strategy are:

- 4.3.1: Manage the use of community sport and recreation facilities
- 4.3.2: Work with local communities to identify priority issues in their area
- 4.3.3: Deliver projects that address local issues and improve the wellbeing of local communities

- The two-year booking cycle for regular hire for community centres and halls commenced in January 2020 with hirers starting activities that will run until December 2022. A total of 13 new hirers and 169 existing user groups have booked regular use for our centres and halls.
- The 2019-20 summer sports season competition finished in early March 2020.
 Ongoing support was provided to the user groups of grounds significantly affected by flooding including the Kingsway, South Creek BMX facility, and Riding for the Disabled.
- A review of Council's booking processes for community centres and halls was undertaken in identify opportunities for improvements and a better customer experience. This included the reviews of the process for registering high risk events with the Police.
 An online process is now being developed.



- Prior to the onset of the COVID-19 restrictions in mid-March 2020, utilisation statistics show that there were approximately 106,782 participants who attended 217 private functions, 3,457 regular group activities, and 86 casual bookings in community centres and halls. Unfortunately, 224 private functions, 4,506 regular group activities, and 38 casual bookings were cancelled when the facilities were closed.
- Utilisation statistics for sporting ground and parks show that they hosted 326 casual bookings, 7,954 regular bookings, 20 sporting events,16 weddings, 66 school carnivals, and 101 passive recreation activities. Approximately 138 of these bookings were cancelled due to COVID-19.
- Ongoing communication was maintained with all user groups and the general public throughout the COVID-19 closures included providing updates on changes to the Public Health Order as well as responding to various concerns raised by community members regarding the management of parks, open space areas and the river walk.
- In preparing for the eventual reopening of community and sporting facilities the Operations team:
 - developed COVID-19 Safety and Operational Plans for every community centre and hall
 - liaised with NSW and Australian Government bodies regarding the 'return to sport' strategies
 - supported all local sporting associations and clubs with the develop of sport code-specific COVID-19 Safety Plans, and provided ongoing support to management committees, club committees and community organisations who manage facilities to ensure compliance with COVID-19 restrictions
 - facilitated the development of COVID-19 Safety Plans by all regular hirers of community centres and halls

- updated hirer and user group agreements to include COVID-19 Safety requirements
- developed COVID-19 Safety signage (with Council's brand) for display in every facility
- o organised a 'deep clean' of the community centres and halls to ensure they were safe to reopen once NSW Public Health Order restrictions are lifted
- o organised and distributed cleaning packs for user groups who returned upon the reopening of community and recreation facilities which reopened from 22 June 2020.
- Over the last 6 months, Neighbourhood
 Renewal engaged directly with residents in
 Kingswood Park to develop a community
 action plan in Kingswood to connect locals
 with the THINK BOLD KINGSWOOD
 online platform. Community engagement
 activities reached over 600 local residents
 who were able to contribute their ideas and
 vision for their neighbourhood and inform
 the develop of strategic actions aimed at
 improving the area for the local community.
- Neigbourhood Renewal projects were delivered in Kingswood, North St Marys, Oxley Park, Llandilo and Kingswood Park with the aim of improving the wellbeing of local communities.
 - A NSW Community Building Partnership funded project to improve shade coverage at Ridge Park, Oxley Park was completed and launched with over 50 residents attending a celebration
 - A community event was held in Robin Wiles Park, North St Marys as part of ongoing activation program for the recently upgraded park.
 - A new public art project co-designed with Kingswood Park residents was installed and launched at Illawong Avenue Reserve, providing valuable opportunities for social connection and creative expression.

The Village Cafe project was successfully launched in Llandilo and hosted a total of 8 sessions in North St Marys, Llandilo and Kingswood. These sessions were able to connect residents with local services and information aimed at improving local wellbeing. During the COVID-19 lockdown period, the project was able to offer 3 pop-up flu vaccination clinics in partnership with the Nepean Blue Mountains Local Health District and local services. A total of 116 residents received a free flu vaccination, and 150 people were provided with a food relief package.





OUTCOME 5 WE CARE FOR OUR ENVIRONMENT



PROTECTING OUR AIR AND WATER QUALITY, AND NATURAL AREAS

How Have We Done Over The Past Six Months?

Council has adopted a number of figures to track organisational progress against key strategies around protecting the environment and using resources wisely. However, as the results vary significantly from season to season, and some rely on external data, indicators can only be reported annually. The following indicators will be included in our Annual Report.

- Corporate waste generation and diversion from landfill
- Hectares of land under active management
- % of Council's electricity supplied from low carbon sources
- % reduction in Council's greenhouse gas emissions
- Council's use of potable water

STRATEGY 5.1 PROTECT THE ENVIRONMENT OF OUR CITY

The Service Activities that help deliver this strategy are:

- 5.1.1: Maintain Council's drainage infrastructure
- 5.1.2: Help protect and improve our City's natural environment
- 5.1.3: Provide advice on protection of the environment and community health
- 5.1.4: Maintain Councils natural areas
- 5.1.5: Collaboratively manage illegal dumping across Western Sydney (RID Squad)
- 5.1.6: Help minimise impacts on the environment from unauthorised activities
- 5.1.7: Undertake activities associated with the management of asbestos and other waste environmental management chemical management and WHS practices within the Depot

- 410 tonnes of pollutants have been removed from our Gross Pollutant Traps (GPTs) and 33,900 sqm of open drains have been maintained in the last six months.
- Amendments to the vegetation management section of the DCP have been completed. This updated section has been included in a DCP housekeeping amendment which has been placed on public exhibition and is expected to go to Council seeking endorsement in August 2020. The updates to this section are in response to legislative changes and will update and clarify assessment, approval and exemptions requirements.

- Council continued the recreational water quality monitoring focusing on weekly enterococci testing with monthly physical and chemical parameters at four (4) key sites along the Nepean River during the swimming season (October to March). Sampling sites were Tench Reserve, the Rowing Club (Nepean River Weir), Devlin Road Castlereagh and Regatta Park Emu Plains. Results are assessed applying National Health and Medical Research Council Guidelines and provide a guide on the suitability of sites for swimming. Initial results indicate that water quality at these individual sites is generally good except immediately after rain. It is intended to update the Council website with sampling results and other useful recreational water information for the community later in the year leading up to the next swimming season.
- Public health Initiatives such as food safety and skin penetration seminars had to be placed on hold due to COVID-19 restrictions, however, the team continued to send out monthly newsletters to business owners. Proactive routine food safety and public health premises inspections were also put on hold due to COVID-19 restrictions, the team continued to contact businesses with important updates, with COVID Safety awareness and help businesses meet COVID-19 operational requirements.
- During the 2019-20 financial year, the RID Squad conducted 3,134 investigations.
 This was an increase of 35.5% on the previous year. During the same period a total of 108 Penalty Infringement Notices were issued with a value of \$188,950.
- From 1 January 2020 to 30 June 2020, 122
 asbestos matters were managed 116 asbestos
 incidents, 2 environmental investigations and
 4 Asbestos Management Plans. Of these,
 95% of asbestos incidents were responded to
 within 4 hours with 100% responded to within
 24 hours (during normal business hours).
- Retaining wall construction work in Lansdowne Rd, Orchard Hills and the installation of 125m length of new pipe drainage in Ninth Ave, Jordan Springs were completed.



STRATEGY 5.2 SUPPORT OUR COMMUNITY TO USE RESOURCES WISELY

The Service Activities that help deliver this strategy are:

- 5.2.1: Provide information to our community on resource use and living sustainably
- 5.2.2: Manage resource recovery and waste collection services
- 5.2.3: Help our community understand how they can increase resource recovery and reduce waste

- The Homes and Heat community event in February 2020 was attended by over 200 residents. Speakers provided information, case study examples and tips on how to adapt homes to better prepare for heat waves. Videos are on YouTube and have been promoted via the website and e-newsletters.
- Council continued to provide information to the community on resource use and living sustainably via communication channels such as the website and Council's sustainability e-news.
- The beat the heat campaign was undertaken during the summer months of 2020, providing information on heat and tips to adapt.

- Council became a partner on the Heat Smart Program which aims to build community resilience to heat waves, particularly targeting vulnerable residents and frontline staff. Under this program an initial gap analysis and community survey have been completed.
- In March, Council participated in Earth Hour and encouraged the community to participate by turning off lights and saving energy.
- In May 2020, Council commenced the Empower Penrith project. The first stage of this project was the development of an online community video series providing tips on how to reduce energy use, increase home energy efficiency and information on solar and smart battery technology.
- Council has continued to process waste through organics composting, recycling processing and mixed solid waste processing.
 Diversion rates (71%) for the year are lower than anticipated but still meet the NSW Government target of 70%.
- Overall waste generation for the 2019-20 is 7.54kg/capita/week. This has been impacted this year by some significant lifestyle changes due to COVID-19 and drought conditions over the summer period resulting in lower than usual organics collection. Council is on track to meet its target in the Penrith Waste and Resource Strategy of 7.5 kg/capita/week by 2021.



STRATEGY 5.3 MINIMISE RISKS TO OUR COMMUNITY FROM NATURAL DISASTERS AND A CHANGING CLIMATE

The Service Activities that help deliver this strategy are:

- 5.3.1: Manage the risk to and impact on life and property from the existing and potential future use of the floodplain
- 5.3.2: Provide advice on floodplain and stormwater management
- 5.3.3: Help protect our community by supporting emergency services to prepare for and respond to emergencies
- 5.3.4: Identify opportunities to respond to a changing climate
- 5.3.5: Coordinate the implementation of the Cooling the City Strategy
- 5.3.6: Work with partners to enhance the resilience of the City

- We are continuing to update our information through the preparation of flood studies, with only one study still needed to complete the urban areas. Three floodplain risk management plans for South Creek, Penrith CBD and St Marys were also completed.
- Council continues providing flood advice to residents, developers, consultants and insurance companies. All Council's completed flood related studies, advice and reports are available through Council's webpage and libraries.
- A Local Recovery Committee hierarchy has been established for the Penrith LGA, and Council's emergency support staff have been working with NSW Government agencies in the preparation of a local recovery plan for Penrith.
- A 2.4Kw solar system was installed at the Thornton Community Centre. Feasibility studies have been completed for solar renewable energy installations at a further five council sites with requests for quotation being drafted.

- A feasibility study has been completed for the Civic Centre lighting upgrade, and a business has been engaged to develop a feasibility study for solar at the Ripples swimming pool. A feasibility study was also completed for the efficient lighting upgrade of the Judges Carpark.
- Over 30% of the efficient LED street lights have been installed across the Penrith LGA
- The Greenpower contract commenced on 1 January 2020 - 10% greenpower for major sites and 20% greenpower for minor sites
- February 2020 was the 1-year anniversary of the electric vehicle trial. The vehicle is powered by 100% renewable energy and only cost \$317 to recharge over the year.
- Council delivered the Cooling the City Masterclass in February 2020. The sold-out event featured international, national and regional experts, who explored practical solutions to the challenge of urban heat in the context of our changing climate. The Masterclass was attended by over 350 built environment professionals from across NSW. Victoria and the ACT. Attendees included local and state government representatives, planners, builders, developers, architects, landscape architects, academics, researchers, and more. The presentations from the Cooling the City Masterclass were filmed and are available to view online on Penrith City Council's YouTube channel.
- Council has been working with partner organisation Western Sydney University to undertake a Heat Sensor Project to monitor ambient temperature at 120 locations across the LGA. The sensors were collected in April 2020 and the data is currently being analysed. The outcome report will provide Council with a greater knowledge of hotspot areas and recommendations for actions to reduce heat impacts in the community.



OUTCOME 6 WE ARE HEALTHY AND SHARE STRONG COMMUNITY SPIRIT



SUPPORTING THE PHYSICAL AND MENTAL HEALTH OF OUR COMMUNITY

How Have We Done Over The Past Six Months?

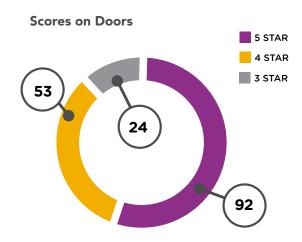
The following indicators track organisational progress against key strategies around community health and access to community services and programs.

Number of food premises with 5 stars in the 'scores on doors' program

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This will provide an indication of the effectiveness of Council's food safety regime in promoting good practices and protecting public health. At the end of the reporting period, 92 food businesses rated 5 star, 53 rated 4 star and 24 rated 3 stars. The numbers represent a significant reduction when compared to the previous reporting period. During the reporting period Environmental Health modified its practices to respond to COVID-19 to limit field time exposure and ensure the safety of Council Officers and the community. This included a temporary suspension of routine inspection programs, although the team maintained its service level for priority and emergency matters. This included responding to customer requests and incidents that could potentially result in significant risks to the environment or public health. Where possible, alternative approaches

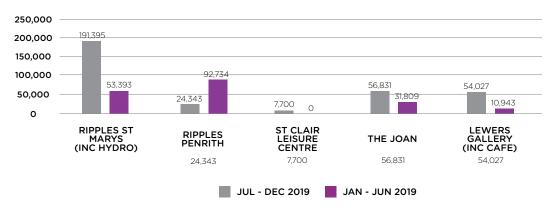
have been taken to monitor compliance and assist customers meet COVID Safe obligations. For example, Council Officers continued to contact food business proprietors by phone/email to assess compliance measures and assist business meet the COVID Safe obligations when face-to-face inspections were suspended.



Number of visitors to Council's leisure and cultural facilities

The number of people accessing leisure or cultural facilities run by Council or our entities tells us whether programs offered are popular with the community and respond to community needs. The numbers for the period 1 January – 30 June 2020 are down when compared to

the same period in 2019 due to the impact of COVID-19 and the closure of these facilities for a period of time. Please note that the figures for The Joan include online paid engagements during the shutdown period.



^{*} St Clair Leisure Centre is closed for refurbishment

Council run and supported community events

A comprehensive program of community events was conducted and supported by Council that included all members of the community before it was interrupted by the COVID-19 pandemic. The program featured events that Council conducted and others which it supported either financially or in-kind, including the Penrith Show, Nepean Triathlon, Real Festival, NSW Golf Open Championships, Annual Doll Bear & Craft Fair, Nepean Triathlon and Ironman 70.3 Western Sydney.

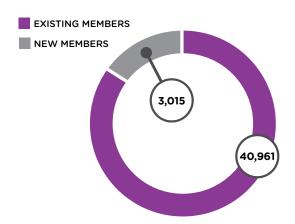
Council run events included Cinema in the Park and NAIDOC Week celebrations along with fortnightly Village Café events, two Bright Nights Kingswood events and a range of CBD activations in both Penrith and St Marys that included Lunchtime Tunes in Triangle Park, an Open Mic Night event, Thursday Night Live, Springtime Tunes and the Penrith Producers.

The remainder of the event program from around February 2020 was cancelled or postponed until further notice due to the COVID-19 pandemic after directions were received from the NSW and Australian Governments and the relevant health authorities.

Use of Council's libraries

3,015 new members joined during the last six months bringing the total number of active library memberships to 43,976 at the end of June 2020. There has been a 67% decrease in library memberships from January to June this year, although there was a net gain of 2% in current memberships over the previous year. During the COVID-19 closures, the library processed new memberships and membership renewals remotely, to help our community set up or maintain access to the digital resources, such as eBooks, eMagazines and online tutoring.

Membership Numbers



Number of visitors to Council libraries during the reporting period:

104,527

During the reporting period of 1 January – 30 June 2020, a total of

123,817

items have been borrowed from Penrith Library branches. This number includes 48,816 online loans (eLoans) such as eBooks, eAudio and eMagazines. Prior to the COVID-19 branch library closures, physical loan activity had been positively trending in comparison with previous years. The closures have significantly impacted loan activity and have contributed to a 43% decrease in physical loan activity and a combined physical and digital loan decrease of 33% for the six-month period January to June 2020.

Number of local club sporting members that use Council facilities as a % of the population aged between 5 and 50

13%



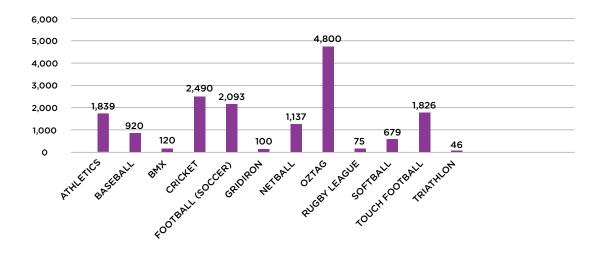
Membership of local sporting clubs is not within Council's control, but it does provide an indication of potential utilisation rates of Council sporting facilities. This helps us track growth in particular sports or particular clubs and to anticipate where facility upgrades may be required.

A total of 13% of the population aged between 5 and 50 was registered with a local sporting club, with the top three sports for this period being oztag, cricket and football (soccer). These

numbers represent membership numbers for the summer season (1 September 2019 to 29 February 2020). Council will continue to monitor utilisation rates, surface conditions and maintenance schedules to ensure our community's recreational needs are met.

*Penrith City official estimated resident population aged 5-50 is 124,877 (2016 Census)

Summer 2019-20



*Data based on information provided to Council from sporting clubs.



STRATEGY 6.1 PROVIDE OPPORTUNITIES FOR OUR COMMUNITY TO BE HEALTHY AND ACTIVE

The Service Activities that help deliver this strategy are:

- 6.1.1: Deliver the Parks Asset Renewal Program
- 6.1.2: Deliver programs and work with government and community organisations to improve health and wellbeing including the Penrith Health Action Plan
- 6.1.3: Plan and deliver Councils major capital projects for open space and recreation
- 6.1.4: Help protect and improve the health of our community
- 6.1.5: Deliver library services that support a vibrant connected community
- 6.1.6: Maintain the City's sportsgrounds parks and open spaces
- 6.1.7: Plan for the provision of and facilitate the delivery of community sport and recreation facilities
- 6.1.8: Help promote responsible pet ownership
- 6.1.9: Ensure privately owned swimming pools are safe and healthy
- 6.1.10: Deliver aquatic services to support health and wellbeing

- The Penrith Health Action Plan steering committee continued to meet regularly during this period. The committee met 3 times and continued to support a range of programs including flu vaccinations at Village Cafe and for people attending local free meal services. Council also assisted in organising additional clinics in the area for COVID-19 testing.
- Health Service targets have generally been on track, although in the last few months it has not been possible to meet all proactive routine inspection and education/advocacy targets due to the need to reduce activities with faceto-face interactions. The team continued to respond to urgent matters such as incidents and complaints and work that did not require face-to-face interactions or involved highly public locations. Most annual food shop,

- pool and splash park, skin penetration (e.g. tattooists) and regulated system (e.g. cooling towers) inspections were completed prior to COVID-19, although those not completed will be prioritised when inspections recommence.
- The Home Library Service continued during the early stages of COVID-19 to supply our home library patrons with 'contactless' direct deliveries of library items until the service was suspended on Friday 3 April. Prior to the suspension patrons were supplied with double their usual number of items in the hope that these would last until we it was safe for us to resume this service. Staff remained in regular contact with the customers during the service suspension via phone, calling them to check in and chat to try an ease their social isolation. Contactless deliveries recommenced on Tuesday 19 May.
- Council's Sport and Recreation Strategy was adopted in April and provides the strategic framework and direction for future open space, play sport and recreation provision over the next 15 years. It outlines a program of work, including \$125m for 82 capital projects (new, upgrades and renewal) to be delivered in the first 5 years.
- The masterplan for Gipps Street was revised and a program of community and sports club consultation has been completed. Based on feedback received the masterplan has been updated and will be presented to July's Council Meeting.
- Consultants have been appointed and project initiation meetings and site investigations have been held to progress the development of a Spatial Planning Framework connecting the Nepean River to Penrith Lakes. The project is funded through the Metropolitan Greenspace Program.
- Initial site investigations have commenced regarding the future development of a masterplan for Werrington Lakes, including the potential expansion of Penrith Valley Regional Sports Centre, as well as the development of a synthetic athletics track.
- The project to construct a \$3.7m multiuse synthetic surface in Jamison Park has commenced with completion due in early 2021.

- Successful NSW Government's Everyone
 Can Play Program grant applications will
 enable upgrades of existing play spaces
 at Ironbark Crescent, Cranebrook. The
 Carriageway, Glenmore Park and Brian King
 Reserve, Colyton providing additional play
 equipment, shade sails, new pathways or
 seating within the existing play spaces.
- Construction is near completion at 3 further play spaces at: Outlook Crescent, Emu Heights; Bunyarra Reserve, Emu Plains and Sales Park, Luddenham.
- St Clair Leisure Centre upgrade has progressed with most of the significant works complete. The works totaling approximately \$2m are anticipated to be complete by the end of August 2020.
- Council has engaged with a range of community stakeholders in the development of designs for the upgrade of 9 amenities at: Chapman Gardens Baseball, Kingswood; Mark Leece Oval, St Clair; Doug Rennie Reserve, Kingswood; Leonay Oval, Leonay; Eileen Cammack Reserve, South Penrith; Ched Towns Reserve, Glenmore Park; Bill Ball Oval, St Marys and Parker Street Reserve (Upper and Lower), Penrith.
- Field lighting upgrades have been completed at: Cook and Banks, St Clair with work has progressing on similar works at Kingsway North Playing Fields, Werrington and Leonay Oval, Leonay.
- Council has commenced proactive monitoring of Airbnb premises containing swimming pools within the Penrith LGA as these pools are considered high use and considered risks to occupants. Proactive monitoring of pools advertised for weekend and seasonal renting under "Swimply" which is an online marketplace for pool sharing, has commenced as these too are considered high use due to continued turnover of users. Increase in monitoring of non-compliant pools referred from external accredited authorities has resulted in significant increase of swimming pools to be followed up by Council.

STRATEGY 6.2 HELP BUILD RESILIENT, INCLUSIVE COMMUNITIES



The Service Activities that help deliver this strategy are:

- 6.2.1: Support children and families particularly those living in vulnerable circumstances
- 6.2.2: Develop effective responses to the impacts of growth redevelopment and change in our community
- 6.2.3: Coordinate the implementation of the Disability Inclusion Plan
- 6.2.4: Coordinate responses to the growing challenge of homelessness
- 6.2.5: Work with partners to deliver events that strengthen our community
- 6.2.6: Support community service organisations working in our City
- 6.2.7: Work with Aboriginal organisations and residents to strengthen our community including coordinating the implementation of the Working Together Agreement with the Deerubbin Local Aboriginal Land Council
- 6.2.8: Conduct and support events that include all members of our community
- 6.2.9: Deliver Council's Civic Events Calendar

- Council continued to support vulnerable children and families through the employment of an Inclusion Support Specialist to support families and educators through the provision of mentoring and guidance around trauma, attachment and play based leaning.
- During the reporting period funding was gained for 73 children with identified additional and high learning support needs to enable authentic inclusion in an education and care setting.



- The Children and Parenting Program supported 32 families through the delivery of evidence-based parenting programs and developed a community resource to link families to services that were operational during COVID-19. The program developed an online speech and language support group with the guidance and expertise of a speech therapist and early childhood teachers.
- To support improved social outcomes related to issues including housing, open space, livability and access to health services, advice was provided on social infrastructure planning in new release and accelerated housing areas and a broad range of current development proposals across the City, including a submission to Department of Planning, Industry and Environment on future uses for Fernhill Estate.. Input was also given to the masterplan for the Gipps St Sports Complex and project scoping for the Community and Cultural Facilities Needs Study.
- Two snapshots were developed and endorsed over the reporting period - the Health Snapshot provides information on key issues impacting health and wellness for our community. The Snapshot of Penrith's Ageing Population gives up date information on the changing demographic trends of our older residents including the factors that contribute to social isolation. Both Snapshots have been approved to be published on Council's website.

- Penrith Mayor Ross Fowler OAM received a letter from Disability Council NSW commending the excellent leadership shown by Council on accessibility for people with disability, specifically to relating to adult changing facilities.
- Council continues to facilitate the Penrith Homelessness Interagency (PHI) which meets bi -monthly. A review of Council's Protocol for Service Delivery to people experiencing homelessness is underway. During this period, Council has been required to install signage in several areas to restrict the development of encampments.
- The Reimagine Ageing Festival 2020 was organised in partnership with local community organisations to conduct 23 activities and workshops from 13 February to 26 March 2020 across the LGA. Unfortunately as a result of COVID-19 restrictions a number of the activities were unable to proceed. Those activities that did go ahead were well received including the celebration at Thornton Community Garden.
- In March 2020, another successful International Women's Day celebration was held at St Marys Memorial Hall. The event was well attended by a diverse range of women who enjoyed performances and presentations on the day.

- The theme for Refugee Week 2020 was The Year of Welcome. As a result of the COVID-19 pandemic, Council and the community celebrated Refugee Week very differently this year with a number of online engagement activities.
- In 2019-20, Council provided \$41,575 for 53 projects to be delivered by a broad range of community groups across the City. Council delivered a number of Grant Information Sessions to help community groups to access funding opportunities.
- Ms. Libby Brown from the Aboriginal Counselling Services was our guest speaker at the National Apology Day event held on 13 February 2020 at Penrith City Library. The event is an important commemoration of the journey towards healing for the Stolen Generation and was attended by 60 Aboriginal and non-Aboriginal people.
- A comprehensive program of civic events was scheduled for the months of January-June but due to COVID-19, only 12 were carried out including 3 Citizenship Ceremonies and the Mayor's Charity Golf Day. Events were either postponed or cancelled included the Honoured Citizen Receptions for John Bateman OAM and Leigh Hartog. In January, we recognised the outstanding contributions made by five local individuals and two community organisations in our annual Australia Day Awards. The Mayoral Charity Golf Day was a huge success in March with a total of \$7,400 being donated to the Mayor's chosen charity, Life Education.
- Council held its annual Australia Day Community Event at Cables Wake Park, one of Penrith's favourite water sport parks. This venue change gave locals the opportunity to escape the summer heat and enjoy hours of fun in the water with their families and friends. Council offered free wake boarding sessions for kids over 10 and free entry into the inflatable Aqua Park for kids over 6 from 10am-5pm; plus, free water activities for young kids, live entertainment and mobile food trucks so everyone could fuel themselves for an action-packed day. Council also offered free entry to the pools at Ripples Leisure Centres in Penrith and St Marys on Australia Day.

STRATEGY 6.3 ENHANCE THE CULTURAL VITALITY OF THE CITY

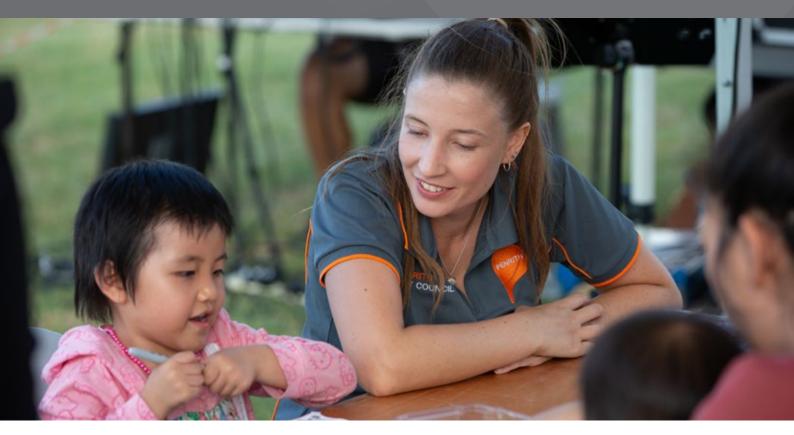


The Service Activities that help deliver this strategy are:

- 6.3.1: Create opportunities for residents to learn about different cultures through national and international partnerships
- 6.3.2: Support and implement initiatives which contribute to culture and creativity including the priorities from the Mayoral Arts and Culture Summit and Queen Street Riches and Textures
- 6.3.3: Create opportunities for residents to learn about different cultures

- Council has entered a research collaboration between Western Sydney University Institute of Culture and Society and Blue Mountains City Council to progress priorities identified by the Mayoral Arts and Culture Summit (2015) including the development of an accessible creative incubator.
- The Queen Street Riches and Textures Project this year is focusing on listening to the community to develop an intergenerational project based on a retrospective of a 1978 production called The St Marys Kid. Workshop activities were unfortunately suspended as a result of COVID-19, limiting our ability to connect with community choir groups and young artist ensemble. Where possible, this project is continuing online.
- Some activities under the International Partnerships program have been delayed due to COVID-19, such as a visit from our Japanese partners in Fujieda and Hakusan. A review of Penrith's International Partnerships Program commenced in mid-April and is due to be completed in July 2020. It will provide a new structure for running the program as well as governance guidelines, proposed performance measures and focus areas.

OUTCOME 7 WE HAVE CONFIDENCE IN OUR COUNCIL



PUTTING OUR VALUES INTO ACTION: WE ARE ACCOUNTABLE. WE SHOW RESPECT. WE ENCOURAGE INNOVATION.

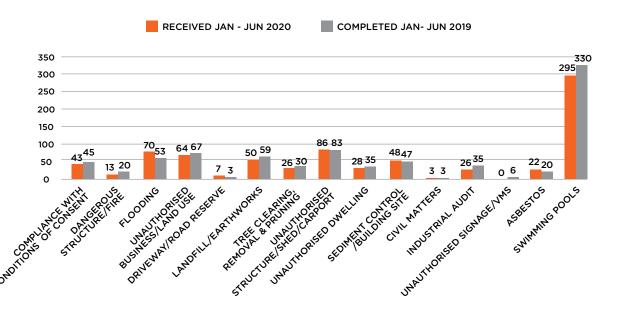
How Have We Done Over The Past Six Months?

The following indicators track organisational progress against key strategies around our financial performance, community engagement, governance processes and staff wellbeing.

Compliance Matters

Council's Development Compliance team responds to a range of matters that affect the lives of our residents. These include swimming pool matters, unauthorised activities involving land use, buildings, structures and businesses, as well as land filling and compliance with conditions of consent. Additional resources have been provided to the Compliance team and this will help increase the number of compliance matters resolved over time.





Change in Council's digital presence

Website Hits 1 January – 30 June 2020:

193,247

New Users 1 January – 30 June 2020:

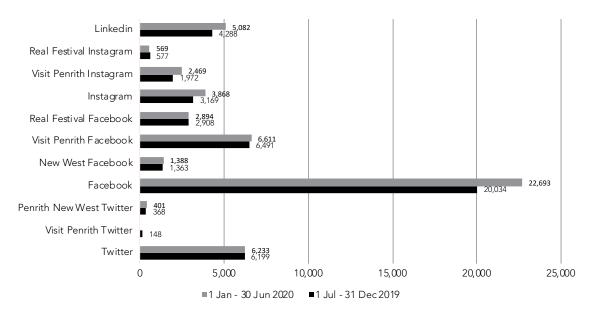
271,725

Page Views 1 January - 30 June 2020:

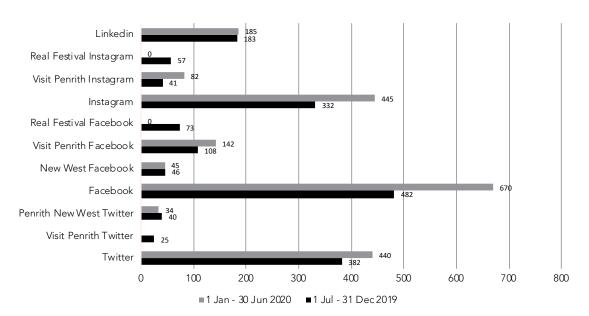
967,520

The Penrith City Council social media platforms, Facebook, Twitter and Instagram, continue to provide users with engaging and informative content. These platforms have seen increases in followers over the past six months.

Social Media Followers



Social Media Posts

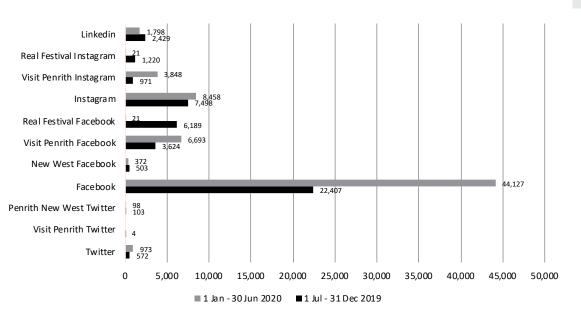


Social Media Engagement



WE HAVE CONFIDENCE

IN OUR COUNCIL



^{*}Engagement is when a person comments on, reacts to, or shares a post.

% of informed participants in community engagement activities:



Council uses the Your Say Penrith website as a key way to inform and engage the community about

opportunities to comment on and contribute to our plans, priorities and activities. Between January and June 2020, the website was visited 28,800 times and around 8,900 people were 'informed' – indicating they have taken the next step from simply being aware and clicked through to something, showing deeper interest, while around 4,400 people were engaged' – indicating they shared comments or completed a survey. We aim to ensure everyone participating in engagement activities has the opportunity to learn and contribute.

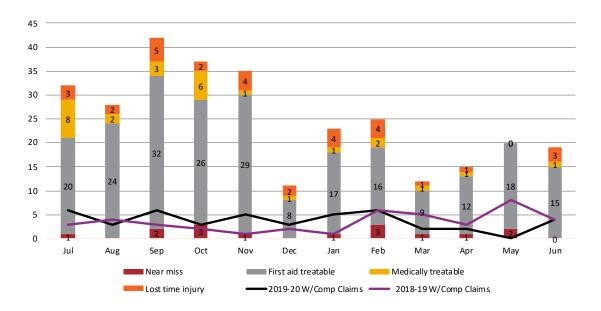
Work Health & Safety (WHS) Performance

The WHS performance statistics for January - June 2020 include a period of March - June 2020 with at least a quarter of Councils workforce working from home due to COVID-19. Some areas, including Children Services and City Presentation, remained in the workplace as their services cannot be effectively provided remotely.

Workers compensation claims have not exceeded the claims for same period 2018-2019.

Trend analysis will be identified and communicated to work areas to further improve the safety in those work groups. The calculating and tracking of these statistics is to be sought during the 2020-21 period and integrated (with consultation) into work groups across council.

WHS Performance



Annual average sick leave days taken (per employee):
(1 Jan – 30 Jun 2020)

7,33

Tracking how sick leave is used can provide an indication of employee engagement – a high level of single days of sick leave taken could indicate staff are not engaged. In addition, tracking the average number of days taken per employee helps us identify areas where sick leave is higher than average, which may in turn help us look at where we may need to change things to increase employee satisfaction and engagement.

Total number of Councillor decisions made in meetings closed to the public:

13

This measures the transparency of decisions made by the elected Council. Some decisions will need to be made in a confidential environment, but the majority should be in a forum where members of the public can be present.

A total of 13 decisions were made in the confidential Committee of the Whole from January to June 2020. Governance staff actively test the legitimacy of items being sent to Committee of the Whole.

Deviation from budget: (projected)

Council projected a balanced Budget in the adoption of the original 2019-20 Operational Plan. The actual cumulative result for the year as at June 2020 after allowing for proposed Reserve allocations, including the allocation of \$493,467 to the Financial Management Reserve and \$550,969 to commence repayment of the COVID-19 Impact internal loan, is the achievement of a balanced Budget position.

Number of successful liability claims against Council as a % of total claims:



JAN-JUN 2020 CLAIMS	
Claims which were allocated payments for third party damages during the reporting period	18
Number of claims received and closed during the reporting period	76
Number of open claims as at 30 June 2019	19

Service level of calls received by Council

Number of calls received:



% of calls answered within 2 minutes (target 80%):



Increase in employee satisfaction for top three opportunities and maintained for top three strengths:

In 2017, Council undertook an Employee
Opinion Survey which identified our strengths
and weaknesses as an organisation from the
perspective of our staff. A number of programs are
being implemented at different levels across the
organisation to address these, and a further survey
will be carried out to help us understand where

we have improved and where we still have work to do. This indicator will be reported on as we receive results from follow up surveys.



STRATEGY 7.1 BE OPEN AND FAIR IN OUR DECISIONS AND **OUR DEALINGS WITH PEOPLE**

The Service Activities that help deliver this strategy are:

- 7.1.1: Provide accurate and timely planning information
- 7.1.2: Promote ethical behaviour through awareness and advice and manage investigations of alleged corruption maladministration or breaches of the Code of Conduct
- 7.1.3: Manage Council's meeting calendar meeting process and business papers to ensure open and fair decision making
- 7.1.4: Implement Councils Code of Conduct to a high standard with respect to allegations breaches and investigations
- 7.1.5: Support the Councillors and the Leadership Team
- 7.1.6: Provide a quality customer experience through the contact centre and front counter
- 7.1.7: Help improve customer experience for everyone that contacts council
- 7.1.8: Provide advice to assist the organisation in meeting its lawful obligations
- 7.1.9: Provide general legal services and advice to
- 7.1.10: Provide dispute resolution and litigation services to Council
- 7.1.11: Manage access to information requests
- 7.1.12: Administer and promote a consistent approach to risk through the Risk Management Strategy
- 7.1.13: Undertake the audit program as agreed with the Audit Risk and Improvement Committee to ensure Councils operations are ethical and efficient
- 7.1.14: Manage Councils records responsibly

Highlights

• Over the last 6 months, Council issued 2,700 section 10.7 planning certificates, with around 99% delivered to applicants within target timeframes.

- From January to June, 26 Formal GIPA applications were received, 1 incomplete from last period, 3 were withdrawn, 16 complete and 6 still in process. There were 562 GIPA Informal and Open Access requests for plans and documents received and processed within the statutory time frame.
- With the development and release of the risk management e-learning module and "Risk Snapshot Guide", all recommendations from the "Continuous Risk Improvement Program" (included in the Risk Management Strategy and Plan) are now complete.
- As at 30 June 2020, 9 out of 10 agreed audits are finalised, and a draft report has been issued for the remaining audit.
- A Fraud and Corruption Questionnaire was issued to all staff seeking feedback during this period. Results are being reviewed with the outcomes being reported to the Leadership Team. All other matters relating to the Code of Conduct have been actively managed throughout this period.
- Council's Governance Team has continued to support the Council's meeting cycle and process throughout the COVID-19 restrictions, enabling online Council meetings for both Councillors and Staff but and also broadcasting these meetings for members of the public.

STRATEGY 7.2 MANAGE OUR MONEY AND OUR ASSETS TO BE SUSTAINABLE. NOW AND INTO THE FUTURE

The Service Activities that help deliver this strategy are:

- 7.2.1: Provide accurate information to Council and the community on council's financial activities
- 7.2.2: Support financial sustainability through financial planning and budget management
- 7.2.3: Optimise the use of Councils fleet plant and equipment to minimise risk and reflect lifecycle costs
- 7.2.4: Reduce Councils reliance on rateable income by delivering property projects to achieve financial returns or significant value to Council and the community

- 7.2.5: Realise the potential of land and property assets by focusing on operational and commercial sustainability of Councils Property Portfolio
- 7.2.6: Provide leadership and deliver excellence in our new and revitalised residential and employment centres projects
- 7.2.7: Provide property services and manage community and commercial requests for the use of Council owned or controlled land
- 7.2.8: Support financial sustainability by managing Councils purchasing policies and procedures
- 7.2.9: Manage Councils assets to minimise risk reflect lifecycle costs and meet community needs
- 7.2.10: Provide plans and designs to meet asset renewal and maintenance programs
- 7.2.11: Help staff understand how to be sustainable in their everyday actions
- 7.2.12: Identify ways Council can use resources more efficiently
- 7.2.13: Maintain and support councils corporate business information management systems

Highlights

- A number of enhancements have been made to processes, systems and reporting during the second half of the year to help facilitate new accounting legislation.
- Council developed the Financial Strategy seven key points which, along with the updated Long Term Financial Plan, were included in 2020-21 Operational Plan.
- We obtained an Accreditation to operate under the National Heavy Vehicle Accreditation Scheme (NHVAS) Maintenance Management module.
- In response to COVID-19, Council provided financial relief to affected lessees and 12 months financial relief to outdoor dining permit holders.
- The roll-out of the procurement training across the organisation continued until the COVID-19 restrictions were imposed. Approximately 75% of all key staff have been trained so far. Plans are in place to complete this training in the coming months via remote applications.

- Asset Management Plans for Roads,
 Buildings, Open Space and Drainage were completed, and submitted for review.
- As a requirement under the compact of mayors, a climate change risk assessment was conducted throughout June across all Council departments, incorporating nine internal staff workshops, eight undertaken virtually via Zoom and the ninth undertaken faceto-face at the Depot (with social distancing measures in place). The data/information will be written up over the next month with the aim of developing a climate change risk register to feed into the corporate risk register.

STRATEGY 7.3 DELIVER OUR SERVICES TO PROVIDE BEST VALUE FOR MONEY

The Service Activities that help deliver this strategy are:

- 7.3.1: Support the business performance of the organisation
- 7.3.2: Tell our community and stakeholders about how we are delivering on our commitments to them
- 7.3.3: Provide information technology to support efficient service delivery
- 7.3.4: Implement major information and technology projects
- 7.3.5: Manage our mapping and geographical information systems to meet Councils needs

- The Business Improvement team has been working on the Customer Experience
 Transformation program and has reviewed the:
 - Bookings process for Community Facilities and Recreation
 - o Parking processes Rangers
 - Overgrown Properties processes Rangers
 - General Animal and Administration processes – Rangers
- All statutory reporting requirements for Integrated Planning and Reporting have been met during the six months ending 30 June 2020.



- Our 2018-19 Annual Report won a Australasian Reporting Awards (ARA) Gold Award for the for the fifth consecutive year.
- Penrith Council was able to respond to the disruption to normal work practices due to our delivery against the ICT Strategy and our key strategic pillars. This has enabled the safety and health of our employees to be maintained while continuing to deliver services to our community at over 75% for almost all our services.
- ICT have continued the delivery of key major initiatives in the past 6 months. These have included:
 - Moving of bulky waste requests to Council Contact Centre staff or via My.Penrith.City Customer Portal. To date over 18,000 Bulky Waste requests have been received since 31 March 2020 with 4,077 via the Customer Portal.
 - Field Services Mobility training commenced on 1 March with one Crew going live prior to the Public Health Order to work from home. The roll-out of Mobility was put on hold on March 23 due to COVID social distancing measures

STRATEGY 7.4 KEEP OUR COMMUNITY INFORMED ABOUT WHAT COUNCIL IS DOING AND HOW THEY CAN HAVE THEIR SAY IN DECISIONS THAT AFFECT THEM

The Service Activities that help deliver this strategy are:

- 7.4.1: Keep our community informed about what council is doing
- 7.4.2: Ensure our corporate planning documents reflect how council will respond to community needs within organisational capacity
- 7.4.3: Support the efficient functioning of Council
- 7.4.4: Participate in reviews and forums and make submissions that affect the community in respect to local government governance

- A new community newsletter format has been developed in consultation with a community reference group, staff, the Leadership Team and Councillors. Two issues of this new publication were developed between January June, with the winter issue being distributed in July 2020. An additional fortnightly news snapshot has also been developed and is delivered to our digital Our Place subscribers and shared on Council's social media channels.
- The new Operational Plan was adopted on 22 June 2020, with changes to the 2017-22 Delivery Program also adopted, including extending the duration of the Delivery Program to five years to reflect the change in the Local Government elections. The Operational Plan included a balanced budget and outlined the organisational response to the COVID-19 pandemic both for the final quarter of 2019-20 and moving forward into 2020-21.
- We were able to commence community engagement in February 2020, however it was placed on hold due to the COVID-19 pandemic. Although specific engagement on the community plan has not recommenced, we have been gathering information from other engagement activities that will help us understand community priorities. A revised program which will target groups that we have not yet connected with and seek more in depth understanding of key issues will commence rollout in the first quarter of 2020-21.
- New organisational performance indicators have been included in the adopted 2020-21 Operational Plan. New indicators specifically focused on customer experience across all council activities will be developed this coming year.
- Council continues to use print media to ensure statutory requirements are met for advertising Council notices. Council's corporate website and social media, including Facebook and Twitter are also being utilised to ensure Council messaging is communicated in a contemporary manner. Due to COVID-19 the Western Weekender and Penrith Press suspended their print editions. Council's advertising was disrupted during this time as the weekly

Corporate News Page (CNP) could not be published in print. As an alternative, the CNP was published on the Western Weekender and Penrith Press websites and social media channels. The online publishing of the CNP met Council's requirement under legislation to publicise DAs and other critical messages.

STRATEGY 7.5 INVEST IN OUR PEOPLE

The Service Activities that help deliver this strategy are:

- 7.5.1: Future proof for tomorrows success Build partnerships improve productivity and make the best use of technology
- 7.5.2: Make your mark Build a values-based organisation that engages our workforce and develops their talents and capabilities
- 7.5.3: Council safe Home safe towards Zero Ensure our safety systems provide and
 respond to the current needs of both our
 staff and our organisation
- 7.5.4: Respect Accountability and Innovation Embed our values across the organisation

Highlights

- Council has reviewed and significantly improved the educational assistance provided to employees in the new Professional Development policy.
- The People and Culture team are currently in the process of developing a Capability Framework and a leadership program that will build capability in our staff.
- Improvements have been made to Council's performance review process, 'MyPlan', which will enable the flow of performance conversations between employees and people leaders.
- Council launched our planned Towards
 Zero campaign in early November 2019
 and continued the rollout through the rest
 of the year. The campaign makes it clear to
 our employees that violence, bullying and
 harassment of any kind is not acceptable.

 Council's Safety Values have been developed in consultation with the WHS Committee, Managers and employees. The Safety Values have continued to be communicated to employees through Council's iConnect website, General Managers forums, tool box talks, monthly meetings and posters across Council. Various communication methods have been utilised to assist in having the importance of the message reinforced.

STRATEGY 7.6 WORK WITH OUR ALLIANCE PARTNERS, BLUE MOUNTAINS CITY AND HAWKESBURY CITY COUNCILS, TO SHARE SKILLS, KNOWLEDGE AND RESOURCES AND FIND WAYS TO DELIVER SERVICES MORE EFFICIENTLY

The Service Activity that helps deliver this strategy is:

7.6.1: Support the endorsed programs of the Western Parkland City Alliance through active engagement and collaboration.

Highlights

 The City Deal Manager has worked with other Alliance councils to develop an ongoing delivery program in 2020. This will establish governance structures and align strategic priorities across the councils.





FINANCIAL SERVICES MANAGER'S REPORT

EXECUTIVE SUMMARY

This report covers the final quarter of the 2019-20 financial year. Details of significant variations, reserve movements, and the status of Council's Operating and Capital Projects compared to budget are included in this document.

Council projected a balanced budget in the adoption of the original 2019-20 Operational Plan. The actual cumulative result for the year as at June 2020, after allowing for proposed reserve allocations – including the allocation of \$493,467 to the Financial Management Reserve and \$550,969 to commence repayment of the COVID-19 Impact internal loan – is the achievement of a balanced budget position.

During the final quarter of 2019-20, the variations to budget continued to be mainly positive; including savings in Non-Domestic Waste Management (\$399,960), reduction in contingency funds required for S7.11 Plans in Deficit (\$492,873), and savings on overall employee costs after end-of-year adjustments to reflect the movement in ELE (\$1.5m). These positive variations were partially offset by additional expenditure on Field Based and Passive Recreation (\$520,070), Building Maintenance (\$1.1m), Building Operations (\$344,844), and Roads and Drainage Maintenance (\$781,854).

As part of the March Quarterly Review all revenue items and operational costs were reviewed to determine the possible budget impact of COVID-19 for the period April to June 2020. The COVID-19 negative impact on Council's General Revenue at that time was estimated to be \$3.7m which was incorporated in the March Quarterly variations to Budget. In order to track the actual impact of COVID-19 on Council's operations and revenue, a separate COVID-19 Impact Reserve was created. This Reserve initially resulted in a deficit balance for the Reserve as we are only notionally funding from this Reserve against Council's other internal unrestricted reserves. The COVID-19 impact has been reviewed as part of the June Quarterly Review process with the final General Revenue impact for the year being \$2.4m. It is proposed as part of the June Quarterly Review to allocate \$550,969 of the surplus to commence repayment of the COVID-19 Impact Reserve, resulting in the net impact on General Revenue being revised to \$1.8m.

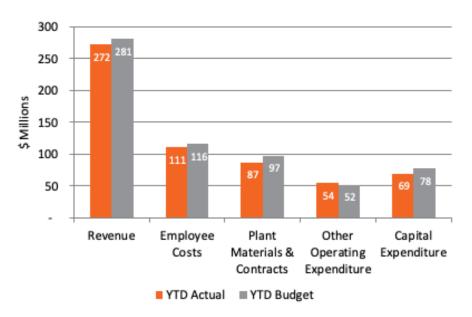
The balance of the 2019-20 end-of-year surplus (\$493,467) is proposed to be transferred to Reserve. This allocation provides capacity to respond to any current and emerging priorities, including some of the priority resource requests.

In addition to these adjustments, a total of \$5.0m of Capital and Operating project revotes are proposed as a result of the June 2020 Quarter Review, as the works have not been completed in the 2019-20 financial year. These revotes are detailed further in this report.

All actual figures are subject to end-of-year adjustment, external audit checking and confirmation. Once finalised the Draft 2019-20 Financial Statements will be presented to the Council on 28 September 2020 and will include a detailed explanation of Council's audited financial position.

The following graph compares Council's adopted budget to expectations by category:

Actual vs Budget Comparison - June 2020



BUDGET POSITION

The year-end surplus result is \$550,969, after a proposed allocation to the Financial Management Reserve of \$493,467 to provide Council with the capacity to respond to emerging priorities in 2020-21 onwards. It is proposed to use this surplus of \$550,969 to commence repayment of the COVID-19 Impact internal loan. If these allocations are endorsed by Council, a balanced budget result will be achieved in 2019-20.

Some of the more significant variations are outlined below with their impact on the budget position (F – Favourable, U – Unfavourable and A – Allocation).

BUDGET VARIATIONS THAT IMPACT ON THE SURPLUS

Net Employee Costs - \$1,496,768 F (1.3%)

During the first three quarters of the year, salary savings of \$265,091 were identified and retained in the employee cost budget, to offset any additional costs and assist in year-

end balancing of this area. In the final quarter, these salary savings were combined with the provision for retirement/resignations, with on-cost recovery adjustments, and the movement in ELE entitlements calculated as part of the end of year process, resulting in an overall \$1,496,768 net favourable impact on employee costs.

Building Maintenance - \$1,097,189 U (41%)

A substantial amount of unscheduled and reactive maintenance works were carried out in the 2019-20 financial year, some resulting from storm activity. Works included minor asset replacements, such as air conditioning units, which could not be deferred so as to ensure the comfort of users of the facilities. The primary sites included the Civic Centre and Queen Street sites, neighbourhood centre facilities (Londonderry NHC, Harold Corr Hall, Glenmore Park Family Precinct), Ripples Swimming Centres, Childcare Centres (Cook Parade CCC, Yoorami CCC) and the Penrith Regional Gallery.

The size of reactive maintenance shows the extent of Council's building backlog. The Building Asset

Renewal Program has been realigned, with a focus on major refurbishment and upgrade of a smaller number of buildings, particularly those identified in the Sport and Recreation Strategy. A more accelerated program of building asset renewal and upgrade is required to address the ageing assets within the large building portfolio, if the reactive maintenance expenditure is to be reduced.

Roads & Drainage Maintenance – \$781,854 U (8%)

Council's Civil Maintenance team responded to 514 customer requests relating to potholes and replaced over 4,568 square metres of footpath, to ensure our roads and pathways are in a serviceable and safe condition. A total of 173,374 square metres of road pavement has also been resurfaced. A total of 3.88 kilometres of footpath and 1.33 kilometres of shared use path have been constructed. A total of 880 tonnes of pollutants have been removed from our Gross Pollutant Traps (GPTs) and 53,000 square metres of open drains have been maintained, as per the program, in the financial year 2019-20.

Passive and Field Based Recreation Expenditure – \$520,070 U (10%)

Throughout 2019-20, Council has undertaken a significant number of remediation and reactive maintenance works to ensure that Council's assets are safe for our workers and the community. In addition, Council has continued to proactively manage asbestos within the City. To ensure that Council meets SafeWork NSW and Environment Protection Authority requirements, all these matters have been attended to by licensed asbestos contractors, with the asbestos being disposed of at lawful waste facilities.

S7.11 Lambridge Estate and Cultural Facilities – \$492,873 F (100 %)

As reported to Council on 26 March 2018, the 2017-18 borrowing program included \$2.9m to offset the S7.11 Lambridge Estate Plan that is currently in deficit, as agreed as part of the

Financial Capacity Review. Also reported to Council, on 25 February 2019, the 2018-19 borrowing program included \$2.7m to offset the \$7.11 Cultural Facilities Plan that is currently in deficit. Funding for the debt servicing costs for these loans was included in the 2016-17 SRV.

During 2019-20, Council has received development contributions for both Plans. These funds have reduced the total Plan deficit, which in turn has reduced the funds required to be held in Reserve, to reduce the possible impact to Council in the future.

Non-Domestic Waste Management Services – \$399,960 F (33.9%)

Improvements in the management of non-domestic waste streams have been achieved under the new contract. Emphases on contamination, collection efficiencies and vehicle movements have seen savings over the past 12 months. Vehicle movements have been reduced by incorporating civic waste collection services into the domestic collection services and street litter bin collection. Reductions in the size of bins and the frequency of pick-ups have contributed to better outcomes.

The introduction of Council's commercial waste service was delayed due to the complications of the domestic bin rollout and the general impact of COVID-19 (general uncertainty, decline in business etc). It is hoped to resume the introduction of Council's commercial waste collection over the next 12 months.

Building Operations - \$344,844 U (16%)

Council has received several requests for lock/ unlock services of new facilities which have become operational, and we are expecting an increase in alarm monitoring and lock/unlock services as more new facilities come online. Additional patrols throughout the LGA, including the Judges Car Park, have also had an impact on the budget. A more permanent solution was implemented at the Judges Car Park last financial year, but local businesses have favoured a security presence.

Transfer to COVID-19 Impact Reserve – \$550,969 A

In order to track the actual impact of COVID-19 on Council's operations and revenue, a separate COVID-19 Impact Reserve was created. This new reserve will initially result in a deficit balance, as we are only notionally funding from this reserve against Council's other internal unrestricted reserves. It is proposed, as part of the June Quarterly Review, that \$550,969 of surplus funds be allocated to commence repayment of this internal loan.

Transfer to Financial Management Reserve – \$493,467 A

The development of the annual budget each year requires a number of assumptions to be made, in relation to both expenditure and income, which are dependent on factors outside of Council's control. To safeguard against movements in these assumptions and forecasts, it is proposed that \$493,467 be transferred to reserve. This allocation will provide capacity to respond to current and emerging priorities, and also fund priority resource requests.



COVID-19 IMPACT

In order to track the actual impact of COVID-19 on Council's operations and revenue, a separate COVID-19 Impact Reserve was created as part of the March Quarterly Review process. This new reserve was established to track those impacts and initially resulted in a deficit balance, as we are only notionally funding from this reserve. It has effectively resulted in a loan against our internal reserves, while appropriate recovery actions are considered by Council.

At the conclusion of each reporting period a review of actual vs budgeted impact is undertaken with any variance adjusted against the original source of funding for this reserve. In addition, the final June end-of-year surplus of \$550,969 is proposed to be allocated to commence repayment of the internal loan.

Below is a table comparing the predicted and actual results for 2019-20.

	2019-20 3 Months April- June 2020 (\$'000)	2019-20 3 Months April- June 2020 (\$'000)
	As at March 2020 Review	As at June 2020 Review
Impact on General Revenue		
Revenue	4,004	2,728
Expenditure (savings)	-279	-353
Less: Repayment of Internal Loan	0	-551
	3,725	1,824
Impact on Reserves		
Revenue	1,220	244
	4,945	2,068

OTHER BUDGET VARIATIONS WITH NO IMPACT ON THE SURPLUS

The June 2020 quarter also includes budget variations with no impact on the surplus since they have an alternative internal funding source or are funded by reserves. The more significant of these variations are detailed below:

S7.11 Development Contributions – Increase Of \$1,617,969

S7.11 Development contribution income has increased, mostly due to contributions being received for the Legacy VPA Caddens East earlier than anticipated.

Waste and Resource Recovery (Domestic Waste) – Decrease Of \$1.27m

This variation is made up of a number of factors with all savings retained in the waste reserve:

- Bulk Clean-up Collections \$739k(U)
 Introduction of the online portal has made the service more efficient over time, allowing for increased pick up in shorter time. The fleet has also been increased relative to demand.
- Processing Disposal by Tonnage \$1,229M
 (F) The drier summer season resulted in reduced tonnage. The container deposit scheme has also decreased recycling tonnages for processing.
- Contamination Penalty \$175k
 (F) Increased field work by the Resource Recovery has resulted in no contamination charges at this time.
- Bin Capacity Change \$25k (F) This fee was not applied in the current year due to the late bin rollout. It will commence 2020-21.
- Waste Levy \$588k (F) This saving is due to less tonnage (dry weather) and the conversion of rural properties to the 3 bin FOGO system. The Section 88 Levy (Waste Levy) applied to all waste sent to landfill. Sustainable practice in Penrith has reduced the amount of levy paid through composting, recycling and processing of mixed solid waste.

New Bin Purchase - Decrease Of \$994,000

The new bin rollout is now complete. Savings are a result of some green bin costs being eligible for funding and consequently offset from the successful Environmental Trust grant, Expanding Horizons. This is offset by a reduction in internal loan.

Depreciation – \$1,053,304 (Increase)

Depreciation on roads has continued to be calculated based on condition. As the condition indexes are provided at year end, depreciation on roads is estimated on a conservative basis, to cover any significant movements resulting from the change in condition and adjusted at year end. In addition, new classes have been created for IT software, open space and recreation, as well as other structures which were not included in the original budget.

Caddens Release Area Loan \$4,237,565 Transfer to Reserve

As reported on 22 February 2010, Council was successful in obtaining an interest-free loan to bring forward construction improvements to roads that provide access to the Caddens Release Area, in order to stimulate development. Loan repayments were repaid through the WELL Precinct Development Contributions Plan; however, the projects were delivered from developers' in-kind contributions. This adjustment reimburses the WELL Development Contributions Plan for the unspent loan funds.

Subdivider Contributions for Roads and Drainage – \$6,060,703 (Decrease)

A total of 2.98 km of new roads and a total of 4.49 km of drainage, including one gross pollutant trap and 219 pits have been dedicated to Council during 2019-20. There were no major dedications in the September and March quarters.

Recognition of Land Dedications – \$4,648,063 (increase)

Land dedications were received in the final quarter, including sites at Caddens Hill included in the WELL Precinct S7.11 Plan and Stages 7B and 7C of Mulgoa Rise as part of the Glenmore Park Stage 2 Voluntary Planning Agreement.

REVOTES

In addition to these adjustments, a total of \$5.0m of planned operating and capital projects are proposed for revote this quarter and a full listing can be found in the attachment. The total value of revotes for the year to date is \$21.2m (including the proposed June quarter revotes), compared to \$19.3m for the same period in 2018-19. The more significant of these variations are detailed below:

CAPITAL PROJECTS

Light My Way – Kingswood Pedestrian Lighting - \$470,354 (Grant/General Revenue)

Light My Way – Kingswood Pedestrian Lighting Project is a grant project funded by the Federal Government's Safer Communities Program. The project will install pedestrian lighting in Bringelly Road, Kingswood and adjoining public spaces to enhance safety. This project experienced unexpected delays resulting from COVID-19 and the withdrawal of the selected tenderer, requiring a second tender process. The second tender process has recently been completed, with a contactor due for selection by July 2020. An extension has been granted by the Federal Government to support the project's completion by the new deadline of March 2021.

Voted Works Footpath Allocation (2019-20) – \$457,761(Reserve/General Revenue)

Asphalt footpath in River Road, Leonay did not commence as scheduled due to the extensive community consultation and the decision to extend the path to Leonay Parade. Commencement of the project has been rescheduled to August 2020 to accommodate the community consultations and to review safety designs. Completion is expected in late October 2020.

Hunter Field Amenities Building Upgrade - \$253,759 (Grant/Reserve)

This \$501,000 contract is 25% complete, after experiencing a delay in developing a design response to heritage properties neighbouring the site, which has now been successfully resolved. The canteen spaces have been fast tracked to continue meeting the needs of the sporting club. The project was programmed to run into the 2020-21 financial year.

Rance Oval Amenities Upgrade Stage 2 – \$165,097 (General Revenue)

The installation of a sub-surface irrigation system to the cricket ground at Rance Oval has been completed with a budget of \$140,881 which was jointly funded through grants and contributions from the NSW Government's ICC Cricket Legacy Fund, the Australian Cricket Infrastructure Fund, Penrith Grade Cricket Club and Council.

As part of the contract, the contractor is responsible for 12 months of trench maintenance at quarterly intervals to ensure an even playing surface. The proposed revoted amount of \$165,097 has been allocated for this purpose.

OPERATIONAL PROJECTS

City Strategy LEP Review Projects – \$578,533 (Grant)

The Western Sydney City Deal provides grant funding for up to \$2.5 million for Council to review the Local Environmental Plans (LEP) on an accelerated timeframe. To date this grant funding has been used towards the preparation of contemporary and updated studies and strategies, that inform the LEP Review. Further to this, Council has prepared an LEP Review Phase 1 Planning Proposal which aligned LEP 2010 with the planning priorities set in the Greater Sydney Commission's Greater Sydney Region Plan – A Metropolis of Three Cities and Western City District Plan. The Planning Proposal was publicly exhibited from 1 May 2020 to 29 May 2020;

Council officers are reviewing the submissions and will report the matter to Council in August 2020.

Based on Council's progress to date under the program, the Minister has agreed to grant Council an additional 2 months deadline to submit its consolidated LEP to the Department for finalisation and has also agreed that Council is able to utilise surplus funds under this same Accelerated LEP Review Program to continue to fund important strategic planning work aligned to the assured Local Strategic Planning Statement up until 31 December 2020.

Case Management – Dynamics 365 Implementation – \$364,445 (Reserve)

The initial project budget for the Case Management – Dynamics 365 Implementation was fully allocated into the 2019-20 Financial Year. The delayed commencement of the project in March 2020, due to resourcing and supplier demands, meant that the project was re-phased with an expected completion date of March 2021. The project will require all allocated funds to successfully execute the tasks and key deliverables.

Critical Works Package – Tree Pruning and Removal – \$158,083 (Reserve)

Tree removal and pruning works are 75% complete with the remaining 25% scheduled to be removed or pruned by the end of July by Council's engaged contractor. The project included planting three trees for each tree removed. COVID-19 impacts and contractor commitments to respond to bushfire-related tree works has slowed proposed works. Works associated with tree planting are scheduled for Spring.

Floodplain Management Resourcing - \$155,059 (Reserve)

Funding in the Floodplain Management Resourcing project was unable to be fully utilised during the 2019-20 financial year due to temporary staff vacancies. Recruitment has recently been successfully undertaken to fill the vacancies and funding is therefore still required to complete the program of works for this project into 2020-21.



RATES ARREARS

Rates arrears assess the impact of uncollected rates and annual charges on Council's liquidity and the adequacy of Councils debt recovery efforts.

As at 30 June 2020, the rates arrears were at 4.15%, and despite the challenges caused by the COVID-19 crisis and Council's compassionate response, this result was only slightly above the KPI of 4%.

While the industry benchmark is 5%, Council had set this aspirational target of 4%. As at 31 March 2020, prior to the onset of the pandemic, the result was 3.51% and we were well on track to meet this KPI

SUMMARY

Council's financial position remains sound, with a surplus achieved in 2019-20 that has allowed Council the ability to transfer funds into reserves for current and emerging priorities, and to commence repayment of an internal loan funding the impact of COVID-19. This review and the proposed allocations continue to demonstrate Council's commitment to strong financial management.

NEIL FARQUHARSON

Jazzenharton

FINANCIAL SERVICES MANAGER

The following statement is made in accordance with Clause 203(2) of the Local Government (General) Regulations 2005.

It is my opinion that the information contained within this report for the quarter ended 30 June 2020 indicates that Council's projected short-term financial position is satisfactory, having regard to the projected estimates of income and expenditure compared to the original budget.

ANDREW MOORE

DIRECTOR - CORPORATE SERVICES RESPONSIBLE ACCOUNTING OFFICER

FUNDING SUMMARY		Current Budget		Pi	roposed Variance	5		Revised Budget	
Operations from Ordinary Activities	Services	Untied Income	Total	Services	Untied Income	Total	Services	Untied Income	Total
Operating Expenditure									
Employee Costs	(115,601.9)	-	(115,601.9)	1,671.9	-	1,671.9	(113,930.0)	-	(113,930.0)
Interest Charges	(1,459.9)	-	(1,459.9)	52.1	-	52.1	(1,407.8)	-	(1,407.8)
Depreciation and Amortisation	(28,991.1)	-	(28,991.1)	(1,194.2)	-	(1,194.2)	(30,185.3)	-	(30,185.3)
Materials, Contracts and Other	(123,166.6)	-	(123,166.6)	6,786.5	-	6,786.5	(116,380.1)	-	(116,380.1)
Asset Utilisation and Overheads	5,132.1	-	5,132.1	(745.6)	-	(745.6)	4,386.5	-	4,386.5
Total Operating Expenditure	(264,087.4)	-	(264,087.4)	6,570.7	-	6,570.7	(257,516.8)	-	(257,516.8)
Operating Revenue									
Rates and Annual Charges	34,919.4	130,898.7	165,818.1	70.8	(438.3)	(367.5)	34,990.2	130,460.4	165,450.6
User Charges and Fees	45,478.1	180.8	45,659.0	112.1	0.9	113.0	45,590.2	181.8	45,772.0
Interest Income	1,169.7	1,500.8	2,670.4	118.7	545.4	664.1	1,288.3	2,046.2	3,334.5
Operating Grants and Contributions	30,993.4	5,373.7	36,367.1	(2,892.8)	5,694.3	2,801.5	28,100.6	11,068.0	39,168.6
Profit on Sale of Assets	(485.9)	-	(485.9)	(517.9)	-	(517.9)	(1,003.8)	-	(1,003.8)
Total Operating Revenue	112,074.7	137,954.0	250,028.7	(3,109.1)	5,802.4	2,693.3	108,965.6	143,756.4	252,722.0
Result before Capital Grants and Contributions	(152,012.7)	137,954.0	(14,058.7)	3,461.6	5,802.4	9,264.0	(148,551.1)	143,756.4	(4,794.8)
Capital Grants & Contributions	30,613.6	-	30,613.6	(4,361.6)	-	(4,361.6)	26,252.0	-	26,252.0
Operating Result	(121,399.1)	137,954.0	16,554.9	(900.0)	5,802.4	4,902.4	(122,299.1)	143,756.4	21,457.3
Funding Statement (Sources & Application)									
Add back non funded items	32,802.4	-	32,802.4	2,582.0	-	2,582.0	35,384.5	-	35,384.5
Funds received from Sale of Assets	6,845.8	-	6,845.8	(819.6)	-	(819.6)	6,026.3	-	6,026.3
Loans Received	-	-	-	-	-	-	-	-	-
Budget (Surplus) / Deficit	-	(107.9)	(107.9)	-	107.9	107.9	-	-	-
Funds Transferred (to)/from Reserves held*	36,763.8	(15,161.1)	21,602.7	(16,278.7)	1,183.6	(15,095.2)	20,485.1	(13,977.5)	6,507.6
Net Fund Available	(44,987.0)	122,685.0	77,697.9	(15,416.3)	7,093.9	(8,322.4)	(60,403.3)	129,778.9	69,375.6
Application of Funds									
Assets Acquired	(67,529.1)	-	(67,529.1)	8,365.0	-	8,365.0	(59,164.1)	-	(59,164.1)
Internal Loans	13.7	-	13.7	(13.7)	-	(13.7)	-	-	-
Loan Repayments Made	(10,182.5)	-	(10,182.5)	(28.9)	-	(28.9)	(10,211.4)	-	(10,211.4)
Total Application	(77,697.9)	-	(77,697.9)	8,322.4	-	8,322.4	(69,375.6)	=	(69,375.6)
Net Costs funded from Rates & Other Untied									
Income	(122,685.0)	122,685.0	-	(7,093.9)	7,093.9	-	(129,778.9)	129,778.9	-

^{*} Budget excludes income in advance which is to be recognised in future years due to impact of new Accounting Standards

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

Budget Variance
Account Description Pos/(Neg)

PMO AND BUSINESS IMPROVEMENT

Innovative Performance Operational Expenditure

During the financial year the Innovative Performance department underwent a restructure which saw the department merge with other departments forming the newly created Business Transformation department. During the initial stages of the restructure key strategies where redefined within the departments as well as several additional key staff members. The variation relates to the change in structure enabling resources to be utilised from a larger pool thus creating efficiencies. Another key aspect of the variation relates to the focus on projects that where self funded and did not draw upon the operational expenses, this meant that a small amount of savings would be generated at year end.

47,835

TOTAL PMO AND BUSINESS IMPROVEMENT

47,835

CORPORATE PLANNING AND REPORTING

Corporate Planning and Reporting Operational Expenditure

During the financial year the Corporate Planning department underwent a restructure which saw the department merge with other departments forming the newly created Business Transformation department. During the initial stages of the restructure key strategies where redefined within the departments as well as several additional key staff members. The variation relates to the change in structure enabling resources to be utilised from a larger pool thus creating efficiencies. Another key aspect of the variation relates to the affects of COVID-19 and the delivery of IP&R documents as well as a focus on projects that where self funded and did not draw upon the operational expenses, this meant that a small amount of savings would be generated at year end.

31,952

TOTAL CORPORATE PLANNING AND REPORTING

31,952

SUSTAINABILITY AND RESILIENCE

Sustainability Operational Expenditure

During the financial year the Sustainability department underwent a restructure which saw the department merge with other departments forming the newly created Business Transformation department. During the initial stages of the restructure key strategies where redefined within the departments as well as several additional key staff members. The variation relates to the change in structure enabling resources to be utilised from a larger pool thus creating efficiencies. Another key aspect of the variation relates to the focus on several major new projects such as the Heat Summit that where self funded and did not draw upon the operational expenses, this meant that a small amount of savings would be generated at year end.

42,924

Resilient Sydney Collaboration

The established budget was developed over a 5 year plan which saw the collaboration begin in 2019-20. Although the collaboration began in the current financial year, Councils contract with Resilient Sydney commenced July 1st 2020 and this meant that funds have been allocated to reserve for the full five years of the project.

(110,000)

TOTAL SUSTAINABILITY AND RESILIENCE

(67,076)

STRATEGIC ASSET MANAGEMENT PLANNING

Asset Management Systems - Other Expenses

Savings in consultancy budget allocated to Roads & Drainage Maintenance.

20,030 **20,030**

TOTAL STRATEGIC ASSET MANAGEMENT PLANNING SECURITY AND EMERGENCY SERVICES MANAGEMENT

Rural Fire Services HQ

Operational budget at the Rural Fire Services (RFS) Regentville HQ site is shared by across the NSW RFS Cumberland Zone management from Penrith, Fairfield and Blacktown City Councils with Blacktown and Fairfield councils contributing 35% and 12% respectively. As a result of accelerated maintenance and upgrade works in the last financial years, the entire estimated budget for 2019-20 was not required.

63,307

State Emergency Services Equipment

Priority equipment is supplied to State Emergency Services as requested. As no requests were received for the financial year Council allocated funds have been returned.

₇₅ 38,878

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

Account Description	Budget Variance Pos/(Neg)
TOTAL SECURITY AND EMERGENCY SERVICES MANAGEMENT	102,185
FLEET AND PLANT MANAGEMENT	- ,
Depot Operations	
Civil Operations administrative staff are now based at the Kingswood depot administrative building. Office equipment, organisational goods, and stationery costs to bring up supply in line with consumption is the main reason for this variation.	(26,617)
MV Fleet Management	
The Motor Vehicle Fringe Benefits Tax (FBT) budget is prepared based on the assumption that all leaseback and vehicle package vehicles would be available for private use for the entire FBT year and does not take into consideration out of pocket expenses incurred by the drivers. Where an employee returns their vehicle to the pool during a period of leave or where the position is vacant no FBT is payable.	38,963
TOTAL FLEET AND PLANT MANAGEMENT	12,346
PUBLIC SPACE MAINTENANCE (CITY SERVICES)	
Building Operations	
Council has received several requests for lock/unlock services of new facilities that have become operational and are expecting an increase in alarm monitoring and lock/unlock services as more new facilities come online. Additional patrols throughout the LGA, including the Judges Car Park have also had an impact on the budget. A more permanent solution was implemented at the Judges Place last financial year, but local businesses have favoured a security presence.	(344,854)
Building Maintenance	
A substantial amount of unscheduled and reactive maintenance works was carried out in the 2019-20 financial year, some resulting from storm activity. Works included minor asset replacement of assets such as air conditioning units which could not be deferred, to ensure the comfort of users of the facilities. The primary sites included the Civic Centre and Queen Street sites, neighbourhood centre facilities (Londonderry NHC, Harold Corr Hall, Glenmore Park Family Precinct), Ripples swimming centres, child care centres (Cook Parade CCC, Yoorami CCC), and the Penrith Regional Gallery. The size of reactive maintenance shows the extent of Council building backlog. The Building Asset Renewal Program has been realigned with a focus on major refurbishment and upgrade of a smaller number of buildings, particularly those identified in the Sport and Recreation Strategy. A more accelerated program of building asset renewal and upgrade is required to address the ageing assets within the large building portfolio if the reactive maintenance expenditure is to be reduced.	(1,097,189)
Street Lighting Expenditure	
The budget for street lighting charges is based on estimates for usage, network expansion, network charges, and maintenance charges along with actual contracted electricity usage rates. The actual street lighting charges for the 2019-20 year have come in below that estimated at the time the budget was created. Street Lighting Subsidy	240,787
Council has been advised by the Roads & Maritime Services that the Traffic Route Light Subsidy Scheme (TRLSS) payment for 2019-20 will be \$560,000. The subsidy payment is based on the last state-wide review of eligible street lighting inventory and is approximately fifty percent of costs, based on two reference lighting types in each electricity distribution utility region and a benchmark electricity contract.	54,000

Passive and Field Based Recreation Expenditure

Throughout 2019-20 Council has undertaken a significant number of remediation and reactive maintenance works to ensure that Council's assets are safe for our workers and the community. In addition, Council has continued to proactively manage asbestos within the City. To ensure that Council meets SafeWork NSW and Environment Protection Authority requirements, all these matters have been attended to by licensed asbestos contractors with the asbestos being disposed of at lawful waste facilities.

(520,070)

TOTAL PUBLIC SPACE MAINTENANCE (CITY SERVICES)

(1,667,326)

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

Council's surplus	
Account Description	Budget Variance Pos/(Neg)
Roads Reconstruction Program	
Roads Reconstruction Program was slightly overspent for 2019-20.	(31,477)
Kerb & Drainage Construction Program	
Default allocation of Civil Operations staff to the program as well as minor variations to drainage improvement works undertaken across the various projects completed throughout the year have resulted in additional expenditure on this program. This includes CCTV investigations and tree root removal works completed in Eton Street, Cambridge Park; construction of concrete v-drain at Imperial Ave, Emu Plains; improved drainage inlet pits and extension of drainage lines at Patricia St, Colyton; retaining wall construction work in Lansdowne Rd, Orchard Hills; and the installation of 125m length of new pipe drainage in Ninth Ave, Jordan Springs.	(106,933)
Road Related Fees & Charges	
Several income streams have been affected by a change to accounting standards effective 1 July 2019. Road Opening permit fees and Infrastructure Inspection charges which were once shown as revenue upon receipt are now being assessed to determine whether the income has been "earnt" or reflects a liability for works yet to be completed	(56,209)
Roads & Drainage Maintenance	
Council's Civil Maintenance team responded to 514 customer requests relating to potholes and replaced over 4,568 square metres of footpath to ensure our roads and pathways are in a serviceable and safe condition. A total of 173,374 square metres of road pavement have also been resurfaced. A total of 3.88 kilometres of footpath and 1.33 kilometres of shared use path have been constructed. A total of 880 tonnes of pollutants have been removed from our Gross Pollutant Traps (GPTs) and 53,000 square metres of open drains have been maintained as per program in the financial year of 2019-20.	(781,854)
TOTAL CIVIL MAINTENANCE, RENEWAL AND CONSTRUCTION	(976,473)
COMMUNITY FACILITIES AND RECREATION OPERATIONS	(0.0,0)
Hall Operational Expenditure	
Operational costs have been managed throughout the year which resulted in reduced expenditure, in particular the engagement of a cleaning contractor. Buildings closed for asset renewal improvements and COVID-19 have also contributed to expenses being within budget.	28,795
Tennis Court Operations	
Tennis Court expenditure has been managed within budget this year as a result of significant maintenance and repair work undertaken in 2018-19. Parks Asset Renewal program funding has also been utilised to improve the condition of courts with new surfaces being installed at St Marys. Tennis participation increased slightly with users benefitting from improved and maintained surfaces. In addition to this, during the year, funds were recovered from Mt Vernon Tennis Complex Management, which is no longer operating.	24,680
TOTAL COMMUNITY FACILITIES AND RECREATION OPERATIONS	53,475
DIVISIONAL ASSURANCE (CITY SERVICES)	
Divisional Compliance & Assurance Team	
Project was set up for the temporary establishment of the Divisional Assurance team as a proof of concept. It was later added to the permanent staff establishment as it was demonstrated to be critical in meeting current Council priorities and risk management strategy. A temporary two-year Support Officer has been retained for the reminder of its contract terms to help with the initial load of projects.	(35,379)
Steamroller Park, Kingswood- Remediation Works	
The Steamroller Park Remediation Project experienced several challenges during the course of the project. More asbestos contamination was found on site which required further asbestos removal and encapsulation works to be carried out. This process also required further sampling and data collection to ensure that all legislative requirements were met. In addition, works were also required to address drainage and vegetation concerns on the site.	(40.040)
SITE. TOTAL DIVISIONAL ASSURANCE (CITY SERVICES)	(46,918) (82,297)
TOTAL DIVISIONAL ASSURANCE (CITY SERVICES)	(02,297)

DESIGN AND PROJECTS 77

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

Courbine Curpide	Budget Variance
Account Description	Pos/(Neg)
Penrith CBD Drainage Upgrade	
The Penrith CBD Drainage Upgrade project was completed in previous financial year. Council was required to carry out minor repair and modification work on a private property to make the site safe.	(26,695)
TOTAL DESIGN AND PROJECTS	(26,695)
WASTE AVOIDANCE AND RESOURCE RECOVERY	
Non- Domestic Waste Management Services	
Improvements in the management of non-domestic waste streams have been achieved under the new contract. Emphasis on contamination, collection efficiencies and vehicle movements has seen savings over the past 12 months. Vehicle movements have been reduced by incorporating civic waste collection services into the domestic collection services and street litter bin collection. A reduction in the size of bins and frequency of pickups has contributed to better outcomes. The introduction of Council's commercial waste service was delayed due to the complications of the domestic bin rollout and general impact of COVID-19 (general uncertainty, decline in business etc). It is hoped to resume the introduction of Council's commercial waste collection over the next 12 months	399,960
TOTAL WASTE AVOIDANCE AND RESOURCE RECOVERY	399,960
DEVELOPMENT APPLICATIONS	
Development Application Consultancy Services	
Decline in overall DA activity earlier in the year and a reliance on in-house expertise has reduced the demand to outsource for independent technical advice.	76,080
Local Planning Panel	
The number of meetings held was lower than anticipated due to a lower number of applications requiring review.	40,447
Development Services Legal Expenses	
The allocation for legal cases was underspent during the financial year. This is mainly due to costs being brought back inhouse with a newly appointed Legal Counsel as well as the successful accreditation of a junior staff members to practise law.	28,000
TOTAL DEVELOPMENT APPLICATIONS	144,527
FIRE SAFETY AND CERTIFICATION	,
Operational Expenditure	
Savings have been realised in this area as a direct consequence of staff vacancies reducing operating demands and as a result of electronic end to end processing initiatives being implemented for efficiency gains.	20,547
TOTAL FIRE SAFETY AND CERTIFICATION	20,547
DEVELOPMENT COMPLIANCE	
Environment Compliance Levy Income	
This income directly relates to Development Application over \$50,000 income which has resulted in positive variations as increase application activity in the last quarter has overcompensated for the adjustment projected due to COVID-19 and low activity in the second quarter.	
TOTAL DEVELOPMENT COMPLIANCE	21,022
TOTAL DEVELOPMENT COMPLIANCE	21,022
RANGERS AND ANIMAL SERVICES	

Animal Fine Income

New accounting standards AASB 15 Revenue from contracts with customers and AASB 1058 Income of Not-for-profit came into effect 1 July 2019. All revenue streams were assessed as to how they are to be reported from 2019-20. This has resulted in additional income recognised for 2019-20. Income has also been received from fines issued prior to COVID-19 restrictions increasing actuals.

66,766

Traffic & Parking Regulation Expenditure

Expenditure relating to Parking Processing has increased due to an increase of 20% in total fines processed by Revenue NSW.

78(27,213)

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

	Budget Variance
Account Description	Pos/(Neg)
Regulatory Control Fine Income	
New accounting standards AASB 15 Revenue from contracts with customers and AASB 1058 Income of Not-for-profit came into effect 1 July 2019. All revenue streams were assessed as to how they are to be reported from 2019-20. This has resulted in additional income recognised for 2019-20.	68,879
TOTAL RANGERS AND ANIMAL SERVICES	108,432
MARKETING TOURISM AND INTERNATIONAL PARTNERSHIPS	
Regional Strategic Alliance - Tourism	
The Regional Strategic Alliance (RSA) Board at its meeting of 7 August 2019 resolved that the RSA Management Agreement between Penrith City Council, Blue Mountains City Council and Hawkesbury Council be terminated within 3 months. Funds were retained while General Managers of the three Councils worked together to confirm arrangements for resolving outstanding administration and financial matters. These funds have now been returned.	50,000
Tourism Operational Expenditure	
This variance relates to the limitations places on destination marketing that could be executed under COVID-19 restrictions and best practise tourism promotion. As a result, activations, advertising and engagement with third parties has been restricted, creating savings in projected spending.	38,042
TOTAL MARKETING TOURISM AND INTERNATIONAL PARTNERSHIPS	88,042
DEVELOPMENT ENGINEERING	
Compliance Certificates Income	
Several income streams have been affected by a change to accounting standards. Items which were once shown as revenue upon receipt are now being assessed to determine whether the income has been "earnt" or reflects a liability for works yet to be completed.	(209,482)
TOTAL DEVELOPMENT ENGINEERING	(209,482)
FLOODPLAIN AND STORMWATER MANAGEMENT	
Flood Reports Income	
Revenue from the sale of flood reports has exceeded budget for the 2019-20 financial year. Although hard to predict demand, there is a clear trend that necessitates an upwards revision of future budgets for flood reports.	25,555
TOTAL FLOODPLAIN AND STORMWATER MANAGEMENT	25,555
INFORMATION MANAGEMENT	
Information Management Operational Expenditure	
Savings due to a Major Project that is being developed and a shift in resourcing. The need for additional resources have been factored into the Major Project. Additionally the Impact of COVID-19has resulted in a decline in Postal and retrieval of records costs which generated small savings.	26,680
TOTAL INFORMATION MANAGEMENT	26,680
INFORMATION TECHNOLOGY	
Information Technology Services Telephone Income	
This variation relates to a budget that was established under a previous account structure with Councils Telecommunications service and subsequently removed at year end. A review of Telecommunications Services and Contracts will be undertaken in the new financial year providing best value for cost.	(28,471)
TOTAL INFORMATION TECHNOLOGY	(28,471)
LEGAL SERVICES	
Legal Services Costs Recovered	
The variance relates to a reimbursement for local costs received during the last quarter which was not included	

The variance relates to a reimbursement for legal costs received during the last quarter which was not included

into the budget.

39,529

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

Council's surplus	
Account Description	Budget Variance Pos/(Neg)
TOTAL LEGAL SERVICES	39,529
COUNCIL AND CORPORATE GOVERNANCE	
Council Meeting Support	
The Councillor annual conference and a numbers of smaller support meetings were postpone due to COVID, the current years budget was returned and will not be utilised in future periods. The postponement of meetings/conferences will be funded entirely from next years budget.	45,342
Regional Strategic Alliance	
The Regional Strategic Alliance was dissolved through a Council Resolution during the financial year. The budget was subsequently returned due to the resolution. The direction that a new alliance is being made is being considered, however was not confirmand in the current financial year.	95,000
TOTAL COUNCIL AND CORPORATE GOVERNANCE	140,342
LIBRARIES	
Library Resources Operating Expenditure	
This variance relates to the timing of recognition of expenditure on the Library subscriptions.	40,236
TOTAL LIBRARIES	40,236
WORKFORCE AND ORGANISATIONAL DEVELOPMENT	
eRecruitment Onboarding	
This budget covers the systems as well advertising costs, and therefore will slightly vary depending on the number of recruitment rounds.	39,144
TOTAL WORKFORCE AND ORGANISATIONAL DEVELOPMENT	39,144
GENERAL REVENUE/UNTIED INCOME	
S7.11 Lambridge Estate and Cultural Facilities	
As reported to Council on 26 March 2018 the 2017-18 Borrowing Program included \$2.9m to offset the S7.11 Lambridge Estate Plan that is currently in deficit, as agreed as part of the Financial Capacity Review. Also reported to Council on 25 February 2019 the 2018-19 Borrowing Program included \$2.7m to offset the S7.11 Cultural Facilities Plan that is currently in deficit. Funding for the debt servicing costs for these loans was included in the 2016-17 SRV. During 2019-20 Council has received development contributions for both Plans. These funds have reduced the total Plan deficit which in turn has reduced the funds required to be held in Reserve to reduce the possible impact to Council in the future.	492,873
Interest on Security Deposits	
Workers Compensation security deposit interest received for annual investment not included in original budget.	56,733
Interest on Investments	
Budget reduced earlier in year due to rate decreases, however due to 6 month average term of investments there is a delay for drop in returns. Further rate reductions in March due to COVID-19 impact will likely affect interest budget later in 2020.	38,031
Debt Servicing	
Debt servicing costs slightly less than anticipated due to loan refinancing terms, and funding also slightly greater resulting in a net reduction in costs	49,940
Repayment of COVID-19 Internal Loan	•
In order to track the actual impact of COVID-19 on Council's operations and revenue, a separate COVID-19 Impact Reserve was created. This new Reserve will initially result in a deficit balance for the Reserve as we are only notionally funding from this Reserve against Council's other internal unrestricted reserves. It is proposed as part of the June Quarterly Review that \$550,969 of surplus funds be allocated to commence repayment of this internal loan.	(550,969
Transfer to Financial Management Basens	

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

Account Description	Budget Variance Pos/(Neg)
The development of the annual budget each year requires a number of assumptions to be made in relation to both expenditure and income that are dependent on factors that are outside Council's control. To safeguard against movements in these assumptions and forecasts it is proposed that \$493,467 be transferred to Reserve. This allocation will provide capacity to respond to current and emerging priorities, and also fund priority resource requests.	(493,467)
Movement in ELE Provision	
This variation reflects the net movement in Employee Leave entitlements, increased resignations/retirements, and the impact of leave balances throughout the organisation. Each year this provision is updated to include future wages increases, on-costs, and expected retirements. This is traditionally a difficult area to accurately predict.	1,628,059
Net Salary Savings	
During the final quarter of 2019-20 salaries were over budget by \$262,804, superannuation was over budget by \$175,345, which was partly offset by positive adjustments to on-cost recovery of \$306,858 during the year end balancing process.	(131,291)
Total General Revenue/Untied Income	1,089,909
Total Variances over \$20k	(606,072)
Other Variances under \$20k	498,138
June 2020 Quarter Surplus/(Deficit)	(107,934)
1st Quarter Variances to adopted budget reported to Council	61,249
2nd Quarter Variances to adopted budget reported to Council	32,539
3rd Quarter Variances to adopted budget reported to Council	14,146
4th Quarter Variances to adopted budget reported to Council	-
Original 2019-20 Budget Surplus/(Deficit)	-
Net Predicted Surplus/(Deficit) for 2019-20	-

Description	Revote Amount \$	General Revenue \$	Other Funding \$	Other Funding Source	Budget \$	Actual \$	Balance \$
CAPITAL PROJECTS	·		·				
CITY ACTIVATION COMMUNITY & PLACE							
Neighbourhood Renewal	25,887	25,887	-		169,016	143,129	25,887
Mayoral Youth Challenge	15,225	3,919	11,306	Voted Works	213,059	197,834	15,225
Light My Way - Kingswood Pedestrian Lighting	470,354	88,000	382,354	Grant	473,600	3,246	470,354
TOTAL CITY ACTIVATION COMMUNITY & PLACE	511,466	117,806	393,660		855,675	344,209	511,466
CITY ASSETS							
CCTV Upgrade and Renewal Program	62,281	50,000	•	Reserve	81,128	18,847	62,281
Erskine Park Brigade Station Storage Shed	2,356	-	•	Grant	3,156	800	2,356
TOTAL CITY ASSETS	64,637	50,000	14,637		84,284	19,647	64,637
CITY PRESENTATION							
Traffic and Transport Facilities Program	80,498	80,498	-		419,097	338,599	80,498
Outdoor Mobility Implementation	40,234	-	•	Reserve	639,418	599,184	40,234
Voted Works Footpath Allocations for 2019-20	457,761	204,976		Reserve	827,285	339,018	488,267
TOTAL CITY PRESENTATION	578,493	285,474	293,019		1,885,800	1,276,801	608,999
COMMUNITY FACILITIES & RECREATION							
Jamison Park Upgrades	6,800		6,800	Contribution	186,378	179,579	6,799
Glenmore Park Dog Park	1,190	1,190			8,757	7,567	1,190
Rance Oval Amenities Upgrade Stage 2	165,097	165,097			235,121	70,024	165,097
Ridge Park Irrigation Rance Oval Irrigation	1,600 1,600	1,600 1,600			144,584 140,881	142,984 139,281	1,600 1,600
TOTAL COMMUNITY FACILITIES & RECREATION	176,287	169,487	6,800		715,721	539,435	176,286
	170,207	100,401	0,000		710,721	000,400	170,200
COMMUNITY AND CULTURAL DEVELOPMENT Disability Access Improvements	21,922	21,922			39,000	17,078	21,922
TOTAL COMMUNITY AND CULTURAL DEVELOPMENT	21,922	21,922	-		39,000	17,078	21,922
	21,922	21,322	_		39,000	17,070	21,922
DESIGN & PROJECTS	440.044		440.044	D	074.447	440.050	400 400
City Centre Improvements Regatta Park Development	149,041 193,150	-	149,041 193,150	Reserve	274,147 1,050,278	110,959 857,128	163,188 193,150
Hunter Fields Amenities Building Upgrade	193,150 253,759	-	•	Grant GrantReserve	295,640	857,128 41,881	253,759
St Clair Recreation and Leisure building upgrade	96,124	- -	•	Reserve	2,125,000	2,028,876	96,124
Roper Road Amenity	22,387	-	•	Contribution	186,500	164,113	22,387

	Revote Amount	General	Other	Other Funding	Budget \$	Actual \$	Balance \$
Description	\$	Revenue \$	Funding \$	Source	_ u.u.gov	710101011 Y	
Park Asset Shade Sails	25,377	-	25,377	Reserve	125,000	99,623	25,377
Kingswood Depot Redevelopment - Design	35,950	-	35,950	Reserve	125,000	89,050	35,950
Building Asset Renewal	94,505	-	94,505	Reserve	3,017,931	2,923,426	94,505
Childrens Services Building Renewal Program	119,372	-	119,372	Reserve	1,396,338	1,276,966	119,372
Parks Asset Renewal Program	157,388	157,388	-		572,606	415,218	157,388
TOTAL DESIGN & PROJECTS	1,147,053	157,388	989,665		9,168,440	8,007,240	1,161,200
INFORMATION & COMMUNICATIONS TECHNOLOGY							
Information Management System	69,295		69,295	Reserve	412,388	343,093	69,295
TOTAL INFORMATION & COMMUNICATIONS TECHNOLOGY	69,295	-	69,295		412,388	343,093	69,295
LIBRARY SERVICES							
Toy Library Capital Purchases	22,160	-	22,160	Grant	76,550	54,390	22,160
St Marys Office Refurbishment	81,041	50,000	31,041	Contribution	110,000	28,959	81,041
TOTAL LIBRARY SERVICES	103,201	50,000	53,201		186,550	83,349	103,201
RIPPLES							
Ripples Business Services Office Equipment	33,646	-	33,645	Reserve	80,000	46,354	33,646
Ripples Aquatics Equipment	10,047	-	10,047	Reserve	65,000	54,953	10,047
Ripples Fitness & Rehab Equipment	5,575		5,575	Reserve	32,000	26,424	5,576
TOTAL RIPPLES	49,268	-	49,267		177,000	127,731	49,269
TOTAL CAPITAL PROJECTS	2,721,622	852,077	1,869,544		13,524,858	10,758,583	2,766,275

Description	Revote Amount \$	General Revenue \$	Other Funding \$	Other Funding Source	Budget \$	Actual \$	Balance \$
OPERATING PROJECTS							
BUSINESS TRANSFORMATION							
Empower Penrith	11,657	11,657			43,160	31,503	11,657
Compact of Mayors	11,381	11,381			13,680	2,299	11,381
WSU Heat Sensor Project	32,238	32,238			141,599	109,361	32,238
TOTAL BUSINESS TRANSFORMATION	55,276	55,276	-		198,439	143,163	55,276
CITY ASSETS							
Critical Works Package - Tree Prunning and Removal	158,083	-	158,083	Reserve	301,661	89,711	211,950
TOTAL CITY ASSETS	158,083	-	158,083		301,661	89,711	211,950
CITY ECONOMY & MARKETING							
City Economy	37,885	-	37,885	Reserve	401,119	284,827	116,292
River Precinct Strategic Planning	60,600	6,300	54,300	Reserve	106,300	45,700	60,600
Penrith Arts and Culture Project	12,000	-	12,000	Reserve	40,000	28,000	12,000
TOTAL CITY ECONOMY & MARKETING	110,485	6,300	104,185		547,419	358,527	188,892
CITY PLANNING							
Externally Commissioned Studies	23,340	23,340	-		23,340	-	23,340
Integrated Local Plan	33,551	33,551	-		35,000	1,448	33,552
Accelerated LEP Review Program	126,971	-	126,971	Grant	497,606	370,636	126,970
TOTAL CITY PLANNING	183,862	56,891	126,971		555,946	372,084	183,862
CITY PRESENTATION							
Save Our Species - Persoonia Nutans (Nodding Geebung)	6,534		6,534	Grant	44,000	37,466	6,534
TOTAL CITY PRESENTATION	6,534	-	6,534		44,000	37,466	6,534
CITY STRATEGY							
City Strategy LEP Review Projects	578,533	-	578,533	Grant	829,967	251,434	578,533
TOTAL CITY STRATEGY	578,533	-	578,533		829,967	251,434	578,533
DEVELOPMENT SERVICES							
Heritage Architecture Assistance Scheme	78,284	78,284			100,000	21,716	78,284
TOTAL DEVELOPMENT SERVICES	78,284	78,284	-		100,000	21,716	78,284
ENGINEERING SERVICES							
Cranebrook Overland Flood Study	37,052	37,052			100,000	62,948	37,052
	- ,	- ,			, - , -	- ,	- ,

	Revote Amount	General	Other	Other Funding	Budget \$	Actual \$	Balance \$
Description	\$	Revenue \$	Funding \$	Source	Buuget #	Actual \$	
Floodplain Management Resourcing	155,099		155,099	Reserve	249,544	94,445	155,099
NSW Floodplain Management Program 2018-19	139,084			Grant/Reserve	270,000	130,916	139,084
City Centre Review and Traffic Study	48,383			Reserve	169,913	121,530	48,383
Engineering Investigations	153,657		153,657	Reserve	200,000	46,343	153,657
TOTAL ENGINEERING SERVICES	533,275	37,052	496,223		989,457	456,182	533,275
ENVIRONMENTAL HEALTH & COMPLIANCE							
Biodiversity	3,804		3,804	Reserve	20,000	16,196	3,804
TOTAL ENVIRONMENTAL HEALTH & COMPLIANCE	3,804	-	3,804		20,000	16,196	3,804
INFORMATION & COMMUNICATIONS TECHNOLOGY							
Case Management - Dynamics 365 Implementation	364,445		364,445	Reserve	492,000	127,555	364,445
TOTAL INFORMATION & COMMUNICATIONS TECHNOLOGY	364,445	-	364,445		492,000	127,555	364,445
LIBRARY SERVICES							
Toy Library Operations	14,568	-	14,568	Grant	19,138	4,571	14,567
Anzac Community Grant Award	2,000	-	2,000	Grant	2,000	-	2,000
TOTAL LIBRARY SERVICES	16,568	-	16,568		21,138	4,571	16,567
PEOPLE & CULTURE							
Towards Zero: Violence, Bullying & Harassment	63,800	63,800			121,378	23,382	97,996
TOTAL PEOPLE & CULTURE	63,800	63,800	-		121,378	23,382	97,996
WASTE & COMMUNITY PROTECTION							
Expanding Horizons	47,117	-	47,117	Grant	114,787	67,670	47,117
Communication Education Strategy	117,054	-	117,054	Reserve	359,091	242,037	117,054
Community Recycling Centre Education	3,158	-	3,158	Grant	11,703	8,545	3,158
TOTAL WASTE & COMMUNITY PROTECTION	167,329	-	167,329		485,581	318,252	167,329
TOTAL OPERATING PROJECTS	2,320,278	297,603	2,022,675		4,706,986	2,220,239	2,486,747
TOTAL PROPOSED REVOTES	5,041,900	1,149,680	3,892,219	-	18,231,844	12,978,822	5,253,022

Reserve Movements Year End

Reserve	Opening Balance	Transfer To	Transfer From	Closing Balance
INTERNAL RESERVES				J
Assets and Construction				
Car Parking/Traffic Facilities	3,247,788	1,455,579	1,602,832	3,100,535
ICT Reserve	3,453	6,615,092	4,875,210	1,743,335
Library Reserve	268,002	-	39,169	228,833
Major Projects Reserve	3,908,429	1,500,000	3,640,321	1,768,108
OOSH Bus Fleet Replacement Program	101,241	49,500	35,423	115,318
Plant and Motor Vehicle Replacement Reserves	3,978,713	1,121,415	1,210,126	3,890,002
City Economy and Planning				
City Planning	741,107	454,888	57,333	1,138,662
Economic Initiatives Reserve	223,695	37,626	95,403	165,918
Committee Closures				
Alister Brass Foundation	84,759	1,391	-	86,150
S377 Committee Closure Proceeds	98,924	-	3,330	95,594
Community Facilities				
Cemetery Reserve	942,269	(125,646)	-	816,623
Children's Services Reserves	148,059	-	63,145	84,914
Employment				
Employee's Leave Entitlements	4,656,834	593,474	-	5,250,308
Salary System Training and Development Reserves	62,191	-	18,108	44,083
Environmental Programs				
Environmental Awareness Programs	567,726	196,157	45,782	718,101
Environmental Protection	227	-	-	227
Stormwater Management Service Charge	1,255,843	2,072,366	1,728,845	1,599,364
Financial Management				
COVID-19 Impact	-	(1,824,346)	-	(1,824,346)
Financial Assistance Grant in Advance	5,534,287	5,694,321	5,534,287	5,694,321
Financial Management Reserves	21,071,790	7,892,547	10,852,440	18,111,897
Grant Funded Projects Reserve	269,986	60,076	21,600	308,462
Productivity Revolving Fund Property Development Reserve	422,435	175,020	-	597,455
Special Rate Variation 2016-17	23,834,707 2,687,392	8,730,352	16,432,308	16,132,751
Sustainability Revolving Fund	2,667,392 1,649,835	17,474,640 399,235	15,528,915 1,006,065	4,633,117 1,043,005
	1,049,033	333,233	1,000,003	1,043,003
Legal and Governance Election Reserve	476 205	202,552		679.047
Insurance Reserves	476,395 5,398,410	1,640,525	814,506	678,947 6,224,429
Legal Reserve	193,945	1,321,059	790,378	724,626
Other	100,040	1,021,000	730,370	724,020
Exchange For Change	474,769	(39,951)	211,967	222,851
International Relationships	184,994	67,676	49,656	203,014
Revote Reserve	1,425,528	2,436,302	1,453,155	2,408,675
Town Centre Review and Administration	72,155	24,121	73,744	22,532
Voted Works	633,263	159,000	368,771	423,492
TOTAL INTERNAL RESERVES	84,619,151	58,384,971	66,552,819	76,451,303
INTERNAL LOANS	• •		, ,	, ,
Costs to Advance Next Years Projects	(75,824)	75,824	401,612	(401,612)
Penrith Regional Gallery	(262,560)	13,650	701,012	(248,910)
Penrith Swimming Centre Waterplay Facility	(617,817)	617,817	-	(270,310)
Public Open Space Reinvestment Project	(1,749,981)	-	39,488	(1,789,469)
Waste Bins New Contract	(1,588,338)	691,673	5,961,742	(6,858,407)
Woodriff Gardens Facility Development	(97,878)	-	-	(97,878)
TOTAL INTERNAL LOANS	(4,392,398)	1,398,964	6,402,842	(9,396,276)
Section 7.11 in deficit internal loan	(6,339,317)	-	(610,368)	(5,728,949)

Reserve Movements Year End

	Opening	Transfer	Transfer	
Reserve	Balance	То	From	Closing Balanc
EXTERNAL RESERVES				
Section 7.11 Development Contributions				
Civic Improvement s7.11	(1,294,577)	228,229	-	(1,066,348
Claremont Meadows s7.11	(139,744)	-	459,362	(599,106
Cultural Facilities s7.11	(2,723,628)	423,133	-	(2,300,49
Erskine Business Park s7.11	644,105	8,774	41,794	611,08
Glenmore Park Stage 2 s7.11	363,670	16,714	323,652	56,732
Kingswood Neighbourhood Centre s7.11	117,885	1,686	-	119,57
_ambridge Industrial Estate s7.11	(2,181,368)	418,368	-	(1,763,000
Penrith City District Open Space s7.11	35,596,317	4,655,291	1,493,272	38,758,336
Penrith City Local Open Space s7.11	2,837,555	1,178,045	870,519	3,145,08
Waterside s7.11	239,288	3,422	-	242,710
WELL Precinct s7.11	1,956,626	8,517,763	3,027,470	7,446,919
Funding for s7.11 Plans in deficit	6,339,317	-	610,368	5,728,949
TOTAL SECTION 7.11 RESERVES	41,755,446	15,451,425	6,826,437	50,380,43
Other External Reserves				
Waste Disposal Reserve	19,893,103	5,153,603	4,290,950	20,755,756
Environment / Sullage Reserve	119,619	936,518	797,170	258,967
Unexpended Loans	5,899,208	(5,899,207)	-	
Jnexpended Grants	1,169,632	15,832,434	10,892,402	6,109,664
Contributions	7,067,069	21,604,957	19,585,057	9,086,969
Waste and Sustainability Improvement Payments	-	263,226	160,120	103,106
TOTAL OTHER EXTERNAL RESERVES	34,148,631	37,891,531	35,725,699	36,314,463
TOTAL EXTERNAL RESERVES	75,904,077	53,342,956	42,552,136	86,694,897
Other Internal Reserves/Committees				
Bonds and Deposits	12,229,133	-	-	12,229,13
Children's Services Cooperative Reserves	2,086,920	223,309	552,251	1,757,97
Other (Committees)	381,697	30,811	-	412,50
TOTAL OTHER INTERNAL RESERVES	14,697,750	254,120	552,251	14,399,619
GRAND TOTAL OF RESERVES	164,489,263	113,381,011	115,449,680	162,420,59
RESERVE MOVEMENTS		113,381,011	115,449,680	

Reserves actual closing balances shown as Surplus / (Deficit) at 30th June 2020

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
CAPITAL F	PROJECTS							
Children's Se								
Various	Building Upgrades	CSO		420,189	7,489	427,678	418,399	427,678
Various	CS Repair & Replace Equipment Capital	CSO		7,350	-	7,350	-	7,350
Various	CS IT Replacement Capital	CSO		58,158	15,585	73,743	-	73,743
Various	CS Playground Upgrades	CSO		575,087	(62,688)	512,399	575,087	512,399
Penrith LGA	OOSH Bus Fleet Replacement	CSO		150,000	(114,577)	35,423	-	35,423
Penrith LGA	Children's Services Shade Audits and Compliance Work 423	CSO		55,620	-	55,620	-	55,620
Penrith	Building Renewal	CSO		1,732,042	(798,078)	933,964	-	-
St Clair	Strauss Road	CSO		-	-	-	98,693	165,174
South Penrith	Tandara	CSO		-	-	-	273,696	274,051
North St Marys	Wattle Glen	CSO		-	-	-	336,453	336,873
Penrith LGA	Staff Kitchenettes	CSO		-	-	-	-	(1,205)
Jamisontown	Jamisontown CCC	CSO		-	-	-	386,000	16,995
South Penrith	Platypus Playground CCC	CSO		-	-	-	320,000	20,254
Glenmore Park	Glenmore Park CFC	CSO		-	-	-	240,000	44,623
Penrith LGA	Contingency	CSO		-	-	-	77,200	77,200
TOTAL CHILDI	REN'S SERVICES			2,998,446		2,046,177		2,046,176
City Planning								
Various	Erskine Business Park Improvements	CP		41,946	(152)	41,794	41,946	41,794
TOTAL CITY P	LANNING			41,946		41,794		41,794
Civil Mainten	ance, Renewal and Construction							
Various	Traffic Facilities - Regulatory	CPR		492,000	1	492,001	-	492,000
Various	Construction of Bicycle Facilities	CPR		30,000	-	30,000	-	30,002
Various	Rural Roads Resealing	CPR		59,500	-	59,500	-	59,500
Various	Dedication - Subdivision Roads	CA		6,000,000	(1,009,554)	4,990,446	-	4,990,446
Various	Dedication - Drainage Works	CA		4,500,000	(579,306)	3,920,694	-	3,920,694
Llandilo	Rural Roads Widening	CA		156,000	-	156,000	-	156,000
Various	Roads Maintenance - Roads to Recovery	CA		1,522,275	139,765	1,662,040	-	-
Londonderry	Boscobel Road Londonderry Road to Nutt Road	CA		-	-	-	175,183	₈₈ 175,183

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Erskine Park	Swallow Drive Tucana Street to Leo Place	CA		-	-	-	179,895	179,895
Kingswood	OConnell St Great Western Highway to Second Avenue	CA		-	-	-	420,000	438,660
South Penrith	Fragar Road Jamison Road to Smith Street	CA		-	-	-	331,000	452,106
Kingswood	Bringelly Road Kingswood btw Derby St and Great Western High	CA		-	-	-	416,197	416,197
Various	Roads Reconstruction	CA		2,665,838	31,477	2,697,315	-	184,015
Cranebrook	Andrews Road Roundabout (RMS Block)	CA		-	-	-	89,912	146,432
Londonderry	The Driftway 200m bad section from 88 East	CA		-	-	-	200,000	157,146
Mulgoa	Chain-of-Ponds Rd 200m west Northern Rd to prev work 87	CA		-	-	-	165,000	142,575
Cranebrook	Borrowdale Way Dodd Place to The Northern Road	CA		-	-	-	386,926	240,596
Emu Plains	Russell Street Great Western Highway to Water Street	CA		-	-	-	372,000	384,628
Werrington	John Oxley Drive Rugby Street to Rugby Street	CA		-	-	-	300,000	167,675
Werrington	Werrington Road The Kingsway to Great Western Highway	CA		-	-	-	600,000	559,017
Oxley Park	Sydney Street Brisbane Street to Adelaide Street	CA		-	-	-	300,000	343,321
St Clair	Solander Drive Madison Circuit to Cook Parade	CA		-	-	-	252,000	371,910
Penrith LGA	Developer Funded Works	CA		32,614	(32,614)	-	-	-
Penrith LGA	Shared Pathways	CA		50,000	(2,500)	47,500	11,000	12,352
Cambridge Garde	n Allsopp Drive - north side of Allsopp Ave	CA		-	-	-	39,000	35,148
Penrith LGA	Urban Drainage Construction Program	CA		1,183,748	106,933	1,290,681	-	250,172
Londonderry	Hughes St Dish Drain Recon at Londonderry Rd Intersection	CA		-	-	-	-	1,452
Werrington	Water Street Werrington	CA		-	-	-	-	556
Cambridge Park	Barker St No.12 Construction of additional drainage pit	CA		-	-	-	-	150
Berkshire Park	Llandilo Road (Southern side at Richmond Road Intersection	CA		-	-	-	-	2,795
Orchard Hills	Sweet Water Grove	CA		-	-	-	-	725
Penrith	Glass recycle factory driveway - drainage	CA		-	-	-	-	3,623
Londonderry	Bowman Rd	CA		-	-	-	-	2,641
St Marys	Christie St	CA		-	-	-	-	658
Llandilo	Eighth Avenue Drainage	CA		-	-	-	50,000	64,278
Emu Plains	Short Street Kerb and Gutter	CA		-	-	-	-	811
Orchard Hills	Castle Road Drainage	CA		-	-	-	90,748	217,886
Claremont Meado	w Caddens Road Kerb and Gutter	CA		-	-	-	-	89

			Resp	Adopted	Proposed		Estimated Project	PTD
Location	Description		Officer	Budget	Variances	Revised Budget	Cost	Expenditure
Colyton	Various Street Drainage	CA		-	-	-	-	1,296
Wallacia	Silverdale Raod Drainage	CA		-	-	-	-	5,903
Emu Heights	Wedmore Road Near Litton Street	CA		-	-	-	75,000	40,065
Emu Plains	Railway Row and Bellington Place Near Emu Plain Railway Stat	CA		-	-	-	40,000	81,524
St Marys	Queens Street Merinda Street-Nariel Street	CA		-	-	-	135,000	45,861
Colyton	Patricia Street Lennox & Elebana Street	CA		-	-	-	100,000	53,766
Cambridge Park	Eton Street near 56 Eton Street	CA		-	-	-	80,000	51,653
Penrith	Doonmore & Evan St 149-151 (stormwater channel at rear)	CA		-	-	-	25,000	17,253
Penrith	High Street near Colless Street	CA		-	-	-	20,000	12,021
Penrith	Station Street near Nepean Shops	CA		-	-	-	60,000	2,277
Penrith	Woodriff Street near Nepean Shops	CA		-	-	-	60,000	-
Penrith	The Crescent near Blaxland Avenue	CA		-	-	-	40,000	11,950
Penrith	Glebe Place near King Street	CA		-	-	-	25,000	10,727
Emu Plains	Imperial Avenue near 24	CA		-	-	-	45,000	42,113
Orchard Hills	Lansdowne Retaining wall	CA		-	-	-	175,000	197,654
Llandilo	Ninth Ave Llandilo Pipe Drainage Work	CA		-	-	-	130,000	148,437
Mulgoa	Church Road Corner Allan Road	CA		-	-	-	33,000	22,350
Various	Traffic and Transport Facilities Program	CPR		419,097	(80,498)	338,599	-	25,083
Penrith	Reserve St Mid Block Pedestrian Blisters	CPR		-	-	-	-	1,727
Colyton	Carpenter Street Pedestrian Facility	CPR		-	-	-	-	(733)
Erskine Park	Swallow Drive Pedestrian Facility	CPR		-	-	-	-	170
St Clair	Bennett Rd Single Lane Roundabout with Coonawarra Dr	CPR		-	-	-	200,000	232,818
St Clair	Endeavour Av Single Lane Roundabout with Moore St	CPR		-	-	-	200,000	59,782
Colyton	Brooker St Speed Humps	CPR		-	-	-	10,000	10,000
Glenmore Park	Camellia Av Speed Hump-Watts Profile	CPR		-	-	-	9,097	9,753
Penrith LGA	Restoration of Poor Condition Path Paving	CPR		100,000	9,081	109,081	-	109,081
Penrith LGA	Footpath Delivery Program	CA		400,000	(14,291)	385,709	-	-
Glenmore Park	Wallan Ave	CA		-	-	-	-	(614)
Cambridge Park	Francis Street Dunheved Road to bus stop - Western side	CA		-	-	-	45,000	12,375
Cambridge Park	William Street Wrench Street to Herbert Street	CA		-	-	-	126,000	90 145,365

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
St Clair	Cook Parade Bus Stop–Snowy-McIntyre Ave & Clyde-Solander	CA			-	-	100,000	113,648
St Marys	Wilson Street Pages Road to Barker Street - Northern side	CA		_	_	-	50,000	47,787
Regentville	Harwood Circuit Kenneth Slessor Dr to inner loop	CA		-	-	-	79,000	58,125
Cranebrook	61-63 Laycock Street Path Construction	CA		-	-	-	-	9,020
Emu Plains	Emu Plains Community Car Park Extension	CA		40,631	-	40,631	-	40,632
Emu Plains	Lewers Gallery Carpark Construction	CPR		144,237	-	144,237	-	144,237
Penrith LGA	High Pedestrian Activity and Local Areas	CPR		655,737	973	656,710	135,462	126,943
Penrith	High St Myer Entrance	CPR		· -	-	-	-	93,789
Penrith	Lawson St Near Soper Place	CPR		-	-	-	49,725	26,857
Penrith	Evan St Near Henry St	CPR		-	-	-	100,200	66,157
Penrith	Henry St Near Doonmore St	CPR		-	-	-	74,850	69,263
Penrith	High St Near Kendall St	CPR		-	-	-	74,850	86,186
Penrith	Doonmore St Near Lethbridge St	CPR		-	-	-	120,450	118,939
Penrith	Evan St Near Higgins St	CPR		-	-	-	100,200	68,575
Penrith LGA	Safer Roads Program	CPR		1,010,000	19,627	1,029,627	-	1
Kingswood	Bringelly Rd Single Lane Roundabout at Smith St	CPR		-	-	-	250,000	249,620
Penrith	Colless St Single Lane Roundabouts at Derby St and Staffords	CPR		-	-	-	200,000	222,063
St Clair	Rochford St Provision of Median Island Treatments	CPR		-	-	-	75,000	46,833
Cranebrook	Smeeton Rd Rural Safety improvements at Tadmore Rd	CPR		-	-	-	175,000	170,940
Cranebrook	Borrowdale Way Install one lane Roundabout at Callisto Dr	CPR		-	-	-	275,000	305,133
Werrington Coun	ty Albert St 2 Median Island Treatement-1 solid & 1 painted	CPR		-	-	-	35,000	35,039
Penrith	Coombes Dr Stage 3 - Cranebrook to Thornton	CPR		1,000,000	-	1,000,000	-	1,000,000
Emu Heights	Wedmore Rd Headwall Repair Works	CPR		-	3,180	3,180	-	3,180
Penrith LGA	Voted Works Footpath Allocations for 2019-20	CPR		827,285	(488,267)	339,018	-	-
Penrith	Andrews Rd from Greygums Rd to Laycock St	CPR		-	-	-	10,481	15,002
Werrington Down	s Parkside Av from Greenbank Dr – Bungalow Pde	CPR		-	-	-	65,000	55,600
Emu Plains	Russell St from Bromley Rd – Old Bathurst Rd	CPR		-	-	-	49,000	32,673
Colyton	Carpenter St from No.162 – Marsden Rd	CPR		-	-	-	8,100	-
St Marys	Murray St from Desborough Rd – Balong St	CPR		-	-	-	121,000	103,400
Claremont Meado	ow Sunflower Dr from Gipps St to Bus stop in Myrtle Rd	CPR		-	-	-	90,000	91 83,692

For the Period to 30 June 2021

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Leonay	River Rd from M4 Bridge – Buring Ave	CPR		-	-	-	418,704	-
Jamisontown	Thurwood Av Henderson Cres – Ikin St	CPR		-	-	-	65,000	48,650
TOTAL CIVIL N	IAINTENANCE, RENEWAL AND CONSTRUCTION			21,288,962		19,392,969		19,392,971
Community a	nd Cultural Development							
Various	Disability Access Improvements	C&CD		39,000	(21,922)	17,078	-	17,078
Penrith Council	Community and Cultural Development Capital Purchases	C&CD		4,058	-	4,058	-	4,058
	UNITY AND CULTURAL DEVELOPMENT			43,058		21,136		21,136
Community F	acilities and Recreation Operations							
Various	Neighbourhood Centres/Halls Improvements	CF		99,779	(28,239)	71,540	-	71,540
TOTAL COMM	UNITY FACILITIES AND RECREATION OPERATIONS			99,779		71,540		71,540
Community F	acilities and Recreation Planning							
South Penrith	Jamison Park Upgrades	CF		189,000	(9,422)	179,578	-	-
South Penrith	Seating, Landscaping, Shade	CF		-	-	-	-	179,578
Various	Recreation Facility Improvements	CF		-	(2,400)	(2,400)	-	-
Claremont Meado	งง Myrtle Road Building Detailed Design Stage 1	CF		(2,400)	2,400	-	-	(2,400)
Glenmore Park	Glenmore Park Dog Park	CF		8,757	(1,190)	7,567	-	7,567
Glenmore Park	Ched Towns Cricket Nets	CF		37,218	(1,145)	36,073	-	36,073
Glenmore Park	Surveyors Creek Diamond One Floodlights	CF		82,722	-	82,722	-	82,722
Jordan Springs	New Synthetic Wicket Village Oval Jordan Springs	CF		30,000	(852)	29,148	-	29,148
St Clair	Floodlight Upgrade Cook and Banks Reserve	CF		173,898	507	174,405	-	174,405
Glenmore Park	Mulgoa Rise Goal Posts and Fencing	CF		10,885	-	10,885	-	10,885
Oxley Park	Ridge Park Irrigation	CF		151,000	(8,016)	142,984	-	142,984
Werrington	Rance Oval Irrigation	CF		139,034	247	139,281	-	139,281
Werrington	Rance Oval Amenities Upgrade Stage 2	CF		235,121	(165,097)	70,024	-	70,024
St Clair	Saunders Park 100m track irrigation	CF		13,636	(6,091)	7,545	-	7,545
Caddens	Shade and Netting - Caddens Oval	CF		193,442	(100,276)	93,166	-	93,167
Penrith	Hickeys Lane Facility Upgrades	CF		4,227	(1)	4,226	-	4,227
St Clair	Saunders Park – Rangehood	CF		-	2,400	2,400	-	2,400
TOTAL COMM	UNITY FACILITIES AND RECREATION PLANNING			1,266,540		977,604		977,605

Community Safety

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
St Marys	Additional CCTV cameras on Queen Street	PM		14,065	-	14,065	-	14,065
North St Marys	Parklawn Place Makers	PM		27,835	(9,322)	18,513	-	8,957
North St Marys	Design	PM		-	-	-	6,600	-
North St Marys	Construction	PM		-	-	-	145,475	9,556
Kingswood	Light My Way - Kingswood Pedestrian Lighting	PM		385,600	(382,354)	3,246	-	3,246
TOTAL COMM				427,500		35,824		35,823
Council and	Corporate Governance							
Penrith	Webcasting Council Meetings	GOV		63,207	(12,735)	50,472	-	50,472
	CIL AND CORPORATE GOVERNANCE			63,207		50,472		50,472
Design and P								
Various	Park Asset Shade Sails	MP		125,000	(25,377)	99,623	-	99,623
Various	Parker Street Sporting Field Upgrades	MP		-	6,254	6,254	-	6,254
Penrith LGA	City Centre Improvements	MP		260,000	(149,041)	110,959	10,000	15,122
Penrith	Penrith CBD – High Street (Station St - Woodriff St)	MP		-	-	-	(120,900)	(120,900)
Penrith	Penrith CBD - Permanent Triangle Park Design	MP		-	-	-	28,294	27,876
St Marys CBD	St Marys CBD - Design Consultancy	MP		-	-	-	-	2,077
Penrith CBD	Penrith CBD – Wayfinding Strategy	MP		-	-	-	100,000	4,619
St Marys CBD	St Marys CBD - Queen Street	MP		-	-	-	-	(2,659)
Penrith	Penrith CBD – Woodriff St N Lane Renewal	MP		-	-	-	100,900	123,403
Penrith	Judges Place Carpark Rectification Works	MP		-	-	-	170,000	61,421
Penrith	Better Boating Program	MP		1,573,148	(18,246)	1,554,902	-	49,255
Penrith	Contingency	MP		-	-	-	-	224
Penrith	NSW Boating NOW	MP		-	-	-	-	8,185
Penrith	Tench Reserve Boat Ramp and Public Access Upgrade	MP		-	-	-	-	1,497,237
Penrith	Penrith CBD Drainage Upgrade Program (LIRS)	MP		26,668	27	26,695	-	25,264
Penrith	Post Supplier Contract Termination	MP		-	-	-	-	1,430
St Marys	Kingsway Sporting Complex and Blair Oval All Weather Athleti	MP		784,281	196,877	981,158	-	27,687
St Marys	Kingsway Amenities Building	MP		-	-	-	784,281	753,919
St Marys	Construction of Kingsway Fields	MP		-	-	-	-	199,552
Cranebrook	Greygums Oval - amenity store and clubroom facility constru	MP		330,374	-	330,374	-	93 330,374

			Resp Adopted	Proposed		Estimated Project	PTD
Location	Description		Officer Budget	Variances	Revised Budget	Cost	Expenditure
Penrith LGA	New GPT's	MP	233,944	(64,464)	169,480	-	169,480
Penrith	Soper Place Multi Deck Carpark	MP	1,353,836	(133,989)	1,219,847	-	1,219,847
Penrith	North St Car Park & Pedestrian Ramp	MP	20,143	-	20,143	-	20,143
Penrith CBD	Regatta Park - Stage 1	MP	1,050,278	(193,150)	857,128	-	840,519
Emu Plains	Purchase of Part 43 Great Western Highway	MP	-	-	-	-	16,609
Penrith	Lewers Gallery Kitchen Refurbishment	MP	105,000	-	105,000	-	105,000
Jamisontown	Our River Parkland Paths Tench Reserve	MP	100,000	(24,027)	75,973	-	75,973
Penrith LGA	Sports Fields Shade Trees	MP	159,384	(5,065)	154,319	-	154,320
St Marys	Ripples Leisure Centre Splashpad Facilities	MP	193,001	(85,516)	107,485	-	107,485
Claremont Meado	ow Claremont Meadows Precinct Development (s7.11)	MP	66,664	-	66,664	-	-
Claremont Meado	ow Street Trees	MP	-	-	-	-	36,733
Claremont Meado	ow Caddens Road Park	MP	-	-	-	-	23,031
Claremont Meado	ow Eastern Precinct Neighbourhood Park	MP	-	-	-	-	6,900
Penrith	Nepean River - Install Waters Edge Access Decks	MP	212,600	-	212,600	-	212,600
Penrith	Construction of Storage Facilities at Andrews Road	MP	-	692	692	-	692
Penrith LGA	Street Tree Asset Project (RAR)	MP	61,994	(3,328)	58,666	-	58,666
Kingswood	Depot Refurbishment - Relocation to Gipps St	MP	238,478	(193,773)	44,705	-	-
Claremont Meado	ом SES Operations Centre - Gipps Street	MP	-	-	-	-	44,704
Glenmore Park	Mulgoa Rise Amenity Building Extensions	MP	4,419	99,784	104,203	-	104,203
St Clair	Mark Leece Oval New Amenity Building	MP	4,390	22,460	26,850	-	26,850
South Penrith	Jamison Park Multi-Sport Synthetic Surface	MP	750,837	(682,656)	68,181	-	68,181
Penrith	Restoration of the Ancher House Kitchen	MP	41,850	(29,220)	12,630	-	12,630
St Marys	Kingsway Floodlighting & Access Path	MP	325,000	79,606	404,606	650,000	404,606
Emu Plains	Hunter Fields Reserve Amenities Upgrade	MP	295,640	(253,759)	41,881	-	41,881
St Marys	Cook Park Ball Fencing (Nepean FC)	MP	15,000	(4,380)	10,620	-	10,620
Werrington	Gipps Street Recreation Precinct	MP	120,000	(23,928)	96,072	-	96,072
Penrith	Civic Centre Work Space and Associated Building Works	MP	306,018	(31,133)	274,885	-	-
Penrith	Stage 1 Ground Level and Level 1	MP	-	-	-	226,018	226,110
Penrith	Stage 2 Level 2	MP	-	-	-	80,000	48,776
Penrith	St Clair Recreation and Leisure Building Upgrade	MP	2,125,000	(96,124)	2,028,876	-	94 2,028,876

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Erskine Park	Chameleon Reserve Stage 1 Tree Planting	MP	150,000	(6,846)	143,154	-	143,154
Werrington	Parkes Ave amenity renewal and upgrade	MP	104,546	57,944	162,490	-	162,490
Colyton	Roper Road amenity renewal and upgrade	MP	183,000	(18,887)	164,113	-	164,113
St Marys	St Marys Art and Craft Studio	MP	20,000	(20,000)	· -	-	(0)
Penrith CBD	City Park	MP	190,000	(25,853)	164,147	_	164,147
Emu Plains	Dukes Oval Cricket Net Renewal/Upgrade	MP	126,500	(31,678)	94,822	-	94,822
Nth Penrith	Nursery Redevelopment	MP	60,000	119,656	179,656	-	179,657
Penrith	Penrith Pool Plantroom Upgrade	MP	40,000	(40,000)	-	-	-
Werrington	Harold Corr Synthetic Track Upgrade	MP	-	51	51	-	51
Kingswood	Kingswood Depot Redevelopment Design	MP	125,000	(35,950)	89,050	-	89,050
Claremont Meado	ow Caddens Road - Gipps Street to Heaton Road	MP	162,738	70,758	233,496	-	233,497
Emu Plains	Arms of Australia Inn Post & Beam Renewal Upgrade	MP	-	33,114	33,114	-	33,114
Werrington	Arthur Neave Hall Refurbishment and Renewal	MP	-	900	900	-	900
Colyton	Shepherd Street Cricket Net Upgrade	MP	115,000	(9,746)	105,254	-	105,254
South Penrith	Eilleen Cammack Building Refurbishment	MP	-	23,617	23,617	-	23,617
Glenmore Park	Ched Towns Amenity Renewal & Upgrade	MP	-	4,250	4,250	-	4,250
TOTAL DESIGI	N AND PROJECTS		12,159,731		10,669,585		10,669,583
Development	Applications						
Penrith LGA	DA Software	DS	12,500	-	12,500	-	12,500
TOTAL DEVEL	OPMENT APPLICATIONS		12,500		12,500		12,500
Fleet and Pla	nt Management						
Various	Motor Vehicle Purchases	CPR	1,627,000	(9,289)	1,617,711	-	1,617,711
Penrith Council	Plant Replacement	CPR	1,690,890	(489,801)	1,201,089	-	1,201,089
TOTAL FLEET	AND PLANT MANAGEMENT		3,317,890		2,818,800		2,818,801
Information N	lanagement						
Various	Information Management System	GOV	412,388	(69,295)	343,093	412,388	343,093
Penrith	Records Capital Equipment Purchases	GOV	10,000	(833)	9,167	-	9,167
	MATION MANAGEMENT		422,388		352,260		352,260
Information T	echnology						
Various	Desktop Hardware / Devices	ICT	413,771	7,489	421,260	413,771	95 421,260

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Penrith Council	Server Infrastructure	ICT		104,000	(53,007)	50,993	-	-
Penrith Council	Remediation	ICT		-	-	-	10,000	-
Penrith Council	Networking	ICT		-	-	-	30,000	12,471
Penrith Council	Server	ICT		-	-	-	24,000	30,561
Penrith Council	Warranty	ICT		-	-	-	40,000	7,960
Penrith LGA	Wireless Internet Network Solution Upgrade	ICT		55,000	(2,901)	52,099	-	52,099
Penrith Council	Audio/visual Meeting Room Equipment Upgrades	ICT		62,497	(1)	62,496	-	62,497
Kingswood	Depot Remediation	ICT		80,009	-	80,009	-	80,009
Penrith	PPVA Remediation	ICT		50,000	(8,016)	41,984	-	41,984
TOTAL INFORI	MATION TECHNOLOGY			765,277		708,841		708,840
Libraries								
Various	Library Resources - Capital	LS		396,368	21,208	417,576	-	417,576
Various	Library Management System	LS		140,112	(21,443)	118,669	140,112	118,669
Civic Centre	Library Special Purpose Projects -Building	LS		30,000	(6,739)	23,261	-	23,261
Penrith LGA	Library Capital Purchases	LS		18,886	(2,509)	16,377	-	16,377
Penrith LGA	Toy Library Capital Purchases	LS		76,550	(22,160)	54,390	-	54,390
St Marys	St Marys Office Refurbishment	LS		60,000	(31,041)	28,959	-	28,959
TOTAL LIBRAR	RIES			721,916		659,232		659,232
Neighbourho	od Renewal							
Various	Neighbourhood Renewal	PM		169,016	(25,887)	143,129	169,016	143,129
Various	Mayoral Youth Challenge	PM		165,524	32,310	197,834	178,800	197,834
Various	Robin Wiles Upgrade Project	PM		297,744	(9,967)	287,777	297,744	287,777
Oxley Park	Ridge Park Shade Sail Community Building Partnership	PM		6,905	1	6,906	-	6,906
North St Marys	Robin Wiles Park Stage 2 Upgrade	PM		31,571	-	31,571	-	31,571
TOTAL NEIGH	BOURHOOD RENEWAL			670,760		667,217		667,217
Property Dev	elopment and Management							
Various	Property Development Expenditure Project (1)	PD		54,000	(44,840)	9,160	54,000	9,160
Various	Property Development Expenditure Project (2)	PD		3,751,381	1,604	3,752,985	3,754,355	3,752,985
Various	Peachtree acquisition	PD		5,331,468	-	5,331,468	5,331,468	5,331,468
Various	Cox Acquisition	PD		966,562	-	966,562	966,562	966,562

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Various	Asset Management Capital Works	PD		6,819	-	6,819	6,819	6,819
Various	Acquisition- High Street Penrith	PD		2,093,300	(2,093,300)	-	2,093,300	-
Various	Vallance Street St Marys	PD		3,960,000	(9,250)	3,950,750	3,960,000	3,950,750
TOTAL PROPE	ERTY DEVELOPMENT AND MANAGEMENT			16,163,530		14,017,744		14,017,744
Public Space	Maintenance (City Services)							
Various	Local Open Space s7.11 funded capital works	CPR		510,204	(280,537)	229,667	-	2
Mulgoa	Mulgoa Park Picnic Shed, Bollards & Landscaping	CPR		-	-	-	175,941	191,490
St Marys	Adams Cres - Playground & Tree planting	CPR		-	-	-	-	(3,525)
Kingswood	Chapmans Gardens - Amenities & security lighting Design	CPR		-	-	-	289,688	4,000
Oxley Park	Lucy Cobcroft Park - Seating & landscaping	CPR		-	-	-	10,351	16,245
Penrith	Parker St Res - Seating & landscaping	CPR		-	-	-	19,000	2,963
Werrington	Ellison Res - Park furniture & landscaping	CPR		-	-	-	10,224	9,165
Emu Plains	Bunyarra Reserve - Bunyarra Dr	CPR		-	-	-	2,000	3,518
Luddenham	Sales Park - Roots Av	CPR		-	-	-	3,000	5,810
Erskine Park	Park Improvements - Spica reserve Erskine Park	CPR		9,488	-	9,488	-	9,488
Werrington	Shaw Park Skate Snake Pit Rehabilitation Works	CPR		100,000	(4,747)	95,253	-	95,253
TOTAL PUBLIC	C SPACE MAINTENANCE (CITY SERVICES)			619,692		334,408		334,408
Public Space	Maintenance (Cross City Buildings)							
Various	Bus Shelters Program	CPR		380,767	(96,121)	284,646	85,000	129,423
Various	Tac Tiles	CPR		-	-	-	295,767	155,223
Penrith LGA	Building Asset Renewal	CA		2,943,770	(48,644)	2,895,126	-	2,716,185
Penrith LGA	Annual Paint Program	CA		-	-	-	-	79,631
St Marys	Ripples Spa and Sauna Refurbishment	CA		-	-	-	-	99,310
Penrith LGA	CCTV Upgrade & Renewal Program	CA		81,128	(62,281)	18,847	-	18,847
St Marys	Ripples Electrical and Fire Panel Renewals	CPR		25,000	(1)	24,999	-	24,999
St Marys	St Marys Ripples Renew CCTV System	CA		63,064	(5,734)	57,330	-	57,330
Penrith	Ripples Penrith North Side Fencing Replacement and Upgrade	CA		27,180	-	27,180	-	27,180
St Marys	Ripples Hydro OH&S Renewal/Remediation Works	CPR		15,000	8,292	23,292	-	23,292
Various	Land Recognition - LUR	CA		-	336,291	336,291	-	336,292
Penrith LGA	Parks Asset Renewal	CA		501,261	(86,043)	415,218	-	97 6,151

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Cambridge Park	Play Equipment Steamroller Park	CA	- Omoor	- Baagot	-	- Trovioca Baaget	72,103	81,721
Werrington	Field Lighting The Kingsway South	CA		_	-	-	-	(0)
Kingswood	Chapman Gardens No.1 - Renew irrigation system	CA		-	-	-	4,538	4,538
Leonay	Leonay Oval Design - Field Lighting	CA		-	-	-	113,181	123,633
Various	Various Locations - Renew existing fencing	CA		-	-	-	12,552	12,552
St Marys	Cook Park No.2 Field - Renew grass surface	CA		-	-	-	38	38
Caddens	Shade Structure - Roger Nethercote Park	CA		-	-	-	41,573	41,573
Various	Park Lighting - Various Locations	CA		-	-	-	15,290	15,290
Emu Plains	Outlook Avenue Renew play equipment-soft fall-shade shelter-	CA		-	-	-	6,375	6,375
Jamisontown	Robinson Park Renew play equipment-soft fall-shade shelter-f	CA		-	-	-	112,586	4,269
Cranebrook	Iron Bark Reserve Renew play equipment-soft fall-shade shelt	CA		-	-	-	7,664	7,664
Glenmore Park	The Carriage way Renew play equipment-soft fall-shade shelte	CA		-	-	-	959	959
South Penrith	Jamison Park Re-seal and re-mark court	CA		-	-	-	40,000	92,495
Penrith LGA	Synthetic Cricket Wicket Surfaces	CA		-	-	-	21,000	17,961
St Marys	St Marys Tennis Court resurfacing	CA		-	-	-	150,000	-
Penrith LGA	Parks Asset Renewal	CA		-	6,252	6,252	-	-
Leonay	Leonay Parade Renew existing Play Equipment & Softfall	CA		-	-	-	-	5,987
Glenmore Park	Oriole Street Reserve Renew existing Play Equipment&Softfall	CA		-	-	-	-	265
TOTAL PUBLIC	SPACE MAINTENANCE (CROSS CITY BUILDINGS)			4,037,170		4,089,181		4,089,182
Public Space	Maintenance (Cross City Services)							
Various	Outdoor Mobility Implementation	CPR		639,418	(40,234)	599,184	-	599,184
	SPACE MAINTENANCE (CROSS CITY SERVICES)			639,418		599,184		599,184
Ripples Leisu	re Centres							
St Marys	Ripples Business Services Office Equipment	RIPP		80,000	(33,646)	46,354	-	46,355
St Marys	Ripples Aquatics Equipment	RIPP		65,000	(10,047)	54,953	-	54,953
St Marys	Ripples Fitness & Rehab Equipment	RIPP		32,000	(5,575)	26,425	-	26,425
	S LEISURE CENTRES			177,000		127,732		127,732
Security and	Emergency Services Management							
Regentville	NSW Rural Fire Service Fire Control Centre Upgrade	CA		300,000	(64,186)		-	235,814
Various	SES Equipment Priority List	CA		20,000	(20,000)	-	-	98

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Erskine Park	Erskine Park Brigade Station Storage Shed	CA		3,156	(2,356)	800	-	800
TOTAL SECUR	ITY AND EMERGENCY SERVICES MANAGEMENT			323,156		236,614		236,614
Strategic Ass	et Management Planning							
Penrith LGA	Public Amenity Replacement Program	CA		176,534	-	176,534	-	176,534
TOTAL STRAT	EGIC ASSET MANAGEMENT PLANNING			176,534		176,534		176,534
Traffic Manag	gement, Parking and Road Safety							
Various	National Black Spot Program	ES		198	(198)	-	-	0
Penrith	NSW Bike Plan River Cities Program	ES		225,476	(114,976)	110,500	-	101,955
Penrith	Coombes Dr Stage 2 - Jordan Springs to Penrith	ES		-	-	-	-	8,545
Penrith	High Street near Kendall Street	ES		-	-	-	-	0
Penrith	Our River Parkland Paths Tench Reserve	ES		-	-	-	-	(0
Penrith Council	Integrated Parking Management System (IPMS) - Capital	ES		98,194	96,398	194,592	-	194,592
	IC MANAGEMENT, PARKING AND ROAD SAFETY			323,868		305,092		305,092
Waste Avoida	ance and Resource Recovery							
Penrith LGA	Waste Compactor	WRR		20,010	(20,010)	-	-	-
Penrith LGA	CRM Waste Services Capital	WRR		748,826	2,859	751,685	-	263
Penrith LGA	Contractor Portal	WRR		-	-	-	-	14,400
Penrith LGA	Dynamics 365 Implementation for CRM	WRR		-	-	-	-	183,682
Penrith LGA	System Integrations	WRR		-	-	-	-	31,912
Penrith LGA	Storage cost and virtual service	WRR		-	-	-	-	8,280
Penrith LGA	Internal resourcing costs (Backfill) (Total Resourcing Costs	WRR		-	-	-	-	510,315
Penrith LGA	Training Materials	WRR		-	-	-	-	2,834
TOTAL WASTE	AVOIDANCE AND RESOURCE RECOVERY			768,836		751,685		751,685
TOTAL CAPITA	AL PROJECTS			67,529,104		59,164,125		59,164,125
OPERATIN	IG PROJECTS							
Children's Se	rvices							
Various	CS Repair & Replace Equipment Operating	CSO		50,000	(6,945)	43,055	-	43,055
TOTAL CHILD	REN'S SERVICES			50,000		43,055		43,055
City Activatio	n							99

Location	Description		Resp Adopted fficer Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Various	REAL Festival	PM	564,618	1,150	565,768	-	565,769
Penrith Council	Relay for Life Sponsorship	PM	3,000	(756)	2,244	-	2,244
TOTAL CITY A	CTIVATION		567,618		568,012		568,012
City Deal							
Various	City Strategy Operational Program	CitSrat	48,642	(9,900)	38,742	48,642	38,742
Penrith LGA	City Strategy Resourcing	CitSrat	193,334	34,202	227,536	138,916	185,479
Penrith LGA	Resourcing Other	CitSrat	-	-	-	54,418	42,057
Penrith Council	Integrated Transport and Planning Resourcing	CitSrat	113,490	(31,655)	81,835	-	81,835
Penrith Council	Western Parkland Councils Alliance	CitSrat	20,000	-	20,000	-	20,000
Penrith LGA	City Strategy LEP Review Projects	CitSrat	829,967	(578,533)	251,434	65,730	-
Penrith LGA	Penrith and St Marys Movement and Place	CitSrat	-	-	-	130,000	-
Penrith LGA	Employment Lands Strategy	CitSrat	-	-	-	90,000	84,720
Penrith LGA	Centres Implementation Plan	CitSrat	-	-	-	120,000	49,030
Penrith LGA	Biodiversity Study	CitSrat	-	-	-	60,000	17,980
Penrith LGA	East-West Corridor Transport Master Plan	CitSrat	-	-	-	200,000	43,439
Penrith LGA	Community Indicators Framework	CitSrat	-	-	-	60,000	31,293
Penrith LGA	Western Sydney Planning Partnership	CitSrat	-	-	-	9,967	9,967
Penrith LGA	Housing Sensitivity Study	CitSrat	-	-	-	50,000	-
Penrith LGA	Penrith Urban Design Analysis	CitSrat	-	-	-	44,270	15,005
Penrith LGA	Penrith Green Grid Strategy	CitSrat	30,000	(2,800)	27,200	-	27,200
TOTAL CITY D	EAL		1,235,433		646,747		646,748
City Planning							
Various	Integrated Local Plan	CP	35,000	(33,551)	1,449	-	1,448
Various	Planning Proposal Applications to Amend a LEP	CP	329,202	(274,727)	54,475	329,202	54,475
Various	Applications to Amend a DCP	СР	15,089	(12,231)	2,858	2,858	2,858
Various	Accelerated LEP Review Program	СР	497,606	(126,971)	370,635	497,606	370,636
Penrith Council	Externally Commissioned Studies	СР	15,000	(23,340)	(8,340)	-	(8,340)
Penrith LGA	City Centre Review and Traffic Study	СР	226,990	(145,461)	81,529	97,077	-
Penrith	Penrith CBD Traffic Study	СР	-	40,000	40,000	169,913	121,530
Penrith LGA	Contributions Plan Review 2018-19	СР	86,077	(76,305)	9,772	-	9,773

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Penrith LGA	City Planning Major Projects Resourcing	CP	254,183	8,562	262,745	-	262,745
TOTAL CITY PLANNING			1,459,147		815,123		815,124
Civil Mainten	ance, Renewal and Construction						
Various	Road Resealing/ Resheeting (Pt AREAS)	CPR	4,695,113	425,175	5,120,288	-	5,120,288
Various	Sweeping /re-linemarking of existing shared paths	CA	330,000	(2,049)	327,951	330,000	327,952
Various	Maintenance of GPT Constructions	CPR	338,127	35,524	373,651	-	373,651
Londonderry	The Driftway - Road Maintenance	CPR	33,000	-	33,000	-	33,000
Penrith LGA	GPT Upgrade Trial	CPR	50,000	-	50,000	-	50,000
TOTAL CIVIL N	MAINTENANCE, RENEWAL AND CONSTRUCTION		5,446,240		5,904,890		5,904,892
Communicati	ions						
Penrith LGA	Corporate Advertising	Communications	338,941	(21,738)	317,203	-	2,119
Penrith LGA	Media Monitoring	Communications	-	-	-	30,000	21,667
Penrith LGA	Subscription based Newspapers	Communications	-	-	-	3,000	3,236
Penrith LGA	Corporate News Page	Communications	-	-	-	6,115	-
Penrith LGA	Vintage FM Radio Advertising	Communications	-	-	-	10,000	4,835
Penrith LGA	Ruth Hart	Communications	-	-	-	18,000	17,340
Penrith LGA	Miscellaneous	Communications	-	-	-	300	2,350
Penrith LGA	Social Media Advertising	Communications	-	-	-	585	585
Penrith LGA	Western Weekender	Communications	-	-	-	20,314	30,470
Penrith LGA	Community Newsletter	Communications	-	-	-	250,627	234,601
Penrith LGA	Australia Day	Communications	109,946	(861)	109,085	-	109,084
Penrith Council	Website Maintenance	Communications	30,000	(6,857)	23,143	-	23,143
TOTAL COMM	UNICATIONS		478,887		449,431		449,430
Community a	nd Cultural Development						
Various	Community Resources Development Officer	C&CD	87,972	(19,450)	68,522	87,972	68,522
Various	Cultural Development Officer - City	C&CD	7,000	-	7,000	-	7,000
Various	Penrith Creative Digital Making Space	C&CD	1,431	-	1,431	1,431	1,431
Various	Community Health Promotion	C&CD	6,000	336	6,336	-	6,336
Penrith LGA	Grandparents Day	C&CD	17,202	-	17,202	-	17,202
Penrith LGA	Music Pathway Program	C&CD	14,028	-	14,028	-	14 ,028

			Resp	Adopted	Proposed		Estimated Project	PTD
Location	Description		Officer	Budget	Variances	Revised Budget	Cost	Expenditure
Penrith LGA	Cultural Production Research Partnership	C&CD		20,000	-	20,000	-	20,000
Oxley Park	Donation to Oxley Park Public School - Portable Garden Pump	C&CD		2,730	-	2,730	-	2,730
	UNITY AND CULTURAL DEVELOPMENT			156,363		137,249		137,249
Community F	facilities and Recreation Operations							
Penrith LGA	Hall Hire - Fee Waiver	CF		3,000	(1,982)	1,018	-	1,018
Emu Plains	Arms of Australia Conservation Management Plan	CF		41,150	-	41,150	-	41,150
TOTAL COMM	UNITY FACILITIES AND RECREATION OPERATIONS			44,150		42,168		42,168
Community F	acilities and Recreation Planning							
Penrith LGA	Western Sydney Academy of Sport	CF		15,604	-	15,604	-	15,604
Penrith LGA	Contribution to Terry Ryan Memorial Golf Day	CF		450	-	450	-	450
TOTAL COMM	UNITY FACILITIES AND RECREATION PLANNING			16,054		16,054		16,054
Community S	Safety							
Various	Community Safety Program	PM		203,011	(94,908)	108,103	196,711	108,102
Penrith LGA	Operation Bounce Back	PM		11,145	-	11,145	-	11,145
TOTAL COMM	UNITY SAFETY			214,156		119,248		119,247
Corporate Pla	anning and Reporting							
Various	Strategic Research and Planning	ВТ		24,000	(1,619)	22,381	60,000	22,381
TOTAL CORPO	DRATE PLANNING AND REPORTING			24,000		22,381		22,381
Customer Ex	perience							
Penrith Council	Counter Queuing System	CE		31,508	(5,230)	26,278	-	26,278
Penrith Council	Quality Coach	CE		100,000	(16,101)	83,899	-	83,899
TOTAL CUSTO	MER EXPERIENCE			131,508		110,177		110,178
Design and P	rojects							
Penrith LGA	WSIP Local Roads Package	MP		9,462,517	95,410	9,557,927	-	-
Penrith LGA	Local Roads Package Round 2	MP		-	-	-	-	1,175
Penrith LGA	TNR Northern Rd and Derby St	MP		-	-	-	-	332,027
Penrith LGA	EPR Erskine Park Rd Upgrades	MP		-	-	-	-	9,217,355
Penrith LGA	Caddens Rd - Claremont Creek to Gipps St	MP		-	-	-	-	7,370
Penrith LGA	Major Project Design Costs	MP		102,107	-	102,107	-	102,107
Penrith	Coreen Avenue Corridor Improvements Design	MP		30,000	23,295	53,295	-	102 53,295

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Jamisontown	Jamison Rd Signals at Station St and Woodriff St Design	MP	- Officer	30,000	68,796	98,796	-	98,796
Emu Plains	River Rd Deviation & New Traffic Signal Design on The GRW	MP		764	-	764	_	764
	N AND PROJECTS			9,625,388		9,812,889		9,812,889
	t Applications			-,,		-,- ,		2,2 ,222
Penrith LGA	Local Planning Panel	DS		152,218	(41,269)	110,949	-	110,949
TOTAL DEVEL	OPMENT APPLICATIONS			152,218	, ,	110,949		110,949
Development	t Compliance							
Penrith LGA	Audit Ind Comm & Ag Activities	EHC		149,448	1,342	150,790	-	150,790
TOTAL DEVEL	OPMENT COMPLIANCE			149,448		150,790		150,790
Economic Ini	itiatives							
Various	Economic Development Memberships and Sponsorships	CEM		17,363	-	17,363	17,363	17,363
Various	Advocacy Program	CEM		25,000	(14,782)	10,218	-	10,218
Various	Economic Initiatives Operational	CEM		17,637	(3,988)	13,649	17,637	13,649
Various	City Economy	CEM		401,119	(116,292)	284,827	401,119	284,827
Penrith	Nepean River Precinct Facilitation	CEM		122,136	12,337	134,473	-	134,473
Penrith LGA	River Precinct Strategic Planning	CEM		100,000	(54,300)	45,700	-	-
Penrith	Lighting	CEM		-	-	-	26,300	26,300
Penrith	Public Domain	CEM		-	-	-	20,000	-
Penrith	Place Plan	CEM		-	-	-	20,000	-
Penrith	Signage	CEM		-	-	-	20,000	-
Penrith	Pedestrian Counting	CEM		-	-	-	20,000	19,400
Penrith LGA	Penrith Arts and Culture Project	CEM		20,000	(12,000)	8,000	-	8,000
	OMIC INITIATIVES			703,255		514,230		514,231
Environment								
Penrith LGA	On Site Sewer Management Strategy	EHC		270,125	7,520	277,645	-	277,645
Penrith LGA	Biodiversity Strategy	EHC		20,000	(3,804)	16,196	-	16,196
Penrith LGA	Integrated Catchment Management	EHC		154,568	(97,628)	56,940	-	56,941
Penrith LGA	Waterways Health Monitoring Program	EHC		70,000	(25,683)	44,317	-	44,317
Penrith	Peachtree Ck Vegetation Management	EHC		15,000	(142)	14,858	-	14,858
TOTAL ENVIR	ONMENTAL HEALTH			529,693		409,956		103 409,958

			Resp	Adopted	Proposed		Estimated Project	PTD
Location	Description		Officer	Budget	Variances	Revised Budget	Cost	Expenditure
	nd Stormwater Management							
Penrith LGA	Floodplain Management Resourcing	ES		249,544	(155,099)		-	94,445
Penrith LGA	Flood Studies SMSC	ES		308,888	57,692	366,580	-	-
Penrith LGA	Peachtree & Lower Surveyors Creeks Flood Study	ES		-	-	-	-	295
Penrith LGA	South Creek Floodplain Risk Management Study & Plan	ES		-	-	-	-	36,508
Penrith LGA	Penrith CBD Risk Management Study and Plan	ES		-	-	-	-	69,594
Penrith LGA	St Marys (Byrnes Creek) Risk Management Study and Plan	ES		-	-	-	-	16,955
Penrith LGA	Nepean River Flood Risk Management Study/Plan	ES		-	-	-	-	185,728
Emu Plains	Emu Plains Overland Flow Flood Study	ES		-	-	-	-	56,300
Penrith LGA	Flood Mapping	ES		-	-	-	-	1,200
Penrith LGA	NSW Floodplain Management Program 2018-19	ES		270,000	(139,084)	130,916	-	-
Penrith LGA	College Orth and Werrington Creeks Catchment	ES		-	-	-	-	79,648
Penrith LGA	Little Creek Catchement	ES		-	-	-	-	51,268
Cranebrook	Cranebrook Overland Flow Flood Study	ES		100,000	(37,052)	62,948	-	62,948
TOTAL FLOOD	PLAIN AND STORMWATER MANAGEMENT			928,432		654,889		654,890
Information N	<i>l</i> lanagement							
Various	Case Management - Dynamics 365 Implementation	ICT		492,000	(364,445)	127,555	492,000	127,555
TOTAL INFORI	MATION MANAGEMENT			492,000		127,555		127,555
Information T	Technology Technology							
Penrith Council	ICT System and Software Licences	ICT		-	-	-	-	(0)
Penrith Council	Operational and Support Agreements	ICT		955,772	313,799	1,269,571	-	-
Penrith Council	Cloud Services	ICT		-	-	-	557,849	893,559
Penrith Council	Data Centre Services	ICT		-	-	-	67,000	44,636
Penrith Council	Microsoft Premier Support	ICT		-	-	-	155,823	155,823
Penrith Council	Warranty / Contractor	ICT		-	-	-	175,100	145,167
Penrith Council	Contractor	ICT		-	-	-	-	30,385
TOTAL INFORI	MATION TECHNOLOGY			955,772		1,269,571		1,269,570
Libraries								
Various	Library Special Purpose Projects - Promotion	LS		19,000	(6,047)	12,953	-	12,953
Penrith Council	Library Resources - Operating	LS		269,780	(100,236)	169,544	-	169 ,544

Location	Description		Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Penrith LGA	Tech Savvy Seniors	LS		4,210	-	4,210	-	4,210
Penrith LGA	Library Digital	LS		11,472	28	11,500	-	-
Penrith LGA	Library Management System Op Costs	LS		-	-	-	-	3,869
Penrith LGA	Deep Freeze Cloud Subscription	LS		-	-	-	-	7,631
Penrith LGA	Library Special Purpose Projects - Technology	LS		17,967	(1)	17,966	-	17,967
Penrith LGA	Anzac Community Grant Award	LS		2,000	(2,000)	-	-	-
Penrith LGA	NSWPLA COVID-19 eResources Fund	LS		-	1,128	1,128	-	1,128
TOTAL LIBRAR	RIES			324,429		217,301		217,302
Marketing To	urism and International Partnerships							
Various	City Marketing	CEM		92,963	(14,873)	78,090	92,963	78,090
Various	International Relations	CEM		128,823	(38,684)	90,139	128,823	90,139
TOTAL MARKE	ETING TOURISM AND INTERNATIONAL PARTNERSHIPS			221,786		168,229		168,228
Neighbourho	od Renewal							
Various	Urban Design and Activation	PM		320,025	(68,104)	251,921	320,025	251,921
Various	Place Management Resourcing (Pt AREAS)	PM		913,898	37,715	951,613	-	951,613
Various	Neighbourhood Renewal Projects (AREAS)	PM		44,821	1,010	45,831	44,821	45,831
Penrith LGA	Magnetic Places	PM		50,000	(1,466)	48,534	-	48,534
Penrith Council	Review of City Centre Organisations	PM		78,955	(5,211)	73,744	-	73,744
Penrith LGA	The Village Cafe	PM		96,210	(11,890)	84,320	50,012	45,298
St Marys	The Village Cafe St Marys	PM		-	-	-	12,744	9,822
Kingswood	The Village Cafe Kingswood	PM		-	-	-	20,934	19,755
Llandilo	The Village Café Llandilo	PM		-	-	-	5,944	2,439
Kingswood	The Village Café General	PM		-	-	-	6,576	7,005
TOTAL NEIGH	BOURHOOD RENEWAL			1,503,909		1,455,963		1,455,961
PMO and Bus	siness Improvement							
Various	Capacity Improvement Program	BT		-	1,473	1,473	-	1,473
TOTAL PMO A	ND BUSINESS IMPROVEMENT			-		1,473		1,473
Property Dev	elopment and Management							
Various	Masterplan for Erskine Park	PD		50,000	(50,000)	-	50,000	-
Various	PD Business Development	PD		410,800	(346,415)	64,385	410,800	105 64,385

Location	Description		Resp Adopted fficer Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Various	New West Major Projects - Operational Costs	PD	315,157	(121,326)	193,831	315,157	193,831
Various	Operational Sites Project	PD	104,100	(104,100)	-	104,100	-
Various	Opportunity Sites Project	PD	425,000	(299,264)	125,736	425,000	125,737
Various	Urban Renewal Project	PD	51,500	(36,028)	15,472	51,500	15,472
Various	Easement Acqn-2-16 Leland St Penrith	PD	325,000	(325,000)	-	325,000	-
Penrith CBD	Penrith Paceway - Temp Public Car Park Lease	PD	26,000	(3,600)	22,400	26,000	22,400
Penrith LGA	Operational Dining Review	PD	10,000	(8,869)	1,131	10,000	1,131
Penrith	Reserve Street Development	PD	6,400	(2,603)	3,797	-	-
Penrith	Site Maintenance/Management	PD	-	-	-	6,400	3,797
Emu Plains	Regatta Dining Precinct	PD	55,000	(8,318)	46,682	-	-
Emu Plains	Feasibility Assessment – 013	PD	-	-	-	55,000	46,682
TOTAL PROPE	RTY DEVELOPMENT AND MANAGEMENT		1,778,957		473,434		473,435
Public Space	Maintenance (Cross City Services)						
Various	Enhanced Public Domain Team (Pt AREAS)	CPR	2,509,943	-	2,509,943	-	2,509,942
Penrith LGA	Enhanced Public Domain	CPR	2,140	1,042	3,182	-	3,182
Penrith LGA	Upgrade of Mercury Vapour Street Lights	CPR	1,018,800	(12,735)	1,006,065	-	1,006,065
Penrith Council	Implement Plans of Management	CPR	202,050	10,384	212,434	-	212,433
Penrith LGA	Protect Two Endangered Ecological Communities - Ropes Creek	CPR	25	-	25	-	25
Castlereagh	Save Our Species - Persoonia Nutans (Nodding Geebung)	CPR	44,000	(6,534)	37,466	-	37,466
Penrith LGA	Preserving Cumberland Plain Threatened Species in Penrith LG	CPR	28,334	(23,294)	5,040	-	5,040
TOTAL PUBLIC	SPACE MAINTENANCE (CROSS CITY SERVICES)		3,805,292		3,774,155		3,774,154
Rangers and	Animal Services						
Penrith LGA	Companion Animals Act Education Program	EHC	10,000	(2,057)	7,943	-	7,943
TOTAL RANGE	RS AND ANIMAL SERVICES		10,000		7,943		7,943
Strategic Ass	et Management Planning						
Penrith LGA	Road Network Survey	CA	200,000	(57,883)	142,117	-	142,117
Penrith LGA	Tree Critical Works Package	CA	301,661	(211,951)	89,710	-	89,711
TOTAL STRATEGIC ASSET MANAGEMENT PLANNING			501,661		231,827		231,828
Sustainability	and Resilience						
Penrith LGA	Sustainability Programs	ВТ	43,160	(11,657)	31,503	-	106 31,502

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Penrith Council	Louise Petchell Learning for Sustainability Scholarship	ВТ	1,639	-	1,639	-	1,639
Penrith LGA	Compact of Mayors	ВТ	13,680	(11,381)	2,299	-	2,299
TOTAL SUSTA	INABILITY AND RESILIENCE		58,479		35,441		35,440
Traffic Manag	gement, Parking and Road Safety						
Penrith LGA	Road Safety Project	ES	16,000	(543)	15,457	2,500	2,508
Penrith LGA	P-1415 Towards Zero	ES	-	-	-	8,000	8,364
Penrith LGA	P-1413 Child Restraint Check Days	ES	-	-	-	4,000	4,585
Penrith LGA	P-1445 Supervising Learners Drivers Workshops	ES	-	-	-	1,500	-
Penrith	Penrith City Centre Parking Strategy	ES	21,800	-	21,800	-	21,800
TOTAL TRAFF	IC MANAGEMENT, PARKING AND ROAD SAFETY		37,800		37,257		37,257
Waste Avoida	ance and Resource Recovery						
Penrith LGA	Purchase of Bins after Rollout	WRR	45,400	(45,400)	-	-	-
Various	Biodegradable Bags - Purchase & Delivery	WRR	1,400,000	(339,025)	1,060,975	-	1,060,975
Penrith LGA	E - Waste	WRR	35,987	6,071	42,058	-	42,058
Penrith	Waste Strategy & Contract Development	WRR	115,190	(127,001)	(11,811)	-	(11,811)
Penrith LGA	Hard Waste Assessment	WRR	243,766	(30,553)	213,213	-	213,214
Penrith LGA	Waste Planning	WRR	135,620	-	135,620	-	135,620
Penrith LGA	Community Recycling Centre Education	WRR	11,703	(3,158)	8,545	-	8,545
Penrith LGA	Chemical Clean Out	WRR	20,000	(11,823)	8,177	-	8,177
Penrith LGA	Bin Purchase (New Contract)	WRR	6,956,059	(994,317)	5,961,742	-	5,961,742
Penrith LGA	Expanding Horizons	WRR	114,787	(47,117)	67,670	-	67,670
Penrith LGA	Exchange for Change	WRR	245,667	(33,699)	211,968	-	211,967
Penrith LGA	Kitchen Caddies	WRR	5,000	(2,346)	2,654	-	2,654
Penrith LGA	Smart Waste Collection	WRR	37,458	(12,958)	24,500	-	24,500
Penrith LGA	Communication Strategy	WRR	359,091	(117,054)	242,037	-	242,037
TOTAL WASTE	E AVOIDANCE AND RESOURCE RECOVERY		9,725,728		7,967,348		7,967,349
Workforce an	d Organisational Development						
Penrith Council	Culture and Change	People and Culture	47,451	5,455	52,906	-	52,906
TOTAL WORK	FORCE AND ORGANISATIONAL DEVELOPMENT		47,451		52,906		52,906
TOTAL OPERA	TING PROJECTS		41,375,254		36,348,641		36,348,646

CAPITAL BUDGET

(\$'000)	Original Budget	Approved Sept Qtr.	Approved Dec Qtr.	Approved Mar Qtr.	Approved June Qtr.	Revised Budget	Proposed Budget	Projected Budget	Actual YTD
Capital Funding									
Rates & Other Untied Funding	27,861	(10,056)	6,451	(4,643)	-	19,614	(5,722)	13,891	14,166
Capital Grants & Contributions	20,267	3,499	(4,916)	(222)	-	18,629	3,298	21,927	21,927
Internal Restrictions									
Renewals	1,141	544	349	(58)	-	1,975	(413)	1,563	1,563
New Assets	3,257	13,601	856	1,699	3,960	23,373	(3,713)	19,659	19,659
External Restrictions	6,509	2,209	(316)	(667)	-	7,735	(422)	7,313	7,313
Other Capital Funding Sources									
Loans	-	27	-	-	-	27	(27)	-	-
ncome from Sale of Assets									
Plant & Equipment	851	-	15	-	-	867	(212)	654	654
Land & Buildings	2,200	10,493	(6,400)	(800)	-	5,493	(1,125)	4,368	4,093
TOTAL CAPITAL FUNDING	62,085	20,316	(3,959)	(4,692)	3,960	77,712	(8,336)	69,376	69,376
Capital Expenditure									
New Assets									
Plant & Equipment	3,042	1,265	296	453	_	5,056	(706)	4,350	4,357
Land & Buildings	8,955	11,990	(6,010)	2,330	3,960	21,226	(2,738)	18,488	18,400
Roads, Bridges, Footpaths	12,561	3,903	495	(3,807)	-	13,152	(1,946)	11,206	11,335
Other Infrastructure	7,484	(1,048)	500	(315)	_	6,622	(676)	5,946	6,774
Library Books	635	(1,010)	14	(239)	_	415	19	434	434
Other	-	1,181	555	135	_	1,872	(140)	1,731	1,739
Renewals		1,101	000	100		1,012	(1.0)	1,701	1,100
Plant & Equipment	1,055	210	7	56	-	1,328	(621)	707	709
Land & Buildings	4,786	4,524	1,072	(1,615)	_	8,767	(1,801)	6,965	6,969
Roads, Bridges, Footpaths	11,996	(1,917)	(978)	(1,304)	_	7,797	145	7,942	7,714
Other Infrastructure	1,389	160	90	(386)	_	1,253	100	1,353	691
· Other	,500	42	-	(230)	_	42	(0)	42	42
Loan Repayments (principal)	10,182	-	_	_	_	10,182	29	10,211	10,211
TOTAL CAPITAL EXPENDITURE	62,085	20,316	(3,959)	(4,692)	3,960	77,712	(8,336)	69,376	69,376
	02,000	20,010	(5,555)	(7,032)	3,300	11,112	(0,550)	03,370	03,370

CONTRACTS

Part A - Contracts Listing - contracts entered into during the quarter

Contractor	Contract Number	Contract Purpose	Contract Value \$	Start Date	Expiration Date	Details of Contract	Budgeted (Y/N)
Statewide Civil Pty Ltd	RFT19/20-34	Soper Place Infrastructure	>\$150,000	19-May-20	20-May-21	Single Use	Υ
Romba Pty Ltd	RFT19/20-36	Kingsway Sports Fields	>\$150,000	21/04/2020	21/04/2021	Single Use	Υ
J Wyndham Prince Pty Ltd	RFT16/17-08	Erskine Park Road Upgrade	>\$150,000	22/8/20	22/8/21	Single Use	Υ
Kellogg Brown & Root Pty Ltd	RFT16/17-08	Erskine Park Road Upgrade	>\$150,000	23/12/20	23/12/21	Single Use	Υ

Notes:

- Minimum reporting level is 1% of estimated income from continuing operations of Council or \$50,000 whatever is the lesser.
 Contracts listed are those entered into during the quarter being reported and exclude contractors on Council's Preferred Supplier list.
- 3. Contracts for employment are not required to be included

CONSULTANCY & LEGAL EXPENSES

Budget review for the quarter ended 30 June 2020

Expense	YTD Expenditure (Actual \$)	Budgeted (Y/N)	Notes
Consultancies	8,391,239	Υ	
Legal Fees	1,547,645	Υ	

Definition of a Consultant:

A consultant is a person or organisation engaged under contract on a temporary basis to provide recommendations or high level specialist or professional advice to assist decision making by management. Generally it is the advisory nature of the work that differentiates a concultant from other contractors.

On Time Payments:

Aim to pay all small business accounts within a 30 day time frame from receiving the invoice, unless otherwise specified. EFT payments cycles are processed weekly.

Target	September 2019	December 2019	March 2020	June 2020
90%	84%	84%	78%	71%

CASH & INVESTMENTS

Budget Review for the quarter ended 30 June 2020

(\$'000)	Original Budget	Approved Sept Qtr.	Approved Dec Qtr.	Approved Mar Qtr.	Approved June Qtr.	Revised Budget	Proposed Budget	Projected Budget	Actual YTD
Externally Restricted									
Developer Contributions	37,330	356	804	(437)	-	38,053	6,599	44,651	44,651
Restricted Contributions for Works	3,772	(934)	467	10,546	-	13,851	(5,396)	8,455	9,190 *
Unexpended Grants	396	(958)	5,927	530	270	6,165	(4,307)	1,858	6,110 *
Unexpended Loan Funds	6,032	(27)	-	(133)	-	5,873	(5,873)	-	-
Other Externally Restricted	20,205	78	(565)	(12)	-	19,706	1,308	21,015	21,015
Total Externally Restricted	67,735	(1,485)	6,633	10,494	270	83,648	(7,669)	75,979	80,966 *
Internally Restricted									
Sinking Funds		-	-	-	-	_	-	-	-
Internal Reserves	87,011	(19,359)	(9,159)	(6,002)	(4,160)	48,331	19,920	68,251	68,813 *
Security Bonds & Deposits	9,597	(1,433)	342	775	59	9,340	-	9,340	9,340
Total Internally Restricted	96,608	(20,792)	(8,817)	(5,227)	(4,101)	57,671	19,920	77,591	78,153 *
Unrestricted	3,705	31,088	(2,646)	(7,485)	(5,145)	19,516	(12,251)	7,265	1,716 *
Total Cash & Investments	168,048	8,811	(4,830)	(2,218)	(8,976)	160,835	100	160,835	160,835

^{*} Budget excludes income in advance which is to be recognised in future years due to the impact of new Accounting Standards

Cash & Investments cont'd

Comment on Cash and Investments Position

The Council's portfolio continues to outperform the Bank Bill Swap Rate benchmark. Although that being the case, the interest income returns are below the budgeted 2.25% forecast, due to the current economic climate around the global pandemic virus, COVID-19. This resulted to an estimated reduction in annual revenue of \$1,039,528 (27% of \$3,808,101) of the Council investments for general revenue and reserves – as proposed in this quarterly report. On the month of June 2020, the Reserve Bank of Australia (RBA) decided to maintain the official cash rate at 0.25% - the RBA's response to the volatile Australian economy. Consistent with the reduced cash rate, the banks' term deposit rates have also contracted as the spread dissipated. Under the current economic climate, brought by COVID-19, interest rates can be expected to remain at an all-time low.

Statements:

All investments have been made in accordance with Section 625 of the Local Government Act 1993, relevant regulations and the Council's Investment Policy.

The Council's portfolio consists of grant and contribution funds held for specific expenditure purposes, internal reserves for future expenditure, refundable security bonds and deposits, with the remaining unrestricted funds relating to the cash flow differences between operational income and expenditure of the Councils adopted budget. Reconciliation of the total restricted funds to the current Monthly Investment Report follows.

Externally Restricted Assets	\$
S7.11 Development contributions	44,651,485
Restricted contributions for works	9,190,074
Unexpended grants*	6,109,665
Other externally restricted	21,014,723
Internally Restricted Assets	
Internal reserves	68,813,006
Security bonds and deposits	9,340,007
Unrestricted Invested Funds	1,714,781

Cash <u>160,833,742</u>

The Council's Cash Book and Bank Statements have been reconciled as at 30 June 2020.

Reconciliation:

The Year to Date (YTD) total Cash and Investments reconciled with funds invested and cash at bank.

	Ψ
Current Cash on Call Group	4,834,238
Term Investment Group	134,400,000
Floating rate Notes Investment Group	17,250,000
Mortgage Backed Securities*	2,053,398
Sub-Total	158,537,636
General Fund Bank Account	2,296,106
Total	<u>160,833,742</u>

^{*}MBS Purchased in 2006/07 prior to the current Ministerial Investment Order.

^{*}Balance in deficit due to funds being spent in advance of grant payment date to the Council.

INCOME & EXPENSE

(\$'000)	Original Budget	Approved Sept Qtr.	Approved Dec Qtr.	Approved Mar Qtr.	Approved June Qtr.	Revised Budget	Proposed Budget	Projected Budget	Actual YTD
Income									
Rates & Annual Charges	165,187	615	179	(163)	-	165,818	(367)	165,451	165,451
User Fees & Charges	44,813	245	203	(4,904)	-	40,357	(1,831)	38,526	38,526
Interest & Investment Revenue	4,036	(209)	(5)	(1,151)	-	2,670	664	3,335	3,335
Other Revenues	4,675	442	393	(208)	-	5,302	1,944	7,246	7,246
Grants & Contributions - Operating	34,358	(6,112)	1,577	5,644	-	35,467	797	36,264	36,264
Grants & Contributions - Capital									
- Other	24,090	(2,700)	1,275	425	-	23,088	(7,411)	15,678	15,678
- Contributions (S94)	5,554	1,847	418	(294)	-	7,525	3,049	10,574	10,574
Share of Interests in Joint Ventures	900	-	-	-	-	900	2,004	2,904	2,904
Total Income from Continuing Operations	283,613	(5,873)	4,040	(652)	-	281,128	(1,150)	279,978	279,978
Expenses									
Employee Costs	440,000	0.700	4.400	(440)		445.000	(4.070)	440.000	440.000
Borrowing Costs	112,209	2,729	1,103	(440)	-	115,602	(1,672)	113,930	113,930
Materials & Contracts	1,697	(237)	- 0.005	0	- (70)	1,460	(52)	1,408	1,408
Depreciation	79,123	8,481	2,205	1,082	(70)	90,822	(42,997)	47,825	81,483
Legal Costs	28,991	-	-	(0)	-	28,991	1,194	30,185	30,185
Consultants	268	149	346	319	-	1,082	(933)	149	135
	13,796	(3,489)	395	(6,153)	-	4,548	35,762	40,310	6,665
Other Expenses	19,434	1,372	59	(132)	-	20,733	501	21,233	21,233
Share of Interests in Joint Ventures	850	-	-	-	-	850	1,627	2,477	2,477
Total Expenses from Continuing Operations	256,369	9,004	4,108	(5,324)	(70)	264,087	(6,571)	257,517	257,517
Net Gain/(Loss) from the Disposal of	200,000	0,00.	.,	(0,02.)	(. 5)	20 1,001	(0,01.)	201,011	201,011
Assets	(486)	-	-	-	-	(486)	(518)	(1,004)	(1,004)
Net Gain/(Loss) on Fair Value Adjustment		_	-	_	-				
Net Operating Result from Continuing									
Operations	26,758	(14,877)	(68)	4,672	70	16,555	4,902	21,457	21,457
Net Operating Result before Capital Items	(2,886)	(14,023)	(1,761)	4,541	70	(14,059)	9,264	(4,795)	(4,795)

INCOME & EXPENSE (by program)

	Budget	Approved Sept Qtr.	Approved Dec Qtr.	Approved Mar Qtr.	Approved June Qtr.	Revised Budget	Proposed Budget	Projected Budget	Actual YTD
Income									
Childrens Services	27,323	-	(23)	61	-	27,361	(120)	27,242	27,242
Planning and Advocacy	7,680	2,003	1,114	52	(100)	10,749	6,710	17,459	17,459
Community Facilities	2,016	40	1	(712)	-	1,345	34	1,379	1,379
Community Information and Events	39	-	41	64	-	143	0	144	144
Community Well Being	2,499	10	16	(305)	-	2,220	(261)	1,958	1,958
Corporate Finance	4,121	179	208	(420)	-	4,088	2,873	6,961	6,961
Corporate Governance	12	-	37	(1)	-	48	37	85	85
Corporate Support	28	-	-	-	-	28	(37)	(8)	(8)
Corporate Workforce	80	-	-	-	-	80	4	84	84
Development Applications	4,482	19	9	(1,681)	-	2,829	904	3,733	3,733
Environmental and Health Management	453	49	24	(58)	-	469	65	533	533
Libraries	740	144	-	(72)	-	812	(34)	778	778
Major Infrastructure Projects & Design	13,864	(286)	283	6,200	-	20,061	(6,663)	13,399	13,399
Public Spaces and Community Safety	727	10	-	-	-	737	(163)	573	573
Roads, Footpaths and Buildings	19,281	(3,250)	1,944	(12)	-	17,963	(5,616)	12,348	12,348
Sport and Recreation	13,048	581	225	(1,578)	100	12,375	(4,533)	7,842	7,842
Traffic, Parking and Drainage	2,179	-	-	(101)	-	2,078	(528)	1,550	1,550
Waste and Community Protection	40,018	738	161	(1,194)	-	39,723	167	39,890	39,890
Parks	65	(21)	(16)	15	-	43	207	251	251
Sustainability	10	-	-	11	-	20	2	22	22
General Revenue	144,949	(6,088)	15	(922)	-	137,954	5,802	143,756	143,756
Total Income from Continuing Operations	283,613	(5,873)	4,040	(652)	-	281,128	(1,150)	279,978	279,978
Expenses									
Childrens Services	29,992	82	5	153	-	30,232	(1,243)	28,988	28,988
Planning and Advocacy	7,616	1,111	721	320	(270)	9,498	(1,559)	7,939	7,939
Community Facilities	2,592	108	(28)	(97)	(2.0)	2,575	(73)	2,502	2,502
Community Information and Events	6,255	462	187	294	_	7,198	86	7,284	7,284

INCOME & EXPENSE (by program)

(\$'000)	Original Budget	Approved Sept Qtr.	Approved Dec Qtr.	Approved Mar Qtr.	Approved June Qtr.	Revised Budget	Proposed Budget	Projected Budget	Actual YTD
Community Well Being	6,976	128	(7)	(19)	-	7,077	(859)	6,218	6,218
Corporate Finance	17,349	1,542	498	(43)	-	19,346	(3,534)	15,812	15,812
Corporate Governance	5,598	491	36	1	-	6,127	216	6,342	6,342
Corporate Support	2,608	217	159	251	-	3,234	1,367	4,601	4,601
Corporate Workforce	3,373	349	127	(166)	-	3,683	(34)	3,649	3,649
Development Applications	10,114	231	290	(179)	-	10,456	(48)	10,408	10,408
Environmental and Health Management	3,376	168	-	(58)	-	3,486	(136)	3,349	3,349
Libraries	6,941	120	(6)	(35)	-	7,019	(180)	6,840	6,840
Major Infrastructure Projects & Design	17,435	49	34	(5,533)	200	12,185	942	13,126	13,126
Public Spaces and Community Safety	16,082	2,194	674	333	-	19,282	2,306	21,588	21,588
Roads, Footpaths and Buildings	38,543	446	(271)	212	-	38,931	(962)	37,969	37,969
Sport and Recreation	9,390	163	1,376	(831)	-	10,098	(348)	9,750	9,750
Strategic Planning	517	690	(67)	(228)	-	912	(223)	689	689
Traffic, Parking and Drainage	4,276	61	151	218	-	4,707	(384)	4,323	4,323
Waste and Community Protection	50,041	(74)	176	105	-	50,249	(3,827)	46,421	46,421
Parks	16,666	324	44	(22)	-	17,011	2,052	19,063	19,063
Sustainability	631	142	10	(0)	-	782	(129)	653	653
General Revenue	-	-	-	-	-	-	-	-	-
Total Expenses from Continuing									
Operations	256,369	9,004	4,108	(5,324)	(70)	264,087	(6,571)	257,517	257,517
Net Gain/(Loss) from the Disposal of Assets	(486)	-	-	-	-	(486)	(518)	(1,004)	(1,004)
Net Gain/(Loss) on Fair Value Adjustment	-	_	-	-	-	_	-	-	-
Net Operating Result from Continuing Operations	26,758	(14,877)	(68)	4,672	70	16,555	4,902	21,457	21,457

INTERPRETING ASSISTANCE

ENGLISH If you do not understand this, please contact the Telephone Interpreting

Service on 131 450 and ask them to contact Penrith City Council on your behalf on (02) 4732 7777. Or come to the Council offices and ask for an

interpreter.

إذا لم يكن بامكانك قراءة النص أعلاه. الرجاء الاتصال بخدمات الترجمة الفورية الهاتفية (TIS)

على الرقم 450 131 والطلب منهم الاتصال بدورهم بمجلس مدينة بنريث نيابة عنك على الرقم 7777 4732 (02) . أو بمكنك الخضور إلى المجلس وطلب ترتيب مترجم فوري لك .

CHINESE 如果您无法阅读这些文字,请致电 131 450 联系电话传译服务中心,请他

们代您拨打 (02) 4732 7777 联系 Penrith 市议会。您也可以亲自到市议会来

并要求获得口译服务。

GREEK Αν δεν μπορείτε να το διαβάσετε αυτό, τηλεφωνήστε στην Τηλεφωνική

Υπηρεσία Διερμηνέων στο 131 450 και ζητήστε τους να επικοινωνήσουν με το Δήμο Penrith (Penrith City Council) για λογαριασμό σας στον αριθμό

(02) 4732 7777, ή ελάτε στη Δημαρχία και ζητήστε διερμηνέα.

HINDI यदि आप इसे नहीं पढ़ पाते हैं, तो कृपया 131 450 पर टेलीफोन दुभाषिया सेवा

से संपर्क करें और उनसे कहें कि वे आपकी ओर से पेनरिथ सिटी काउंसिल से (02) 4732 7777 पर संपर्क करें. या आप काउंसिल आएँ और एक द्भाषिये की

माँग करें.

ITALIAN Se non riuscite a leggere questo, contattate il servizio telefonico di inter-

pretariato al numero 131 450 e chiedetegli di contattare da parte vostra il comune di Penrith City al numero (02) 4732 7777 oppure venite in comune

e richiedete un interprete.

MALTESE Jekk ma tistax taqra dan, jekk jogħġbok, ikkuntattja lit-Telephone Interpret-

ing Service fuq 131 450 u itlobhom biex jikkuntattjaw Penrith City Council

f'ismek fuq (02) 4732 7777. Jew ejja I-Kunsill u itlob għal interpretu.

اگر نمی توانید این مطلب را بخوانید، لطفاً به خدمات ترجمه تلفنی به شماره 131 450 زنگ

بزنید و از آنان بخواهید با شورای شهر پنریث Penrith City Council به شمار

ه 7777 4732 (02) از جانب شما تماس بگیرند. یا اینکه به شهرداری Council آمده و

مترحم بخو اهيد

SINGHALESE ඔබට මෙය කියවීමට නොහැකි නම්, කරුණාකර දුරකථන අංක 131 450 ඔස්සේ දුරකථන ප්රවර්තන ල

ස්වාව (Telephone Interpreting Service) අමතා ඔබ වෙනුවෙන් දූරකථන අංක (02) 4732 7777 අමතා පෙන්ටිත් නගර සභාව (Penrith City Council) හා සම්බන්ධ කර දෙන ලෙස ඉල්ලා සිටින්න, නැතිනම් නගර සභාව වෙත පැමිණ භාෂා ප්ටිවර්තකයකු ලබා දෙන ලෙස ඉල්ලා සිටින්න.

TAMIL இதை உங்களால் வாசிக்க இயலவில்லை என்றால், தொலைபேசி

உரைபெயர்ப்பு சேவை பாகி 450 எனும் இலக்கத்தில் அழைத்து பென்ரித் நகரவையுடன் (02) 4732 7777 எனும் இலக்கத்தில் உங்கள் சார்பாக தொடர்பு கொள்ளுமாறு கேளுங்கள். அல்லது நகரவைக்கு விஜயம் செய்து

உரைபெயர்ப்பாளர் ஒருவர் வேண்டுமெனக் கேளுங்கள்.

VIETNAMESE Nếu quý vị không thể đọc được thông tin này, xin liên lạc Dịch Vụ Thông

Dịch Qua Điện Thoại ở số 131 450 và yêu cầu họ thay mặt quý vị liên lạc với Hội Đồng Thành Phố Penrith ở số (02) 4732 7777. Hoặc hãy tới Hội

Đồng và yêu cầu có thông dịch viên.

Contact: Penrith City Council Telephone: 02 4732 7777

Civic Centre Facsimile: 02 4732 7958

601 High Street Email: council@penrith.city

Penrith NSW Web: penrith.city





