

# 2018-19

ORGANISATIONAL (2) (2) (3) REPORT JUNE How we're going with delivering services, activities and projects for our community.

PENRITH CITY COUNCIL

penrith.city

### STRATEGIC PLANNING FRAMEWORK

All local councils across the state are required to plan and report in line with the NSW Office of Local Government's Integrated Planning and Reporting Framework. This "recognises that most communities share similar aspirations: a safe, healthy and pleasant place to live, a sustainable environment, opportunities for social interaction, opportunities for education and employment, and reliable infrastructure. The difference lies in how each community responds to these needs. It also recognises that council plans and policies should not exist in isolation - that they are inter-connected. This framework allows NSW councils to draw their various plans together, understand how they interact and get the maximum leverage from their efforts by planning holistically and sustainably for the future."

The following Penrith Council documents are freely available on our website and in hard copy on request.

#### Community Strategic Plan

Our Community Plan is a 'big picture' plan based around the seven Outcomes our community has told us will improve Penrith as a place to live, work and visit. These are long term goals and Council cannot deliver

them alone – we need to work with state and federal government, businesses, other organisations and our community to achieve these Outcomes together. Our Community Plan not only sets out where we want to be, but also where we are now and how we'll know we're on the right track.



#### Delivery Program and Operational Plan

Our Delivery Program, which incorporates our Operational Plan, sets out Council's role in delivering the Outcomes over the four years from 2017-21. It's our commitment to our community,



and includes the services, activities and projects we will deliver, our annual budget, our detailed works programs and how we will measure our performance to ensure we're delivering the right services the best way we can.

#### Community Engagement Strategy

This document identifies the various stakeholders in our City's future and sets out how Council plans to engage with each of these groups to develop and review our *Community Strategic Plan.* 



#### Resourcing Strategy

We cannot deliver the services the community needs without properly managing our people, our assets and our money. The *Resourcing Strategy* looks at the key risks and opportunities we're likely to face over the



next 10 years, and how they may impact our long term financial sustainability. It looks at how we will use our resources and what we need to do to ensure our assets and our workforce are best placed to deliver on our commitments over the next four years.

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### A MESSAGE FROM THE **GENERAL MANAGER**

I'm pleased to present this report on Council's achievements and challenges during the second half of 2018-19. It tracks our progress towards achieving what we set out to do for our City and community in our annual Operational Plan.

It has been a productive six months and we continue to perform well, with over 80% of projects on track.

As always, Council continues to speak up for our community and the infrastructure we need. This included our advocacy of flagship priorities and important community projects to candidates and local MPs ahead of the State and Federal Elections.

Wins for our city included the announcement of \$5.5bn in funding for North South Rail Link and significant grant funding for key recreation projects, including upgrades to The Kingsway Sporting Fields, multisport synthetic fields at Jamison Park, upgrades to Mark Leece Oval St Clair and upgrades to Mulgoa Rise amenities building.

Our Building Asset Renewal Program also received a boost from the Federal Government, with a \$1.5m funding commitment to enhance Arthur Neave Memorial Hall, Floribunda Community Centre and St Marys Senior Citizens Hall and Community Centre, providing more contemporary, useful facilities for our residents.

This is great news for our community, as we know quality recreation facilities are a key priority for our people. Other priorities are a healthy environment, more local jobs, affordable housing options, better roads, parking, pathways and transport connections.

In this reporting period, Council installed four bus shelters, resealed 93,925m<sup>2</sup> of road pavement, laid 840m of footpath and 1.07km of shared path. We also partnered with Legacy Property to reconstruct O'Connell Street in Caddens. The new road, opened in June, offers improved safety and access for our community.

In May, Council completed the new North St carpark creating an additional 230 car spaces close to the CBD.

As in previous reports, we continue to implement our Cooling the City Strategy. This includes the Living Places St Marys project which saw Council consult with the community and plant 400 street trees in May and June.

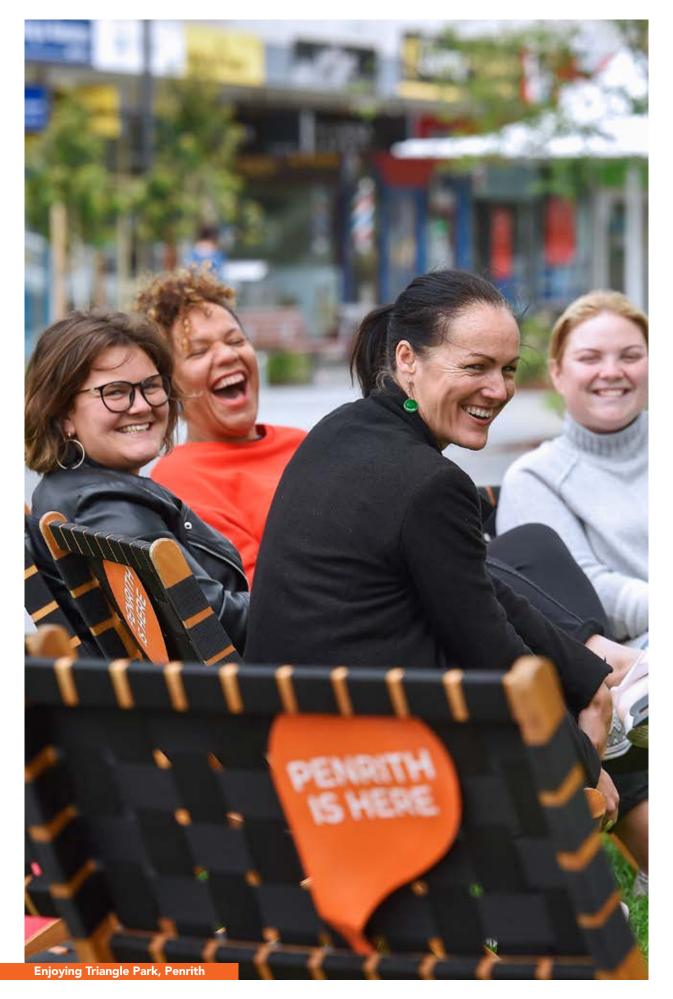
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Since January, our city has hosted a wide range of events that injected \$27 million into our local economy and brought tens of thousands of visitors to Penrith. This includes the Sydney International Whitewater Festival, Rowing NSW State Championships (the largest event of its kind since the 2000 Olympic Games) and the Penrith Working Truck Show. Council also celebrated our diversity and community spirit through events on Australia Day as well as during Senior's, Youth and Refugee weeks.

To find out more about Council's current and future projects, and how you can have your say in our city's future, visit **penrith.city** and yoursaypenrith.com.au and follow us on Facebook and Twitter.

WARWICK WINN **GENERAL MANAGER** 



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INTRODUCTION

WORK CLOSE TO HOME

### **OUR MISSION**

#### WE WILL...

- >> Deliver the services, facilities and infrastructure that our community needs
- >> Maintain our long term financial sustainability
- >> Work with our community and partners to achieve more than we can alone
- >> Provide an excellent customer experience to everyone who contacts us
- >> Value and engage our staff

### **OUR VALUES**

In addition to our Code of Conduct, Council has adopted values to guide our behaviour in the workplace and how we relate to our work colleagues, our customers, our communities, and our stakeholders.

Our Values and Behaviours are:

- >> We show respect
- >> We are accountable
- >> We encourage innovation

As an organisation, we strive to reflect these in our day to day work, making our workplace more enjoyable and productive.

#### We show respect by

- Being responsive to others' experiences, perspectives, values and beliefs
- Listening
- Being open
- Working to understand the perspectives of others

#### We are accountable and

- Behave in an honest, ethical and professional way
- Identify and follow legislation, rules, policies, and codes of conduct
- Speak out against misconduct, illegal and innappropriate behaviour
- Work and lead by example

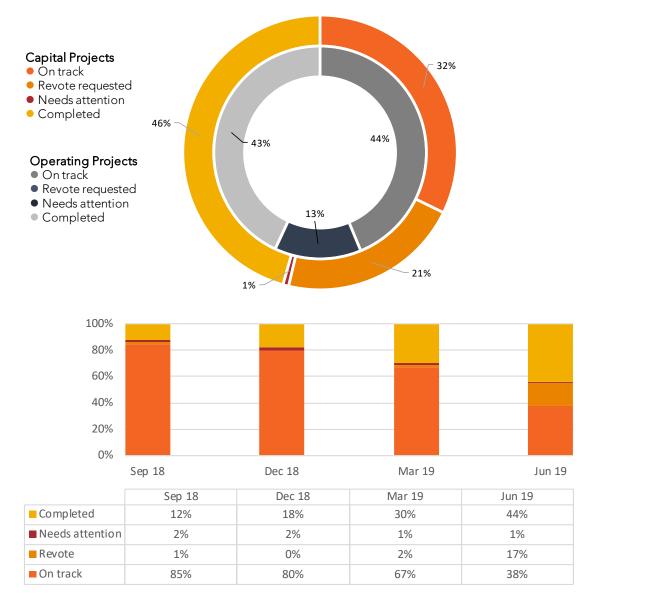


#### We encourage innovation by

- Being open to new ideas and change
- Offering our opinions and making suggestions
- Adapting to new situations
- Not giving up easily

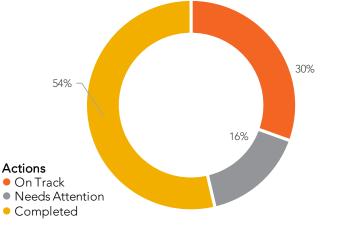
### **ORGANISATIONAL PERFORMANCE**

As at the end of the June 2019 six monthly reporting period, 44% of reportable projects (Capital and Operating) were identified as being completed, 38% were on track for completion within planned timeframes, 17% require a revote, and a further 1% require attention. The following graph provides a more detailed view of both the Capital and Operational projects.



As at the end of June, 54% of reportable 2018-19 Operational Plan actions were reported as being completed, 30% have been identified as being on track for completion within planned timeframes, and 16% have been reported as having issues and require attention.

All 132 Service Activities were reported as being on track.



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### Outcome 1 WE CAN WORK CLOSE TO HOME

Outcome 1 looks at how Council, together with other levels of government and our partners, can attract investment, facilitate job diversity and growth, and encourage local workforce skills and training. This will help Penrith be more resilient to changes in regional, national and international economic circumstances.

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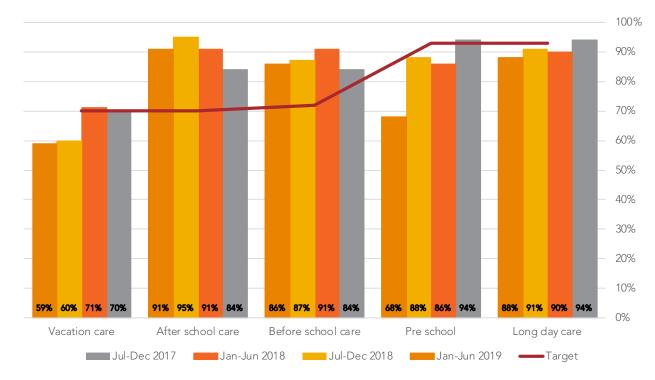
#### HOW HAVE WE DONE OVER THE LAST 6 MONTHS?

The following indicators track our organisational progress against some of the key strategies around education and access to employment, both of which increase access to local jobs.

#### Utilisation of Council provided child care centres

This indicator tracks both whether Council's care centres are operating at target utilisation rates, and whether parents wishing to work or study may have difficulty finding care for their child.

Utilisation targets are projected at the time of the budget development process and were adjusted for the financial year to reflect trends, as set out below:



The long day care YTD utilisation rate has dropped to 88% which is currently 5% below target. Changes to the subsidy payments are continuing to have an impact however the staff have worked hard to fill 172 long day care places during May and 132 places in June with most families taking up additional days.

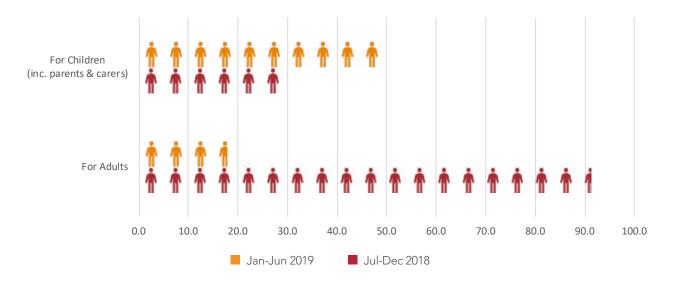
YTD utilisation rates for before school care and after school care continues to track well with most services recording favourable utilisation rates. Werrington County OSH has continued to demonstrate strong numbers. Utilisation at Kingswood Park OSH continues to be a challenge and we are working with the school and other non-government agencies in the area to provide support.

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#### Number of attendees at Library Education programs

This will help Council track whether the programs run in our libraries are popular and meeting community needs.



Penrith Library has run 13 educational workshops and talks for adults in the last six months. A total of 231 adults attended these workshops and talks which included: employment workshops, an archaeology talk on the history of the Lochwood estate, a National Disability Insurance Scheme (NDIS) information session, and author talks by Australian authors Steven Carroll and Victoria Purmann.

A total of nine 'Pop Up' libraries have also been run over the past 6 months. Our Pop Ups have featured at a number of community events and celebrations including the Australia Day celebration at Jamison Park, Seniors' Week events at Thornton and St Clair Leisure Centre, Village Cafés held at Kingswood and North St Marys and at the Mondo during Library and Information Week. Over 150 people either joined the library or re-registered their membership visiting one of these Pop Ups. Penrith Library also offers a range of children's programs for 0-16 year olds which include weekly baby time, story time, toy library and after school activities for primary and teenaged children, holiday activities, library tours and outreach visits. The content of these programs regularly change to enrich children's learning capabilities and interests. From January to June 2019, 6,195 children and 4,984 adults attended 229 children's program sessions across three library branches.

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### WHAT HAVE WE DONE OVER THE LAST 6 MONTHS?

Council's activities and services under this Outcome are grouped into two strategies, which focus on increasing investment in the region and helping our community access the educational opportunities they need to be able to get a job that suits them. Our achievements and challenges from January to June are summarised in the following pages.

#### Strategy 1.1 | Attract investment to grow the economy and increase the range of businesses operating in the region

1.1.1 Deliver actions identified in the Economic Development Strategy, Penrith Progression and Penrith Health and Education Precinct action plan

#### $\checkmark$ a. Deliver actions to facilitate The Quarter

A Marketing Plan for The Quarter, Penrith's Health and Education Precinct, was endorsed by the Quarter Leadership Steering Committee in May 2019. The plan positions The Quarter as an international destination for research, innovation and healthcare, with the aim of stimulating investment and supporting 6,000 additional jobs in 10 years.

Council also undertook preparation work to develop a Structural Plan for the Quarter, paving the way for key land uses to be considered in our land use planning strategies.

A review of Penrith Progression: A Plan for Action, a landmark document published in 2015, is now in draft. The review has confirmed that 70% of the actions are now completed. Major milestones achieved include the launch of the Penrith New West program as it applies to the Western Sydney Aerotropolis, and the signing of a Memorandum of Understanding by stakeholders in The Quarter.

### 1.1.2 Facilitate investment in the city through partnerships with key stakeholders

We have worked closely with the NSW Government's Western Sydney Investment Attraction Office, which was established under the City Deal to market the Western Sydney Parkland City to potential domestic and international investors. During the financial year, we received 16 investment leads from enterprises considering locating in Penrith City.

Council continued to leverage strategic partnerships and represent the City's economic opportunities at major events within the City and beyond, including the Urban Development Institute of Australia National Congress. In addition, The Quarter was showcased at the Together Achieving Better Health Conference, attended by health experts and industry professionals from across NSW.

Council is proud that we continue to attract highcalibre employers to our city. The NDIS Quality and Safeguards Commission (NDIS Commission) was established in 2018, bringing around 100 federal government jobs to the area. In March 2019, the NSW Government announced the Western City and Aerotropolis Authority (WCAA) will be located in Penrith. The WCAA is tasked with planning and leading the development of the Western Sydney Aerotropolis.

### 1.1.3 Actively promote and market the New West

✓ a. Develop an economic analysis and longterm marketing strategy for the Western Sydney Airport

Council continues to capitalise on major infrastructure announcements and investments being made by the State and Federal Governments, namely the Western Sydney Aerotropolis.

### 1.1.4 Deliver city centre transformation through development of key Council sites



✓ b. Determine approach to delivery for the City Park

City Park will be located on the corner of Henry and Station Streets in Penrith, and provide a focal point for people to meet in the City Centre. The City Park Activation Report has been completed; a cost-benefit analysis and concept designs based on different scenarios have also been finalised. Community engagement to inform the design and activation of the park is expected to commence in late 2019, with design then commencing in 2020.

Council successfully secured \$15m of federal funding from the Western Sydney City Deal Liveability Fund, in order to realise our community's vision for Regatta Park. New developments will include a playground, an amphitheatre at the water's edge, terracing, cafes, restaurants, public art, new paths and recreational facilities. These upgrades will complement and enhance existing community uses, the nearby gallery and open spaces.

We have also facilitated sessions with the Commonwealth and State Governments to articulate a vision for the Multi-user Depot Site, a 3.6ha area adjacent to Penrith station.

### 1.1.5 Promote Penrith as a place to visit and invest in through marketing and events

- a. Develop and implement a strategic marketing plan for the New West brand
- b. Review Council's major events sponsorship policy to ensure maximum return on investment
- c. Conduct a review of Council's destination management plan to establish robust metrics to assess tactical effectiveness and impact, and develop a proposed plan of tourism tactics for implementation in 2019 - 2020 financial year

Our Penrith New West brand positions our City as an excellent prospect for future-focused investors. Following its launch in 2018, Council has produced industry analysis reports on the state of agribusiness, health, education and the advanced manufacturing sectors. These analyses will inform a 3-5 year marketing implementation plan for Penrith New West, and the development of a series of industry prospectus in the 2019-20 financial year. Brand assets were also updated in line with the new look, including the New West eNewsletter.

Council is working with an external consultant to develop a Major Events Strategy for Penrith City; this will provide guidance on which events provide the most benefits to Penrith, how to attract these events and how the events partnership budget can be utilised to maximise return on investment. The consultant has engaged with tourism operators and other key stakeholders from across the City. We look forward to the strategy being delivered in August 2019.

We are also working to draft a broad Council Sponsorship Policy. The policy outlines the selection criteria, value and benefits that form the foundation of Council's sponsorship expectations moving forward. It provides greater rigour as to how proposals are evaluated, measured and supported. The policy is awaiting approval from the Policy Review Committee.

Penrith's Destination Management Plan (DMP) is under review by Sparrowly Group, a leading tourism consultancy. The DMP was originally drafted in 2015; given the recent significant changes in our region, an update was required to guide Council in further growing the visitor economy.

The updated DMP will also deliver a robust benchmarking tool for evaluating Penrith's visitor economy. An accurate and effective measurement tool is critical to maximise the benefits of the new airport on our doorstep and the North South Rail Line, both due to be operational by 2026.

### 1.1.6 Manage Council's property portfolio to stimulate investment

Council owns significant landholdings which can be utilised to support the needs and long-term vision of the community. Our Property Development team is focusing on being market-responsive and selffunded; we are investing in capital for the future and committed to delivering financial returns to Council.

The team is delivering City Centre transformation through the development of key council sites. They are using innovation to tackle industry challenges, while working closely with the private sector to facilitate investment in Penrith City.

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The Soper Place project is being undertaken to provide additional parking for the City Centre; the project will also increase the value and income derived from Council's property portfolio. A Design Competition Strategy is underway to produce an innovative design response to address this community infrastructure need.

The Property Development team has successfully negotiated an agreement with Frasers Property Australia to develop a parcel of Council-owned land on Union Road. This will significantly contribute to the transformation of the Penrith City Centre by providing a large number of public car parking spaces and new residential apartments.

#### CHALLENGES AND BUDGET EXCEPTIONS

Significant work is planned for the economic corridor extending from the Western Sydney Airport to the Penrith City Centre. Council awaits announcements from the NSW State Government, particularly relating to the North South Rail and City Deal, to assist in framing this work.

#### Strategy 1.2 | Provide access to lifelong learning to maximise opportunities for our community

#### 1.2.1 Deliver high quality children's services

All of Council's children's centres assessed under the National Quality Standards have been rated as meeting or exceeding the requirements, compared to 76% achieving this rating nationally. Council has been an active participant in assessment and rating of our children's centres since July 2018.

The Children's Services team has kept up its strong tradition of embedding sustainability education in each one of our centres. The team also continues to partner with Lewers Gallery and Nordoff Robbins to ensure art and music are a priority, adding value to the quality of the children's experiences. 'Secret shopper' evaluations were undertaken in April to gain insight into the enrolment process from the point of view of parents. These evaluations provided feedback on specific areas including how parents are greeted, aesthetics of the building and foyer areas and the information provided during the orientation process. Overall the evaluations were positive, with most services rated between three and five out of five.

Significant work has been undertaken by the Children's Services team in relation to the Federal Government's Jobs for Families package and the new Child Care Subsidy. Whilst many working families are better off under the new system, there was a risk that some children would have their access to subsidised childcare reduced if their family did not meet the activity test. Children's Services worked hard with families to help them genuinely meet the activity test, change their hours of attendance or transfer to a more viable preschool.

### **1.2.2 Support young children to be successful lifelong learners**

The Children's Services team provides innovative programs to cater for a range of learners. The free Mobile Playvan service visits numerous local suburbs during term time, providing supported play sessions for children under six years old. For the slightly older age group, the Middle Years Mentoring Program has delivered targeted sports and recreational programs to foster resilience and positive social behaviours. A Therapeutic Speech and Language Program was delivered to support children prior to school entry, providing early intervention and linking families to specialist services.

Creative approaches are encouraged in the Children's Services team. We ran a photography project which delivered a positing experience for participating children and resulted in some outstanding creative and developmental outcomes. We also encouraged mindfulness through the Children and Parenting Program.

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### 1.2.3 Deliver quality library services that meet the community's changing needs

- a. Implement upgrades to the print and payment system
- ✓ b. Implement Radio Frequency Identification (RFID) to all branches

In May 2019 our Radio Frequency Identification (RFID) system and the newly refurbished study and research rooms at Penrith City Library were officially launched by the Mayor, Cr Ross Fowler OAM.

The refurbishment took 3 months to complete and the library remained open to the public throughout the construction. The new RFID system makes borrowing and returning books quicker and easier than ever before. The refurbishment also added additional study desks, two new study rooms, expanded our 'quiet zone' study area and introduced a new-and-improved local history Research Room. A training space is included in the new Research Room, which can now accommodate a wide range of community workshops and classes.

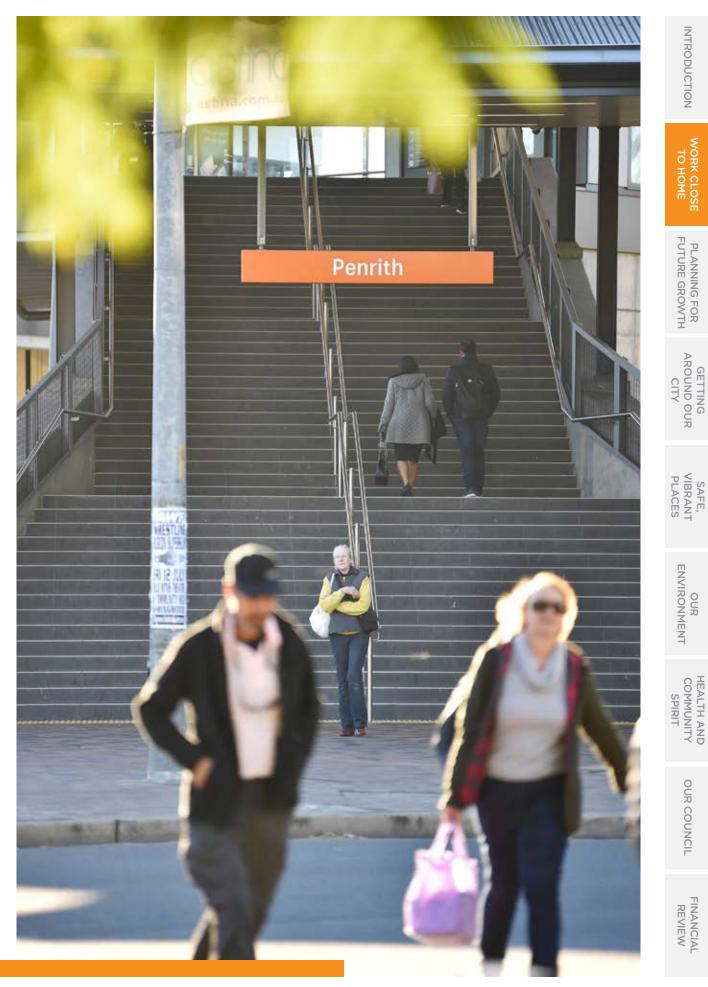
Penrith Library has been working towards digitising our local history records and collections to ensure they are easily accessible to all. These digital archives include thousands of photographs of the local Penrith area (some of which date back to the late 1800s), maps and sound recordings of oral histories.

# 1.2.4 Deliver a work experience and traineeship program that adds value to the community, students and Council

Council's Traineeship Program continues to go from strength to strength. One Information Communication and Technology trainee; 20 Business Administration trainees and more than 30 Child Care trainees commenced in 2019. The 2019 Traineeship Program also saw a significant increase in the number of successful trainees with disabilities. In addition, Council supports work experience programs across numerous departments, providing important developmental opportunities for local high school students.

#### CHALLENGES AND BUDGET EXCEPTIONS

No significant challenges were experienced during this period, and all service activities are within budget.





### Outcome 2 WE PLAN FOR OUR FUTURE GROWTH

Outcome 2 recognises the desire to ensure our City's future urban growth protects our rural and natural lands, respects our heritage and provides housing that meets community needs without compromising the character and amenity of our neighbourhoods. It recognises Council's role in encouraging and regulating high quality development,

and ensuring the necessary investment is made in infrastructure and services.



#### HOW HAVE WE DONE OVER THE LAST 6 MONTHS?

The following indicators track our organisational progress against some of the key strategies around development and planning.

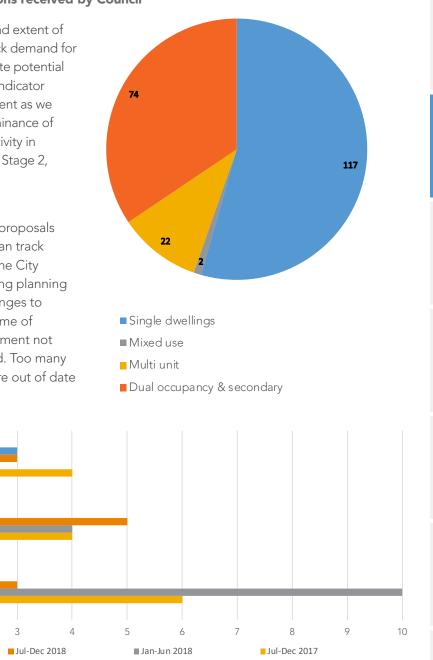
#### **Housing Approvals**

#### Number of Development Applications received by Council

This indicator tracks both the nature and extent of residential growth, and will help us track demand for different styles of housing and anticipate potential impact on services and facilities. This indicator will allow us to see trends in development as we continue to track it over time. The dominance of single dwellings reflects the current activity in release areas including Glenmore Park Stage 2, Jordan Spring and Caddens.

#### **Number of Planning Proposals**

By capturing details around planning proposals submitted, approved and made, we can track the demand for development within the City which does not comply with the existing planning controls. It is inevitable that some changes to controls will need to be made, and some of these can indicate innovative development not anticipated when LEPs were produced. Too many proposals may indicate the controls are out of date and in need of review.



### Number of formal variations to Penrith LEP

1 Jan-Jun 2019

0

Planning Proposals

finalised / LEP made

Sent to Department of Planning

> Planning proposals generated / received

This will help us understand how often we agree to vary our planning instruments. As with planning proposals, some variation is inevitable; however too much may indicate a need to review our controls.

2

506 applications were determined or withdrawn during the six month period.

#### Local Planning Panel

Four determined applications with formal variations under Clause 4.6

#### Sydney Western City Planning Panel

Two applications with a Clause 4.6 request determined.

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#### WHAT HAVE WE DONE OVER THE LAST 6 MONTHS?

Council's activities and services under this Outcome are grouped into three strategies, which focus on facilitating development that's good for our City, protecting the things that make Penrith unique and ensuring that services and infrastructure keep up as we grow. Our achievements and challenges from January to June are summarised in the following pages.

#### Strategy 2.1 | Facilitate quality development in the City that considers the current and future needs of our community

### 2.1.1 Plan for and facilitate development in the City

A number of significant Planning Proposals are currently at various stages with Council. These include:

- The Chesham Street Planning Proposal was submitted in February 2019, after going through the process of Gateway Determination, public exhibitions and public hearings over the last year. This planning proposal will convert the site from community land to operational land.
- The Panther's Planning Proposal continues to progress, with involved parties currently negotiating amendments to the planning agreement. The proposed changes will enable the development of a mixed-use and residential precinct.
- In May 2019, a Gateway Determination was issued for a Winter Sporting Facility in Penrith. The Planning Proposal and supporting information will be publicly exhibited later in 2019.
- The Planning Proposal for 57 Henry Street Planning Proposal was publicly exhibited in May and June 2019. We are currently reviewing the submissions received. The Planning Proposal seeks to amend Penrith Local Environmental Plan 2010 to nominate the land as a Key Site, enabling development of the site to access additional floor space in return for the provision of community infrastructure.

- Gateway determination for the Orchard Hills North Planning Proposal was issued on 22 February 2019. Various supporting technical studies are under preparation, and public exhibition is anticipated to occur in late 2019 or early 2020. The proposal will allow general residential and associated uses.
- Gateway Determination for the Australian Arms Hotel Planning Proposal was received in May 2019. This proposal will increase the height and floor space ratio on this site. Public exhibition commenced on 31 May 2019 and concluded on 30 June 2019. It will be reported to Council in August 2019.
- Western Sydney Airport Gateway Planning Proposal is moving through the process, with Council staff participating in 3-weekly meetings with the proponents.
- Feedback has been provided on Western Sydney University's Werrington Planning Proposal. Council staff continue to participate in regular meetings with the proponents and other Council teams to resolve specific issues.

#### 2.1.2 Provide engineering advice for development applications, strategic planning and policy development

To ensure our community has sustainable assets, City Planning prioritises engineering input into developments as a critical focus. In providing this input, City Planning have met the Service Agreement for Referral timeframe at a rate of 95%.

We continue to implement requirements outlined in our Development Control Plan (DCP) and Local Environment Plan (LEP) to ensure that developments are sustainable for both our current and future communities.

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#### 2.1.3 Assess development proposals efficiently and make decisions that are open and fair

- a. Engage with stakeholders on ways to improve development assessment
- b. Undertake a program of continuous service enhancement

The Development Services team achieved a 46 day average determination period for single dwellings, alterations and additions, down from 47 in the previous six months.

Major development approvals granted include Nepean Private Hospital, ESQ Penrith and Panthers Western Sydney Community and Conference Centre.

The team provided comment to the Independent Planning Commission about state significant developments including the Eastern Creek Energy from Waste facility and the Wallacia Memorial Park.

In March 2019 a new system for subdivisions went live, streamlining our work in this area and resulting in faster turnarounds for applicants.

The Development Services team also contributed to a pilot program run by the NSW State government for online lodgement of development applications and complying development certificates. The success of the trial will enable further expansion of the program in 2019-20.

### 2.1.4 Ensure buildings constructed are safe and healthy

Council is proactive about the safety of our City's structures. Council's Fire Safety Audit program continues to audit buildings deemed to be a risk, including buildings with potentially suspect combustible cladding. Fire Safety Orders have been served where more information is required. We have also issued Construction Certificates and Occupation Certificates to residential flat buildings and several community projects.

# 2.1.5 Contribute to and influence changes in policy to ensure the best outcomes for our community

Council contributed to the NSW Department of Planning, Industry and Environment trial of a new online portal for lodging development applications. The trial was successful and will be expanded in 2019-2020, making this process more accessible to Penrith's community.

#### CHALLENGES AND BUDGET EXCEPTIONS

A downturn in the building and construction industry in the past six months has resulted in fewer construction projects across Sydney. This downturn, along with concerns about professional indemnity insurance in the certification industry and proposed building reforms, has caused some uncertainty in the wider community.



### Strategy 2.2 | Protect the City's natural areas, heritage and character

#### 2.2.1 Ensure our policies, strategies and plans set a clear direction for managing the growth of our City

- ✓ a. Commence background studies to inform the preparation of the Penrith Local Strategic Planning Statement
- ✓ b. Complete a review of the planning controls, traffic and parking strategy for the Penrith City Centre (2-year action)

The City Planning team undertook an initial phase of engagement with the community to inform the preparation of the Local Strategic Planning Statement (LSPS). In May, a Community Panel was also established for more targeted engagement, reflecting a diverse cross-section of our community. The panel provided feedback on the priorities, needs and challenges of our City over the next 20 years. Feedback from members of the panel has been overwhelmingly positive, with members feeling satisfied that their views were heard. The LSPS will be publicly exhibited by 1 October 2019.

The team has also been laying groundwork for the Transport Management Plan and Parking Strategy, including detailed traffic modelling for the Penrith City Centre. This is a two-year project that will continue into 2019-20.

### **2.2.2 Undertake research and projects** in response to emerging issues

Peer reviews have been completed for the retail assessments submitted by proponents of the Orchard Hills and Glenmore Park Stage 3 Planning Proposals.

#### 2.2.3 Guide quality development outcomes through provision of expert advice and quality customer service

Council's Urban Design Panel has been essential in providing early and pertinent technical advice to inform development proposals and bring about quality outcomes. In response to the larger scale of developments being pursued, more focus is being given to these panel processes.

We have increased the amount of heritage assistance funding available to assist owners of heritage-listed properties for undertaking restoration works. This further secures the future of heritage properties, homes and locations across our City.

#### CHALLENGES AND BUDGET EXCEPTIONS

No significant challenges were experienced during this period, and all service activities are within budget.

#### Strategy 2.3 | Ensure services, facilities and infrastructure meet the changing needs of our City

### **2.3.1 Represent the changing needs of our community to other levels of government**

Council continued to advocate strongly in line with the flagship priorities identified in the Advocacy Strategy adopted in April 2018. These priorities include the North South Rail Link, securing investment for the Our River Master Plan and the Western Sydney Airport.

The State Election in March 2019 and Federal Election in May 2019 provided Council with unique opportunities to promote Penrith's key advocacy projects. Over \$6b in funding has been announced for projects and other initiatives which will benefit our City. Notably, the Federal Government committed \$3.5b in funding to the North South Rail Link, with the NSW Government contributing \$2bn. The State Government has also agreed to invest heavily in our roads, providing \$260m for Mulgoa Road, \$220m for Mamre Road and the Federal Government has committed \$63.5m for Dunheved Road. In addition, the State Government continues to invest in Penrith's schools and healthcare, with the \$550m stage 1 upgrade of Nepean Hospital well underway.



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#### 2.3.2 Ensure our policies, strategies and plans provide for the services and infrastructure our City needs

As part of Penrith City Council's current major review of its planning policies and strategies, GLN Planning has been engaged to undertake a review of our Development Contributions Framework. The main purpose of the review is to put best practices in place, drive innovation and deliver the infrastructure required for growth.

GLN delivered their final report in May 2019, recommending actions for us to undertake in order to upgrade our Framework. We will continue to work with GLN to implement their recommendations, and ultimately deliver the infrastructure required by a city as significant as Penrith.

# 2.3.3 Seek to influence planning legislation and related government policies to ensure the best outcomes for our community

 A. Prepare a submission on corridor preservation for major transport infrastructure

Council advocates on behalf of local residents to Transport for NSW (TfNSW) on a number of issues such as the proposed transport corridors for Western Sydney. These corridors include the Bells Line of Road-Castlereagh Connection corridor, the Outer Sydney Orbital corridor, the North South Rail Line corridor and the Western Sydney Freight Line corridor. Following concerns raised by affected residents, we established an email address so that residents could share their submissions with us. We received approximately 1,500 emails, and the views expressed by residents informed Council's submission to TfNSW. While we broadly supported the proposed corridors and their purpose, Council did submit our preference for alternative routes which we believed would cause fewer disruptions to our community. We also encouraged TfNSW to undertake master planning along the corridors, particularly at key interchanges such as St Marys and the Northern Gateway at the Western Sydney Airport.

We sought further information on the property acquisition process, the role of future road infrastructure in flood evacuation and the design of future infrastructure within the context of the Western Parkland City.

# 2.3.4 Position the city to harness the opportunities that come from advances in technology to improve everyday life, business and sustainability for our community.

🗙 a. Develop a Smart City Strategy

The majority of the work on the Smart City Strategy has been completed, with only the preparation of the material for staff and community engagement outstanding. This work will be undertaken and the strategy finalised by early August 2019.

The Smart, Resilient Penrith Strategy and the sensor project (in conjunction with other City Deal Councils) have both progressed well since January. These projects will help guide our use of technology over the next few years and highlight emerging opportunities to improve how we work and the services we provide.

#### CHALLENGES AND BUDGET EXCEPTIONS

Council continues to receive complaints relating to complying development, which is privately certified and largely outside of our jurisdiction. However, we do consistently respond to complaints and always act in the public interest.



### Outcome 3 WE CAN GET AROUND OUR CITY

Outcome 3 aims to ensure that our community and visitors can get around the City easily and safely whether it's by car, public transport, on foot or by bike. We're also looking to improve parking, and ensure that those trying to move goods through our City and beyond have the facilities they need.



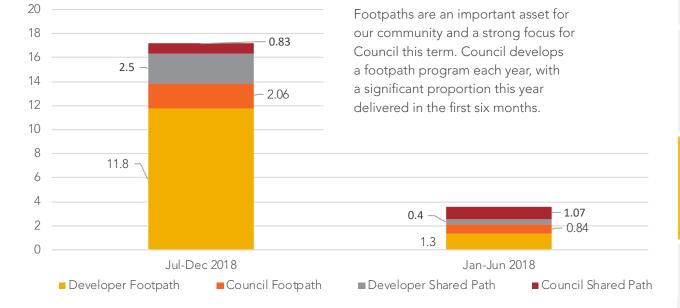
#### HOW HAVE WE DONE OVER THE LAST 6 MONTHS?

The following indicators track our organisational progress against some of the key strategies around transport and parking.

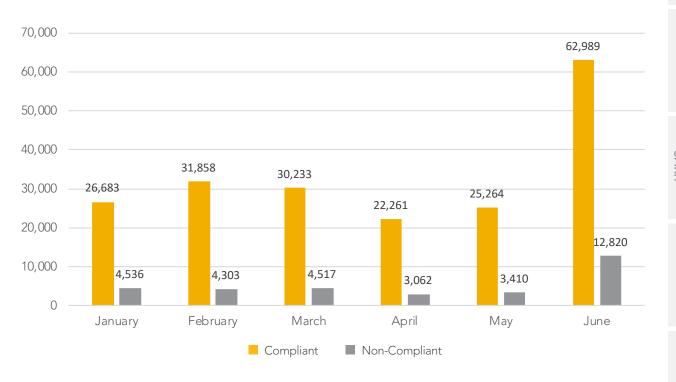
#### Number of complaints received regarding defects on Council's roads (potholes): 395

Council's road network is our most used asset, and it needs to be kept in good condition to ensure our community can move safely around our City.

#### Km's of path paving added to the network



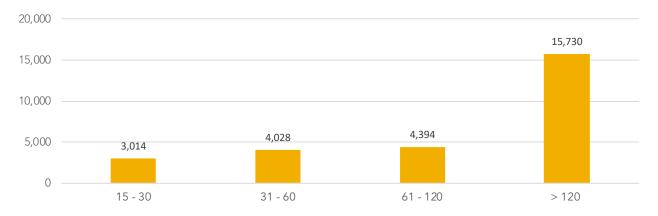
#### **Count of Compliant vs Non-compliant Cars**



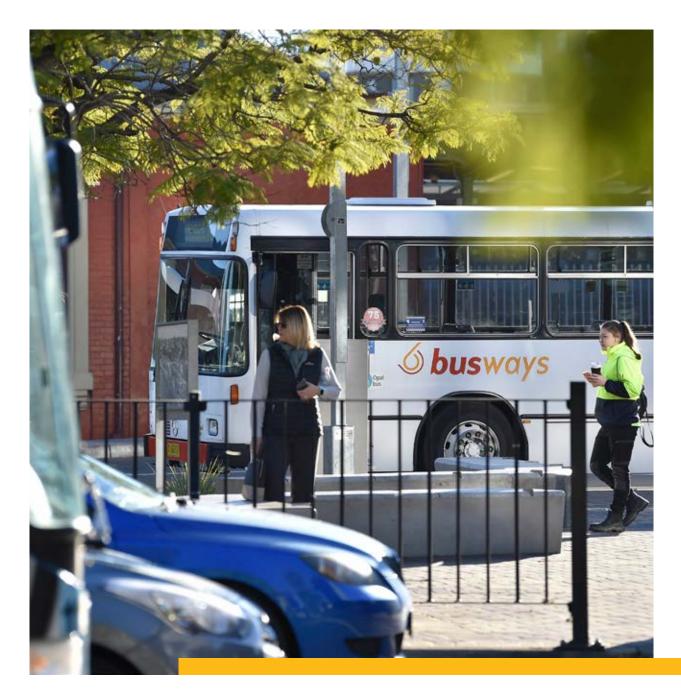
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#### Count of Non-compliant Cars on Time Range for 6 Months



Parking is a key issue for our community and a strong focus for Council this term. Introduction of new technology allows us to track how often parking spaces are used, and for how long in some of our carparks.



#### WHAT HAVE WE DONE OVER THE LAST 6 MONTHS?

Council's activities and services under this Outcome are grouped into four strategies, which focus on improving public transport, roads and pathways; providing parking and ensuring good connections for freight transport. Our achievements and challenges from January to June are summarised in the following pages.

#### Strategy 3.1 | Work with partners to improve public transport

#### 3.1.1 Implement the bus shelter renewal program

The Bus Shelters Program is on track, with four new shelters installed within the last six months. These shelters will bring much-needed shade and protection from the weather to commuters. The shelters are on Second Avenue in Kingswood, Andromeda Drive in Cranebrook, Solander Drive in St Clair and Oxford Street in Cambridge Park.

#### 3.1.2 Work with providers to review existing and plan for new public transport services

Over the last six months, the Traffic Management, Parking and Road Safety team has worked closely with City Planning on the development of Council's business case for the North South Rail. These two teams have also contributed to the development of a place-based Transport Strategy for the Greater Penrith Collaboration Area. This area covers the Penrith Central Business District, the health and education precinct, and the tourism precinct from Penrith Lakes along the current length of the Great River Walk to the M4 Motorway. The strategy will guide multi-model integrated transport and land use for this evolving area.

#### **CHALLENGES AND BUDGET EXCEPTIONS**

No significant challenges were experienced during this period, and all service activities are within budget.

#### Strategy 3.2 | Provide a safe and efficient road and pathway network

#### 3.2.1 Maintain the City's roads and pathways

Council delivers ongoing programs to ensure that the City's roads and pathways are in a serviceable and safe condition. This includes both scheduled maintenance programs to improve the lifecycle and quality of the network, as well as responding to community requests.

Council's Civil Maintenance and Renewal team continues to proactively maintain the road and pathway network to agreed standards. The team responded to 395 complaints about potholes between January and June.

#### 3.2.2 Implement the road asset renewal program

During the last six months, a total of 93,925m<sup>2</sup> of road pavement has been resurfaced or reconstructed as part of the Road Asset Renewal Program. Those roads include:

SUBURB	STREET NAME
Cambridge Park	Oxford Street
Castlereagh	Castlereagh Road
Colyton	Marsden Road
Cranebrook	Goldmark Crescent; Borrowdale Way; Various streets (rejuvenation)
Emu Heights	Wedmore Road; Russell Street
Erskine Park	Swallow Drive
Glenmore Park	Talara Avenue
Jamisontown	Blaikie Road; Penrith Street
Londonderry	Carrington Road
Mt Vernon	The Appian Way
Orchard Hlls	Kent Road
St Marys	Lonsdale Street
Werrington	Parkes Avenue; John Oxley Drive
Werrington	Lavin Crescent;
County	Henry Lawson Drive

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### 3.2.3 Implement the footpath and shared pathway program

We continued to deliver on our footpath and shared pathway programs, with a total of 0.84km of footpath and 1.07km of shared path constructed in the last six months. New footpaths were built along Bass St in Colyton, Penrose St in South Penrith, Palomino Road in Emu Heights, Monfarville St in St Marys and Caddens Rd in Claremont Meadows. New shared footpath was constructed at Hickeys lane in Penrith and Smith St in South Penrith.

### **3.2.4 Provide detailed designs for Council's roads and pathways**

The Design and Projects team has produced designs to support delivery of roads and footpaths as outlined above. Additional design work has also been undertaken to capitalise on grant and election funding opportunities.

### **3.2.5 Manage the delivery of Council's major transport infrastructure projects**

Council has continued to progress the delivery of major transport infrastructure projects.

The \$27m Erskine Park Road project involves two sets of traffic signals, two seagull traffic islands and the partial widening of the road to four lanes. Significant work has been undertaken to relocate utilities, including \$2.7m of work to adjust gas services impacted by the project.

The Northern Road project has been delayed after the contractor was terminated late last year. A new contractor is now on board and remaining works focus on the intersection of Derby St and the Northern Road at Parker St. This will improve outcomes for traffic on both sides of Derby St.

In order to upgrade a stretch of Caddens Road, we have applied for \$11m of funding from the Western Sydney Infrastructure Project Local Roads Project. We are awaiting the final assessment and a funding announcement.

### 3.2.6 Certify future public assets being delivered as part of development

 ✓ a. Participate in the development of uniform engineering design standards

We are participating in a project with eight other Western Sydney Councils to develop Uniform Engineering Design Standards for local government. Fortnightly meetings are held between the nine participating Councils, with the project currently due for completion in April 2020. Once complete, these standards be will be incorporated into the development standards associated with the Western Sydney Aerotropolis.

We have ensured that all infrastructure delivered as part of new release area developments complies with Council's standards and specifications. At the same time, we have ensured that public assets delivered as part of developments are sustainable for existing and future communities.

# **3.2.7** Provide technical advice of traffic issues and plan for the delivery of roads and shared pathways

We continued to provide technical advice for improving road safety. Projects listed within the budget have progressed as planned with matters reported to Local Traffic Control, put forward for community consultation and scheduled for construction accordingly.

### **3.2.8 Manage programs and initiatives that improve road safety and efficiency**

Approximately 100 children's bicycle helmets were distributed by Council at the Community and Road Education Scheme (CARES) facility. The helmets were provided by the Roads and Maritime Services Aboriginal Road Safety Unit with two new Indigenous designs on them. All children who received them were asked to sign their first name to a pledge poster, promising to wear their helmet when riding their bicycle or scooter, and to always click up the strap.

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**3.2.9 Identify areas and causes of traffic congestion that affect main roads** 

 Lobby for funding to upgrade roads where there are identified areas of significant congestion

Council put forward three project applications in May 2019 for federal government funds allocated in the Western Sydney Infrastructure Plan, including:

- The construction of Caddens Road, from Gipps Street to Heaton Avenue
- Investigation and detailed design for the road widening of Coreen Avenue to four lanes between Castlereagh Road and Parker Street
- Investigation and design for the upgrade of two existing intersections on Jamison Road, at Station Street and Woodriff Street

#### CHALLENGES AND BUDGET EXCEPTIONS

No significant challenges were experienced during this period, and all service activities are within budget.

### Strategy 3.3 | Provide parking to meet the needs of the City

#### 3.3.1 Maintain Council's car parks

The Public Spaces Maintenance team continues to service numerous key public car parks across the City, ensuring that we meet our maintenance and service standards.

### **3.3.2 Help ensure efficient and fair use of** parking spaces across the City

Our Parking Rangers continue to patrol the Penrith and St Marys CBDs, the hospital precinct and Emu Plains on a daily basis to enforce restrictions.

As of July, 1,409 in-pavement parking sensors have been installed as part of the Parking Enterprise Management Scheme. These will allow Rangers to better respond to capacity issues by integrating real-time intelligence.

Available car parking was increased during the last six months with the addition of approximately 230 car parking spaces in the new North St Car Park, which opened in May 2019.

Recruitment of an additional Senior Ranger to manage the new Parking Enterprise Management Scheme was completed in July 2019.

# 3.3.3 Provide technical advice on parking issues and plan for the delivery of parking infrastructure

- ★ a. Finalise detailed design for the Soper Place development (multi-year action)
- b. Finalise the design and commence construction of North Street temporary car park and upgrade works (roundabout and pedestrian ramps)
- c. Finalise Development Agreement for the Union Road site that includes delivery of public car parking

The design of infrastructure began for the Soper Place development, forecast to be completed in October 2019.

Council has engaged the services of Bitzios Consulting to develop a Parking Policy and Strategy for Penrith City Centre, to cater for future demands based on projected growth. We anticipate that initial findings will be available within the next quarter.

#### CHALLENGES AND BUDGET EXCEPTIONS

No significant challenges were experienced during this period, and all service activities are within budget.

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#### Strategy 3.4 | Improve passenger and freight transport connections in the region

# 3.4.1 Work with government to deliver regional transport infrastructure that meets the needs of our community

#### ✓ a. Advocate for regional transport infrastructure

Council consistently advocates for additional commuter parking at Penrith's train stations, and we are now seeing the results of those efforts. At the State Election, the NSW Government announced \$71m in funding for a new multistorey carpark at Emu Plains station. The Federal Government also announced \$55m for parking at St Marys, Kingswood and Emu Plains stations. The NSW Premier and Australian Prime Minister visited St Marys in March and reaffirmed their commitment to Stage 1 of the North South Rail Link being operational by 2026, allocating funding of \$2b and \$3.5b respectively.

Mulgoa-Castlereagh Road was promoted as one of Council's priorities and was allocated significant funding of \$260m during the State Election campaign. This funding will accelerate upgrades to the major arterial between Glenmore Parkway and Jamison Road. The Mamre Road upgrade between M4 and Erskine Park Road was also allocated \$220m, after several years of consistent advocacy from Council.

# 3.4.2 Contribute to all processes that support delivery of the North South Rail Link, in time for the opening of Western Sydney Airport.

Council continues to work actively with NSW State Government agencies and other Councils in the preparation of a business case for the North South Rail Link.

#### CHALLENGES AND BUDGET EXCEPTIONS

No significant challenges were experienced during this period, and all service activities are within budget.





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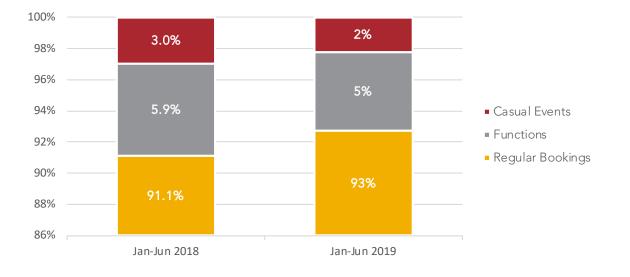
### Outcome 4 WE HAVE SAFE, VIBRANT PLACES

Outcome 4 recognises the community's desire to feel safe in our neighbourhoods and have clean, welcoming and vibrant public places. This covers physical aspects - lighting, paving, somewhere to sit that is shady in summer and protected in winter - as well as social aspects such as meeting places, eating options and events.



#### HOW HAVE WE DONE OVER THE LAST 6 MONTHS?

The following indicators track our organisational progress against some of the key strategies around community facilities, people feeling safe when they're out and about across the City and how we're working to improve our key public areas.



#### Average utilisation rate of community facilities

Utilisation rate of community facilities tells us whether they are meeting community needs. Changes in the nature of use (casual, permanent, event etc) will show us community expectations of our facilities.

From January to June Council's community facilities hosted just under 9,500 events, with 93% of these being regular bookings by community groups. Overall usage was around 21% of total capacity, with some centres used more than others. These figures indicate that our buildings have additional capacity and we are reviewing community expectations for how this service is delivered.

#### Number of community / customer requests related to public amenity: 5,605

During the Jan-June 2019 period, a total of 5,605 community/customer requests relating to public amenity were received and actioned by the City Presentation service. This included 2,986 requests for public spaces maintenance works, 1,869 for building maintenance/works and 750 civil matters.

Customer requests about our public domain will help us understand whether our service levels are adequate, or if the community expects more.

#### Number of reported incidents of graffiti: 574

During the Jan-June 2019 period, a total of 574 community/customer requests relating to graffiti were received and actioned by City Presentation service. This makes a total of 1,158 graffiti jobs that were completed by Council's Graffiti Removal service across the 2018-9 year. A total of 6,633 sqm of graffiti was removed. Normal graffiti removal jobs were completed within three business days with all reported offensive graffiti removed within 24 hours.

Graffiti impacts the perception of how safe a place is - the more graffiti, the less safe people feel. Fast removal of graffiti is also the most effective way of reducing how often it occurs. Fewer reported incidents will show that our strategies are working, and should help people feel safer in our public areas.

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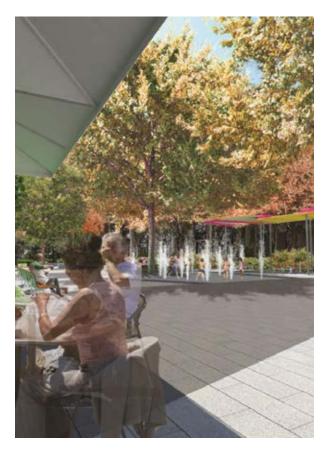
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#### PROGRESS ON KEY REVITALISATION PROJECTS



#### **CBD** Improvement

The High St works were completed in early 2019. At this point no substantial works are planned in the CBD for the 2019-20 period with efforts focused on plant and tree establishment and ongoing maintenance.



#### **Our River**

Implementation of the 2013 Our River Masterplan continues, with significant additional pathworks in Tench Reserve and the installation of additional waters edge viewing decks. The Boat Ramp and Trailer parking area is nearing completion and will be put into use early in the 2019-20 year. The adjoining Wharf Precinct designs are complete and Council is negotiating with a State Agency regarding specific allocations of announced grant funding.

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#### WHAT HAVE WE DONE OVER THE LAST 6 MONTHS?

Council's activities and services under this Outcome are grouped into three strategies, which focus on Council working to make all of our places safe and attractive, but particularly our major centres, and working with our communities to improve wellbeing. Our achievements and challenges from January to June are summarised in the following pages.

#### Strategy 4.1 | Make our public places safe and attractive

#### 4.1.1 Maintain and renew Council's public buildings

Council's City Presentation team continued to provide scheduled and reactive maintenance services to Council's public buildings, as per agreed service standards and schedules. Some examples from the last six months include:

- Scheduled painting works at Ripples St Marys and Hydrotherapy, Glenmore Park Youth Centre, Kids Place Child Care Centre, and Emu Plains Before and After Care
- Replacement of the damaged awning at Ripples Hydrotherapy
- Heritage restoration works at Penrith Gallery Bathhouse
- Replacement of the ducted air conditioning system at Werrianda Child Care Centre

#### **4.1.2 Implement the Public Amenity Replacement Program**

The design has been completed for the upgrade of the Rance Oval public amenities at Werrington. This work will be tendered for construction in 2019-20.

#### 4.1.3 Manage Council's cemeteries

The three operational and two heritage cemeteries under Council's care continue to be maintained and enhanced regularly. Over the past six months there have been 81 burials and 19 ashes placements within the three operational cemeteries. Cemetery staff work closely with bereaved members of the community in relation to the allocation of burial sites, ashes placements and memorial plaques.

New walkways, hand railings and plantings were installed before Mother's Day 2019 to complete Memorial Garden 3 at Penrith Cemetery. Council cemetery staff continue to memorialise returned servicemen on Anzac Day by installing a small Australian Flag and poppies on their graves.

#### 4.1.4 Provide designs and plans for Council's buildings

The Design and Projects team has delivered all designs for Council's buildings as programmed.

#### 4.1.5 Manage the development of master plans and designs for Council's public spaces

- X a. Finalise design of road alignment for River Road and obtain relevant approvals to commence construction
- ✓ b. Facilitate engagement to determine vision and activation plan for Regatta Park

Council has received principle approval from Roads and Maritime Services to relocate the River Rd and Great Western Highway intersection. The proposed widening, which will add a third lane and adjust the configuration to suit the geometry of the road network, is currently being reviewed. The tender process for an architect was finalised in July 2019.

In January we announced a \$24 million funding package for upgrades to Regatta Park. Engagement with the community to inform the vision for the design has now been completed.

#### 4.1.6 Manage the delivery of Council's major capital projects

Delivery of Council's major capital projects are on schedule. Examples include:

- The play and recreation facilities in Sienna Gardens, Claremont Meadows were completed in June 2019
- The Gross Pollutant Traps (GPTs) at Forrester Rd in St Marys and Ikin St in South Penrith are due to be completed in August 2019
- The Tench Reserve Boat Ramp and Trailer parking is nearing completion and expected to be ready for use in September 2019
- The Grey Gums Amenities Building is due for completion in September 2019
- The Robin Wiles Park upgrade is underway and scheduled for completion in September 2019

- The Kingsway Sporting Complex expansion and new amenities building is under construction and due for completion in December 2019
- The design process is underway for two new synthetic fields at Jamison Park

### 4.1.7 Maintain a Community Safety Plan for the City

✓ a. Finalise development and commence delivery of the Community Safety Plan 2018-22

The endorsement of the Community Safety Plan was the realisation of an extensive community engagement process. The Community Safety team is working with the Department of Justice over the coming months to have the plan endorsed as a Safer Community Compact.

The team has also delivered a number of other projects and initiatives aimed at providing safe and vibrant public places across the City.

Lights Bollards Activate delivered 20 customdesigned bollards to pedestrian plaza areas on High Street Penrith, making it a safer environment for outdoor dining. This project was funded by a \$267,000 grant from the Federal Government under its Safer Communities Grants Program. Council also secured \$400,000 in funding for Light My Way Kingswood, which will bring improved pedestrian lighting and contribute to the night time economy in the busy hub of Kingswood.

The delivery of the successful Warner Group Graffiti Education Program to local primary and secondary schools continues to have a positive impact for local young people, and contributes to the ongoing reduction of graffiti vandalism across the City.

The development of a Citywide CCTV Strategy has also been a highlight for the Community Safety team. The Strategy provides an important framework for the effective and sustainable use of Council-operated CCTV systems across the city. This draft will be presented to Council in the coming quarter for discussion and final endorsement.

#### 4.1.8 Maintain Council's public spaces

Council continued to ensure our City is well presented, with the Public Spaces Maintenance team delivering on agreed standards for our public assets including public toilets, laneways and shopping centre strips. This has involved responding to over 1,800 community requests relating to public space maintenance and 574 requests for graffiti removal.

#### 4.1.9 Manage public trees across the City

#### a. Review the Street and Park Tree Management Plan

The Park and Street Tree Management Plan has been reviewed and appendices have been drafted, which includes a risk matrix and a list of appropriate tree species. We have developed and expanded on the section which considers standalone trees.

#### 4.1.10 Help make our public spaces and community facilities safe and pleasant places to be

To ensure our City is a safe and pleasant place to be, Councils Rangers perform a wide range of tasks seven days a week. Our team enforce heavy vehicle parking regulations and monitor the movement of vehicles on weight-restricted roads. Abandoned vehicles are identified and removed from public areas. Rangers respond to littering from vehicles, and the recent appointment of two dedicated waste Rangers will increase compliance by property owners, tenants and real estate agents in relation to dumped waste. We also work to ensure unhealthy or overgrown properties are dealt with in a satisfactory timeframe.

#### 4.1.11 Implement the Building Asset Renewal Program

Council has continued to implement the Building Asset Renewal Program, with a focus on sustainability and accessibility. Locations where work has been carried out over the last six months include:

- Penrith Library
- Joan Sutherland Performing Arts Centre
- Ripples St Marys
- Castlereagh Hall
- Harold Corr Hall Canteen
- Cambridge Park Hall Canteen
- Potter Fields Cante

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Ongoing security has been provided at Council properties and public areas during 2018-19. This has included the provision of security at Judges Place carpark.

The audit of Council's security systems identified areas that required improvement, from equipment renewal to systems upgrades. Improvements will be undertaken in stages as funds permit. A master specification is being developed, which will inform the future implementation of CCTV at identified sites.

#### **CHALLENGES AND BUDGET EXCEPTIONS**

Large construction projects, such as the widening of River Road, involve multiple stakeholders and require long lead times for approvals.

The delivery of the Parklawn Place-Makers Project in North St Marys presented a number of challenges and lessons learned for effective project management across teams. Although several positive outcomes were achieved, the project was delivered behind schedule. Given the delay, an extension has been granted until the end of the first guarter 2019-2020 by the NSW Department of Justice. A celebration event will be held once all works are completed.

#### Strategy 4.2 | Help make our major centres and important community places safe and attractive

4.2.1 Support the revitalisation of Penrith City Centre, St Marys Town Centre and other key centres in the City

A a. Actively engage businesses to support the revitalisation of Penrith City Centre

Ongoing security has been provided at Council properties and public areas during the last six months. This has included the provision of security at Judges Place carpark.

An audit of Council's security systems has identified areas which require improvement. We are renewing and upgrading our systems, which will be undertaken in stages as funds permit.

#### 4.2.2 Help ensure our important community places meet the needs of the people that use them

The Triangle Park Activation Strategy is being delivered through a seasonal events program. This includes Alive After 5 events, which activate the space through street food, live music and drinks in the early evening. Lunch Time Tunes has also continued throughout the year; we have trialled different times and performers to test the appeal with users of the space and sought feedback from local businesses. In addition to the Open Mic Nights, these events assist in making Triangle Park feel vibrant, attractive and safe.

The Creative Lighting Project will continue to roll out over the coming years, enhancing the night time economy of the Penrith City Centre. For neighbouring St Marys, an audit of evening activity was completed this year, giving us a greater understanding of the strengths of that locale. This will be the basis of a strategy to support a vibrant and safe night time in economy in St Marys.

#### 4.2.3 Use Council's property portfolio to help make our major centres and important community places safe and attractive

In order to stimulate business growth and create a vibrant local community, Council has put significant work into the development of the Outdoor Dining Policy and Guidelines. These were adopted in June 2019, and we continue to work closely with local businesses to meet the guidelines.

#### **CHALLENGES AND BUDGET EXCEPTIONS**

Local businesses are a diverse group with differing needs and expectations. Council is committed to understanding how to support local businesses, which does require connecting face to face at times. This requires significant resources but ultimately leads to strong relationships between Council and the drivers of the local economy.

The Property Development team is undergoing a shift in its focus and efforts. There is a growing commitment to sustainable development and accelerating new concepts in urban, regional and industrial development. The team is trying to focus on what our customer's needs and expectations are currently, while creating a strong platform for the future.

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#### Strategy 4.3 | Work with our communities to improve wellbeing and infrastructure in their neighbourhoods

### 4.3.1 Manage the use of Council's community buildings

The Community Facilities and Recreation team manages a vast program of facilities, services and events.

In this six month period, the team provided access to Council facilities for 149 not-for-profit groups and 70 local businesses. This included subsidising hall hire for seven community events that would otherwise not have occurred without Council's support.

The team supported three committees (Penrith Seniors Centre, Arms of Australia Inn and Andromeda Community Centre) and two community development organisations (Community Junction Inc. and the Nepean Community and Neighbourhood Services) with day-to-day operations of committee-managed facilities. We recruited, trained and provided ongoing support to 15 new volunteers for the Jordan Springs Community Hub.

The team proudly advocated for and received Federal Government grant funding of \$1.5 million to upgrade Floribunda Community Centre, Arthur Neave Memorial Hall, St Marys Community Hall and St Marys Senior Citizens Centre.

### 4.3.2 Implement the Neighbourhood Facilities Improvement Program

The Neighbourhood Facilities Management team work hard to provide safe, efficient and pleasant facilities.

We continued to enhance and upgrade the internal spaces of community buildings. New fridges have been installed at St Marys Tennis Court Clubhouse, St Marys Community Centre and at Claremont Meadows Community Centre. We completed the fit out of Jordan Springs and Thornton Community Centres, including new furniture and blinds, plus provided new internal signage for all 40 neighbourhood facilities.

### **4.3.3 Work with local communities to identify priority issues in their area**

#### a. Undertake neighbourhood renewal activities in Kingswood

Our Neighbourhood Renewal team has led the delivery of the Kingswood Place Plan 2018-22 over the last period, with 67% of all actions within the plan now either underway or complete. As part of the plan, a pedestrian lighting strategy has been developed, a new traffic refuge and bus stop constructed and \$400,000 in funding has been secured for the delivery of upgraded pedestrian lighting.

The team has also delivered 13 sessions of the Village Café in Kingswood, with an average of 35 participants attending each one. Village Café supports residents in making new connections and accessing vital services, and has been warmly received.

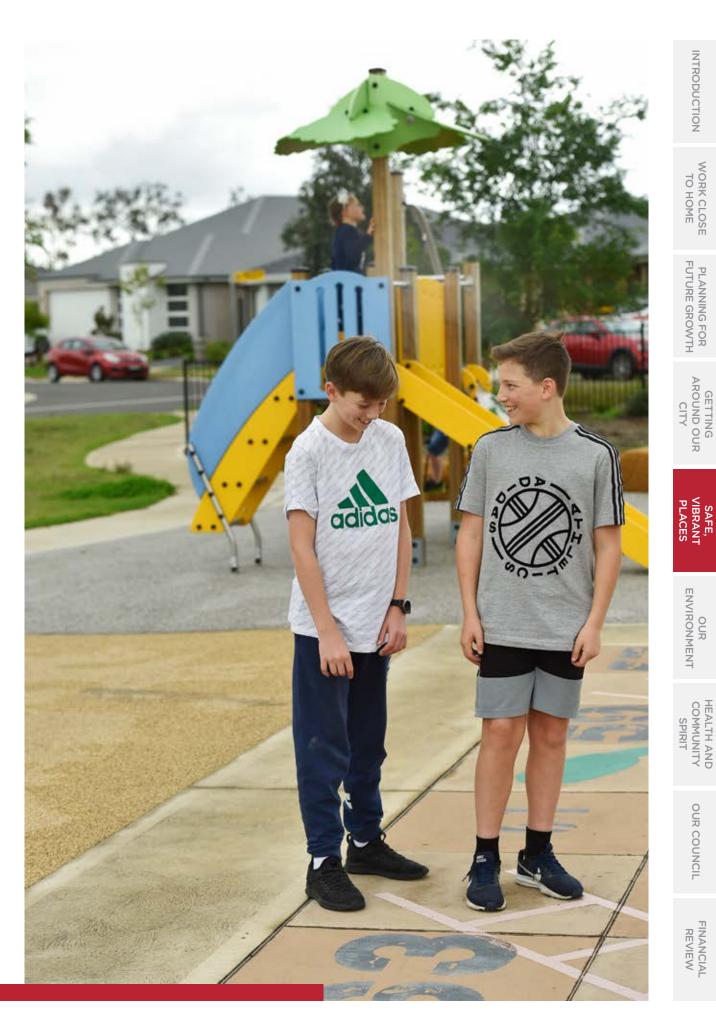
Over 240 residents attended Bright Nights Kingswood in June, a project aimed at securing the night time safety of the area. Overall, feedback from residents indicates that the Neighbourhood Renewal team's activities over the last six months have positively impacted community.

# 4.3.4 Deliver projects that address local issues and improve the wellbeing of local communities

Council responds to priorities put forward by the community. Planning is currently underway to deliver a new playground in Brian King Reserve, Oxley Park. In addition, we are improving the facilities in Robin Wiles Reserve, Lincoln Park in Cambridge Park and Cook Park in St Marys.

#### CHALLENGES AND BUDGET EXCEPTIONS

No significant challenges were experienced during this period, and all service activities are within budget.





### Outcome 5 WE CARE ABOUT OUR ENVIRONMENT

The activities and services we deliver under Outcome 5 aim to ensure Council values and cares for the natural environment, and is mindful of resource usage and waste minimisation. Our community has told us that protecting our river, creeks, waterways and bushland areas for present and future generations is important. They also want to be supported to use resources and manage their household waste more efficiently.

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#### HOW HAVE WE DONE OVER THE LAST 6 MONTHS?

Council has adopted a number of figures to track our organisational progress against some of the key strategies around protecting the environment and using resources wisely. However as the results will vary significantly from season to season, and some rely on external data, all indicators can only be reported annually. The following indicators will be included in our next Annual Report.

## Corporate waste generation and diversion from landfill

Hectares of land under active management

% of Council's electricity supplied from low carbon sources % reduction in Council's greenhouse gas emissions Council's use of potable water

#### HOW HAVE WE DONE OVER THE LAST 6 MONTHS?

Council's activities and services under this Outcome are grouped into three strategies, which focus on Council protecting the environment, minimising risks and using resources wisely. Our achievements and challenges from January to June are summarised in the following pages.

## Strategy 5.1 | Protect the environment of our City

#### 5.1.1 Maintain Council's drainage infrastructure

Council has delivered successful programs to protect our natural waterways, and to ensure our drainage networks are clean and functional. In the 2018-2019 financial year, a total of 789 tonnes of pollutants have been removed from our Gross Pollutant Traps (GPTs).

## 5.1.2 Provide designs and plans for Council's drainage infrastructure

The designs for Council's drainage infrastructure have been delivered as required.

## 5.1.3 Help protect and improve our City's natural environment

- ✓ a. Compete the environmental assessment and final validation of site remediation for the Gipps St landfill site
- ★ b. Commence community consultation regarding amendments to the 2007 Masterplan once Validation has been achieved
- c. Prepare and adopt an amended masterplan for the Gipps St recreation area

In July 2019, we received the final site audit report for the 2007 Masterplan, which was later than originally expected. The audit has confirmed that the site is suitable for recreational uses subject to strict conditions being met. Consultation with the community around the uses for this site will commence once further assessments of structural suitability are complete.

Several teams across Council manage diverse programs to safeguard our natural environment. These programs include sewage management, water health, environmental policy, biodiversity and stormwater improvement. Achievements during this reporting period include the design for Cook Park stormwater harvesting and the Roadside Vegetation Management Plan project reaching practical completion.

## 5.1.4 Provide advice on protection of the environment and community health

Council has continued our environmental education programs in local schools. Keep NSW Beautiful was engaged to conduct stormwater education sessions; we have also focused on delivering online resources for use by school and community groups.

During the swimming season, we undertake weekly testing at three key sites along the Nepean River. The sites are Tench Reserve, the Rowing Club (Nepean River Weir) and Devlin Road at Castlereagh. Results indicate that the water quality at these individual sites is generally good, except immediately after rain; water quality in the river has been fairly consistent from year to year. Next season we intend to add one more sampling site to our regular tests, bringing the total up to four. OUR ENVIRONMENT

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#### 5.1.5 Maintain Council's natural areas

The Public Spaces Maintenance service continues to successfully maintain Council's natural areas, including a number of new riparian corridors within Mulgoa Rise and Jordan Springs. Riparian corridors are areas of the land around rivers; keeping these corridors pollution-free supports cleaner water, reduces pests and retains important nutrients in the soil.

## 5.1.6 Collaboratively manage illegal dumping across Western Sydney (RID Squad)

Council is proactive in managing illegal dumping, which negatively affects communities in a number of ways. Penrith City Council continues to host the operations of the Regional Illegal Dumping (RID) Squad on behalf of other member Councils, which currently include The Hills, Cumberland, Fairfield, the Blue Mountains and Blacktown. Along with the Environmental Protection Authority (EPA), we have been actively engaging with other Councils to increase membership of the RID Squad.

In the 2018-19 financial year, the RID Squad conducted 2,332 investigations and issued 123 penalty notices with a value of \$190,155. Based on the number of matters investigated, productivity has increased by 221% from the previous reporting period.

During this period the RID Squad has employed three new investigators, two of them on a full-time basis and one on a temporary contract.

## 5.1.7 Help minimise impacts on the environment from unauthorised activities

The new Compliance and Enforcement Policy has now been endorsed and is in operation. New performance indicators, a reporting dashboard and additional staffing resources have now been put in place. Response times and customer service outcomes have significantly improved as a result of the additional resources.

#### CHALLENGES AND BUDGET EXCEPTIONS

All activities were delivered within budget. The complexity of the audit for the Gipps Street landfill site meant that community consultation on the design of the recreation area could not proceed as planned. This will occur next year.

## Strategy 5.2 | Support our community to resources wisely

### 5.2.1 Provide information to our community on resource use and living sustainably

The Sustainability team delivers a diverse program of events and services across our LGA. Through their Sustainability eNews, the team actively promotes local workshops, events and news relevant to our local community. Advice was available to the community at various events during the year including Grandparents Day, Reimagine Aging Festival, Day of Peace and the Village Café. We also hosted local events for the University of New South Wales as part of their citizen science project looking at urban heatand worked closely with Western Sydney University to host events for students. We also developed and delivered a community engagement program in support of the St Marys Street Tree Planting Project, which was warmly received by the community.

## 5.2.2 Manage resource recovery and waste collection services

- ✓ a. Investigate regional waste initiatives
- ✓ b. Finalise negotiations for the new waste contracts and prepare for implementation from 1 July 2019

Our new waste contract with Suez came into effect on 1 July 2019. This is another step towards protecting Penrith's local environment through effective waste management for years to come. It provides significant service enhancements, including an online system which residents can log into, linking them directly to the on-board systems of the fleet of waste collection trucks.

In addition, the regional waste group is currently providing a project review to the board of the Regional Strategic Alliance which includes Penrith, Blue Mountains and Hawkesbury Councils. This review used to seek input from the Alliance on strategic directions for waste and resource recovery services across the region.

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## 5.2.3 Help our community understand how they can better manage waste

Community education programs have been rolled out in targeted areas where food and organics waste collection services have been recently made available; these include rural properties and smaller multi-unit dwellings. We plan to offer education programs around food and organic waste more widely across the LGA from November 2019 onwards.

#### CHALLENGES AND BUDGET EXCEPTIONS

The Sustainability team has been operating on reduced staff numbers for the majority of this reporting period.

## Strategy 5.3 | Minimise risks to our community from natural disasters and a changing climate

## 5.3.1 Manage the risk to and impact on life and property from the existing and potential future use of the floodplain

Council provides critical advice on flooding to stakeholders on an ongoing basis, directly and via our website. Stakeholders include residents, developers, consultants, the State Emergency Service and a range of authorities and individuals who require information of this nature.

During this reporting period our team completed the South Creek Floodplain Risk Management Study and Plan, as well as the Peach Tree Creek Catchment Risk Management Study and Plan. We successfully secured grant funding for two more local studies.

## 5.3.2 Provide advice on floodplain and stormwater management

Council makes our risk management studies for various creeks and waterways available to residents, property developers and other government agencies via our website; we also provide tailored advice on a one-on-one basis to assist with understanding the possible impact of flood on particular properties.

## 5.3.3 Help protect our community by supporting emergency services to prepare for and respond to emergencies.

Thankfully, there have been no significant emergency incidents during this reporting period. However, our Security and Emergency Services team have worked hard to ready Penrith for any future emergencies. We have continued to actively support the Local Emergency Management Committee during this period, chairing Committee meetings and reviewing the risk management plan.

Our team has worked closely with the Penrith State Emergency Service, providing all requested equipment and resources. We have also supported the NSW Rural Fire Service Mulgoa Brigade; construction of their new facility will commence once the development application has been approved and the tender process has been undertaken. It is expected that this will occur in December 2019 or early in 2020.

## 5.3.4 Identify opportunities to respond to a changing climate

- a. Complete activities required under the Global Covenant of Mayors for Climate and Energy
- ✓ b. Coordinate the implementation of the Cooling the City Strategy
- c. Assess tree canopy coverage across the City and look to establish targets

We continue to implement our Cooling the City Strategy, which was adopted in 2015. An essential element has been planting trees to create shade cover and mitigate the Urban Heat Island (UHI) effect. During this reporting period we planted nearly 400 trees on nature strips and in local parks in St Marys, as part of the Living Places St Marys project. Tree canopy mapping for Greater Sydney is now publicly available via the Office of Environment and Heritage. GETTING AROUND OUR

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### 5.3.5 Work with partners to enhance the resilience of the City

A climate change risk assessment process has commenced and will help inform the preparation of the Penrith Resilience Strategy which will start this year. As a part of our response to the Resilient Sydney Strategy, our Sustainability team has continued to actively coordinate Council's resilience efforts. This includes attending the Resilient Sydney Ambassador's meetings and coordinating the Resilience Committee, which allows professional partners and local residents to provide input Into initiatives and programs designed to address key impact areas including urban heat. Planning work for the Heat Summit, proposed to be held in late summer, has commenced.

#### CHALLENGES AND BUDGET EXCEPTIONS

Providing flood advice is extremely challenging when the relevant areas are yet to have flood studies completed. We are pursuing funding in order to conduct further studies.

The summer of 2018-19 saw increased media attention on urban heat. We have been working to address this issue since 2015, when we adopted our Cooling the City Strategy.





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### Outcome 6 WE ARE HEALTHY AND SHARE STRONG COMMUNITY SPIRIT

Outcome 6 focuses on the importance of encouraging health and wellbeing, as well as community pride and a sense of belonging. This was identified as the main reason why residents choose to stay in Penrith. Council seeks to celebrate our heritage and cultural diversity, build social inclusion and foster creativity, encouraging the participation and contribution of all people in the City.



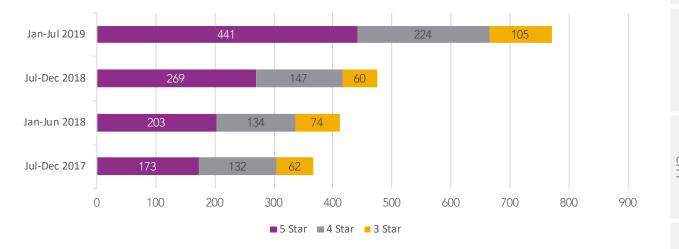
#### HOW HAVE WE DONE OVER THE LAST 6 MONTHS?

The following indicators track our organisational progress against some of the key strategies around community health and access to community services and programs.

#### Number of food premises with 5 stars in the 'scores on doors' program

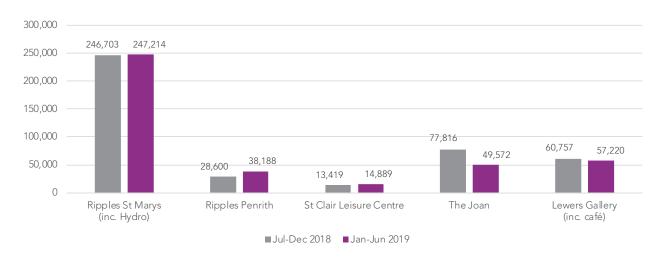
This will provide an indication of the effectiveness of Council's food safety regime in promoting good practices and protecting public health.

At the end of the reporting period of the 857 food businesses that are part of the Scores on Doors program 441 received a 5 star rating, 224 received a 4 star rating, and 105 received a 3 star rating. Only 87 or approximately 10% of eligible businesses did not qualify for a rating.



#### Number of visitors to Council's leisure and cultural facilities

How many people are accessing leisure or cultural facilities run by Council or our entities will tell us whether programs offered are popular with the community and respond to community needs.



Council's leisure and cultural facilities continued to be well utilised, with visitor numbers indicating Ripples St Marys is our most used facility, with approximately 247,000 visits (including swimming carnivals and swimming lessons).

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#### Council run and supported community events

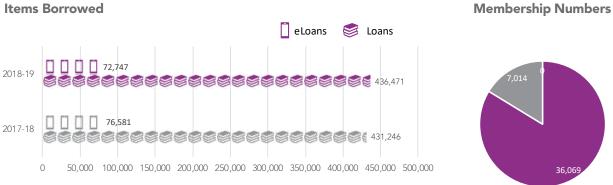
A comprehensive program of community events have been delivered during the Jan-June 2019 period that have showcased the City. The program includes events that Council conducts and others which it supports either financially or in-kind and are effective in generating significant community spirit.

These events have included Australia Day, Cooee Festival, Sydney Thunder Super Clinic, 2019 Canoe Slalom Australian Open, Cinema in the Park, Luddenham Show, Music by the River, Sydney International Rowing Regatta, Diesel Dirt and Turf, Relay For Life and Western Sydney Marathon.

#### Use of Council's libraries

How many people are accessing Council's library facilities, resources and programs:

#### **Items Borrowed**



#### Number of Visitors 463,759

In the past year a total of 509,218 items have been borrowed from Penrith Library branches. This number includes online loans (eLoans) such as eBooks, eAudio and eMagazines.

7,014 new members joined in the last twelve months bringing the total number of active library memberships to 43,083 at the end of the 2018-19 financial year.

Over this same period 14,733 reservations were placed (this number includes reservations for eResources such as eBooks) and 463,759 people visited one of our three library branches. Our Digital Help Desk, which operates from 10am-12pm every day at the Penrith library branch provides customers with free assistance with their digital enguiries ranging from issues with using smart devices and accessing the library's eResources to helping customers use our photocopying, PC and printing facilities. In the past 12 months 2,149 customers have sought assistance from the Digital Help Desk which is a 47% increase in number of customers assisted compared to previous financial year.

#### Number of local club sporting members that utilise Council facilities as a % of the population aged between 5 and 50: 12%

Members

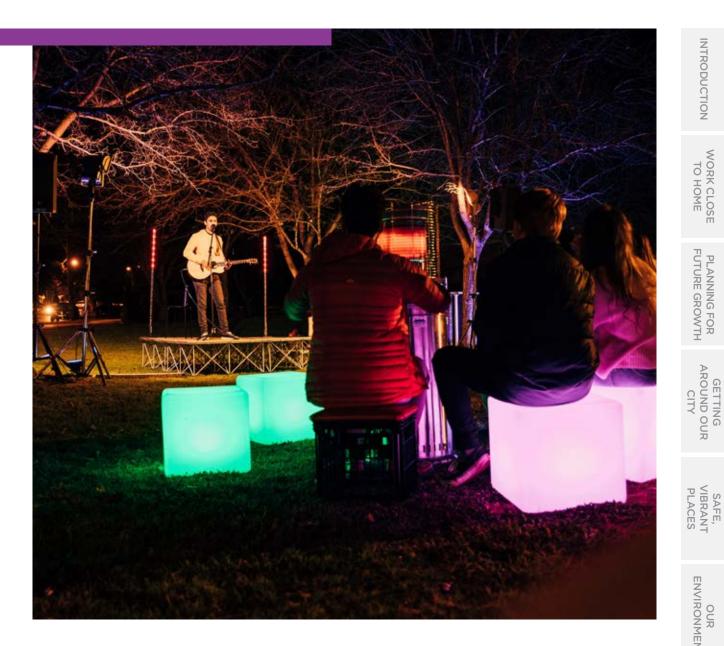
Existing Members

Membership of local sporting clubs is out of the control of Council, but it does provide an indication of potential utilisation rates of Council sporting facilities. This will help us to track growth in particular sports or in particular clubs to anticipate where facility upgrades may be required.

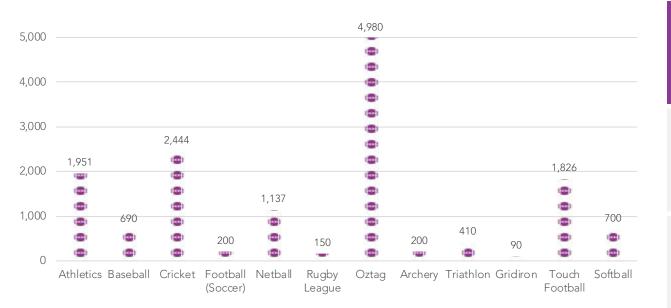
A total of 12% of the population aged between 5 and 50 was registered with a local sporting club, with the top three sports for this period being oztag, cricket and athletics.

These numbers represent membership numbers for the summer season (1 Sep 2018 to 28 Feb 2019). The results indicate our sportsgrounds are not as well utilised as the winter season with 23% of the population aged between 5-50 being members of a sporting group. Council will continue to monitor utilisation rates, surface conditions and maintenance schedules to ensure our community's recreational needs are met.

\*Penrith City official estimated resident population aged 5-50 is 124,877 (2016 Census)



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#### HOW HAVE WE DONE OVER THE LAST 6 MONTHS?

Council's activities and services under this Outcome are grouped into six strategies, which focus on the transparency and performance of Council in delivering value for money services and listening to our Community. Our achievements and challenges from January to June are summarised in the following pages.

## Strategy 6.1 | Provide opportunities for our community to be healthy and active

#### 6.1.1 Implement the Parks Asset Renewal Program

Council manages more than 145 playgrounds and 600 parks across our 38 suburbs. The Parks Asset Renewal Program ensures our parks and playgrounds are upgraded and refreshed in order to meet contemporary community needs. Over the past six months, upgrades have been carried out at Eileen Cammack Reserve, Chapman Gardens, Londonderry Oval, Cook Park and Jamison Park.

## 6.1.2 Deliver programs and work with government and community organisations to improve health and wellbeing

 a. Implement the Penrith Health Action Plan in collaboration with the Nepean Blue Mountains Local Health District and the Nepean Blue Mountains Primary Health Network

Council partners with the Greater Western Aboriginal Health Service, the Nepean Blue Mountains Local Health District and the Nepean Blue Mountains Primary Health Network to implement the Penrith Health Action Plan. We made excellent progress with this between January and June, providing flu immunisations for people experiencing homelessness and supporting local men's sheds. During the last six months, Council supported the St Clair and District Men's Shed with a Community Assistance Program grant to provide its members with first aid training. In addition, we also partnered with the Nepean Men's Shed volunteers for the Grandparent's Day community event and Men's Health Week in June. Another innovative program we have offered is the FoodREDI program in St Clair, which we ran in partnership with the Red Cross and Community Junction. A free 6-week healthy eating education and cooking program, FoodREDI supports local residents who may be vulnerable to food insecurity. Participants learn practical skills around food safety, budgeting and understanding food labelling. The majority of participants reported improved eating habits, including increased fruit and vegetable consumption.

## 6.1.3 Provide designs and plans for Council's parks and sportsgrounds

The process of upgrading parks and sportsground requires detailed designs to ensure they complement the surrounding natural and urban environments. During this reporting period, all designs were delivered as required.

## 6.1.4 Help protect and improve the health of our community

Council carries out a number of public health services, including food safety programs, public swimming pool inspections and arbovirus surveillance programs.

Our Food Safety Program involves the testing of sanitisers, temperature testing of dishwashers and participating in the NSW Food Authority's Campylobacter Survey. As part of our Legionella Safety Program, we have sent letters and factsheets to proprietors advising them of recent legislative changes to public health legislation.

During this period, our Skin Penetration Safety Program - which relates to acupuncturists, tattooists, beauticians and any practitioners using methods which go through skin – included a regular newsletter and an educational seminar with Vietnamese translation.

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 Assist with refurbishment of Penrith Library PC area and Research Room

The newly-refurbished PC area and Research Room was opened to the public in March 2019. The project was delivered on schedule and within budget.

Equal access to our library services is essential for an inclusive community. Between January and June, we launched a number of initiatives to achieve equal access. Across our three library branches, people with visual and hearing impairment are catered to, with screen readers, hearing loops and 'Smart View Magnifiers'. Our Penrith and St Marys library branches also have electric adjustable height tables, so people who use wheelchairs can sit at our study desks or use one of our public PCs with ease. We will be installing this accessible furniture in our St Clair branch within the coming year.

Our Home Library Service is also available to customers who live in the Penrith LGA and are unable to visit our library branches due to age, illness or disability. With the help of dedicated volunteers, Home Library Service staff deliver books, magazines, talking books and DVDs to the 112 residents who meet the requirements of this service on a fortnightly basis.

## 6.1.6 Maintain the City's sportsgrounds, parks and open spaces

The Public Spaces Maintenance service continues to successfully maintain the City's sportsgrounds, parks and open spaces; this includes mowing, litter removal and general maintenance.

## 6.1.7 Manage sport and recreation facilities, programs and services to meet community needs

Approximately 27,600 club members from 58 sporting clubs have utilised our sportsgrounds during the current winter season. Approximately 5,000 Students from 14 schools also regularly utilise our sporting facilities throughout the year. In addition to the regular weekly use, we also facilitated 179 one-off causal bookings; this included 73 event bookings with a total attendance of approximately 40,000 people. St Clair Leisure Centre continues to provide a range of recreational opportunities, and its financial performance is in line with budget expectations. Considerable work has commenced for the designs to renew the Centre during the 2019-20 financial year. The introduction of an online booking system for the Arthur Neave tennis courts has made it easier for the community to access this facility.

## 6.1.8 Plan and advocate for sport and recreation facilities, services, programs and events for the City

#### ★ a. Complete the Penrith Sport, Recreation, Play and Open Space Strategy

A draft strategy has been developed to guide the future provision of sport, recreation, play and open space in our LGA. We anticipate the strategy and its associated work plan will be finalised by October 2019.

Council has unlocked significant funding for sport and recreation community projects this year through 42 grant applications to the Commonwealth and NSW State Governments, as well as various sporting organisations.

Our 11 projects being funded by the NSW Government's 2018 Community Building Partnership (CBP) have progressed well, with two projects at Saunders Oval and Allsopp and Patterson Reserve already complete. The remaining projects have progressed to design and procurement stages, with anticipated completion in March 2020.

In January, Council successfully secured funding from the NSW Government Greater Sydney Sports Facility Fund for three projects:

- Jamison Park, South Penrith: the installation of a double size multi-purpose synthetic field, with an estimated total project cost of \$3.7m
- Mark Leece Oval, St Clair: the replacement of existing and the construction of a new amenities building, with an estimated total project cost of \$1.5m
- Mulgoa Rise Sportsground, Glenmore Park: the extension of the amenity building to include additional change rooms, with an estimated total project cost of \$650,000

HEALTH AND COMMUNITY SPIRIT A further five successful Australian Government Sport Infrastructure Grant program projects were announced including:

- \$500,000 for Floodlighting at the Kingsway Playing Fields
- \$50,000 each for Parkes Avenue Playing Fields and Roper Road Reserve amenity upgrades
- \$15,000 for a safety fence at Cook Park, St Marys
- \$49,000 for shade structures in Jamison Park

Council is well advanced with upgrades to Mulgoa Park, which include a new toilet block, additional playground equipment, a new multi-sport court, new fencing and landscaping to create shade. The additional playground will provide equipment for younger children. We anticipate this will be complete by November 2019.

#### 6.1.9 Support sport and recreation partners

Council has facilitated a range of meetings, briefings and workshops focusing on sports facility development, program delivery and enhancing opportunities for our community to be healthy and active. Detailed engagement was undertaken with local and state sporting associations and organisations to finalise successful funding agreements.

Projects our team has contributed to during this reporting period include:

- Developing the clubrooms at Grey Gums Oval at Cranebrook, due for completion in August 2019
- Designs for a renewed and expanded amenity block at Chapman Gardens, Kingswood
- Installation of irrigation and field improvements to the baseball diamonds at Chapman Gardens, Kingswood
- The construction of a storeroom and an awning at Gow Park at Mulgoa
- Renovation of five sports fields including Eileen Cammack, Cook Park, Londonderry Oval and Jamison Park
- Floodlight upgrades at Peppertree Reserve, Andromeda Drive Reserve and Myrtle Road Playing Fields
- Construction of a new enclosed off-lead dog area at Windmill Park, Glenmore Park
- Provision of four new cricket practice nets at Ched Towns Reserve in Glenmore Park
- Renewal of the long jump facility at Saunders Park in St Clair

#### 6.1.10 Help promote responsible pet ownership

In February, the Companion Animals team participated in the Reimagine Ageing event for Seniors Week. The purpose of this event was to help educate our elderly community about behavioural issues with companion animals. We gave practical advice on handling techniques before answering questions from community members. We also distributed water bottles for dogs and educational materials.

The team also conducted a free microchipping day in March. A new promotional approach led to the highest number of chipped animals recorded in the history of this event.

During this reporting period, the team was required to impound 401 cats and 395 dogs. Routine patrols and educational opportunities were conducted at Tench Reserve, the Great River Walk, Blue Hills Wetland at Glenmore Park and other off-leash areas.

## 6.1.11 Ensure privately owned swimming pools are safe and healthy

- a. Undertake an education program for swimming pool safety for existing pools in residential areas
- ✓ b. Undertake a program of swimming pool inspections for existing swimming pools in established residential areas

The Swimming Pool Compliance team worked closely with the Communications and Marketing team to roll out an education and compliance campaign on the dangers of portable pools. The campaign, launched by the Mayor in March 2019, utilised various communication channels including social media, newspaper articles and Council's website to convey this important message to the community.

During 2018-19 the team inspected 818 swimming pool barriers. Our proactive swimming pool inspections program utilises aerial imagery to identify properties that contain swimming pools. These properties have their registration on the NSW Government swimming pool register checked; this has resulted as in 165 inspections to date.

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#### CHALLENGES AND BUDGET EXCEPTIONS

Resourcing and competing priorities have prevented completion of the Sport, Recreation, Open Space and Play Strategy. No other projects have experienced significant issues.

## Strategy 6.2 | Help build resilient, inclusive communities

### **6.2.1 Support children and families, particularly those living in vulnerable circumstances.**

Our Children's Services team delivers a number of essential support services to our community. One is to provide support to vulnerable families through a range of targeted programs.

Aboriginal and Torres Strait Islander families have been supported through the photography project, which included a number of Aboriginal and Torres Strait Islander children and young people; the Indigenous Advancement Strategy also assisted with access through reducing fees for families experiencing significant financial hardship.

The Children and Parenting Program has delivered a number of evidence-based programs to support families and provide practical tools, skills and knowledge around mindful parenting. The program has also provided individual support to vulnerable families.

The Therapeutic Speech and Language Program has provided families with skills and practical resources to support their children to develop communication skills.

## 6.2.2 Develop effective responses to the impacts of growth, redevelopment and change in our community

- ✓ a. Complete and launch a demographic profile of the City
- ✓ b. Coordinate the implementation of the Disability Inclusion Action Plan
- ✓ c. Support the Multicultural Working Party

In January, Access Committee member Farah Madon was named Penrith Citizen of the Year, recognising both the contribution of the Access Committee and Farah's personal commitment to promoting inclusion for all.

Council's Equal Employment Opportunity Management Plan includes an objective to increase the number of people we employ who have a disability. We are on our way to achieving this objective, with a record number of 2019 trainees identifying as having disabilities.

In May, following consultation with the community and staff, Council launched our new Customer Promise. It's our declaration that we will be proactive, keep it simple, build respectful relationships and listen and respond when serving the community. The Customer Promise will underpin all our face-to-face services and has so far been warmly received by residents.

The Social Planning team has given input into a broad range of developments across the City, including affordable rental housing, community facilities and residences for seniors and people disabilities. Advice has been provided for Council's submissions to other levels of governments in relation to the State Significant Development of Jordan Springs Public School and a logistics hub at Kemps Creek. A submission was also made to Liquor & Gaming NSW regarding an application to increase gaming licenses in Kingswood.



### 6.2.3 Work with partners to deliver events that strengthen our community

Council manages a busy program of events which contribute to an inclusive, welcoming and diverse community here in Penrith City. Highlights included the Penrith Volunteer Showcase and the event celebrating Refugee Week.

The Meet Your Neighbour event provided an opportunity for around 70 staff from a diverse range of mental health services, including Likemind and the Mental Health Coordinating Council, to discuss best practices for the wellbeing of their clients.

National Youth Week in April was hugely successful, with over 1,000 young people attending three events: Skate Clair, the Cranebrook Colour Run and Mondo Monumenta Festival. A highlight of the festival was local young people interviewing the Mayor about issues that affect them.

## 6.2.4 Support community service organisations working in our City

Council takes a leading role in helping local services including the Penrith Youth Interagency, the Homelessness Interagency, the Community Care Forum and the Penrith Multicultural Interagency to collaborate across the City. Through these networks we have been tackling youth homelessness, encouraging access to legal aid and promoting local services available to Aboriginal people.

## 6.2.5 Work with Aboriginal organisations and residents to strengthen our community

✓ a. Coordinate the implementation of the Working Together Agreement with the Deerubbin Local Aboriginal Land Council

Council continues to partner with the Derrubbin Local Aboriginal Land Council (DLALC) on the Working Together Agreement. During this reporting period, we met with DLALC and discussed their lands in the northern rural areas of the City, plus their plans for an outdoor education centre for young people.

The Hat Project celebrates the skills that some Aboriginal elders possess in dressmaking and millinery, tracing back to a time when many Aboriginal people were in domestic servitude. The project has captured oral histories by asking participants to offer their personal reflections. The hats were displayed during NAIDOC Week and will be exhibited in again in Penrith Library.

The National Apology day in February was a heartfelt opportunity for the community to gather, led by Mayor Clr Ross Fowler OAM who opened the event. We also organised an inclusive and meaningful celebration for NAIDOC Week in June.

## 6.2.6 Conduct and support events that include all members of our community

✓ a. Review Council's community events program to assess impact and develop a proposed plan for community events for implementation in 2019-2020 financial year

Throughout the year, we have delivered comprehensive programs of civic and community events which have showcased the City. A total of 57 events were successfully conducted, with some of the civic highlights being the naming of Ron Mulock Oval, the Matilda's reception, the welcome reception for the Sydney International Whitewater Festival and the annual school leaders receptions.

Highlights of the community program included Cinema in the Park, Music by the River and our annual Australia Day event, which incorporated 11 citizenship ceremonies that welcomed 698 new Australian citizens.

#### CHALLENGES AND BUDGET EXCEPTIONS

No significant challenges were experienced and all service activities are within budget.

## Strategy 6.3 | Enhance the cultural vitality of the City

#### 6.3.1 Create opportunities for residents to learn about different cultures through national and international partnerships

The Penrith International Friendship Committee continues to meet on the first Tuesday of every month.

In March, Penrith hosted 16 early childhood students from Kinjo College in the city of Hakusan in Japan. Students stayed with local host families who gave them an authentic homestay experience. Students visited Penrith High School, Rainbow Cottage and Cook Parade as part of their study tour.

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In May we welcomed a five-person delegation from Kunshan in China; we discussed matters relating to culture, tourism and healthcare, plus explored opportunities for future collaboration. The itinerary included a visit to Western Sydney University and Nepean Hospital.

Penrith Council has been invited to visit Hakusan and Fujieda in Japan in October, to celebrate our 30th and 35th friendship anniversaries respectively. Planning for this visit is underway. We also invited delegations from Gangseo-gu in Korea and Xicheng in China to visit Penrith over the coming 12 months.

### 6.3.2 Support and implement initiatives which contribute to culture and creativity

- ✓ a. Lead the implementation of the priorities from the 2015 Mayoral Arts and Culture Summit
- ✓ b. Implement monitoring initiatives for emerging creatives including Queen Street Riches and Textures

The DiG Space Mentorship and Residency Program begun its third 16-week program in March 2019. The residency supports local digital artists and designers within their first five years of professional practice and provides access to studio space, creative technologies, professional mentoring and industry networks.

Council advocates for equity in arts and cultural funding between Eastern and Western Sydney, and we continued to work in partnership with other organisations and individuals to push for this agenda. We are currently negotiating with Western Sydney University to pursue research on this subject.

Council once again supported ARTWEST, which was opened by the Mayor Clr Ross Fowler OAM and attracted over 200 visitors over the two days. Over 60 artists participated with over 120 artworks being exhibited, many of which were sold at the event.

We also continued to offer subsidies to a number of organisations working in the City, including the Acting Factory, City of Penrith Eisteddfod, Penrith Musical Comedy Company and Penrith Symphony Orchestra. These subsidies assist vital cultural organisations to work with the Penrith community, developing the skills and talents of local residents.

## **6.3.3 Create opportunities for residents to learn about different cultures**

 a. Review and evaluate the effectiveness of Council's sister City and friendship arrangements and develop a proposed plan for partnerships to be implemented in 2019-20 financial year

The annual Student Ambassador Program is underway for 2019. Five local students have been selected, representing Nepean CAPA High School, Richard Johnson Anglican School, McCarthy College and Jamison High School. Penrith will welcome six students from Fujieda in Japan for three weeks in July. Penrith students will then enjoy a visit to Japan in September for three weeks.

Years 5 and 6 students at Llandilo Public School and Japanese language students at Penrith High School continue to build relationships with their Fujieda counterparts through an ongoing Skype program. This program provides students with the opportunity to make friends, exchange ideas and share stories from their classrooms.

The Painting Exchange saw Penrith send a collection of kindergarten paintings to Hakusan and receive a collection of paintings in return. These are now being displayed throughout Council's childcare facilities. Our Lady of the Rosary Primary School will continue their annual Christmas card exchange with Hakusan.

The friendship between Penrith City and Lachlan Shire in Central West NSW continues to give our residents unique opportunities to understand the values and challenges of a rural community. We are currently considering a variety of new projects including a tour of the Hat Project exhibition, a school exchange between Clontarf Academy Penrith and Condobolin High School, and have invited Lachlan Shire to participate in our annual Volunteer Expo.

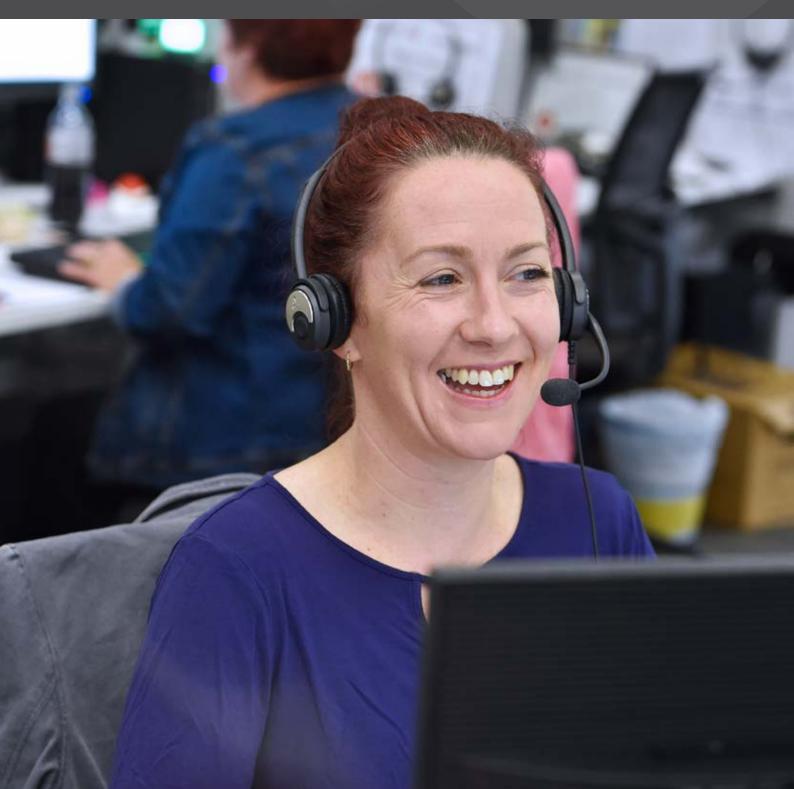
#### CHALLENGES AND BUDGET EXCEPTIONS

Council was unsuccessful in obtaining further grant funding from Create NSW for the DiG Space Mentorship and Residency Program. However, we will continue to pursue other funding opportunities for this well-received program.



# Outcome 7 WE HAVE CONFIDENCE IN OUR COUNCIL

Outcome 7 focuses on Council as a leader in the region, and the way we operate as an organisation and interact with our community and other stakeholders.

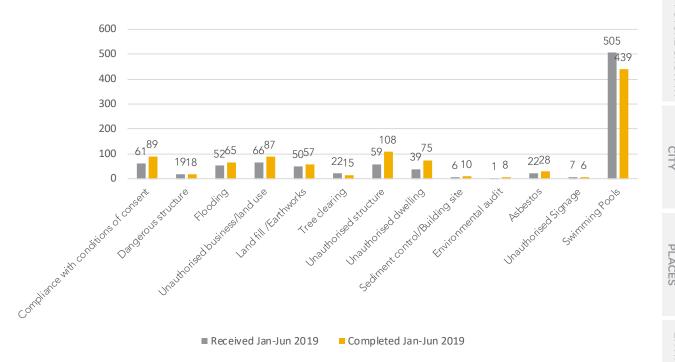


#### HOW HAVE WE DONE OVER THE LAST 6 MONTHS?

The following indicators track our organisational progress against some of the key strategies around our financial performance, community engagement, governance processes and staff wellbeing.

#### **Compliance Matters**

Council's development compliance team responds to a range of matters that affect the lives of our residents. These include swimming pool matters, unauthorised activities involving land use, buildings, structures and businesses, as well as land filling and compliance with conditions of consent. Additional resources have been provided to the compliance team and this will help reduce the number of compliance matters resolved over time.



#### Change in Council's digital presence

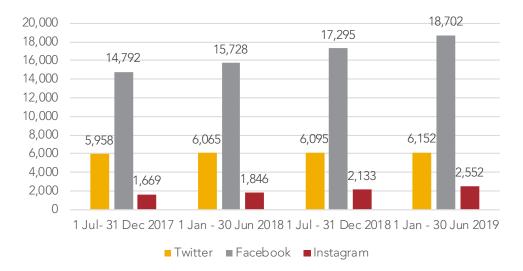
In the last six months the Penrith City Council website has serviced 294,287 users to the site, this is an increase of 6.39% for the same period in 2018. Pageviews have increased to over 1 million, reflecting a 5.50% increase to the same period in 2018. The most visited page on the site is the 'on call waste collections' page that was launched in late February 2019. This page has received over 20,000 visitors since its launch. We continue to rank well on search engines with 62.8% of visitors to the site entering through an organic search.

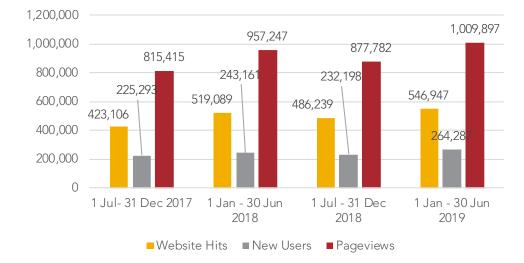
The Penrith City Council social media platforms Facebook, Twitter and Instagram continue to provide users with engaging and informative content. These platforms have all seen an increase in followers over the past six months; the Facebook audience has grown by 1407 followers bringing the total number to 18,702 followers, while Instagram has recorded the biggest growth with a 19% increase in followers in the past six months bringing the total number of followers to 2,552. Twitter currently has 6,152 followers.

AROUND OUR

GETTING

#### Social Media





Website Traffic

#### % of informed participants in community engagement activities: 40%

Council uses the Your Say Penrith website as a key way to inform and engage the community about opportunities to comment on and contribute to our plans, priorities and activities. Between January and July 2019, the website was visited 15,600 times and approximately 6,300 people were 'informed' - indicating they have taken the next step from simply being aware and clicked through to something, showing deeper interest.

We aim to ensure everyone participating in engagement activities has the opportunity to learn and contribute. As we continue to review our community engagement we will be better able to report on this indicator.

FUTURE GROWTH PLANNING FOR

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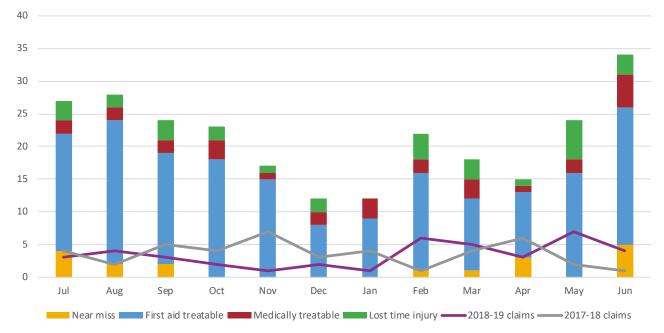
#### Work Health & Safety (WHS) Performance

Council as an organisation has continued the journey towards a safer workplace, and whilst we can continue to improve, there has been a further reduction in the number of injuries across the organisation.

Council has continued to roll out safety training, with further Hazard Identification and Risk Assessment Training held across the organisation. This assists our workers to identify and be aware of the hazards that they encounter across our diverse range of operations.

Manual handling incidents are down and this is, in part, to the provision of mechanical aids and better understanding of work requirements.

As the organisation grows and Council's functions diversify, there is further strain on our Health and Safety resources. New technology and an improvement in eLearning and online reporting will assist in meeting these needs.



#### Annual average sick leave days taken (per employee): 9.14 (2018-19)

Tracking how sick leave is used can provide an indication of employee engagement – a high level of single days of sick leave taken could indicate that staff are not engaged.

In addition, tracking the average number of days taken per employee helps us identify areas where sick leave is higher than average, which may in turn help us look at where we may need to change things to increase employee satisfaction and engagement. In 2019-20, system improvements will be made to assist in coding unplanned leave more accurately.

#### Total number of Councillor decisions made in meetings closed to the public: 30

This measures the transparency of decisions made by the elected Council. Some decisions will

need to be made in a confidential environment, but the majority should be in a forum where members of the public can be present.

A total of 30 decisions were made in the confidential Committee of the Whole from January to June 2019. Governance staff actively test the legitimacy of items being sent to Committee of the Whole. At an average of just over two this is considered a good result.

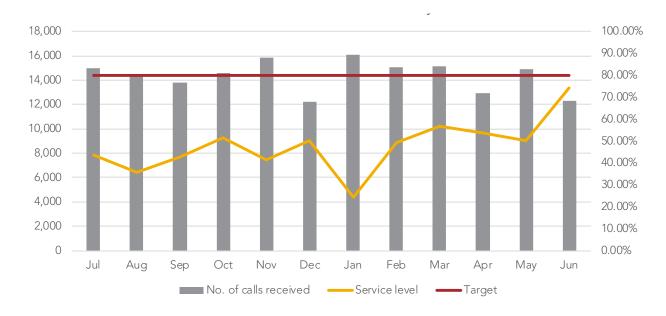
#### Deviation from budget: \$258,185

Council has managed its finances to achieve a \$258,185 favourable budget surplus for 2018-19 (after proposed June review variations). It is recommended that Council allocate this end of year surplus balance into a reserve to provide the capacity to respond to emerging priorities in 2019-20 onwards.

#### Number of successful liability claims against Council as a % of total claims: 19%

Figure is based on:

Number of successful liability claims against Council	Jan-Jun 2019	Jul-Dec 2018	Jan-Jun 2018	Jul-Dec 2017
Claims which were allocated payments for 3rd party damages during the reporting period	10	4	13	4
Number of claims received and closed during the reporting period	11	45	70	37
Number of open claims as at end of reporting period	43	20	15	16



#### Service level of calls received by Council

Customer Experience Contact Centre received a total of 169,582 calls through the in scope call queues, achieving an average service level below the required 80% target at 69.87%. The service level was impacted by resourcing constraints and various system and telephony issues. Customer Experience also took on board additional queues and call types during the last 12 months which significantly increased call volumes. An increase in social media, web and email requests also needed to be resourced accordingly and unfortunately we do not have data to accurately record the increase in enquiries through these channels. Since receiving approval to recruit new Contact Centre staff, customer wait times have reduced and the service level has increased to a satisfactory level. The service level has also been revised for 2019-20 with a requirement for 80% of calls to be answered in 2 minutes or less.

### Increase in employee satisfaction for top 3 opportunities and maintained for top 3 strengths:

In 2017 Council undertook an Employee Opinion Survey which identified our strengths and weaknesses as an organisation from the perspective of our staff. A number of programs are being implemented at different levels across the organisation to address these, and a further survey will be carried out to help us understand where we have improved and where we still have work to do. This indicator will be reported on as we receive results from follow up surveys.

## WORK CLOSE TO HOME

Council's activities and services under this Outcome are grouped into six strategies, which focus on the transparency and performance of Council in delivering value for money services and listening to our Community. Our achievements and challenges from January to June are summarised in the following pages.

#### Strategy 7.1 | Be open and fair in our decisions and our dealings with people

#### 7.1.1 Provide accurate and timely planning information

Between January and June, the City Planning team has generated, reviewed and issued 2,439 planning certificates. We ensured that 99% of certificates were issued within our standard delivery timeframe of 2-3 business days, with an additional 77 urgent certificates issued within one business day.

#### 7.1.2 Promote ethical behaviour and open and fair decision making

The Governance team provides advice on request, often through formal channels such as Tender Advisory Groups. In order to continuously improve Council's ethical practices, we developed additional policies during this reporting period including a Delegations Policy and a Probity Management Policy.

#### 7.1.3 Manage Council's meeting calendar, meeting process and business papers

After consultation with Councillors, we put forward a revised meeting schedule for the remainder of the year. This will reduce the burden on Councillors while still meeting the needs of the organisation and our statutory obligations.

#### 7.1.4 Support the Councillors in meeting their obligations and roles as community representatives

Governance staff have attended every Council Meeting to assist Councillors if required; the team provides real-time advice about Council policies, Codes of Conduct and meeting practices.

#### 7.1.5 Provide advice to assist the organisation in meeting its lawful obligations

The Governance team actively ensures that individual staff and Council as a whole meet our lawful obligations. During this reporting period, we have provided advice on secondary employment and pecuniary interest; the team has also organised e-learning modules to facilitate Code of Conduct training.

#### 7.1.6 Implement Council's Code of Conduct to a high standard with respect to allegations, breaches and investigations

Senior staff in the Governance team have recently attended training organised by the Independent Commission Against Corruption. This training aims to improve investigation skills, and since undertaking it we have implemented measures to ensure a more consistent approach to allegations. A number of allegations have been investigated in this period, highlighting the needs to improve communication and clarify role responsibilities.

#### 7.1.7 Provide a quality customer experience through the contact centre and front counter

Over the past six months we have made significant improvements to ensure that Council provides a high-quality customer experience.

Our Customer Promise has now been rolled out across Council. It was built on feedback from residents and aims to create a higher level of focus within our team and across the organisation by identifying four priorities: to be proactive, keep it simple, build respectful relationships, and to listen and respond. These priorities guide our staff in every interaction we have with the community.

We have also increased staffing levels in the Contact Centre to ensure adequate time with each and every customer.

OUR

### **7.1.8 Help improve customer experience for everyone who contacts council**

During this financial year, approval for a Customer Interaction Call Coach was granted and we are currently recruiting for this position. This will assist in standardising and further improving our service across the board.

Our team has also been working on projects which will come to fruition in the next reporting period. These include the installation of a cash recycler, a new counter queuing system and the relocation of our service area within St Mary's Library. These initiatives will greatly improve the level of service that we offer to residents.

#### 7.1.9 Provide general legal services and advice to Council

Our Legal Services team responded to over 1,000 requests during this reporting period, ranging from advice, to conveyancing services and general legal administration.

## 7.1.10 Provide dispute resolution and litigation services to Council

During the financial year there were 21 litigated matters. The majority were in the NSW Land and Environment Court, with one in the Federal Court and one in the NSW Civil and Administrative Tribunal. Council was successful in both of the Federal Court matters, while three of the Land and Environment Court matters were resolved in accordance with the Council's instructions. The rest of the matters are continuing.

#### 7.1.11 Manage access to information requests

Council received in excess of 900 informal requests and 30 formal requests for information in accordance with the Government Information (Public Access) Act 2009. One of the formal requests sought a review of an internal decision with the NSW Civil and Administrative Tribunal; this matter is currently ongoing.

## 7.1.12 Support compliance and risk management across Council

A realignment of resources has allowed for a stronger focus on risk and compliance.

Training on Council's new Business Continuity Framework has been provided to key staff, and a practical test was conducted using a simulated crisis event. Having undertaken this work, Council will be better positioned to minimise the consequences of a major crisis.

A Legislative Compliance Framework project is now in its early stages. This project will provide Council managers with the means to monitor compliance with the approximate 150 Acts relevant to our work.

#### 7.1.13 Manage insurance and claims

We received a high volume of requests for information, with over 930 during this reporting period. Of these, only one applicant sought a review of an internal decision made to the NSW Civil and Administrative Tribunal. In what can be an area prone to disputes, only one request for review is a good result.

#### 7.1.14 Implement the agreed audit program to help ensure Council's operations are ethical and efficient

✓ a. Undertake audit program as agreed with the Audit Risk and Improvement Committee

The Internal Audits team provides insights into the efficacy of Council operations and projects. A total of ten internal audits were finalised during the financial year, resulting in 187 recommendations for improvement. Our managers have shown their commitment to continuous improvement by accepting and implementing all of these recommendations.

#### 7.1.15 Mange Council's records responsibly

The Information Management team has been working hard to meet our goals. We reduced the amount of physical files and safely disposed of them in preparation for migration to a cloud-based records management solution.

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## 7.1.16 Respond to community requests for use of Council's land (licences, easements, road closures)

The Property Development team continues to respond to requests to use landholdings, for both community and commercial operations, within appropriate timeframes.

#### CHALLENGES AND BUDGET EXCEPTIONS

Our Legal Services team have faced increasing demands on their team, without access to additional resources.

The Internal Audits team were able to finalise ten audits, falling short of their target by two.

#### Strategy 7.2 | Manage our money and our assets to be sustainable now and into the future

#### 7.2.1 Provide accurate information to Council and the community on council's financial activities

 a. Expand reporting to include new performance and improvement opportunity measures

Council's financial activities and performance were reported through Quarterly Reviews, Monthly Investments Reports and our End of Year Financial Statement, all reported at Ordinary Council meetings. Additionally, various financial matters including Rating Reviews and audits are tabled at Councillor Briefings and Working Parties.

## **7.2.2 Support financial sustainability through financial planning and budget management**

- a. Review the current investment policy to maximise returns on the investment portfolio
- ✓ b. Undertake a review of Debt Recovery policies and procedures

After recent improvements made by Council, residents can now access information and services online more easily. We have made information and rates more easily accessible and added a BPAY payment option. We have also improved communication around due dates in local newspapers and on our website, plus added an SMS reminder for direct debit payments to reduce outstanding fees.

We have managed our finances to achieve a \$258,185 budget surplus for 2018-19, after proposed June Review variations. The Annual Financial Statements are due to be reported to Council in September 2019. It is recommended that Council allocate this end-of-year surplus into a reserve, to strengthen our capacity to respond to emerging priorities in 2019-20 and beyond.

## 7.2.3 Manage Council's fleet, plant and equipment to minimise risk and reflect lifecycle costs

Plant and fleet maintenance programs have been delivered in the 2018-19 financial year, complying with the provisions of the National Heavy Vehicle Scheme.

We have replaced several vehicles during this period: one flocon, one truck, two wing mowers, two rollers and two mowers. All told, we have completed 1,416 scheduled maintenance jobs and 3,501 unscheduled maintenance jobs in the 2018-19 financial year.

## 7.2.4 Manage Council's property portfolio to reduce reliance on rate income

 a. Continue with community engagement for the Open Space Reinvestment Project

The Property Development team seeks to realise the potential of land and leverage Council assets to benefit the entire community. We adopt an integrated approach to development, balancing social and environmental outcomes while also acting commercially in order to provide financial returns to the community.

We are reducing reliance on rate income by diversifying Council's income streams. Council's property portfolio is being leveraged to help make our community spaces safe and attractive, and we continue to engage with residents to ensure we are responding to community needs and expectations.

## 7.2.5 Support financial sustainability by managing Council's purchasing policies and procedures

 a. Carry out training on the quotation process to ensure the Vendor Panel is used by all staff

Training continues for all relevant staff on the quotation process to ensure the Vendor Panel. We do this as part of inductions, while also running refresher sessions for staff who may not procure on a regular basis and need to update their knowledge.

## 7.2.6 Manage Council's assets to minimise risk, reflect lifecycle costs and meet community needs

- ✓ a. Participate in management initiatives with the Regional Strategic Alliance
- ✓ b. Update Asset Management Plans for all asset classes
- c. Review key asset management processes, including acquisition and disposal

We are undertaking a review of the key asset management processes and procedures; this is a two year project and is on track to be completed in 2021.

Council is part of the Western Sydney Planning Partnership City Deals project, which will develop a Uniform Engineering Design Manual for the nine participating Councils. The long term costs of asset selection are being embedded into the manual.

## 7.2.7 Help staff understand how to be sustainable in their everyday actions

We continue to engage with sustainability in a meaningful way. Our Myldea program encourages staff to think about how sustainability relates to their own area of work and suggest ideas or improvements. Our Sustainability Revolving Fund funds projects such as the recently approved upgrade of 6,500 street lights to more energy efficient LEDs. We also offer the Louise Petchell Learning for Sustainability Scholarship to staff from across Council. As well as the main scholarship, this year also saw the introduction of a dedicated study for City Presentation staff, focused on understanding best practices for nurseries.

## 7.2.8 Identify ways Council can use resources more efficiently

 a. Investigate the feasibility of larger scale solar renewable energy projects within the region

The Sustainability team has continued to investigate opportunities for large scale solar projects within the region. A feasibility assessment of installing solar on the Civic Centre found the installation costs were significant, and as a result the project was not financially viable.



OUR

## Strategy 7.3 | Deliver our services to provide best value for money

## 7.3.1 Support the business performance of the organisation

✓ a. Undertake an end to end review of the Development Application process

Our Innovative Performance team has continued to streamline, improve, build capacity, increase revenue and reduce risk across Council. Some of the highlights from this reporting period include:

- Streamlining the subdivision certificate and planning coding process by using NSW Spatial Services capture on demand service and working with local surveyors. This enabled Council to be more responsive, resulting in up to two weeks-time saved
- Implementing a trial of a web-based software to move to an online platform and improve customer experience for Road Reserve Opening Applications
- Moving to an online environment for Driveway Applications and Private Certifier Applications
- Leading the delivery of the Customer Promise which outlines key principles that should underpin all customer interactions

#### 7.3.2 Tell our community and stakeholders about how we are delivering on our commitments to them

#### 🗶 a. Review the business planning process

Due to conflicting priorities the business planning process has been delayed and will be rolled over into the priorities for 2019-20.

Council has continued to produce quality documents within agreed and statutory timeframes. Over the last six months, Council reported on our progress, achievements and challenges though the December 2018 and March 2019 quarterly Organisational Reports. For the fourth consecutive year, we won a gold award for our 2017-18 Annual Report at the Australasian Reporting Awards.

## 7.3.3 Provide information technology to support efficient service delivery

- ★ a. Continue delivery of the field services mobility project
- ✓ b. Commence development of a Customer Request Management System

Our ICT team continue to deliver more effective uses of current or newly-implemented Council information systems, resulting in improved customer and staff experiences.

Our Waste Management CRM is now addressing customer enquiries and creating service requests which integrate directly with our service provider Suez.

We have deployed 175 tablets among 300 field staff and training has commenced. This is part of the Field Services Mobility Project, which will enable effective communication with the community, closing the feedback loop through timely notifications at each stage of work including acknowledgement, progress and final closure.

The ICT team are rolling out Infostore, a new Sharepoint solution for Council's record keeping activities which streamlines, automates and most importantly complies with State Records Legislation.

## 7.3.4 Manage our mapping and geographical information systems to meet Council's needs.

Our Mapping and Geographical team has worked hard to keep the GIS data and systems up to date in a continuously changing environment. Extra layers have been added, bringing in data from recently completed flood studies. Thanks to new software, we now have far more realistic visualisations of the City, including more accurate shadow diagrams and views of proposed large scale buildings. Several building proposals have now been reviewed using this system.

#### CHALLENGES AND BUDGET EXCEPTIONS

Resourcing constraints have led to some teams being understaffed during this period. This has a flow-on effect to the work that can be achieved: for instance, constraints within the Corporate Planning team meant that scheduled business planning tasks could not be completed. SPIRIT



#### Strategy 7.4 | Keep our community informed about what Council is doing and how they can have their say in decisions which that affect them

## 7.4.1 Seek to influence decisions made by other levels of government to ensure the best outcomes for our community

Council prepared a dedicated document of advocacy priorities, called Penrith's Priorities, and sent it to local representatives and candidates ahead of the 2019 NSW State and Federal Elections. We did this to ensure the important local projects were front of mind during the election campaigns. As our flagship priority, the North South Rail Link was highlighted at every given opportunity and received significant funding commitments of \$5.5bn.

We also successfully advocated for funding from other levels of government for key recreation projects including the Kingsway Sporting Fields, the multi-sport synthetic fields at Jamison Park, upgrades to Mark Leece Oval at St Clair and upgrades to the Mulgoa Rise amenities building.

## 7.4.2 Keep our community informed about what council is doing

- a. Conduct a review of Council's communication tactics to assess effectiveness and impact
- ✓ b. Develop a proposed plan for communication tactics for implementation in 2019-20 financial year

Council employs a range of communication techniques and channels to keep the community informed.

We continue to use print media to advertise Council notices, which ensures our statutory obligations are met. Print media is also used to convey information about upcoming events, activities, decisions and policy positions.

Digital and social media channels are also being utilised to ensure our messaging is communicated in contemporary mediums; our presence on these platforms has continued to gain traction. The Penrith City Council website receives increasing amounts of traffic as residents increasingly shift their interactions with us to the online environment.

Successful community engagement surveys have also been undertaken through the Your Say Penrith website, giving residents the opportunity to provide input on a range of issues.

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#### COMMUNITY HEALTH AND SPIRIT

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#### 7.4.3 Talk with and listen to our community when planning for the future

✓ a. Complete and implement a review of community engagement practices

The Community Engagement Review has focused on ensuring Council's engagement practices are better coordinated; this will ensure that all residents have the opportunity to participate in decisions which impact them. During this reporting period, we have investigated a wider variety of engagement methods to include all members of our diverse community. We are also looking at new ways to provide the community with information on our performance, to ensure total transparency.

#### 7.4.4 Ensure our corporate planning documents are a true reflection of current community needs

- 🗙 a. Trial process to vary the agreed works program
- ✓ b. Conduct research into community satisfaction and well-being

Field work for the 2019 Community Satisfaction Survey was completed in March, with the final report received in May 2019. Overall results were positive, with improved ratings in categories such as customer service and value for the rate dollar. Residents continue to report that the impact of development is a critical challenge for the future, particularly its effect on local amenity, infrastructure and services.

The Delivery Program and Operational Plan were publicly exhibited, helping the community to understand the activities we will undertake this year to deliver the Community Outcomes. Engagement during the exhibition was significantly higher than last year, which was reflected in the number of submissions we received. Issues raised ranged from the facilities planned for different suburbs to the overall direction of Council. We adoption the revised Delivery Program and the 2019-20 Operational Plan in June 2019.

#### 7.4.5 Participate in reviews and forums and make submissions that affect the community in respect to local government governance

There have been numerous reviews during this period, looking at best practices for our Code of Conduct, meeting practices and Councillor professional development. Our Governance team has made submissions with respect to these matters; in addition, we have contributed to a review of local government election costs.

#### **CHALLENGES AND BUDGET EXCEPTIONS**

Reaching specific communities and ensuring our engagement is truly representative of our community remains a challenge.

#### Strategy 7.5 | Invest in our people

7.5.1 'Future proof for tomorrow's success'. Build partnerships, improve productivity and make the best use of technology

✓ a. Streamline timesheets to increase efficiency

✓ b. Implement a learning management system

In order to increase productivity, Council has invested in new technologies to assist in recruitment, onboarding and learning. The recruitment process has now been streamlined for applicants and selection panels. In early 2019, our new onboarding system was introduced to ensure consistency and provide an engaging employee experience. We are currently transitioning to a new learning management system, which enables staff to conveniently access eLearning materials and refresh their skills and knowledge.

## 7.5.2 'Make your mark'. Build a values based organisation that engages our workforce and develops their talents and capabilities

- ★ a. Undertake an Employee Engagement Survey
- ✓ b. Complete the Mastertek Salary Review
- 🗙 c. Deliver an internal careers expo
- ✓ d. Investigate implementation of the Local Government Capability Framework

Council conducted the most recent employee engagement survey through research and advisory company Gartner. Gartner no longer provides an all-encompassing engagement survey, favouring pulse surveys instead. Consideration will be given to methods to measure employee engagement in 2019-20.

Following the results of the most recent Employee Opinion Survey, it was determined that Council would deliver an Internal Careers Expo. Work has begun in developing a program for this.

Mastertek have provided Council with a reward/ recognition framework. As part of that framework, a review was conducted on Council's salary structure to ensure it was market competitive, consistent and equitable. In addition, a review of Council's workforce policies is currently being undertaken which will review a number of employee benefits.

#### 7.5.3 'Council safe; Home safe – towards Zero'. Ensure our safety systems provide and respond to the current needs of both our staff and our organisation

- ✓ a. Review the drug and alcohol policy
- ✓ b. Implement new processes for safety reporting and accountability
- c. Conduct incident investigation training for key staff

Council has provided numerous training opportunities for staff to ensure that our Council Safe, Home Safe campaign becomes part of our everyday culture.

In 2018, we had an audit undertaken by outside consultant Centium, which singled out our Council Safe, Home Safe program as a highly effective initiative. Centium's report stated, "Of particular note is the Work Health and Safety initiative Council Safe, Home Safe which all staff spoke of during interview. Overall this strong safety engagement and supporting behaviours bodes well for the ongoing and continuous improvement to WHS in the workplace". From this audit, Council has implemented 12 of the 13 reported recommendations to date, with the last recommendation on schedule to be put in place by the end of 2019.

Council staff have embraced the new asbestos reporting and removal process; this ensures that staff at all levels of the organisation are consulted with from the time of discovery, to the removal, and finally to the point when the site is safe to reoccupy.



#### SAFE, VIBRANT PLACES

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#### HEALTH AND COMMUNITY SPIRIT

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#### 7.5.4 Respect, Accountability and Innovation. Embed our values across the organisation

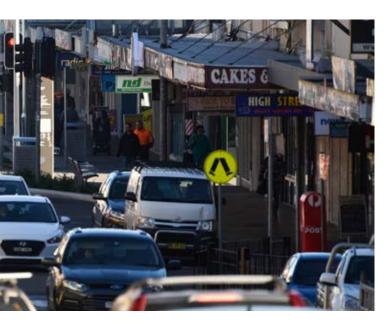
- ✓ a. Create a new reward / recognition framework to promote Council values
- 🗙 b. Trial an ethics hotline
- c. Continue crucial conversations training

Council has commenced the process of becoming White Ribbon Accredited. This process will assist in further embedding our values of respect and accountability. During 2018-19, Council has undertaken a number of gender equity projects including parental leave morning teas.

With the introduction of the new Model Code of Conduct, we have begun face-to-face training of all staff. The Code of Conduct outlines a set of behaviours which align with Council's values and expectations.

#### CHALLENGES AND BUDGET EXCEPTIONS

Issues around safety and worker's compensation are continually changing and evolving. It is a critical challenge to ensure we maintain the resources and knowledge to provide a safe work environment.



#### Strategy 7.6 | Work with our alliance partners, Blue Mountains City Council and Hawkesbury City Council, to share skills, knowledge and resources and find ways to deliver services more efficiently.

7.6.1 Support the endorsed programs of the Regional Strategic Alliance with BMCC and HCC through active engagement and collaboration

 a. Support programs in the areas of visitor economy, procurement, regional asset management, waste management, customer experience, community services and internal audit

Council continued to support the Regional Strategic Alliance to explore opportunities with our partners.

#### 7.6.2 Inform and support the development of a new strategic alliance to support the implementation of the City Deal

Council is currently considering future actions of the Regional Strategic Alliance.

#### 7.6.3 Respond to opportunities and obligations associated with the implementation of the City Deal

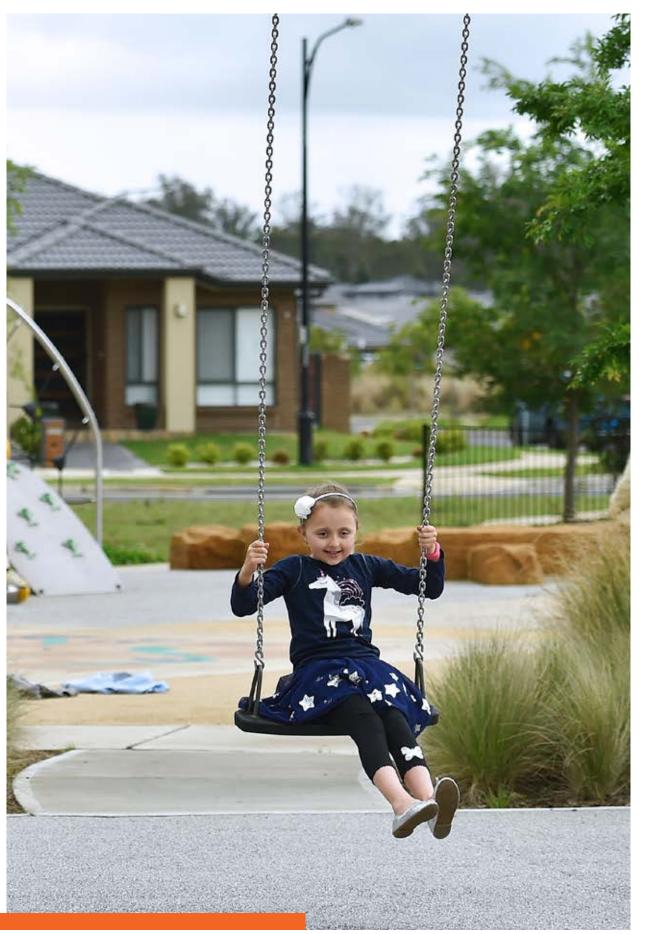
Council plays a central part in implementing City Deal commitments. This includes actively participating in various working groups across the commitments, including digital connectivity, health alliance, skills and education. A Memorandum of Understanding has been signed between participating Councils, plus a Project Plan was developed for the Multi-User Depot Site.

#### CHALLENGES AND BUDGET EXCEPTIONS

No challenges were encountered during the reporting period.



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## FINANCIAL SERVICES MANAGER'S REPORT

#### **EXECUTIVE SUMMARY**

This report covers the final quarter of the 2018-19 financial year. Details of significant variations, reserve movements and the status of Council's operating and capital projects compared to budget are included in this section.

Council projected a balanced budget in the original 2018-19 Operational Plan. The actual cumulative result for the year ending June 2019, after allowing for proposed reserve allocations and including the allocation of the small surplus to the financial management reserve, is the achievement of a balanced budget position.

During the final quarter of 2018-19, the variations to the budget continued to be mainly positive; this included savings in Emergency Services Management (\$281,810), additional rates income (\$202,968) and savings on employee costs after end of year adjustments to reflect the movement in Employee Leave Entitlements (ELE) (\$1.1m). These positive variations were partially offset by additional expenditure on Field Based and Passive Recreation (\$789,474), Building Maintenance (\$732,950), Security Operations (\$346,789) and Drainage Maintenance (\$255,590). The balance of the 2018-19 end of year surplus (\$258,185) is proposed to be transferred to reserve. This allocation provides capacity to respond to any current and emerging priorities, including some of the priority resource requests.

In addition to these adjustments, a total of \$8.1m of operating and capital projects revotes are proposed as a result of the June 2019 Quarterly Review, as the works have not been completed in the 2018-19 financial year. These revotes are detailed further in this report.

This final review for 2018-19 highlights the strengthening financial sustainability which underpinned Council's Fit for the Future submission and has been foreshadowed in long-term financial plans. Continued commitment to the strategies endorsed by the Financial Capacity Review and the 2016-17 Special Rate Variation (SRV) will continue to reinforce Council's financial sustainability and Regional City role.

The following graph shows a comparison by category of Council's adopted budget compared to expectations:



#### Actual vs Budget Revenue & Expenditure as at June 2019

YTD Actual YTD Budget

FUTURE GROWTH PLANNING FOR

GETTING AROUND OUR

SAFE, VIBRANT

PLACES

ENVIRONMENT

OUR

HEALTH AND COMMUNITY

OUR COUNCIL

FINANCIAL REVIEW

SPIRIT

CITY

A significant amount of buildings maintenance work (including minor unplanned mechanical plant replacement work) has been carried out throughout the year at various neighbourhood centre facilities, Kingswood Depot, Queen Street Centre and various childcare centres. Works include air-conditioning system replacements and structural building rectification work.

These works were not included in the Building Asset Renewal Program; however, they were considered essential to ensure the ongoing operation of the facilities. A more proactive maintenance approach that will link in with the Building Assets Renewal Program is being developed, with the aim of reducing overall costs.

#### Security Operations - \$346,789 U (94%)

Additional patrols throughout the LGA and the provision of 24/7 security at Judges Car Park has had a significant impact on unscheduled expenditure. A more permanent solution has been installed (mesh fencing). However, a security presence is still required at the request of local businesses.

#### Drainage Maintenance - \$255,590 U (63%)

A specialised contractor was required for the removal and disposal of waste along a 150 metre length of open drain, with a large siltation pond, at Park Avenue from Rail Corridor to Victoria Street in Kingswood. Due to development works upstream, additional maintenance was required over a three month period.

Gross pollutant traps (GPTs) along Irwin Street, Werrington and Racecourse Road, South Penrith required major cleanouts as they were retaining water and significant amounts of pollutants. Additional clean-outs were required on top of regular scheduled maintenance and removed just under 50 tonnes of rubbish.

#### Transfer to Reserve - \$258,185 A

The development of the annual budget each year requires a number of assumptions to be made in relation to both expenditure and income, which are dependent on factors that outside of Council's control. To safeguard against movements in these assumptions and forecasts, it is proposed that

#### **BUDGET POSITION**

This review recommends a number of both favourable and unfavourable adjustments to the adopted budget for 2018-19. A list of major variations is included in this document. Council has essentially managed its finances to achieve a \$258,185 favourable surplus for 2018-19 (after proposed variations). This report recommends Council allocate this end of year surplus balance into reserve to provide Council with the capacity to respond to emerging priorities in 2019-20 onwards. If endorsed by Council, a balanced budget result will be achieved in 2018-19.

Some of the more significant variations are outlined below with their impact on the budget position (F – Favourable, U – Unfavourable and A - Allocation).

#### **BUDGET VARIATIONS THAT IMPACT ON THE SURPLUS**

#### Net Employee Costs - \$1,115,060 F (1%)

During the first three quarters of the year, salary savings (e.g. from delays in filling vacancies) of \$532,500 were identified and retained in the Employee Cost budget to offset any additional costs and assist in year-end balancing of this expenditure area. In the final quarter, salary savings were combined with the provision for retirements/resignations and the movement in ELE entitlements, resulting in a \$1,115,060 net favourable impact on employee costs.

#### Field Based and Passive Recreation - \$789,474 U (32%)

Council has continued to proactively manage asbestos within the City. With growing awareness of asbestos and its health impacts, Council has had a significant increase in the number of reported asbestos related incidents. To ensure that Council meets SafeWork NSW and Environment Protection Authority requirements, all these matters have been attended to by licensed asbestos contractors, with the asbestos being disposed of at lawful waste facilities. In addition, Council has undertaken a number of remediation projects to ensure our assets are safe for workers and the community. Some examples of remediation projects include Eileen Cammack Reserve, South Penrith; William Street, Werrington; and Brisbane Street Playground, Oxley Park.

the balance of the available 2018-19 end of year \$258,185 surplus be transferred to reserve. This allocation will provide capacity to respond to some current and emerging priorities, including some of the priority resource requests. The use of these reserve funds will be reported to Council.

#### OTHER BUDGET VARIATIONS WITH NO IMPACT ON THE SURPLUS

The June 2019 quarter also includes budget variations with no impact on the surplus, as they have an alternative internal funding source or are funded by reserves. The more significant of these variations are detailed below:

#### Recognition of Land Dedications & Land Under Roads - \$3,070,927 (increase)

The dedications of land under roads is recognised on an annual basis and is calculated based on the area of roads, footpaths, nature strips and median strips dedicated to Council during the year. Land under roads is calculated on a discounted factor due to the restricted use of the land.

#### Depreciation - \$2,260,373 (increase)

Depreciation on roads and drainage has increased due to dedications handed over through the year. The original budget does not include estimations for dedications as the number can vary dramatically from quarter to quarter. A manual adjustment for buildings was also carried out to account for the useful lives of different building types.

#### Waste and Resource Recovery Operations - \$2,590,000 (decrease)

Council has delayed impacts of recycling market volatility through negotiations with Visy. Recycling processing payments were previously nil and the introduction of billing for recycling processing came into effect in April 2019. The Resource Recovery Field team also engaged with households in smaller multi-unit dwellings and subsequently, 450 complexes were changed from two bin services to three bin services. As such, less mixed solid waste was generated for processing due to the introduction of more food and garden waste services. Savings were also achieved due to a reduction of the waste sent to a putrescible landfill, directly attributed to the successful diversion of organic waste through the green lid bin. The growth of Penrith's LGA means an increase in the number of households and consequently in the number of domestic waste services provided.

Council's Resource Recovery Field team continue to recover significant costs through identification and removal of unauthorised bins, and assist residents in the choice of services. Other contributions to this saving are the drier weather conditions resulting in lower tonnages (especially organic waste), Rangers improving compliance of clean up waste, and Penrith not sending any domestic waste to a putrescible landfill which minimises payment of State Government Levies.

All savings have been returned to the waste reserve.

#### S7.11 Development Contribution Plans - \$1,196,521 (decrease)

S7.11 Development Contributions income has reduced due to the slow property market, with development not advancing as forecast. This has largely impacted the Local Open Space and Districted Open Space Plans.

#### Subdivider Contributions for Roads and Drainage (Dedications) - \$1,483,369 (decrease)

A total of 11.1 km of new roads and a total of 16.5km of drainage, including eight GPTs and 781 pits, have been dedicated to Council during 2018-19. There were no major dedications in the June quarter due to ongoing negotiations between Council engineers and developers.

#### Recognition of Land Dedications - \$183,300 (decrease)

Multiple dedications from Crown Land totalling \$2.3m were recognised during the period. This included sites at Emu Plains Cemetery, St Marys Cemetery, Emu Village Before & After School & Vacation Care and Emu Plains Kids Place Children's Centre. Expected dedications at Carpenters hardstand and temporary car park, as well as the Woodriff Gardens Stage 2 car park site valued at \$2.5m have been delayed until 2019-20.

FUTURE GROWTH

PLANNING FOR

# REVOTES

In addition to these variations, a total of \$8.1m of planned operating and capital projects are proposed for revote this guarter. The total value of revotes for the year is \$19.3m (including the proposed June guarter revotes), compared to \$26.4m for the same period in 2017-18. A full list of revotes for this guarter is included in this report, with some of the more significant detailed below.

### CAPITAL PROJECTS

#### **Building Asset Renewal** - \$973,998 (Reserve)

Tenders for the refurbishment of Council heritage buildings: Castlereagh Hall and Emu Plains Old School Building, and childcare centres: Tandara and Wattle Glenn were awarded in May and June respectively. Construction works on all sites has commenced with the exception of Tandara Childcare. Site audits and inspections by DECS has pushed the site commencement date to August 2019. All site works are scheduled for completion in October 2019.

#### Regatta Park Stage 1 - \$494,703 (Reserve)

Project delays were faced in receiving principle approval from the Roads and Maritime Services to relocate the Great Western Highway and River Road intersection. Approval was finally received in March 2019. The remaining design process will be completed around May 2020, with construction to follow and finish in November 2021.

#### **Outdoor Mobility Implementation** - \$464,218 (Reserve)

Field Service Mobility Project go-live date was reviewed with the project sponsor and was reset to September 2019. This new date will allow the project team to deliver significant staff training, which is vital for user adoption and successful implementation of Dynamics 365.

### **OPERATING PROJECTS**

#### City Centre Review and Traffic Study - \$226,990 (Reserve)

This forms part of the identified funding for the Traffic Modelling for the Penrith CBD. Council has completed the Urban Design Study for the City Centre Review, and work is continuing towards the finalisation of the Penrith City Centre Transport Management Plan and associated traffic modelling. As a result, this funding is required to cover the costs associated with consultants who will be working on the Penrith City Centre Transport Management Plan and traffic modelling.

# RATES ARREARS

Arrears at 30 June 2019 are 3.38%, marginally up from the same time last year (2.98%) but are still favourably below Council's benchmark of 5%. The increase in arrears can partially be attributed to an unexpected issue with our external debt recovery provider, with a new process now implemented.

# SUMMARY

Council's financial position remains sound, with a surplus achieved in 2018-19 that allows Council to transfer funds into reserve for current and emerging priorities. This review and the proposed allocations demonstrate Council's commitment to strong financial management.

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NEIL FARQUHARSON FINANCIAL SERVICES MANAGER

The following statement is made in accordance with Clause 203(2) of the Local Government (General) Regulations 2005.

It is my opinion that the information contained within this report for the quarter ended 30 June 2019 indicates that Council's projected shortterm financial position is satisfactory, having regard to the projected estimates of income and expenditure compared to the original budget.

ANDREW MOORE DIRECTOR - CORPORATE SERVICES RESPONSIBLE ACCOUNTING OFFICER

FUNDING SUMMARY		Current Budget		Р	roposed Variances			Revised Budget	
Operations from Ordinary Activities	Services	Untied Income	Total	Services	Untied Income	Total	Services	Untied Income	Total
Operating Expenditure									
Employee Costs	(103,749.7)	-	(103,749.7)	2,491.5	-	2,491.5	(101,258.2)	-	(101,258.2)
Interest Charges	(1,755.4)	-	(1,755.4)	(41.8)	-	(41.8)	(1,797.2)	-	(1,797.2)
Depreciation and Amortisation	(25,284.8)	-	(25,284.8)	(2,434.5)	-	(2,434.5)	(27,719.3)	-	(27,719.3)
Materials, Contracts and Other	(115,323.0)	-	(115,323.0)	7,121.1	-	7,121.1	(108,201.9)	-	(108,201.9)
Asset Utilisation and Overheads	9,102.6	-	9,102.6	(1,824.3)	-	(1,824.3)	7,278.3	-	7,278.3
Total Operating Expenditure	(237,010.3)	-	(237,010.3)	5,312.1	-	5,312.1	(231,698.2)	-	(231,698.2)
Operating Revenue									
Rates and Annual Charges	32,359.1	122,574.2	154,933.3	(70.3)	137.8	67.5	32,288.8	122,712.0	155,000.7
User Charges and Fees	48,072.9	225.0	48,297.9	(434.9)	(888.3)	(1,323.2)	47,637.9	(663.3)	46,974.6
Interest Income	1,689.8	2,459.1	4,148.9	439.6	133.2	572.8	2,129.5	2,592.3	4,721.7
Operating Grants and Contributions	27,843.9		33,181.3	(128.5)		5,405.8	27,715.5		38,587.1
Profit on Sale of Assets	(591.4)	-	(591.4)	(3,961.6)	-	(3,961.6)	(4,553.0)	-	(4,553.0)
Total Operating Revenue	109,374.3	130,595.6	239,969.9	(4,155.6)	4,916.9	761.3	105,218.6	135,512.6	240,731.2
Result before Capital Grants and Contributions	(127,636.0)	130,595.6	2,959.6	1,156.4	4,916.9	6,073.4	(126,479.6)	135,512.6	9,033.0
Capital Grants & Contributions	54,990.3	-	54,990.3	(5,329.8)	-	(5,329.8)	49,660.5	-	49,660.5
Operating Result	(72,645.7)	130,595.6	57,949.9	(4,173.4)	4,916.9	743.6	(76,819.1)	135,512.6	58,693.5
Funding Statement (Sources & Application)									
Add back non funded items	28,574.9	-	28,574.9	309.4	1,322.7	1,632.1	28,884.3	1,322.7	30,207.0
Funds received from Sale of Assets	8,716.9	-	8,716.9	3,637.2	-	3,637.2	12,354.1	-	12,354.1
Loans Received	-	5,500.0	5,500.0	-	30.5	30.5	-	5,530.5	5,530.5
Budget (Surplus) / Deficit	-	(110.0)	(179.3)	-	11 0.0	179.3	-		-
Funds Transferred (to)/from Reserves held	24,064.1	(22,645.3)	1,418.8	(9,363.2)	(6,458.5)	(15,821.6)	14,700.9	(29,103.7)	(14,402.8)
Net Fund Available	(11,289.8)	113,271.0	101,981.2	(9,590.0)	(9.0)	(9,599.0)	(20,879.8)	113,262.0	92,382.3
Application of Funds									
Assets Acquired	(90,562.2)	-	(90,562.2)	9,559.7		9,559.7	(81,002.6)		(81,002.6)
Internal Loans	140.7		140.7	(61.2)		(61.2)	79.5		79.5
Loan Repayments Made	(11,559.7)	-	(11,559.7)	100.4	-	100.4	(11,459.3)	-	(11,459.3)
Total Application	(101,981.2)	-	(101,981.2)	9,599.0	-	9,599.0	(92,382.3)	-	(92,382.3)
Net Costs funded from Rates & Other Untied Income	(113,271.0)	113,271.0	_	9.0	(9.0)		(113,262.0)	113,262.0	
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This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

	Budget Variance
Account Description	Pos/(Neg)
City Planning	
S10.7 Certificate - Income	
Section 10.7 certificate income is predominantly a product of the level of activity in the property market and government policy surrounding the market. While we have increased our urgent certificate production which has offset the total impact of the slow property market, income levels are below the original estimate.	(88,822)
Integrated Local Plan	
This funding is provided to cover costs of consultancy or Council initiated projects throughout the year. In 2018-19 all additional consultancy was able to be funded through alternate funding sources such as the LEP Grant Review program and Rezoning applications. These funds have been returned to general revenue at the end of the financial year.	39,681
TOTAL City Planning	(49,141)
Civil Maintenance and Renewal	(,,
Repair of Blaxland's Crossing Project	
All works and accounts have been finalised with Wollondilly City Council. Variations to the original budget are due to redesign and additional works relating to water utilities and the modifications to correct bridge brackets designs.	(47,569)
Drainage Maintenance	
A specialised contractor was required for the removal and disposal of waste along a 150-metre length of open drain, with a large siltation pond, at Park Avenue from Rail Corridor to Victoria Street in Kingswood. Due to development works upstream, additional maintenance was required over a 3-month period. Gross pollutant traps (GPTs) along Irwin Street, Werrington and Racecourse Road, South Penrith required major clean-outs as they were retaining water and significant amounts of pollutants. Additional clean-outs, on top of regular scheduled maintenance, were required and removed just under 50 tonnes of rubbish.	(255 500)
	(255,590)
TOTAL Civil Maintenance and Renewal	(303,159)
Development Applications	
Subdivision Development Applications - Income	
With most current release areas nearing capacity, income from subdivision application and lot creation has now declined from the conservative projection based on previous financial years.	(80,145)
Development Applications - Income	
Whilst this area has continued to see increased income resulting from growth in DA investment for many years, a more conservative projection was budgeted for based on the previous financial year due to market uncertainty. This uncertainty was reflected in a marked increase to the end of the second quarter being more than compensated for in the 3rd and 4th quarters, resulting in a negative variation to that projected. This has been offset by reduced expenditure in this area and positive variations in other areas.	(137,231)
Development Services - Operational Expenditure	
Savings have been realised in this area as a direct consequence of staff vacancies reducing operating demands and as a result of electronic end to end processing initiatives being implemented for efficiency gains.	30,146
Minor Development Applications - Income	
While application numbers for minor development applications are less than in the previous financial year, the average cost of the development applications on which the fee is based are higher resulting in income being greater than anticipated.	42,310
Construction and Compliance Certificates - Income	
Development activity has been sporadic throughout the year, especially when compared to the favourable market	

Development activity has been sporadic throughout the year, especially when compared to the favourable market conditions of the past financial years. The June Quarter was below estimations due to a decrease in applications from delayed new release areas. This downwards trend is not expected to continue in the new year.

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

Council's surplus	Budget Variance
Account Description	Pos/(Neg)
TOTAL Development Applications	(290,921)
Environmental Health	
Public Health Inspection Program	
The increase is the result of a number of factors including the number of inspections of local food business completed from 2017/2018 to 2018/2019. The public health inspection programs included new fees introduced this year for the submission of Risk Management Plan Certificates for Regulated Systems. Also, in relation to both the food and public health program areas there are Improvement Notice Administration and Fine income which is not budgeted at the beginning of the year because it is unknown and variable	112,787
Environmental Health - Operational Expenses	
Savings have been realised in this area as a direct consequence of staff vacancies reducing operating demands and as a result of electronic end to end processing initiatives being implemented for efficiency gains.	24,650
FOTAL Environmental Health	137,437
Events and Marketing	
Iarketing and Communications - Operational Expenses	
This variance relates to a strategic realigning of the Corporate Communications Marketing and Events Service that vas undertaken in the second half of 2018-19. As a result, the Service had savings within both its Service Marketing and Communications functions specific to Promotions and Marketing as well as Consultancy costs whilst a number of areas were being reviewed.	58,325
FOTAL Events and Marketing	58,325
ïnancial Services	
ebt Servicing	
The 2018-19 original budget is prepared using existing scheduled loan principal repayments and estimated epayments of new borrowings. A correction of an amount processed as an accrual in the previous year has esulted in this variance. There was also a correction in the Local Infrastructure Renewal Scheme (LIRS) amount eceived for 2018-19.	132,975
Audit Fees	
udit fees for 2018-19 have been accrued based on actual work undertaken by auditors to 30 June 2019 and the ariance is due to the timing of the 2018 Audit expense recognition.	79,795
OTAL Financial Services	212,770
ire Safety and Certification	
contestable Services - Income	
In overall increase in compliance certification income, in particular for fire safety services due to new building ompletions, has more than compensated for a slight reduction in Construction and Complying Development pplication income with a continued shift to private certification in this area.	48,920
TOTAL Fire Safety and Certification	48,920
leet and Plant Management	
Depot Operations - Operational Expenses	
dditional expenditure relates to relocation of Civic Centre staff to depot site and related office fit-out costs.	(24,427)
ight Vehicle Fleet Management- FBT	
The Motor Vehicle FBT budget is prepared based on the assumption that all leaseback and package vehicles are vailable for private use for the entire FBT year and so is impacted when an employee returns their vehicle to the ool during a period of leave or where the position is vacant as no FBT is payable. FBT was also impacted by hanges to motor vehicle policies during the year.	24,596
FOTAL Fleet and Plant Management	169
Legal Services	
	77

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

Council's surplus	
Account Description	Budget Variance Pos/(Neg)
Solicitors Costs Recoverable	
This variance relates to costs awarded to Council in relation to court proceedings that was not in the current budget.	40,385
TOTAL Legal Services	40,385
Libraries	
Library Resources Capital "Book Vote"	
The savings from the Book Vote is due in part to the reduction in the number of physical stock items required as the subject content transfers to digital annual subscriptions and the shelving capacity for physical stock was reduced as part of the Library refurbishments. In addition, a one-off increase in funding as a result of an insurance payout after a flood at the St Marys Branch in 2017-18 was received. It is expected therefore that some of these savings due to the growth of the digital collections, will be ongoing. A review of the annual budget has been scheduled to be undertaken in 2019-20.	146,444
Library Resources - Operational Expenses	
This variance relates to the change in timing of recognition of expenditure on the Library subscriptions.	40,354
TOTAL Libraries	186,798
Public Space Maintenance	
Security Operations	
Additional patrols throughout the LGA and the provision of 24/7 security at Judges Car Park has had a significant impact on unscheduled expenditure. A more permanent solution has been installed (mesh fencing). However, a security presence is still required at the request of local businesses.	(346,789)
Street Lighting	
The budget for street lighting charges is based on estimates for usage, network expansion, network charges, and maintenance charges along with actual contracted electricity usage rates. The actual street lighting charges for the 2018-19 year have come in above that estimated at the time the budget was created. Council has been advised by the Roads & Maritime Services that the Traffic Route Light Subsidy Scheme (TRLSS) payment for 2018-19 will be \$549,000. The subsidy payment is based on the last state-wide review of eligible street lighting inventory and is approximately fifty percent of costs, based on two reference lighting types in each electricity distribution utility region and a benchmark electricity contract.	(50,019)
Building Maintenance	
A significant amount of buildings maintenance work (including minor unplanned mechanical plant replacement work) has been carried out throughout the year at various neighbourhood centre facilities, Kingswood Depot, Queen Street centre, and various child care centres. Such works include air-conditioning system replacements and structural building rectification work. These assets were not included in the asset renewal program, however were considered essential to ensure the ongoing operation of the facilities. A more pro-active maintenance approach that will tie in with the Building Assets Renewal Program is being worked on with the aim of bringing down the overall cost to maintenance of all building assets.	(732,950)
Civic Centre	
2018-19 has seen Increased costs for Security and Cleaning contractors for both the St Marys and Penrith Civic Buildings.	(207,422)
Field Based and Passive Recreation	
Council has continued to proactively manage asbestos within the City. With an increase in the awareness of asbestos and its health impacts, Council has had a significant increase in the number of reported asbestos related incidents. To ensure that Council meets SafeWork NSW and Environment Protection Authority requirements, all these matters have been attended to by licensed asbestos contractors with the asbestos being disposed of at lawful waste facilities. In addition, Council has undertaken a number of remediation projects to ensure that Council's assets are safe for our workers and the community.	(780 474)
· · · · · · · · · · · · · · · · · · ·	(789,474)
TOTAL Public Space Maintenance	(2,126,654)

#### **Recreation Facilities Management**

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

Council's surplus	Budget Variance
Account Description	Pos/(Neg)
Eileen Cammack Field Reconstruction	
The discovery of asbestos containing materials on site required significant rehabilitation works to be undertaken during this field reconstruction project, this was then further impacted by a severe storm and associated flooding which directly impacted the site prior to turf establishment.	(33,332)
St Clair Leisure Centre Operations	
Reduced patronage at the St Clair leisure centre has resulted in both income and expenditure being below the amount originally budgeted, the net result being a \$33,987 favourable variance.	33,987
Sportsground Field Hire Income	
Increased fees and utilisation has resulted in a favourable variation for field lighting and field hire income.	56,934
Penrith Aquatic and Leisure LTD - Subsidy	
The Board of Penrith Aquatic and Leisure Ltd approached Council in June to request additional subsidy to support the business and ensure that business critical services were able to continue to be provided without impact to internal and external stakeholders for the remainder of the financial year. This impact is partially offset by variances to the amount recognised for the repayment of the internal loan and associated interest for the splashpad at Ripples St Marys.	(161,546)
TOTAL Recreation Facilities Management	(103,957)
Regulatory Control	
Animal Control	
Council maintains the consistency of the animal regulatory and registration compliance program. This positive variance is a result of the success of this program, compliance with the requirements for responsible pet ownership, and the carry over from outstanding payments for previous infringements.	89,445
Regulatory Control - Fine Income	
Council rangers have increased their focus on Heavy Vehicle Parking in residential areas and also maintained a focus on weight limited road 3tonne and 5tonne restrictions which has resulted in additional fine income being received.	88,898
TOTAL Regulatory Control	178,343
Security and Emergency Services Management	
Emergency Services	
All Emergency Services have experienced a quieter year than in previous years with no major bushfires, incident management, storms/floods resulting in savings in this area	281,810
TOTAL Security and Emergency Services Management	281,810
Strategic Asset Management Planning	
Asset Management - Operational Expenses	
A review of the Asset Management structure was undertaken to assess its current structure, review current capacity and requirements into the future, and the state of asset financial statements. Findings from the review have been used in intra-division discussions regarding service level agreements and areas of responsibility.	(32,352)
TOTAL Strategic Asset Management Planning	(32,352)
Waste & Resource Recovery	(02,002)
Non-Domestic Waste	
This savings in contractor costs is due to less street litter bin collections which have been impacted by the High Street Renewal project.	20,661
TOTAL Waste & Resource Recovery	<b>20,661</b>
Workforce and Organisational Development	20,001

**Educational Assistance** 

This report provides a summary of significant variations to the annual revised budget included in this quarterly review that impact on Council's surplus

Council's surplus	
Account Description	Budget Variance Pos/(Neg)
The Educational Assistance budget covers employee requests for tertiary and other studies. The period of 2018-19 is under budget due to a reduction in Educational Assistance requests. A policy review is currently being conducted which includes a review of the Educational Assistance Policy with the aim to further support employees to undertake study.	35,813
TOTAL Workforce and Organisational Development	35,813
General Revenue/Untied Income	
Rates Income	
Rates income to 30 June 2019 was above the previous forecast amounts due to some category changes ahead of predicted timeframes for some Farmland properties that converted to either a Residential or Business rate following the commencement of developments at Glenmore Park Stage 2, Sydney Science Park and Erskine Business Park.	202,968
Interest on Investments	
The 2018-19 original budget was prepared using an expected interest return of 2.25%. While interest rates have decreased in the second half of the financial year interest earned on untied investments continued to perform at a rate of approximately 2.6%.	95,256
Loan Income	
This relates to the refinancing of \$1.37m general revenue funded loan reported to Council 24 September 2018, where the loan amount was rounded up to \$1.4m in the refinancing process and produced a small variance. The amount has been proposed to be allocated to general revenue funds for the year.	30,511
Net Salary Savings	
During the final quarter of 2018-19 salary savings of \$1,503,200 have been realised, which were partly offset by additional superannuation of \$398,621, and adjustments to on-cost recovery of \$408,611 during the year end balancing process.	695,968
Movement in ELE Provision	
This variation reflects the net movement in Employee Leave entitlements, increased resignations/retirements, and the impact of leave balances throughout the organisation. Each year this provision is updated to include future wages increases, on-costs ,and expected retirements. This is traditionally a difficult area to accurately predict and it is proposed that salary savings due to vacancies be directed towards this area lessening the impact at year end.	419,092
Transfer to Reserve	
The development of the annual budget each year requires a number of assumptions to be made in relation to both expenditure and income that are dependent on factors that are outside Council's control. To safeguard against movements in these assumptions and forecasts it is proposed that \$258,185 be transferred to Reserve. This allocation will provide capacity to respond to current and emerging priorities, and also fund priority resource	
requests.	(258,185)
Total General Revenue/Untied Income	1,185,610
Total Variances over \$20k	(519,143)
Other Variances under \$20k	339,815
June 2019 Quarter Surplus/(Deficit)	(179,328)
1st Quarter Variances to adopted budget reported to Council	58,383
2nd Quarter Variances to adopted budget reported to Council	108,756
3rd Quarter Variances to adopted budget reported to Council	12,189
4th Quarter Variances to adopted budget reported to Council	-
Original 2018-19 Budget Surplus/(Deficit)	-
Net Predicted Surplus/(Deficit) for 2018-19	-

#### **Reserve Movements Budget**

Reserve	Opening Balance	Budgeted Transfers To	Budgeted Transfer From	Closing Balance
INTERNAL RESERVES	Balance	Transfers TO	Hansler From	Closing Balance
Assets and Construction				
Car Parking/Traffic Facilities	2,805,222	1,205,849	763,283	3,247,788
ICT Reserve	1,156,413	3,462,245	4,615,205	3,453
Library Reserve	357,520	5,402,245	4,013,203	268,001
Major Projects Reserve	4,435,574	1,500,000	2,027,146	3,908,428
OOSH Bus Fleet Replacement Program	215,498	45,000	159,257	101,241
Plant and Motor Vehicle Replacement Reserves	4,797,600	750,530	1,569,417	3,978,713
City Economy and Planning	.,,	,	.,,	-,,
City Planning	1,012,711	275,906	72,095	1,216,522
Economic Initiatives Reserve	272,602	89,000	137,907	223,695
Committee Closures	,	00,000	,	,000
Alister Brass Foundation	82,974	1,785		84,759
S377 Committee Closure Proceeds	98,923	-	-	98,923
Community Facilities	00,020			00,020
Cemetery Reserve	1,028,791	(70,922)	15,600	942,269
Children's Services Reserves	486,064	32,642	370,648	148,058
	400,004	52,042	570,040	140,000
Employment Employee's Leave Entitlements	5,656,834		1,000,000	4,656,834
Salary System Training and Development Reserves	5,656,834 122,121	- (10,700)	49,230	4,050,834 62,191
,, , ,	122,121	(10,700)	49,230	02,191
Environmental Programs	405.045	047 740	455.050	507 700
Environmental Awareness Programs	405,645	317,740	155,659	567,726
Environmental Protection	227	-	-	227
Stormwater Management Service Charge	1,438,829	2,026,908	2,209,895	1,255,842
Financial Management	5 0 4 4 0 0 0	5 50 4 007	5 0 4 4 000	5 50 4 007
Financial Assistance Grant in Advance	5,641,809	5,534,287	5,641,809	5,534,287
Financial Management Reserves	16,030,370	14,194,783	9,153,364	21,071,789
Grant Funded Projects Reserve	249,982	50,004	30,000	269,986
Productivity Revolving Fund	341,850	279,645	199,060	422,435
Property Development Reserve Special Rate Variation 2016-17	18,649,598	10,909,758	5,724,647	23,834,709
Sustainability Revolving Fund	2,576,698 1,286,104	13,846,000 396,953	13,735,308	2,687,390
	1,200,104	390,953	33,222	1,649,835
Legal and Governance	(000,404)	700 007	200	470.005
Election Reserve	(223,434)	700,227	398	476,395
Insurance Reserves	4,661,870	1,419,765	683,225	5,398,410
Legal Reserve	111,774	300,000	217,829	193,945
Other E. O.		570.000	105.051	474 700
Exchange For Change	-	579,820	105,051	474,769
International Relationships	127,608	57,386	-	184,994
Revote Reserve	1,868,286	1,405,538	1,848,296	1,425,528
Town Centre Review and Administration	49,269	22,886	- 82,081	72,155
	571,344	144,000		633,263
TOTAL INTERNAL RESERVES	76,316,676	59,467,035	50,689,151	85,094,560
INTERNAL LOANS				
Costs to Advance Next Years Projects	(317,068)	317,068	75,824	(75,824)
Penrith Regional Gallery	-	-	262,560	(262,560)
Penrith Swimming Centre Waterplay Facility	(683,909)	66,091	-	(617,818)
Public Open Space Reinvestment Project	(1,702,631)	-	47,350	(1,749,981)
Waste Bins New Contract	-	-	1,588,338	(1,588,338)
Woodriff Gardens Facility Development	(111,328)	13,450	-	(97,878)
TOTAL INTERNAL LOANS	(2,814,936)	396,609	1,974,072	(4,392,399)
Section 7.11 in deficit internal loan	(7,012,808)	-	(673,491)	(6,339,317)
TOTAL INTERAL RESERVES AND LOANS	66,488,932	59,863,644	51,989,732	74,362,844

#### **Reserve Movements Budget**

	Opening	Budgeted	Budgeted	
Reserve	Balance	Transfers To	Transfer From	Closing Baland
EXTERNAL RESERVES				
Section 7.11 Development Contributions				
Civic Improvement s7.11	(1,294,577)	-	-	(1,294,57
Claremont Meadows s7.11	768,207	10,150	918,101	(139,74
Cultural Facilities s7.11	(2,839,372)	305,199	189,455	(2,723,62
Erskine Business Park s7.11	985,355	14,625	355,875	644,10
Glenmore Park Stage 2 s7.11	538,489	345,112	519,931	363,67
(ingswood Neighbourhood Centre s7.11	110,110	7,775	-	117,88
ambridge Industrial Estate s7.11	(2,878,859)	697,491	-	(2,181,36
Penrith City District Open Space s7.11	34,100,753	3,698,684	2,203,120	35,596,31
Penrith City Local Open Space s7.11	3,166,418	760,605	1,089,468	2,837,55
Vaterside s7.11	236,756	4,687	2,156	239,28
WELL Precinct s7.11	3,453,569	359,140	1,856,084	1,956,62
Funding for s7.11 Plans in deficit	7,012,808	-	673,491	6,339,31
OTAL SECTION 7.11 RESERVES	43,359,657	6,203,468	7,807,681	41,755,44
Other External Reserves				
Vaste Disposal Reserve	15,853,179	7,971,715	3,931,791	19,893,10
Environment / Sullage Reserve	87,974	918,288	886,642	119,62
Jnexpended Loans	4,491,550	5,624,259	4,216,602	5,899,20
Jnexpended Grants	1,490,393	11,718,077	11,347,498	1,860,97
Contributions	6,888,554	18,402,030	17,521,525	7,769,05
Naste and Sustainability Improvement Payments	101,953	208,576	280,445	30,08
OTAL OTHER EXTERNAL RESERVES	28,913,603	44,842,945	38,184,503	35,572,04
TOTAL EXTERNAL RESERVES	72,273,260	51,046,413	45,992,184	77,327,48
Other Internal Reserves/Committees				
3onds and Deposits	7,595,766	-	-	7,595,76
Children's Services Cooperative Reserves	1,442,216	959,795	315,091	2,086,92
Other (Committees)	359,038	22,659	-	381,69
OTAL OTHER INTERNAL RESERVES	9,397,020	982,454	315,091	10,064,38
GRAND TOTAL OF RESERVES	148,159,212	111,892,511	98,297,007	161,754,71
Controlled Entity				
otal Controlled Entity	-	602,195	-	602,19
RESERVE MOVEMENTS PER BUDGET		112,494,706	98,297,007	

Reserves are shown as Surplus / (Deficit) and include adjustments proposed in the June Quarterly Review

Description	Revote Amount \$	General Revenue \$	Other Funding \$	Other Funding Source	Budget \$	Actual \$	Balance \$
CAPITAL PROJECTS							
ASSET MANAGEMENT							
Building Asset Renewal	973,998	-	973,998	Reserve	4,872,049	3,898,051	973,998
CCTV Upgrade & Renewal Program	31,128	31,128	-		100,000	68,872	31,128
Erskine Park Brigade Station Storage Shed	3,156	-	3,156	Grant	30,000	26,844	3,156
Public Amenity Replacement Program	176,534	176,534	-		240,000	63,466	176,534
Urban Drainage Construction Program	90,748	90,748	-		1,093,000	1,002,252	90,748
TOTAL ASSET MANAGEMENT	1,275,564	298,410	977,154		6,335,049	5,059,485	1,275,564
CITY PLANNING							
Erskine Business Park Improvements	41,946	-	41,946	s7.11	378,467	336,521	41,946
TOTAL CITY PLANNING	41,946	-	41,946		378,467	336,521	41,946
CITY PRESENTATION							
Plant Replacement	364,697	-	364,697	Reserve	1,722,065	1,357,368	364,697
Roads Reconstruction	89,912	-		Contribution	2,040,367	1,950,455	89,912
Developer Funded Works	32,614	-	32,614	Contribution	132,449	99,835	32,614
High Pedestrian Activity and Local Areas	210,312	-	210,312	Grant	250,400	40,088	210,312
Outdoor Mobility Implementation	464,218	-	464,218	Reserve	1,804,705	1,340,487	464,218
Local Open Space s7.11 funded capital works	72,611	-	72,611	s7.11	763,493	392,462	371,031
Parks Asset Renewal	209,593	209,593	-		1,332,365	1,122,771	209,593
TOTAL CITY PRESENTATION	1,443,957	209,593	1,234,364		8,045,844	6,303,466	1,742,377
COMMUNITY AND CULTURAL DEVELOPMENT							
Disability Access Improvements	4,000	4,000	-		35,000	30,273	4,727
TOTAL COMMUNITY AND CULTURAL DEVELOPMENT	4,000	4,000	-		35,000	30,273	4,727
COMMUNITY FACILITIES AND RECREATION							
Ched Towns Cricket Nets	23,028	23,028	_		115,147	92,119	23,028
Surveyors Creek Diamond One Floodlights	125,000	25,000	100 000	Grant/Cont	125,000		125,000
TOTAL COMMUNITY FACILITIES AND RECREATION	148,028	48,028	100,000		240,147	92,119	148,028
	110,020	10,020	100,000		210,117	02,110	110,020
DESIGN & PROJECTS	100.005		100.005	<b>D</b>	5 0 45 000	4 000 050	400.005
Better Boating Program	123,035	-		Reserve	5,045,693	4,922,658	123,035
Penrith CBD Drainage Upgrade Program	26,668	-		Reserve	165,394	138,726	26,668
Kingsway Sporting Complex and Blair Oval All Weather Athletics Greygums Oval - amenity store and clubroom facility constru	76,438	-	76,438		415,157	338,719	76,438
New GPT's	341,428 233,944	-		Grant/Cont/Reserve Reserve	1,089,405 594,100	747,977 360,156	341,428 233,944
Regatta Park - Stage 1	494,703	-		Reserve	650,000	155,296	494,704
Sports Fields Shade Trees	159,385	-		Grant/s7.11	167,204	7,819	159,385
Ripples Leisure Centre Splashpad Facilities							
	193,001	-	193,001	s7.11	1,551,268	1,358,267	193,001

Description	Revote Amount \$	General Revenue \$	Other Funding \$	Other Funding Source	Budget \$	Actual \$	Balance \$
Street Tree Asset Project	87,218	-	87,218 F	Reserve	200,000	112,782	87,218
Depot Refurbishment - Relocation to Gipps Street	256,428	-	256,428 F	Reserve	330,000	73,573	256,427
TOTAL DESIGN & PROJECTS	2,144,276	-	2,144,276		10,508,255	8,363,979	2,144,276
ENGINEERING SERVICES							
Integrated Parking Management System	368,173	-	368,173 F	Reserve	499,626	131,453	368,173
TOTAL ENGINEERING SERVICES	368,173	-	368,173		499,626	131,453	368,173
GOVERNANCE							
Information Management System	412,388	-	412,388 F	Reserve	1,515,608	1,103,220	412,388
TOTAL GOVERNANCE	412,388	-	412,388		1,515,608	1,103,220	412,388
INFORMATION AND COMMUNICATIONS TECHNOLOGY							
Depot Remediation	71,287	71,287	-		119,000	47,713	71,287
TOTAL INFORMATION AND COMMUNICATIONS TECHNOLOGY	71,287	71,287	-		119,000	47,713	71,287
PLACE MANAGEMENT							
Neighbourhood Renewal	115,816	115,816	-		255,503	132,316	123,187
Robin Wiles Upgrade Project	52,554	-	52,554 s	\$7.11	300,000	247,446	52,554
Parklawn Place Makers	27,835	27,835	-		110,822	82,987	27,835
Robin Wiles Park Stage 2 Upgrade	31,571	-	31,571 (	Grant	50,000	18,429	31,571
TOTAL PLACE MANAGEMENT	227,776	143,651	84,125		716,325	481,178	235,147
WASTE AND COMMUNITY PROTECTION							
CRM Waste Services Capital	214,916		214,916 F	Reserve	884,554	669,638	214,916
TOTAL WASTE AND COMMUNITY PROTECTION	214,916	-	214,916		884,554	669,638	214,916
TOTAL CAPITAL PROJECTS	6,352,311	774,969	5,577,342		29,277,875	22,619,045	6,658,829

Description	Revote Amount \$	General Revenue \$	Other Funding \$	Other Funding Source	Budget \$	Actual \$	Balance \$
OPERATING PROJECTS							
BUSINESS TRANSFORMATION							
Louise Petchell Learning for Sustainability Scholarship	3,437	3,437	-		14,039	10,602	3,437
Capacity Improvement Program	35,000	-		Reserve	1,048,608	727,310	321,298
TOTAL BUSINESS TRANSFORMATION	38,437	3,437	35,000		1,062,647	737,912	324,735
CITY PLANNING				_			
City Centre Review and Traffic Study	226,990	-		Reserve	282,500	55,510	226,990
Accelerated LEP Review Program TOTAL CITY PLANNING	83,565	-	83,565	Grant	497,284	413,719	83,565
	310,555	-	310,555		779,784	469,229	310,555
CITY PRESENTATION	200.000		200.000	Contribution	200,000		200.000
Road Network Survey TOTAL CITY PRESENTATION	200,000 200,000	-	200,000	Contribution	200,000 200,000	-	200,000 200,000
	200,000	-	200,000		200,000	-	200,000
COMMUNICATION AND MARKETING Tourism Operational Expenditure - Visitor Guide	30,664	30,664			45,000	7,396	37,604
TOTAL COMMUNICATION AND MARKETING	30,664	30,664	-		45,000	7,396	37,604
	50,004	30,004	-		43,000	7,590	57,004
COMMUNITY AND CULTURAL DEVELOPMENT Penrith Regional Community Services Facility	10,727	10,727	_		15,000	4,273	10,727
TOTAL COMMUNITY AND CULTURAL DEVELOPMENT	10,727	10,727	-		15,000	4,273	10,727
CUSTOMER EXPERIENCE	10,121	10,121			10,000	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	10,121
Counter Queing System	21,508	5,508	16 000	Reserve	21,508	-	21,508
TOTAL CUSTOMER EXPERIENCE	21,508	5,508	16,000		21,508	-	21,508
DESIGN & PROJECTS		-,			_ ,		_ ,
Major Project Design Costs	102,107	-	102.107	Reserve	169,229	67,122	102,107
River Rd Deviation & New Traffic Signal Design on The GRW	333,350	-		Reserve	400,000	66,650	333,350
TOTAL DESIGN & PROJECTS	435,457	-	435,457		569,229	133,772	435,457
ECONOMIC INITIATIVES							
Economic Initiatives Projects	139,171	47,424	91,747	Reserve	436,289	297,118	139,171
TOTAL ECONOMIC INITIATIVES	139,171	47,424	91,747		436,289	297,118	139,171
ENGINEERING SERVICES							
Penrith City Centre Parking Strategy	24,515	-	24,515	Reserve	67,180	42,665	24,515
TOTAL ENGINEERING SERVICES	24,515	-	24,515		67,180	42,665	24,515
ENVIRONMENTAL HEALTH AND COMPLIANCE							
Design for Stormwater Harvesting & Reuse	40,152	-		Reserve	115,027	74,875	40,152
Stormwater Treatment Devices Drawings	28,749	-	28,749	Reserve	41,250	12,501	28,749

Description	Revote Amount \$	General Revenue \$	Other Funding \$	Other Funding Source	Budget \$	Actual \$	Balance \$
TOTAL ENVIRONMENTAL HEALTH AND COMPLIANCE	68,901	-	68,901		156,277	87,376	68,901
INFORMATION AND COMMUNICATIONS TECHNOLOGY							
Smart Cities	8,911		8,911	Reserve	49,263	40,352	8,911
TOTAL INFORMATION AND COMMUNICATIONS TECHNOLOGY	8,911	-	8,911		49,263	40,352	8,911
LIBRARY SERVICES							
ANZAC Community Grant Award	2,000	-	2,000	Grant	2,000	-	2,000
TOTAL LIBRARY SERVICES	2,000	-	2,000		2,000	-	2,000
PLACE MANAGEMENT							
Community Safety Program	51,134	51,134	-		205,166	142,148	63,018
Urban Design and Activation	129,359	-	129,359	Reserve	323,232	188,873	134,359
Review of City Centre Organisations	58,800	-	58,800	Reserve	72,155	-	72,155
TOTAL PLACE MANAGEMENT	239,293	51,134	188,159		600,553	331,021	269,532
WASTE AND COMMUNITY PROTECTION							
Waste Strategy & Contract Development	39,690	-	39,690	Reserve	400,000	360,309	39,691
Waste Planning	17,126	-	17,126	Contribution	186,836	169,709	17,127
Community Recycling Centre	11,703	-	11,703	Grant	15,126	3,422	11,704
Exchange For Change	42,185	-	42,185	Reserve	147,236	105,051	42,185
Smart Waste Collection	12,958	-	12,958	Contribution	70,000	57,042	12,958
Communication Strategy	59,091	-	59,091	Reserve	150,000	90,909	59,091
TOTAL WASTE AND COMMUNITY PROTECTION	182,753	-	182,753		969,198	786,442	182,756
WORKFORCE DEVELOPMENT							
Gender Equity Steering Committee	3,675	3,675	-		18,000	7,010	10,990
Code of Conduct	49,967		49,967	Reserve	90,000	40,033	49,967
TOTAL WORKFORCE DEVELOPMENT	53,642	3,675	49,967		108,000	47,043	60,957
TOTAL OPERATING PROJECTS	1,766,534	152,569	1,613,965		5,081,928	2,984,599	2,097,329
TOTAL PROPOSED REVOTES	8,118,845	927,538	7,191,307		34,359,803	25,603,644	8,756,158

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
CAPITAL PRO							
Cemeteries							
Kingswood	New Memorial Gardens - Penrith Cemetery	Communi	25,000	(9,400)	15,600	-	15,600
TOTAL CEMETER	•		25,000	(-,,	15,600		15,600
Children's Servio	ces				,		,
Various	Building Upgrades	CSO	491,840	(64,621)	427,219	519,840	427,219
Various	CS IT Replacement Capital	CSO	68,316	1,535	69,851	68,316	69,851
Various	CS Whitegoods Replacement - Capital	CSO	8,754	-	8,754	-	8,754
Various	CS Playground Upgrades	CSO	350,873	(119,794)	231,079	350,873	231,079
Penrith LGA	OOSH Bus Fleet Replacement	CSO	99,958	-	99,958	-	99,958
Emu Plains	Emu Village OSH	CSO	2,550	-	2,550	-	-
Emu Plains	Building Upgrade	CSO	-	-	-	-	2,550
Civic Centre	ICT Rectification	CSO	8,958	-	8,958	-	8,958
Penrith	Building Renewal	CSO	227,402	47,598	275,000	-	-
St Clair	Strauss Road	CSO	-	-	-	25,700	53,236
South Penrith	Tandara	CSO	-	-	-	31,568	35,932
North St Marys	Wattle Glen	CSO	-	-	-	40,103	42,546
Penrith LGA	Staff Kitchenettes	CSO	-	-	-	130,031	143,286
Penrith LGA	Additional Centre Maintenance Capital	CSO	129,868	-	129,868	-	-
South Penrith	Carita CCC	CSO	-	-	-	100,588	100,588
St Clair	Kindana CCC	CSO	-	-	-	1,100	1,100
Werrington	Yoorami CCC	CSO	-	-	-	28,180	28,180
Penrith LGA	IPads fro Childrens Centres (for Electronic Sign In/Out)	CSO	89,005	5,720	94,725	-	94,725
St Marys	St Marys Preschool Building Upgrade	CSO	10,000	17,727	27,727	-	27,727
Penrith LGA	Quality Learning Envronments Program - Capital	CSO	42,870	-	42,870	-	-
Cranebrook	Grays Lane Preschool	CSO	-	-	-	15,000	15,000
St Clair	Gumbirra Preschool	CSO	-	-	-	13,695	13,695
Cambridge Gardens	Rainbow Cottage Preschool	CSO	-	-	-	14,175	14,175
TOTAL CHILDREN	I'S SERVICES		1,530,394		1,418,559		1,418,559
City Planning							
Various	Erskine Business Park Improvements	CP	378,467	(41,946)	336,521	378,467	<sub>87</sub> <b>336,521</b>

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Penrith LGA	City Planning Capital	СР	19,378	(7,623)	11,755	-	11,755
TOTAL CITY PLAN	INING		397,845		348,276		348,276
<b>Civil Maintenanc</b>	e and Renewal						
Various	Construction of Bicycle Facilities	CPR	18,316	-	18,316	-	18,316
Various	Dedication - Subdivision Roads	CA	16,497,142	(995,275)	15,501,867	-	15,501,867
Various	Dedication - Drainage Works	CA	14,263,424	(488,094)	13,775,330	-	13,775,330
Llandilo	Rural Roads Widening	CA	156,000	-	156,000	-	156,000
Various	Roads Reconstruction (2)	CA	2,394,847	(444,392)	1,950,455	-	70,222
Londonderry	The Driftway	CA	-	-	-	200,000	210,891
Llandilo	Eighth Avenue - Deeplift	CA	-	-	-	197,926	197,926
Mulgoa	Chain-o-pond Road - Stabilisation and two coat seal	CA	-	-	-	202,000	148,821
Mulgoa	Littlefield Road - Stabilisation and two coat seal	CA	-	-	-	200,000	206,905
Cranebrook	Andrews Road Roundabout (RMS Block)	CA	-	-	-	600,000	274,505
Cranebrook	Borrowdale Way - Deeplift and Overlay	CA	-	-	-	347,000	326,152
Werrington	John Oxley Drive - Heavy Path and Overlay	CA	-	-	-	257,921	260,189
Glenmore Park	Cook Parade - Deeplift and Overlay	CA	-	-	-	390,000	254,844
Penrith LGA	Developer Funded Works	CA	-	67,221	67,221	-	-
Glenmore Park	Deerubbin Dr Glenmore Ridge	CA	-	-	-	-	99,835
Thornton	Fernandez Lane & Radcliffe Place (Thornton)	CA	32,614	-	32,614	32,614	-
Penrith LGA	Shared Pathways	CA	178,695	(29,863)	148,832	-	148,832
Penrith LGA	Urban Drainage Construction Program	CA	1,093,000	(90,748)	1,002,252	40,000	57,528
Cambridge Park	Wembly Avenue Construct Surge Pit Outside No11	CA	-	-	-	-	1,491
Cambridge Park	Barker St No.12 Construction of additional drainage pit	CA	-	-	-	-	1,285
Berkshire Park	Llandilo Road (Southern side at Richmond Road Intersection	CA	-	-	-	-	4,019
St Marys	Smith Street	CA	-	-	-	-	3,399
Regentville	Mulgoa Rd Install Key Stone Retaining Wall	CA	-	-	-	-	1,225
Llandilo	Fourth Av - Corner Of Third Av (western side)	CA	-	-	-	-	1,422
Llandilo	Seventh Av	CA	-	-	-	-	1,293
Cambridge Gardens	Parkside Av	CA	-	-	-	-	50
Colyton	Lennox St	CA	-	-	-	-	12
Londonderry	Mills Road Drainage	CA	-	-	-	50,000	<sub>88</sub> <b>35,451</b>

		Resp	Adopted	Proposed		Estimated Project	PTD
Location	Description	Officer	Budget	Variances	Revised Budget	Cost	Expenditure
Londonderry	Muscharry Road Drainage	CA	-	-	-	120,000	157,718
Llandilo	Eighth Avenue Drainage	CA	-	-	-	140,000	277,702
Emu Plains	Short Street Kerb and Gutter	CA	-	-	-	130,000	139,108
Orchard Hills	Castle Road Drainage	CA	-	-	-	125,000	5,349
Claremont Meadows	Caddens Road Kerb and Gutter	CA	-	-	-	165,000	74,847
Colyton	Various Street Drainage	CA	-	-	-	60,000	41,348
Mulgoa	Fairlight Road Drainage	CA	-	-	-	105,000	109,786
Penrith	Hornseywood Avenue Drainage	CA	-	-	-	15,000	15,577
Wallacia	Silverdale Raod Drainage	CA	-	-	-	143,000	73,643
Various	Traffic and Transport Facilities Program	CPR	385,506	16,815	402,321	47,916	6,840
Londonderry	Traffic Surveys	CPR	-	-	-	-	9,975
Werrington	Rugby St Werrington - Speed Hump	CPR	-	-	-	25,000	18,397
Jamisontown	York Road Roundabout	CPR	-	-	-	225,590	223,756
Colyton	Carpenter Street Pedestrian Facility	CPR	-	-	-	25,000	43,732
Erskine Park	Swallow Drive Pedestrian Facility	CPR	-	-	-	25,000	20,014
Kingswood	O'Connell Street Pedestrian Facility	CPR	-	-	-	37,000	79,607
Penrith LGA	Restoration of Poor Condition Path Paving	CPR	139,731	-	139,731	-	139,730
Penrith LGA	Footpath Delivery Program	CA	388,000	(14,377)	373,623	-	7,391
North St Marys	Boronia Park	CA	-	-	-	-	10,548
Kingswood	First St	CA	-	-	-	-	695
St Clair	Cook Pde	CA	-	-	-	-	3,553
Werrington Downs	Millstream Road	CA	-	-	-	85,000	90,941
Werrington County	Brookfield Avenue	CA	-	-	-	45,000	41,340
St Clair	Reserve from Blackwell Ave to Napunya Way	CA	-	-	-	75,000	83,084
Colyton	Bass Street	CA	28,000	-	28,000	88,000	61,719
St Clair	Newmoon PLace	CA	-	-	-	30,000	26,699
Jamisontown	Regentville Road	CA	-	-	-	35,000	53,611
South Penrith	Penrose Crescent	CA	-	-	-	58,000	22,041
Penrith	Belmore St Carpark Reinstatement Works	CPR	45,370	-	45,370	-	45,370
Penrith	Great River Walk Bridge Decking Improvements	CA	37,800	-	37,800	-	37,800
Emu Plains	Emu Plains Community Car Park Extension	CA	115,000	11,061	126,061	-	<sub>89</sub> 126,062

		Resp	Adopted	Proposed		Estimated Project	PTD
Location	Description	Officer	Budget	Variances	Revised Budget	Cost	Expenditure
Emu Plains	Lewers Gallery Carpark Construction	CPR	55,000	(53,772)		-	1,229
Penrith LGA	High Pedestrian Activity and Local Areas	CPR	250,400	(210,312)		-	40,088
	INTENANCE AND RENEWAL		36,078,845		33,847,109		33,847,108
Community & C	Cultural Development						
Various	Disability Access Improvements	C&CD	35,000	(4,727)	30,273	35,000	30,273
	NITY & CULTURAL DEVELOPMENT		35,000		30,273		30,273
Community Fac	cilities and Recreation Operations						
Various	Neighbourhood Centres/Halls Improvements	Communi	109,891	25,616	135,507	-	135,507
Various	Regentville Hall Improvements	Communi	12,840	-	12,840	-	12,840
TOTAL COMMUN	NITY FACILITIES AND RECREATION OPERATIONS		122,731		148,347		148,347
Community Saf	iety						
St Marys	Additional CCTV cameras on Queen Street	PM	54,545	-	54,545	-	54,545
North St Marys	Parklawn Place Makers	PM	98,938	(15,951)	82,987	98,938	82,987
North St Marys	Design	PM	-	-	-	15,400	-
North St Marys	Construction	PM	-	-	-	75,884	-
Penrith CBD	Lights Bollards Activate	PM	267,000	-	267,000	-	267,000
Kingswood	Light My Way - Kingswood Pedestrian Lighting	PM	-	14,400	14,400	-	14,400
TOTAL COMMUN	NTY SAFETY		420,483		418,932		418,932
<b>Customer Expe</b>	rience						
St Marys CBD	Cash Recycler St Marys Counter	CE	39,442	-	39,442	-	39,442
TOTAL CUSTOM	ER EXPERIENCE		39,442		39,442		39,442
Design & Proje	cts						
Penrith LGA	City Centre Improvements	MP	5,443,058	899,817	6,342,875	-	-
Penrith	Penrith CBD – High Street (Station St - Woodriff St)	MP	-	-	-	5,443,058	5,938,250
Penrith	Penrith CBD - Permanent Triangle Park Design	MP	-	-	-	-	231,132
St Marys CBD	St Marys CBD – Special Places	MP	-	-	-	-	314
Penrith CBD	Penrith CBD – Wayfinding Strategy	MP	-	-	-	-	85,356
St Marys CBD	St Marys CBD - Queen Street	MP	-	-	-	-	87,824
Penrith	Better Boating Program	MP	4,987,674	(64,596)	4,923,078	-	-
Penrith	NSW Boating NOW	MP	-	-	-	872,065	877,650
Penrith	Tench Reserve Boat Ramp and Public Access Upgrade	MP	-	-	-	4,115,609	<sub>90</sub> 4,050,512

		Resp	Adopted	Proposed		Estimated Project	PTD
Location	Description	Officer	Budget	Variances	Revised Budget	Cost	Expenditure
Penrith	Investigation Boating Access Points	MP	-	-	-	-	(5,083)
Penrith	Penrith CBD Drainage Upgrade Program (LIRS)	MP	138,726	-	138,726	-	92,056
Penrith	Post Supplier Contract Termination	MP	-	-	-	-	46,670
St Marys	Kingsway Sporting Complex and Blair Oval All Weather Athleti	MP	15,157	(76,438)	(61,281)	15,157	35,812
St Marys	Kingsway Amenities Building	MP	400,000	-	400,000	400,000	302,908
Emu Plains	Our River - Regatta Park Large Fishing Platform	MP	24,530	(19,999)	4,531	-	4,531
Penrith	CDG Weir Reserve Rowing Dock	MP	259,888	-	259,888	-	259,888
Cranebrook	Greygums Oval - amenity store and clubroom facility constru	MP	1,089,405	(341,428)	747,977	-	747,977
Penrith LGA	New GPT's	MP	594,100	(233,944)	360,156	-	360,156
Penrith	Soper Place Multi Deck Carpark	MP	300,000	(62,665)	237,335	-	237,335
Penrith	North St Car Park & Pedestrian Ramp	MP	1,514,999	342,885	1,857,884	-	1,857,884
Penrith CBD	Regatta Park - Stage 1	MP	650,000	(494,703)	155,297	-	155,296
Penrith	Lewers Gallery Kitchen Refurbishment	MP	673,642	(358,916)	314,726	-	314,726
Jamisontown	Our River Parkland Paths Tench Reserve	MP	300,000	20,000	320,000	-	320,000
Penrith LGA	Sports Fields Shade Trees	MP	167,204	(159,384)	7,820	-	7,819
St Marys	Ripples Leisure Centre Additional Car Parking	MP	400,000	(2,608)	397,392	-	397,392
St Marys	Ripples Leisure Centre Splashpad Facilities	MP	1,551,368	(193,101)	1,358,267	-	1,358,268
Claremont Meadows	Claremont Meadows Precinct Development (s7.11)	MP	568,497	(43,094)	525,403	-	31,921
Claremont Meadows	Street Trees	MP	-	-	-	-	11,993
Claremont Meadows	Caddens Road Park	MP	-	-	-	-	261,457
Claremont Meadows	Eastern Precinct Neighbourhood Park	MP	-	-	-	-	220,032
Penrith	Nepean River - Install Waters Edge Access Decks	MP	300,034	(152,028)	148,006	-	148,006
Regentville	Regentville Hall Interior Alteration Works	MP	16,400	-	16,400	-	16,400
Penrith LGA	WSIP Local Roads Package Land Acquisitions	MP	153,094	-	153,094	-	153,094
Civic Centre	Provision of Solar Photovoltaic to Civic Centre Rooftop	MP	2,714	(2,259)	455	-	455
Penrith	Construction of Storage Facilities at Andrews Road	MP	207,881	(736)	207,145	-	207,146
Penrith LGA	Street Tree Asset Project (RAR)	MP	200,000	(87,218)	112,782	-	112,782
Claremont Meadows	Myrte Road Floodlight Upgrade	MP	83,544	(17,044)	66,500	-	66,500
Kingswood	Depot Refurbishment - Relocation to Gipps St	MP	330,000	(256,428)	73,572	-	-
Claremont Meadows	SES Operations Centre - Gipps Street	MP	-	-	-	-	73,573
South Penrith	Jamison Park Multi-Sport Synthetic Surface	MP	75,000	(57,155)	17,845	-	<sub>91</sub> <b>17,845</b>

		Resp	Adopted	Proposed		Estimated Project	PTD
Location	Description	Officer	Budget	Variances	Revised Budget	Cost	Expenditure
Emu Plains	Hunter Fields Reserve Amenities Upgrade	MP	-	5,360	5,360	-	5,360
TOTAL DESIGN &			20,446,915		19,091,233		19,091,235
Economic Initia							
Penrith Council	Economic Initiatives Capital Purchases	EIM	7,725	(1)		-	7,724
TOTAL ECONOM			7,725		7,724		7,724
Fleet and Plant	-						
Various	Motor Vehicle Purchases	CPR	3,067,000	(56,634)		-	3,010,366
Penrith Council	Plant Replacement	CPR	1,622,435	(364,697)		-	1,256,988
Penrith Council	3 Tree Assessment Officer Vehicles (funded)	CPR	99,630	-	99,630	-	100,380
Penrith Council	Implementation of Cash Receipting System	BT	80,197	(66,347)		-	13,850
	ND PLANT MANAGEMENT		4,869,262		4,381,584		4,381,585
Information Ma	-						
Various	Information Management System	GOV	1,018,008	85,212	1,103,220	1,515,608	1,103,220
Penrith	Records Capital Equipment Purchases	GOV	9,574	8,852	18,426	-	18,426
	ATION MANAGEMENT		1,027,582		1,121,646		1,121,646
Information Tec	chnology						
Various	Desktop Hardware / Devices	ICT	331,701	4,304	336,005	-	336,005
Penrith Council	Server Infrastructure	ICT	40,000	(11,185)	28,815	-	28,815
Penrith Council	Network Equipment Upgrade	ICT	40,000	(530)	39,470	-	39,470
Penrith Council	Sharepoint Project	ICT	43,375	(11,934)	31,441	-	31,441
Penrith LGA	Wireless Internet Network Solution Upgrade	ICT	22,070	3,166	25,236	-	25,236
Penrith Council	Audio/visual Meeting Room Equipment Upgrades	ICT	60,000	(53,360)	6,640	-	6,640
Penrith LGA	Western Sydney Protocol Project	ICT	3,275	(3,275)	-	-	-
Kingswood	Depot Remediation	ICT	119,000	(71,287)	47,713	-	47,713
TOTAL INFORMA	ATION TECHNOLOGY		659,421		515,320		515,321
Libraries							
Various	Library Resources - Capital	LS	715,832	(146,444)	569,388	-	569,388
Various	Library Management System	LS	311,448	(137,184)	174,264	-	174,263
Civic Centre	Library Special Purpose Projects -Building	LS	111,189	15,769	126,958	-	126,959
Penrith LGA	Library Capital Purchases	LS	25,705	8,525	34,230	-	34,230
Penrith LGA	Toy Library Capital Purchases	LS	4,379	(83)	4,296	-	<sub>92</sub> <b>4,296</b>

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
TOTAL LIBRARIE	•		1,168,553		909,136		909,136
Place Managem	nent						
Various	Neighbourhood Renewal	PM	255,503	(123,187)	132,316	251,811	132,316
Various	Mayoral Youth Challenge	PM	143,000	2,895	145,895	146,692	145,894
Various	Robin Wiles Upgrade Project	PM	300,000	(52,554)	247,446	300,000	247,446
Penrith Council	Place Management Capital Purchases	PM	2,873	(302)	2,571	-	2,571
Cambridge Park	Lincoln Park Co-design Playground Community Building Pship	PM	42,000	-	42,000	-	42,000
Colyton	Colyton Outdoor Fitness Equipment Community Building Pship	PM	80,000	-	80,000	-	80,000
Penrith LGA	Community Safety Program Capital	PM	10,755	(8,055)	2,700	-	-
Penrith LGA	Alcohol Free Signage Installation	PM	-	-	-	6,080	2,700
Cranebrook	Cranebrook Bollard Project	PM	-	-	-	4,675	-
Oxley Park	Ridge Park Shade Sail Community Building Partnership	PM	-	28,095	28,095	-	28,095
North St Marys	Robin Wiles Park Stage 2 Upgrade	PM	50,000	(31,571)	18,429	-	18,429
TOTAL PLACE M	ANAGEMENT		884,131		699,452		699,451
<b>Property Develo</b>	opment & Management						
Various	Property Development Expenditure Project (1)	Property I	8,395	(670)	7,725	8,395	7,725
Various	Property Development Expenditure Project (2)	Property I	556,438	(417,867)	138,571	556,438	138,572
Penrith CBD	Mulgoa Rd & Jane St Project (RMS) - WIK/Acqn	Property I	3,970,475	(3,970,475)	-	-	-
Penrith CBD	WIK - Carpenter Site- Left in/left out	Property I	-	-	-	1,470,475	-
Penrith CBD	WIK - Hardstand/Temp CarPak - Carpenters Site	Property I	-	-	-	1,000,000	-
Penrith CBD	WIK - Stg 2 Car Park - Woodriff Gardens	Property I	-	-	-	1,500,000	-
TOTAL PROPER	TY DEVELOPMENT & MANAGEMENT		4,535,308		146,296		146,297
<b>Public Space M</b>	laintenance						
Various	Outdoor Mobility Implementation	CPR	1,314,505	25,982	1,340,487	1,804,705	1,340,487
Various	Land Recognition	CA	2,920,322	2,316,700	5,237,022	-	-
Various	Land Recognition - Community (D)	CA	-	316,500	316,500	-	3,236,822
Various	Land Recognition - LUR	CA	-	754,228	754,228	-	754,228
Various	Land Recognition - Crown Land	CA	-	-	-	-	2,316,700
Various	Local Open Space s7.11 funded capital works	CPR	763,493	(371,031)	392,462	-	-
Mulgoa	Mulgoa Park Picnic Shed, Bollards & Landscaping	CPR	-	-	-	230,000	157,389
St Marys	Adams Cres - Playground & Tree planting	CPR	-	-	-	25,154	<sub>93</sub> <b>25,619</b>

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
St Clair	Redstone Place - Playground and landscaping	CPR	-	-	-	65,365	67,070
Kingswood	Kanangra Res - Fencing, pathway	CPR	-	-	-	72,872	34,049
Kingswood	Kingswood Park - Shade structure	CPR	-	-	-	16,032	16,334
Kingswood	First Ave & Bringely Rd - Pathway	CPR	-	-	-	8,745	-
Kingswood	Chapmans Gardens - Amenities & security lighting Design	CPR	-	-	-	10,000	1,800
Luddenham	Sales Park - Playground equipment, seating & landscaping	CPR	-	-	-	87,447	391
Oxley Park	Lucy Cobcroft Park - Seating & landscaping	CPR	-	-	-	14,574	4,223
Penrith	Parker St Res - Seating & landscaping	CPR	-	-	-	19,000	-
Penrith	Belair Rd Hillcrest Ave - Playground equip & fencing	CPR	-	-	-	34,872	-
Penrith	Norman Peak Park - Park Furniture & pathway access	CPR	-	-	-	29,149	26,464
Penrith	The Crescent / Blaxland Ave - Landscaping	CPR	-	-	-	14,574	4,333
St Marys	Cook Park - Park Furniture	CPR	-	-	-	14,574	20,718
Werrington	Ellison Res - Park furniture & landscaping	CPR	-	-	-	14,574	4,350
Werrington	Armstein Cres - Playground equip	CPR	-	-	-	62,838	-
Werrington Downs	Brookfield Ave - Pathway between Valley View Cres and Brookf	CPR	-	-	-	43,723	29,722
Erskine Park	Park Improvements - Spica reserve Erskine Park	CPR	34,513	(5,385)	29,128	-	29,128
Erskine Park	Park Improvements - Pacific & Phoenix reserve Erskine Park	CPR	10,322	-	10,322	-	10,322
South Penrith	Natural Cooling Tree Planting South Penrith	CPR	40,043	(10,493)	29,550	-	29,550
St Marys	Sportsground Field Lighting Shepherd St St Marys	CPR	84,364	(2,258)	82,106	-	82,106
Cambridge Park	Patterson Oval - field reconstruction and new irrigation	CPR	-	(3,346)	(3,346)	-	(3,346)
TOTAL PUBLIC S	PACE MAINTENANCE		5,167,562		8,188,459		8,188,458
Public Space Ma	aintenance (Buildings)						
Various	Bus Shelters Program	CPR	145,000	4,426	149,426	-	92,777
Various	Tac Tiles	CPR	-	-	-	-	56,649
Penrith LGA	Building Asset Renewal	CA	429,613	(24,301)	405,312	-	-
Penrith LGA	Annual Paint Program	CA	-	-	-	-	2,211
JSPAC	Air Con Upgrade JSPAC	CA	-	-	-	-	403,101
Penrith LGA	Building Asset Renewal	CA	5,040,406	(1,148,855)	3,891,551	-	3,471,364
Werrington County	Yoorami CCC Roof Refurbishment	CA	-	-	-	-	22,289
Penrith	Penrith Senior Citizens Bathroom Upgrade	CA	-	-	-	-	2,169
Penrith	PRG Air Conditioning Replacement	CA	-	-	-	-	<sub>94</sub> 138,050

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Penrith LGA	Annual Paint Program	CA	- Buuget	vanances _	Kevised Budget	-	202,497
Werrington	Arthur Neave Hall - Roof Replacement	CA	_		_	-	54,500
Penrith LGA	Children Services - Various Centre Renewals/Replacements	CA	_		_	-	682
Penrith	Judges Place Car Park New Mesh Fencing	CPR	150,000	(25,250)	124,750	-	124,750
Penrith LGA	Public Amenity Replacement Program	CA	240,000	(176,534)		-	63,466
Penrith LGA	Parks Asset Renewal	CA	1,182,400	(209,680)		_	1,862
Erskine Park	Sportsground Field Lighting Peppertree Reserve	CA	-	(200,000)		80,414	105,166
Cambridge Park	Play Equipment Steamroller Park	CA	_	-	-	61,474	69,202
Glenmore Park	Play Equipment Paperbark Reserve	CA	-	-	-	-	2,326
Emu Heights	Play Equipment Lowery Cl	CA	-	-	-	73,000	57,114
Werrington	Field Lighting The Kingsway South	CA	-	-	-	147,174	149,229
Wallacia	Downes Park - Renew play equipment and soft fall	CA	-	-	-	38,000	38,000
St Clair	Feather & Lilley Street - Renew play equipment and soft fall	CA	-	-	-	38,000	38,035
Glenmore Park	Applegum Reserve - Renew play equipment and soft fall	CA	-	-	-	38,000	37,990
Cranebrook	Grays Lane & Ellim Place - Renew play equipment and soft fal	CA	-	-	-	66,449	66,976
Glenmore Park	Richardson Place - Renew play equipment and soft fall	CA	-	-	-	38,000	39,643
South Penrith	Pioneer Park - Renew play equipment and soft fall	CA	-	-	-	38,000	38,452
Emu Plains	Bunyarra Drive - Renew play equipment and soft fall	CA	-	-	-	40,000	42,600
Penrith	Andrews Road Baseball - Renew irrigation system	CA	-	-	-	34,000	-
Penrith	Nepean Rugby Club - Renew irrigation system	CA	-	-	-	5,000	-
Kingswood	Chapman Gardens Junior - Renew irrigation system	CA	-	-	-	10,000	-
Kingswood	Chapman Gardens No.1 - Renew irrigation system	CA	-	-	-	20,000	-
Leonay	Leonay Oval Design - Field Lighting	CA	-	-	-	13,000	-
Various	Various Locations - Renew storage unit & bins	CA	-	-	-	1,539	-
Various	Various Locations - Renew existing fencing	CA	-	-	-	42,350	39,624
South Penrith	Jamison Park No.5 field - Renew grass surface	CA	-	-	-	60,000	10,319
Kingswood	Chapman Gardens No.1 - Renew grass surface	CA	-	-	-	25,000	16,608
Kingswood	Chapman Gardens Junior - Renew grass surface	CA	-	-	-	12,000	-
St Marys	Cook Park No.2 Field - Renew grass surface	CA	-	-	-	80,000	54,305
St Marys	Cook Park No.3 Field - Renew grass surface	CA	-	-	-	80,000	45,970
Various	Various Locations - Replace court surface	CA	-	-	-	40,000	<sub>95</sub> <b>43,870</b>

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Various	Various Locations - Replace synthetic surfacing	CA	-	-	-	16,000	20,360
St Marys	Mayoral Challenge Cook Park	CA	-	-	-	143,000	-
Penrith	Tench Reserve - Playground Shade Structure	CA	-	-	-	35,000	33,800
Werrington	The Kingsway Touch Floodlights	CA	-	-	-	5,280	-
Caddens	Shade Structure - Roger Nethercote Park	CA	-	-	-	50,000	-
Penrith	Kevin Maley Park Shade Sails	CA	-	-	-	-	4,470
St Marys	Margaret Porter Reserve Shade Sails	CA	-	-	-	-	3,750
Various	Audits & Reports - Various Locations	CA	-	-	-	-	13,050
TOTAL PUBLIC SP	ACE MAINTENANCE (BUILDINGS)		7,187,419		5,607,225		5,607,223
<b>Recreation Facili</b>	ties Management						
South Penrith	Jamison Park Upgrades	Communi	158,048	(139,972)	18,076	-	-
South Penrith	Fencing - Along Batt Street	Communi	-	-	-	-	18,076
Glenmore Park	Ched Towns Facility Embellishments	Communi	11,460	-	11,460	-	11,460
Various	Recreation Facility Improvements	Communi	20,000	(3,192)	16,808	-	-
Erskine Park	Peppertree Irrigation Tank	Communi	-	-	-	-	(224)
Claremont Meadows	Myrtle Road Building Detailed Design Stage 1	Communi	-	-	-	-	2,400
South Penrith	Jamison Park Irrigation field 5	Communi	-	-	-	20,000	14,632
Glenmore Park	Glenmore Park Dog Park	Communi	60,000	(1,498)	58,502	-	58,503
Glenmore Park	Ched Towns Cricket Nets	Communi	115,147	(23,028)	92,119	-	92,119
Glenmore Park	Surveyors Creek Diamond One Floodlights	Communi	125,000	(125,000)	-	-	-
Mulgoa	Gow Park Storage & Amenities	Communi	115,601	(367)	115,234	-	115,234
Cranebrook	Andromeda Oval Floodlight Upgrade	Communi	36,800	(200)	36,600	-	36,600
South Penrith	Jamison Park Cricket Nets Upgrade	Communi	29,527	-	29,527	-	29,527
St Clair	Saunders Park - Long Jump Upgrades	Communi	17,064	(6,640)	10,424	-	10,424
Londonderry	Londonderry Oval Surface Improvements	Communi	40,000	(82)	39,918	-	39,918
South Penrith	Eileen Cammack Field Reconstruction and Irrigation	Communi	46,944	53,332	100,276	-	100,276
St Clair	Floodlight Upgrade Cook and Banks Reserve	Communi	12,000	(4,080)	7,920	-	7,920
	ON FACILITIES MANAGEMENT		787,591		536,864		536,866
Regulatory Contr	ol						
Penrith Council	RID Squad Motor Vehicle Purchases	EHC	200,000	(12,440)	187,560	-	187,560
Penrith LGA	Rid Squad - Technology Project	EHC	-	(17)	(17)	-	96 <b>(17)</b>

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
	TORY CONTROL	Officer	200,000	Variances	187,543	COSt	187,543
	mergency Services Management		200,000		107,040		107,040
Mulgoa	Mulgoa Bushfire Station Renewal	СА	210,400	(170,653)	39,747	-	39,748
Penrith LGA	CCTV Upgrade & Renewal Program	CA	100,000	(31,128)		_	68,872
Various	SES Equipment Priority List	CA	20,000	(01,120)		-	19,982
Penrith LGA	Rural Fire Service Equip-Grant Funded	CA	770,760	(766,563)		-	4,197
Erskine Park	Erskine Park Brigade Station Storage Shed	CA	30,000	(3,156)		-	26,844
		•••	1,131,160	(0,100)	159,642		159,642
Sustainability			.,,		,		,
St Marys	Queen Street Library Lighting Upgrade	ВТ	16,523	(542)	15,981	-	15,981
Civic Centre	Electric Vehicle Charging Infrastructure	ВТ	6,786	-	6,786	-	6,786
TOTAL SUSTAIN	IABILITY		23,309		22,767		22,767
<b>Traffic Manage</b>	ment, Parking & Road Safety						
Various	LTC / Urgent Traffic Facilities	ES	82,489	-	82,489	-	82,489
Various	National Black Spot Program	ES	300,000	354,282	654,282	-	654,282
Penrith	NSW Bike Plan River Cities Program	ES	1,920,574	(427,835)	1,492,739	132,262	70,467
Penrith	Jane St SUP Stage 2 beween Westfield - Riley St	ES	-	-	-	338,944	101,619
Jamisontown	Tench Reserve SUP	ES	-	-	-	131,525	130,428
South Penrith	SUP in Reserve between Maxwell St - Evan St	ES	-	-	-	190,000	190,000
Penrith LGA	Contribution to Blue Mountains CC funded SUP	ES	-	-	-	8,500	8,500
Penrith	Coombes Dr Stage 2 - Jordan Springs to Penrith	ES	-	-	-	940,000	786,170
Penrith	High Street near Kendall Street	ES	-	-	-	159,343	159,343
Penrith	Our River Parkland Paths Tench Reserve	ES	-	-	-	-	46,212
Various	State Black Spot Program	ES	125,000	-	125,000	-	125,000
Penrith LGA	Pedestrian Infrastructure Safety Around Schools Program`	ES	-	-	-	-	0
Penrith Council	Integrated Parking Management System (IPMS) - Capital	ES	495,577	(364,124)	131,453	-	131,453
TOTAL TRAFFIC	MANAGEMENT, PARKING & ROAD SAFETY		2,923,640		2,485,963		2,485,964
Waste & Resou							
Penrith LGA	CRM Waste Services Capital	Waste an	884,554	(214,916)	669,638	(884,554)	7,169
Penrith LGA	Dynamics 365 Implementation for CRM	Waste an	-	-	-	250,000	<sub>97</sub> 248,732

#### For the Period to 30 June 2019

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Penrith LGA	Product Licencing	Waste an	-	-	-	50,000	50,786
Penrith LGA	System Integrations	Waste an	-	-	-	150,000	64,671
Penrith LGA	Citizen Apps and Mobility	Waste an	-	-	-	25,000	-
Penrith LGA	Reporting and Dashboarding	Waste an	-	-	-	25,000	-
Penrith LGA	CTI Server License	Waste an	-	-	-	5,104	-
Penrith LGA	CTI User Licensing	Waste an	-	-	-	15,950	-
Penrith LGA	CTI installation	Waste an	-	-	-	5,500	-
Penrith LGA	Storage cost and virtual service	Waste an	-	-	-	8,000	-
Penrith LGA	Internal resourcing costs (Backfill) (Total Resourcing Costs	Waste an	-	-	-	300,000	298,211
Penrith LGA	Data Migration	Waste an	-	-	-	30,000	-
Penrith LGA	Training Materials	Waste an	-	-	-	20,000	70
TOTAL WASTE &	RESOURCE RECOVERY		884,554		669,638		669,638
Workforce and C	Organisational Development						
Various	WH&S Risk Management Purchase of Equipment	Workforce	8,378	(2,851)	5,527	-	5,527
TOTAL WORKFOR	RCE AND ORGANISATIONAL DEVELOPMENT		8,378		5,527		5,527
TOTAL CAPITAL F			90,562,250		81,002,557		81,002,559
<b>OPERATING</b>	PROJECTS						
Advocacy							
Various	Advocacy Program	EIM	11,388	3,666	15,054	-	15,053
Various	Western Sydney City Deal Operational	WSCD	51,562	(16,007)	35,555	51,562	35,556
Penrith LGA	Western Sydney City Deal Resourcing	WSCD	144,240	(42,708)	101,532	-	101,532
TOTAL ADVOCAC	Y		207,190		152,141		152,142
<b>Children's Servi</b>	ces						
Various	CS Repair & Replace Equipment Operating	CSO	51,675	6,940	58,615	-	58,615
Penrith LGA	Childcare Centres - Asbestos Removal	CSO	50,000	(4,909)	45,091	-	-
Erskine Park	Erskine Park CCC	CSO	-	-	-	-	2,726
Cambridge Gardens	Wattle Glenn CCC	CSO	-	-	-	-	22,503
Werrington	Yoorami B&A	CSO	-	-	-	-	1,450
Werrington	Yoorami CCC	CSO	-	-	-	-	18,411
TOTAL CHILDREN	I'S SERVICES		101,675		103,706		103,706
City Planning							09

City Planning

Location	Desseintion	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Location Various	Description Integrated Local Plan	CP	39,681	(39,681)	Keviseu Buuget		Expenditure
Various	Planning Proposal Applications to Amend a LEP	CP	226,452	(154,357)	72,095	226,452	72,095
Various	Applications to Amend a DCP	CP	3,006	(3,006)		3,006	72,000
Various	Accelerated LEP Review Program	CP	492,306	(78,587)	413,719	497,284	413,719
Penrith Council	Externally Commissioned Studies	CP	44,585	(19,745)	24,840	-	24,840
Penrith	Union Road Planning Proposal	CP	4,270	(10,110)	4,270	-	4,270
Penrith LGA	Contributions Plan Review 2018-19	CP	67,000	-	67,000	-	67,000
Penrith LGA	City Planning Major Projects Resourcing	CP	58,673	(54,148)	4,525	-	4,525
TOTAL CITY PLAN			935,973	(,)	586,449		586,449
<b>Civil Maintenanc</b>			,		, -		, -
Various	Road Resealing/ Resheeting (Pt AREAS)	CPR	4,638,846	87,865	4,726,711	-	4,726,710
Various	Traffic Facilities - Regulatory	CPR	471,000	(106,736)	364,264	-	364,264
Various	Sweeping /re-linemarking of existing shared paths	CA	280,000	-	280,000	280,000	280,000
Various	Maintenance of GPT Constructions	CPR	338,127	(2,514)	335,613	-	335,614
Various	Rural Roads Resealing	CPR	59,500	-	59,500	-	59,500
Various	Roads Maintenance - Roads to Recovery	CA	597,302	4,619	601,921	-	-
Emu Heights	Russell St - 50mm Overlay	CA	-	-	-	105,402	87,825
Erskine Park	Swallow Drive - 130mm Mill and Fill	CA	-	-	-	265,000	165,452
Orchard Hills	Lansdowne Road - 30mm Overlay and 50mm AC14 Heavy Patch	CA	-	-	-	226,900	286,672
Orchard Hills	Calverts Road between Homestead Rd and Lansdowne Rd	CA	-	-	-	-	61,972
Londonderry	The Driftway - Road Maintenance	CPR	66,000	(16,438)	49,562	-	49,563
Penrith LGA	Road Network Survey	CA	200,000	(200,000)	-	-	-
Wallacia	Repair of Blaxland's Crossing Bridge Bearings (Contribution)	CA	606,854	47,569	654,423	-	654,422
Penrith LGA	GPT Upgrade Trial	CPR	50,000	-	50,000	-	50,000
Penrith LGA	LTC / Urgent Traffic Facilities	CPR	-	20,300	20,300	15,030	20,299
St Marys	Brisbane St St Marys - Pedestrian Blisters	CPR	-	-	-	12,489	-
Werrington Downs	Greenbank Drive Werrington Downs - Slow Points/Speed Humps	CPR	-	-	-	30,000	-
Penrith	York Rd Penrith - Slow Points/Speeed Humps	CPR	-	-	-	25,000	-
Glenmore Park	Glenmore Parkway - Camelia Avenue	CPR	-	-	-	10,000	-
Glenmore Park	The Lakes Drive - Surveyors Creek Road - Alston Street	CPR	-	-	-	10,000	-
TOTAL CIVIL MAIN	ITENANCE AND RENEWAL		7,307,629		7,142,294		<sub>99</sub> 7,142,293

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Communication	•		<u> </u>				
Penrith Council	Community Engagement	CCME	28,500	-	28,500	-	28,500
Penrith LGA	Corporate Advertising	CCME	104,648	(16,196)	88,452	-	4,120
Penrith LGA	Media Monitoring	CCME	-	-	-	31,000	27,236
Penrith LGA	Daily Newspapers	CCME	-	-	-	1,100	3,173
Penrith LGA	Corporate News Page	CCME	-	-	-	14,157	7,075
Penrith LGA	Vintage FM Radio Advertising	CCME	-	-	-	10,500	8,698
Penrith LGA	Ruth Hart	CCME	-	-	-	16,800	29,106
Penrith LGA	General Advertising	CCME	-	-	-	5,000	6,192
Penrith LGA	Miscellaneous	CCME	-	-	-	6,926	2,144
Penrith LGA	Social Media Advertising	CCME	-	-	-	-	707
Penrith Council	Website Maintenance	CCME	30,396	(9,170)	21,226	-	21,226
TOTAL COMMUN	IICATIONS		163,544		138,178		138,178
Community & C	Cultural Development						
Various	Community Resources Development Officer	C&CD	83,582	7,954	91,536	88,582	91,537
Various	Cultural Development Officer - City	C&CD	7,000	(560)	6,440	-	6,440
Various	Penrith Creative Digital Making Space	C&CD	48,591	(4,618)	43,973	48,591	43,973
Various	Community Health Promotion	C&CD	6,899	(309)	6,590	-	6,590
Penrith LGA	No Boundaries	C&CD	15,399	(4,284)	11,115	6,502	6,502
Penrith LGA	No Boundaries - The Great Walk Foundation	C&CD	-	-	-	4,613	4,613
Penrith LGA	Grandparents Day	C&CD	20,685	-	20,685	-	20,685
Penrith LGA	Nepean Jobs for All	C&CD	25,488	694	26,182	-	26,182
Penrith LGA	Social Profile	C&CD	10,815	-	10,815	-	10,815
Penrith	Resonances of Inspiration Embroidery Repairs	C&CD	3,662	3,934	7,596	-	7,596
Werrington	WELL Precinct Community Facility Needs Study	C&CD	38,600	-	38,600	-	38,600
Penrith	Lawson Street Study	C&CD	20,000	-	20,000	-	19,999
Penrith LGA	Penrith CBD Corporation Celebration Assistance	C&CD	15,000	-	15,000	-	15,000
Penrith LGA	Donations to Community Organisations	C&CD	7,500	-	7,500	-	7,500
TOTAL COMMUN	IITY & CULTURAL DEVELOPMENT		303,221		306,032		306,031
<b>Community Fac</b>	ilities and Recreation Operations						
Penrith LGA	Hall Hire - Fee Waiver	Communi	3,000	(1,167)	1,833	-	1, <b>833</b>

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Penrith Council	Community Contributions -Hall Hire (VW)	Communi	1,547	(45)		-	1,502
TOTAL COMMUN	ITY FACILITIES AND RECREATION OPERATIONS		4,547		3,335		3,335
<b>Community Safe</b>	ety						
Various	Community Safety Program	PM	205,166	(63,018)	142,148	193,282	142,148
Penrith LGA	Operation Bounce Back	PM	8,907	-	8,907	-	8,907
Penrith LGA	White Ribbon Day Initiatives	PM	3,500	-	3,500	-	3,500
TOTAL COMMUN	ITY SAFETY		217,573		154,555		154,555
<b>Corporate Plann</b>	ling						
Penrith Council	Communications Service Review	BT	-	46,650	46,650	-	46,650
TOTAL CORPORA	ATE PLANNING		-		46,650		46,650
<b>Customer Exper</b>	rience						
Penrith Council	Counter Queuing System	CE	16,058	(16,058)	-	-	-
Penrith Council	Quality Coach	CE	-	2,479	2,479	-	2,479
TOTAL CUSTOME	ER EXPERIENCE		16,058		2,479		2,479
<b>Design &amp; Projec</b>	its						
Penrith LGA	WSIP Local Roads Package	MP	13,149,467	(1,934,104)	11,215,363	-	-
Penrith LGA	Local Roads Package Round 2	MP	-	-	-	-	280,850
Penrith LGA	TNR Northern Rd and Derby St	MP	-	-	-	-	1,047,141
Penrith LGA	EPR Erskine Park Rd Upgrades	MP	-	-	-	-	9,712,703
Penrith LGA	Caddens Rd - Claremont Creek to Gipps St	MP	-	-	-	-	126,240
Werrington County	Dunheved Road Stage 1 Greenbank Dr to John Oxley	MP	-	-	-	-	48,430
Penrith LGA	Major Project Design Costs	MP	169,229	(102,107)	67,122	-	67,122
Emu Plains	River Rd Deviation & New Traffic Signal Design on The GRW	MP	400,000	(333,350)	66,650	-	66,649
<b>TOTAL DESIGN &amp;</b>	PROJECTS		13,718,696		11,349,135		11,349,134
<b>Development Ap</b>	oplications						
Penrith LGA	Local Planning Panel	DS	100,000	(16,575)	83,425	-	83,425
TOTAL DEVELOP	MENT APPLICATIONS		100,000		83,425		83,425
<b>Development Co</b>	ompliance						
Penrith LGA	Audit Ind Comm & Ag Activities	EHC	133,788	5,418	139,206	-	139,206
TOTAL DEVELOP	MENT COMPLIANCE		133,788		139,206		139,206
<b>Economic Initiat</b>	tives						101

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Location Various	Description Economic Development Memberships and Sponsorships	EIM	25,000	(286)		25,000	24,714
Various	Economic Initiatives Operational	EIM	14,727	(200)	16,134	14,727	16,134
Various	Economic Initiatives Projects	EIM	436,289	(139,171)	,	436,289	297,118
Penrith LGA	Economic Initiatives Resourcing	EIM	878,347	(55,237)			823,110
Penrith LGA	City Centre Review and Traffic Study	CP	282,500	(226,990)		-	2,500
Penrith	Penrith CBD Traffic Study	CP	,	-		-	53,010
Penrith	Nepean River Precinct Facilitation	EIM	115,955	(23,760)	92,195	-	92,195
TOTAL ECONOM	•		1,752,818		1,308,781		1,308,781
Environmental	Health						
Penrith LGA	On Site Sewer Management Strategy	EHC	272,174	(44,366)	227,808	-	227,808
Penrith LGA	Biodiversity Strategy	EHC	20,000	(1,050)		-	18,951
Penrith LGA	Integrated Catchment Management	EHC	144,568	(4,924)	139,644	-	139,643
Penrith LGA	Natural Systems Resourcing	EHC	130,835	(23,621)	107,214	-	107,214
Penrith LGA	Waterways Health Monitoring Program	EHC	47,000	(8,696)	38,304	-	38,304
Penrith	Peachtree Ck Vegetation Management	EHC	15,000	-	15,000	-	15,000
TOTAL ENVIRON	NMENTAL HEALTH		629,577		546,920		546,921
<b>Events and Ma</b>	rketing						
Various	City Marketing & Events Sponsorship	CCME	110,210	(28,006)	82,204	100,210	82,204
Various	International Relations	CCME	81,954	(47,573)	34,381	-	34,381
Penrith	Australian Ballet Event – Under the Stars	CCME	89,729	(2,417)	87,312	-	87,312
Penrith	River Festival	CCME	473,759	3,033	476,792	-	476,792
Penrith	Football Event Sponsorship	CCME	121,500	336	121,836	-	121,836
Penrith LGA	Regional Cooperative Tourism Marketing Campaign	CCME	100,000	-	100,000	-	100,000
Penrith Council	Relay for Life Sponsorship	CCME	3,000	(2,362)	638	-	638
Penrith LGA	Australia Day	CCME	95,000	(8,026)	86,974	-	86,974
TOTAL EVENTS	AND MARKETING		1,075,152		990,137		990,136
<b>Financial Servi</b>	ices						
Penrith Council	Investigate Grant Funding Opportunities	FS	25,000	(25,000)	-	-	-
TOTAL FINANCI			25,000		-		-
Floodplain & S	tormwater Management						
Penrith LGA	Floodplain Management Resourcing	ES	241,582	(22,497)	219,085	-	102 <b>219,085</b>

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Penrith LGA	Flood Studies SMSC	ES	750,965	(135,129)	615,836	-	(132,219)
Penrith LGA	Peachtree & Lower Surveyors Creeks Flood Study	ES	-	-	-	-	87,211
Penrith LGA	South Creek Floodplain Risk Management Study & Plan	ES	-	-	-	-	27,760
Penrith LGA	Penrith CBD Risk Management Study and Plan	ES	-	-	-	-	63,585
Penrith LGA	St Marys (Byrnes Creek) Risk Management Study and Plan	ES	-	-	-	-	27,598
Penrith LGA	Nepean River Flood Risk Management Study/Plan	ES	-	-	-	-	171,267
Penrith LGA	Nepean River Flood Study	ES	-	-	-	-	17,265
Emu Plains	Emu Plains Overland Flow Flood Study	ES	-	-	-	-	353,370
TOTAL FLOODP	LAIN & STORMWATER MANAGEMENT		992,547		834,921		834,922
Information Tee	chnology						
Penrith Council	ICT System and Software Licences	ICT	34,611	(19,582)	15,029	-	3,900
Penrith Council	Shavlik patch for System Centre	ICT	-	-	-	-	1,514
Penrith Council	Veeam Backup & Replication for Vmware	ICT	-	-	-	-	8,566
Penrith Council	IP Address annual Licence	ICT	-	-	-	-	1,050
Penrith Council	Customer Experience	ICT	30,000	(26)	29,974	-	29,974
Penrith Council	Manage Computer Services	ICT	798,686	(21,591)	777,095	-	777,095
Penrith Council	Microsoft Dynamics / Sharepoint - Analyst	ICT	20,500	(15,031)	5,469	-	5,469
TOTAL INFORMA	ATION TECHNOLOGY		883,797		827,567		827,568
<b>Innovative Perf</b>	ormance						
Various	Strategic Research and Planning	BT	78,651	(19,834)	58,817	76,251	58,818
Various	Capacity Improvement Program	BT	1,048,608	(321,298)	727,310	-	727,310
			1,127,259		786,127		786,128
Libraries							
Various	Library Special Purpose Projects - Promotion	LS	20,545	(2,419)	18,126	-	18,127
Penrith Council	Library Resources - Operating	LS	210,000	(40,354)	169,646	-	169,646
Penrith LGA	Tech Savvy Seniors	LS	4,206	-	4,206	-	4,206
Penrith LGA	Library Digital	LS	25,254	(5,139)	20,115	-	-
Penrith LGA	Library Management System Op Costs	LS	-	-	-	-	2,282
Penrith LGA	Monitor System	LS	-	-	-	-	16,598
Penrith LGA	Deep Freeze Cloud Subscription	LS	-	-	-	-	1,236
Penrith LGA	Anzac Community Grant Award	LS	2,000	(2,000)	-	-	- 103

		Resp	Adopted	Proposed		Estimated Project	PTD
Location	Description	Officer	Budget	Variances	Revised Budget	Cost	Expenditure
TOTAL LIBRARIE			262,005		212,093		212,094
Place Managem				(			
Various	Urban Design and Activation	PM	323,232	(134,359)		318,232	188,873
Various	Place Management Resourcing (Pt AREAS)	PM	840,788	(35,465)		-	805,323
Various	Neighbourhood Renewal Projects (AREAS)	PM	47,469	6,873	54,342	52,469	54,342
Penrith LGA	Magnetic Places	PM	50,000	(2,194)		-	47,807
Penrith Council	Review of City Centre Organisations	PM	72,155	(72,155)		-	-
Penrith LGA	The Village Cafe	PM	96,701	(2,631)	94,070	36,152	45,880
St Marys	The Village Cafe St Marys	PM	-	-	-	21,275	21,688
Kingswood	The Village Cafe Kingswood	PM	-	-	-	39,274	26,502
Penrith LGA	NSW Small Business Month	PM	5,000	-	5,000	-	5,000
TOTAL PLACE M			1,435,345		1,195,414		1,195,415
Property Develo	opment & Management						
Various	Masterplan for Erskine Park	Property I	49,500	(41,600)	7,900	49,500	7,900
Various	PD Business Development	Property I	100,000	(68,472)	31,528	100,000	31,528
Various	Public Open Space Reinvestment - Erskine Park Pilot	Property I	22,681	(134)	22,547	22,681	22,548
Various	New West Major Projects - Operational Costs	Property I	621,678	(63,961)	557,717	621,678	557,717
Various	Operational Sites Project	Property I	180,000	(177,000)	3,000	180,000	3,000
Various	Opportunity Sites Project	Property I	400,000	(190,269)	209,731	400,000	209,731
Various	Urban Renewal Project	Property I	127,260	(18,347)	108,913	127,260	108,913
Penrith CBD	Penrith Paceway - Temp Public Car Park Lease	Property I	26,000	-	26,000	26,000	26,000
Penrith LGA	Operational Dining Review	Property I	10,000	(3,687)	6,313	10,000	6,313
TOTAL PROPER	TY DEVELOPMENT & MANAGEMENT		1,537,119		973,649		973,649
Public Space M	laintenance						
Various	Enhanced Public Domain Team (Pt AREAS)	CPR	4,225,821	(296,744)	3,929,077	-	3,929,076
Penrith LGA	Enhanced Public Domain	CPR	158,145	(136,816)	21,329	-	21,329
Penrith LGA	Parks Asset renewal Program	CA	-	138	138	-	138
Penrith LGA	Green Waste Mulcher	CPR	10,000	9,500	19,500	-	19,500
Penrith Council	Implement Plans of Management	CPR	184,342	(28,522)	155,820	-	155,820
Penrith LGA	Control of Aquatic Plants	CPR	5,000	(5,000)	-	-	-
Penrith LGA	Protect Two Endangered Ecological Communities - Ropes Creek	CPR	7,497	(25)	7,472	-	104 <b>7,472</b>

		Resp	Adopted	Proposed		Estimated Project	PTD
Location	Description	Officer	Budget	Variances	Revised Budget	Cost	Expenditure
TOTAL PUBLIC S	SPACE MAINTENANCE		4,590,805		4,133,336		4,133,335
<b>Recreation Fac</b>	ilities Management						
Penrith LGA	Western Sydney Academy of Sport	Communi	15,074	-	15,074	-	15,074
Penrith LGA	Synthetic Surface Design	Communi	40,000	(39,300)	700	-	700
Penrith LGA	Recreational & Leisure Strategy	Communi	4,681	11,759	16,440	-	16,441
Penrith LGA	Sponsorship of Penrith's NSW Netball Premier League team	Communi	15,000	-	15,000	-	15,000
Penrith LGA	Skate Park Investigations	Communi	13,250	(1,171)	12,079	-	12,079
Penrith Council	Nepean District Historical Society Wagon Enclosure	Communi	15,000	(15,000)	-	-	-
South Penrith	Jamison Park Indoor Sports Centre Feasibility Study	Communi	46,875	-	46,875	-	46,875
TOTAL RECREA	TION FACILITIES MANAGEMENT		149,880		106,168		106,169
<b>Regulatory Con</b>	htrol						
Penrith LGA	Companion Animals Act Education Program	EHC	10,000	(1,040)	8,960	-	8,960
TOTAL REGULA	TORY CONTROL		10,000		8,960		8,960
Sustainability							
Penrith LGA	Sustainability Programs	BT	45,580	(19,644)	25,936	-	25,936
Penrith Council	Louise Petchell Learning for Sustainability Scholarship	BT	14,039	(3,437)	10,602	-	10,602
Penrith LGA	Compact of Mayors	BT	10,680	(7,449)	3,231	-	3,231
TOTAL SUSTAIN	ABILITY		70,299		39,769		39,770
<b>Traffic Manager</b>	ment, Parking & Road Safety						
Penrith LGA	Road Safety Project	ES	19,133	(1,312)	17,821	4,142	929
Penrith LGA	Vulnerable Road Users	ES	-	-	-	1,291	640
Penrith LGA	GLS (Graduated Licensing Scheme)	ES	-	-	-	-	256
Penrith LGA	Toward Zero Road Toll	ES	-	-	-	2,000	10,632
Penrith LGA	P-801 Toward Zero Road Safety	ES	-	-	-	6,700	-
Penrith LGA	P-800 Restraints	ES	-	-	-	4,000	3,363
Penrith LGA	P-795 GLS Workshop	ES	-	-	-	1,000	2,001
Penrith	Penrith City Centre Parking Strategy	ES	67,180	(24,515)	42,665	-	42,665
TOTAL TRAFFIC	MANAGEMENT, PARKING & ROAD SAFETY		86,313		60,486		60,486
Waste & Resou	rce Recovery						
Various	Biodegradable Bags - Purchase & Delivery	Waste an	944,000	15,015	959,015	-	959,015
Penrith LGA	E - Waste	Waste an	70,000	(48,539)	21,461	-	105 <b>21,462</b>

Location	Description	Resp Officer	Adopted Budget	Proposed Variances	Revised Budget	Estimated Project Cost	PTD Expenditure
Penrith	Waste Strategy & Contract Development	Waste an	400,000	(39,690)	360,310	-	384,809
Penrith LGA	Hard Waste Assessment	Waste an	218,224	(28,228)	189,996	-	189,996
Penrith LGA	Waste Planning	Waste an	186,000	(16,290)	169,710	-	169,709
Penrith LGA	Place Management and Waste Partnership	Waste an	54,529	(20,836)	33,693	-	33,692
Penrith LGA	Community Recycling Centre Education	Waste an	15,126	(11,703)	3,423	-	3,422
Penrith LGA	Chemical Clean Out	Waste an	20,000	(13,988)	6,012	-	6,013
Penrith LGA	CRM Waste Services	Waste an	21,748	(21,748)	-	-	-
Penrith LGA	Bin Purchase (New Contract)	Waste an	-	1,588,338	1,588,338	-	1,588,338
Penrith LGA	Expanding Horizons	Waste an	222,849	405,195	628,044	-	628,043
Penrith LGA	Waste Electric Vehicle	Waste an	15,000	(13,480)	1,520	-	1,520
Penrith LGA	Exchange for Change	Waste an	147,236	(42,185)	105,051	-	105,051
Penrith LGA	Smart Waste Collection	Waste an	70,000	(12,958)	57,042	-	32,542
Penrith LGA	Communication Strategy	Waste an	-	90,909	90,909	-	90,909
Penrith LGA	FOGO Secondary Product	Waste an	-	20,000	20,000	-	20,000
TOTAL WASTE &	RESOURCE RECOVERY		2,384,712		4,234,524		4,234,522
Workforce and	Organisational Development						
Various	Corporate Training Budget	Workforce	195,896	(95,999)	99,897	195,896	99,897
Various	Skills & Knowledge Assessment Process	Workforce	3,000	(2,929)	71	-	71
Penrith Council	Management & Leadership Development Prog	Workforce	50,000	(5,609)	44,391	-	44,391
Penrith Council	Traineeship Program	Workforce	39,000	(17,240)	21,760	-	21,759
Penrith Council	Performance Management System	Workforce	56,604	(801)	55,803	-	55,803
Penrith LGA	Empower iCloud 5 Solution	Workforce	30,363	31,999	62,362	-	62,362
Penrith LGA	eRecruitment Onboarding and Succession Planning System	Workforce	206,195	(26,235)	179,960	-	179,959
Penrith Council	eLearning Management System	Workforce	74,500	(1,050)	73,450	-	73,450
Penrith Council	Code of Conduct	Workforce	90,000	(49,967)	40,033	-	40,033
TOTAL WORKFO	RCE AND ORGANISATIONAL DEVELOPMENT		745,558		577,727		577,724
TOTAL OPERATII	NG PROJECTS		40,968,080		37,044,164		37,044,161

## **CONTRACTS**

Part A - Contracts Listing - contracts entered into during the quarter

Contractor	Contract Number	Contract Purpose	Contract Value \$	Start Date	Expiration Date	Details of Contract	Budgeted (Y/N)
Waste Services		Combined Collection	>\$150,000	30-Jun-19	30-Jun-29	Single Use	Y
Waste Services		Recycling Processing	>\$150,000	30-Jun-19	30-Jun-23	Single Use	Y
Waste Services		FOGO Processing	>\$150,000	30-Jun-19	30-Jun-29	Single Use	Y
Waste Services		Clean Up Processing	>\$150,000	30-Jun-19	30-Jun-29	Single Use	Y
Waste Services		Effluent Collection & Disposal	>\$150,000	30-Jun-19	30-Jun-29	Single Use	Y
Mulgoa Park Public Amenities	RFT18/19-22	Construction of Public Amenities at Mulgoa Park	>\$150,000	30-May-19	30-May-20	Single Use	Y
Refurbishment of Council Heritage Buildings	RFT18/19-25	Refurbishment of 2 Council Heritage Buildings	>\$150,000	19-Jun-19	19-Jun-20	Single Use	Y
Public Toilet Cleaning	RFT18/19-08	Cleaning of Public toilets in Penrith LGA	>\$150,000	18-Jun-19	18-Jun-22	2 x 1 year extensions	Y

Notes:

1. Minimum reporting level is 1% of estimated income from continuing operations of Council or \$50,000 - whatever is the lesser.

2. Contracts listed are those entered into during the quarter being reported and exclude contractors on Council's Preferred Supplier list.

3. Contracts for employment are not required to be included

# **CONSULTANCY & LEGAL EXPENSES**

Budget review for the quarter ended 30 June 2019

Expense	YTD Expenditure (Actual \$)	Budgeted (Y/N)	Notes
Consultancies	8,143,940	Y	
Legal Fees	1,111,326	Y	

#### Definition of a Consultant:

A consultant is a person or organisation engaged under contract on a temporary basis to provide recommendations or high level specialist or professional advice to assist decision making by management. Generally it is the advisory nature of the work that differentiates a concultant from other contractors.

#### **On Time Payments:**

Aim to pay all small business accounts within a 30 day time frame from receiving the invoice, unless otherwise specified. EFT payments cycles are processed weekly.

Target	September 2018	December 2018	March 2019	June 2019
90%	57%	70%	61%	73%

### **CAPITAL BUDGET**

(\$'000)	Original Budget	Approved Sept Qtr.	Approved Dec Qtr.	Approved Mar Qtr.	Approved June Qtr.	Revised Budget	Proposed Budget	Projected Budget	Actual YTD
Capital Funding									
Rates & Other Untied Funding	29,744	1,268	16,478	2,486	(143)	49,834	(1,004)	48,830	48,830
Capital Grants & Contributions	16,104	4,797	119	(502)	(5)	20,513	(2,915)	17,598	17,598
Internal Restrictions									
- Renewals	1,591	(375)	51	2,027	-	3,294	800	4,094	4,094
- New Assets	7,047	1,961	136	3,299	75	12,518	(4,073)	8,445	8,445
External Restrictions	6,884	(98)	(5)	(10)	(451)	6,320	(137)	6,184	6,184
Other Capital Funding Sources									
- Loans	2,514	139	-	(1,136)	-	1,517	-	1,517	1,517
Income from Sale of Assets									
- Plant & Equipment	1,892	-	-	24	-	1,916	(254)	1,661	1,661
- Land & Buildings	2,600	5,942	(2,347)	14	-	6,210	(2,077)	4,133	4,133
TOTAL CAPITAL FUNDING	68,375	13,635	14,433	6,203	(524)	102,122	(9,660)	92,462	92,462
Capital Expenditure									
New Assets									
- Plant & Equipment	6,158	921	63	483	-	7,626	(1,389)	6,237	6,237
- Land & Buildings	4,313	3,219	451	1,529	20	9,532	2,338	11,870	11,870
- Roads, Bridges, Footpaths	15,652	5,839	14,012	3,239	(143)	38,600	(5,773)	32,826	32,826
- Other Infrastructure	4,590	1,321	495	161	-	6,566	(1,199)	5,368	5,368
- Library Books	635	80	1	-	-	716	(146)	569	569
- Other	1,214	827	67	1,505	50	3,662	(1,840)	1,822	1,822
Renewals									
- Plant & Equipment	230	100	-	(50)	-	280	(43)	237	237
- Land & Buildings	15,147	(68)	(724)	610	(451)	14,514	(993)	13,522	13,522
- Roads, Bridges, Footpaths	3,237	(39)	70	57	-	3,326	(392)	2,935	2,935
- Other Infrastructure	5,980	947	39	(1,321)	-	5,645	(121)	5,524	5,524
- Other	-	148	(42)	(10)	-	96	(2)	94	94
Loan Repayments (principal)	11,220	340	-	-	-	11,560	(100)	11,459	11,459
TOTAL CAPITAL EXPENDITURE	68,375	13,635	14,433	6,203	(524)	102,122	(9,660)	92,462	92,462

## **CASH & INVESTMENTS**

(\$'000)	Original Budget	Approved Sept Qtr.	Approved Dec Qtr.	Approved Mar Qtr.	Approved June Qtr.	Revised Budget	Proposed Budget	Projected Budget	Actual YTD
Externally Restricted									
Developer Contributions	36,084	(879)	(525)	584	55	35,319	97	35,416	35,416
Restricted Contributions for Works	5,717	7,960	(8,056)	1,379	-	7,000	799	7,799	7,799
Unexpended Grants	1,134	(505)	213	562	400	1,804	57	1,861	1,861
Unexpended Loan Funds	4,908	(139)	-	1,136	-	5,905	(6)	5,899	5,899
Other Externally Restricted	18,066	(13)	424	(1,059)	-	17,418	2,594	20,013	20,013
Total Externally Restricted	65,909	6,424	(7,944)	2,602	455	67,446	3,541	70,988	70,988
Internally Restricted									
Sinking Funds		-	-	-	-	_	_	-	_
Internal Reserves	81,113	1,668	(2,295)	(9,754)	376	71,108	11,681	82,789	82,789
Security Bonds & Deposits	9,245	1,047	525	1,114	298	12,229	-	12,229	12,229
Total Internally Restricted	90,358	2,715	(1,770)	(8,640)	674	83,337	11,681	95,018	95,018
Unrestricted	(3,978)	11,460	(111)	9,431	689	17,491	(15,222)	2,268	2,268
Total Cash & Investments	152,289	20,599	(9,825)	3,393	1,818	168,274	-	168,274	168,274

#### Cash & Investments cont'd

#### **Comment on Cash and Investments Position**

Council's portfolio continues to outperform its benchmark, the mix of bank term deposits and longer term Floating Rate Notes have ensured that the budget estimate for interest earned on the portfolio has been achieved for the June guarter. The Official Cash Rate was lowered by the Reserve Bank of Australia (RBA) in June and July by 25 basis points to 1.00%. The banks interest rates had been reduced by up to 50 basis points leading up to the decision, however they are still reducing their rates being offered which is forecasting further cuts. The 2019-20 budget has been reduced accordingly to reflect the decrease in rates.

#### Statements:

Externally Restricted Assets

All investments have been made in accordance with Section 625 of the Local Government Act 1993, relevant regulations and Council's Investment Policy.

Council's portfolio consists of grant and contribution funds held for specific expenditure purposes, internal reserves for future expenditure, refundable security bonds and deposits, with the remaining unrestricted funds relating to the cash flow differences between operational income and expenditure of Councils adopted budget. Reconciliation of the total restricted funds to the current Monthly Investment Report follows.

\$

Externally Restricted Assets	<b>Þ</b>
S7.11 Development contributions	35,416,129
Restricted contributions for works	7,799,144
Unexpended grants	1,860,969
Unexpended loans	5,899,208
Other externally restricted	20,012,723
Internally Restricted Assets	
Internal reserves	82,789,089
Security bonds and deposits	12,229,133
Unrestricted Invested Funds	2,267,583
Cash:	168,273,978
Council's Cash Book and Bank Statements	have been reconciled as at 30 June 2019.
<b>Reconciliation:</b> The YTD total Cash and Investments recon	ciled with funds invested and cash at bank.
	\$
Current Investment Group	3,326,066
Term Investment Group	142,100,000
Floating rate Notes Investment Group	19,500,000
Mortgage Backed Securities*	2,171,390
	167,097,456
General Fund Bank Account	1,176,522

<sup>168,273,978</sup> 

\*MBS Purchased in 2006/07 prior to the current Ministerial Investment Order

### **INCOME & EXPENSE**

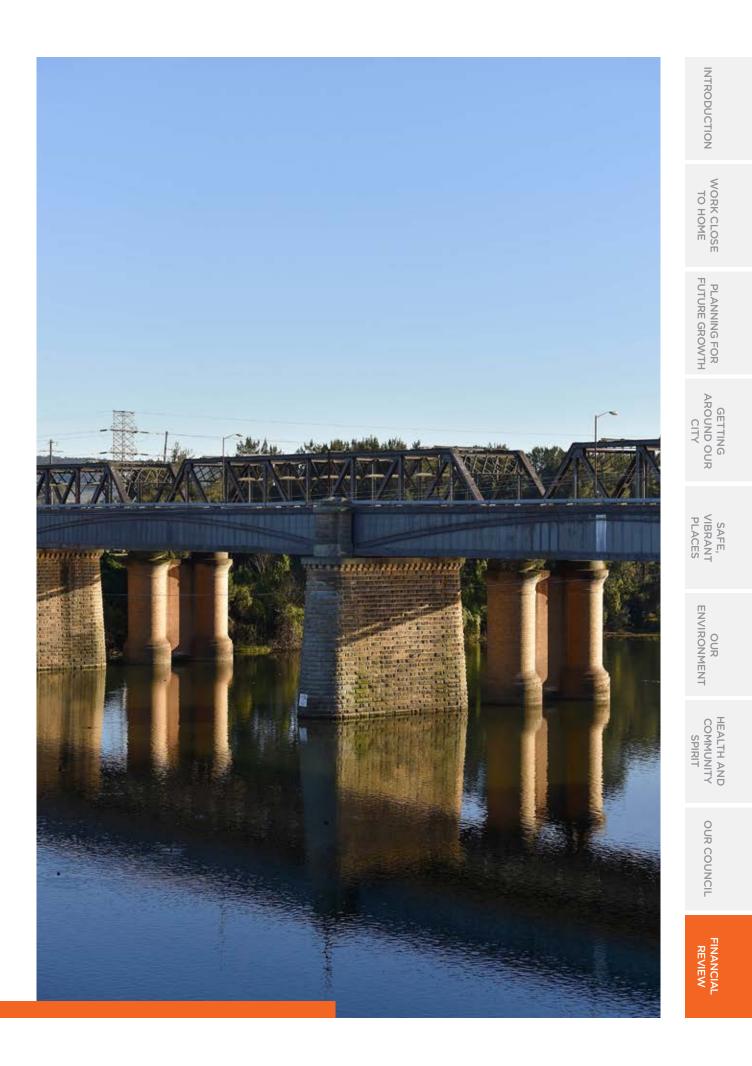
(\$'000)	Original Budget	Approved Sept Qtr.	Approved Dec Qtr.	Approved Mar Qtr.	Approved June Qtr.	Revised Budget	Proposed Budget	Projected Budget	Actual YTD
Income									
Rates & Annual Charges	154,820	857	457	228	-	156,362	124	156,486	156,486
User Fees & Charges	46,764	137	(475)	(1,157)	-	45,269	(3,771)	41,498	41,498
Interest & Investment Revenue	3,695	223	243	(12)	-	4,149	573	4,722	4,722
Other Revenues	2,282	514	28	143	-	2,967	3,945	6,912	6,912
Grants & Contributions - Operating	45,930	(8,604)	(8,665)	2,173	81	30,916	4,008	34,923	34,923
Grants & Contributions - Capital									
- Other	15,768	11,762	14,206	2,654	369	44,759	(463)	44,296	44,296
- Contributions (S94)	5,565	(2)	-	697	-	6,261	(897)	5,364	5,364
Share of Interests in Joint Ventures	900	-	-	-	-	900	1,379	2,279	2,279
Total Income from Continuing Operations	275,724	4,886	5,794	4,726	450	291,581	4,899	296,480	296,480
Expenses									
Employee Costs	102,245	1,392	345	(233)	-	103,750	(2,491)	101,258	101,258
Borrowing Costs	2,201	(445)	-		-	1,755	42	1,797	1,797
Materials & Contracts	80,348	(5,695)	(558)	1,754	451	76,300	(36,222)	40,078	69,526
Depreciation	25,285	-	-	-	-	25,285	2,434	27,719	27,719
Legal Costs	302	-	(30)	-	-	272	(174)	98	128
Consultants	14,295	169	(445)	(1,577)	(451)	11,991	24,742	36,733	7,255
Other Expenses	15,581	1,135	20	71	1	16,807	5,650	22,457	22,457
Share of Interests in Joint Ventures	850	-	-	-	-	850	707	1,557	1,557
Total Expenses from Continuing							-	,	,
Operations	241,107	(3,443)	(668)	14	1	237,010	(5,312)	231,698	231,698
Net Gain/(Loss) from the Disposal of									
Assets	(486)	-	(124)	18	-	(591)	(3,962)	(4,553)	(4,553)
Net Gain/(Loss) on Fair Value Adjustment	-	-	-	-	-	-	(1,535)	(1,535)	(1,535)
Net Operating Result from Continuing									
Operations	34,131	8,330	6,338	4,731	450	53,979	4,714	58,693	58,693
Net Operating Result before Capital Items	12,798	(3,430)	(7,868)	1,379	80	2,960	6,073	9,033	9,033
	12,130	(3,430)	(1,000)	1,313		2,300	0,015	3,035	3,035

# **INCOME & EXPENSE (by program)**

(\$'000)	Original Budget	Approved Sept Qtr.	Approved Dec Qtr.	Approved Mar Qtr.	Approved June Qtr.	Revised Budget	Proposed Budget	Projected Budget	Actual YTD
Income									
Childrens Services	25,246	1,863	(480)	(748)	-	25,882	(14)	25,868	25,868
Planning and Advocacy	7,335	349	833	937	50	9,503	(619)	8,884	8,884
Community Facilities	2,018	29	-	(383)	-	1,665	1,722	3,387	3,387
Community Information and Events	83	-	5	(65)	-	23	60	83	83
Community Well Being	2,361	46	11	3	-	2,420	79	2,500	2,500
Corporate Finance	4,137	773	(217)	(212)	-	4,481	1,526	6,007	6,007
Corporate Governance	19	119	18	40	-	196	39	236	236
Corporate Support	32	-	2	(4)	-	30	(9)	21	21
Corporate Workforce	94	0	-	-	-	94	(3)	91	91
Development Applications	4,767	-	90	(229)	-	4,628	(239)	4,389	4,389
Environmental and Health Management	462	69	6	28	-	566	126	692	692
Libraries	814	4	(40)	(5)	-	772	(21)	751	751
Major Infrastructure Projects & Design	22,577	887	(9,394)	1,683	-	15,752	(2,314)	13,438	13,438
Public Spaces and Community Safety	513	298	-	187	-	998	42	1,041	1,041
Roads, Footpaths and Buildings	18,458	376	14,068	3,085	-	35,987	(1,387)	34,599	34,599
Sport and Recreation	12,595	309	197	(1,041)	400	12,460	(683)	11,776	11,776
Traffic, Parking and Drainage	768	1,731	100	661	-	3,260	(699)	2,561	2,561
Waste and Community Protection	38,746	111	(129)	591	-	39,318	(31)	39,288	39,288
Parks	65	2,875	-	-	-	2,940	872	3,812	3,812
Sustainability	10	-	-	-	-	10	(0)	10	10
General Revenue	134,625	(4,952)	725	197	-	130,596	6,452	137,048	137,048
Total Income from Continuing Operations	275,724	4,886	5,794	4,726	450	291,581	4,899	296,480	296,480
Total income from continuing operations	215,124	4,000	5,794	4,720	450	291,501	4,099	290,400	290,400
Expenses									
Childrens Services	26,394	806	387	(684)	-	26,902	(999)	25,903	25,903
Planning and Advocacy	6,922	731	401	(86)	-	7,969	(1,202)	6,767	6,767
Community Facilities	2,488	68	(2)	(100)	1	2,455	55	2,510	2,510
Community Information and Events	5,849	307	44	35	-	6,235	(150)	6,085	6,085

## **INCOME & EXPENSE (by program)**

(\$'000)	Original Budget	Approved Sept Qtr.	Approved Dec Qtr.	Approved Mar Qtr.	Approved June Qtr.	Revised Budget	Proposed Budget	Projected Budget	Actual YTD
Community Well Being	6,700	172	11	45	(2)	6,927	6	6,932	6,932
Corporate Finance	16,652	446	492	(342)	2	17,250	(3,813)	13,436	13,436
Corporate Governance	5,616	46	157	124	-	5,943	203	6,146	6,146
Corporate Support	2,652	(40)	48	337	-	2,996	1,187	4,183	4,183
Corporate Workforce	2,959	93	143	105	-	3,300	(103)	3,198	3,198
Development Applications	9,304	196	(188)	(19)	-	9,292	(366)	8,927	8,927
Environmental and Health Management	3,157	303	(58)	29	-	3,431	(166)	3,265	3,265
Libraries	6,758	(14)	(2)	(53)	-	6,689	(189)	6,500	6,500
Major Infrastructure Projects & Design	25,025	(7,297)	(1,755)	(88)	-	15,884	(2,167)	13,717	13,717
Public Spaces and Community Safety	16,081	(216)	(28)	(5)	-	15,831	(1,380)	14,451	14,451
Roads, Footpaths and Buildings	35,394	179	298	4	-	35,875	3,989	39,864	39,864
Sport and Recreation	8,711	205	61	(69)	-	8,908	(1)	8,907	8,907
Strategic Planning	513	158	-	20	-	692	(49)	643	643
Traffic, Parking and Drainage	3,913	463	54	141	-	4,570	(225)	4,345	4,345
Waste and Community Protection	39,930	364	(466)	564	-	40,393	(1,013)	39,380	39,380
Parks	15,497	(414)	(222)	4	-	14,865	1,134	15,999	15,999
Sustainability	593	0	(42)	51	-	602	(63)	540	540
General Revenue	-	-	-	-	-	-	-	-	-
Total Expenses from Continuing									
Operations	241,107	(3,443)	(668)	14	1	237,010	(5,312)	231,698	231,698
Net Gain/(Loss) from the Disposal of Assets	(486)	-	(124)	18	-	(591)	(3,962)	(4,553)	(4,553)
Net Gain/(Loss) on Fair Value Adjustment	-	-	-	-	-	-	(1,535)	(1,535)	(1,535)
Net Operating Result from Continuing Operations	34,131	8,330	6,338	4,731	450	53,979	4,714	58,693	58,693



# **INTERPRETING ASSISTANCE**

ENGLISH	If you do not understand this, please contact the Telephone Interpreting Service on 131 450 and ask them to contact Penrith City Council on your behalf on (02) 4732 7777. Or come to the Council offices and ask for an interpreter.						
ARABIC	إذا لم يكن بامكانك قراءة النص أعلاه. الرجاء الاتصال بخدمات الترجمة الفورية الهاتفية (TIS) على الرقم 131 450 والطلب منهم الاتصال بدورهم بمجلس مدينة بنريث نيابة عنك على الرقم 4732 7777 (02) . أو يمكنك الحضور إلى المجلس وطلب ترتيب مترجم فوري لك .						
CHINESE	如果您无法阅读这些文字,请致电 131 450 联系电话传译服务中心,请他 们代您拨打 (02) 4732 7777 联系 Penrith 市议会。您也可以亲自到市议会来 并要求获得口译服务。						
GREEK	Αν δεν μπορείτε να το διαβάσετε αυτό, τηλεφωνήστε στην Τηλεφωνική Υπηρεσία Διερμηνέων στο 131 450 και ζητήστε τους να επικοινωνήσουν με το Δήμο Penrith (Penrith City Council) για λογαριασμό σας στον αριθμό (02) 4732 7777, ή ελάτε στη Δημαρχία και ζητήστε διερμηνέα.						
HINDI	यद आिप इसे नहीं पढ़ पाते हैं, तो कृपया 131 450 पर टेलीफोन दुभाषयाि सेवा से संपर्क करें और उनसे कहें कवि आपकी ओर से पेनरथि सटिी काउंसलि से (02) 4732 7777 पर संपर्क करें. या आप काउंसलि आएँ और एक दुभाषयि की माँग करें.						
ITALIAN	Se non riuscite a leggere questo, contattate il servizio telefonico di inter- pretariato al numero 131 450 e chiedetegli di contattare da parte vostra il comune di Penrith City al numero (02) 4732 7777 oppure venite in comune e richiedete un interprete.						
MALTESE	Jekk ma tistax taqra dan, jekk jo ing Service fuq 131 450 u itlobh f'ismek fuq (02) 4732 7777. Jew	om biex jikkunta	attjaw Penrith City Council				
PERSIAN		شهر پنریٹ ouncil	اگر نمی توانید این مطلب را بخوانید بزنید و از آنان بخواهید با شورای ه 4732 4732 (02) از جانب شم مترجم بخواهید.				
SINGHALESE	ඔබට මෙය කියවීමට නොහැකි නම්, කරුණාක ස්මාව (Telephone Interpreting Se 7777 අමතා පෙන්රිත් නගර සභාව (Penn සිටින්න, නැතිනම් නගර සභාව වෙත පැමිණ (	rvice) අමතා ඔබ රව ith City Council	ානුවෙන් දුරකථන අංක (02) 4732 ) හා සම්බන්ධ කර දෙන ලෙස ඉල්ලා				
TAMIL	இதை உங்களால் வாசிக்க இயல உரைபெயர்ப்பு சேவையை 131 4 நகரவையுடன் (02) 4732 7777 எ தொடர்பு கொள்ளுமாறு கேளுங்கள உரைபெயர்ப்பாளர் ஒருவர் வேண்	50 எனும் இலக்க எனும் இலக்கத்தில ள். அல்லது நகர	த்தில் அழைத்து பென்ரித் ல் உங்கள் சார்பாக வைக்கு விஜயம் செய்து				
VIETNAMESE	Nếu quý vị không thể đọc được Dịch Qua Điện Thoại ở số 131 - với Hội Đồng Thành Phố Penrit Đồng và yêu cầu có thông dịch	150 và yêu cầu n ở số (02) 4732	họ thay mặt quý vị liên lạc				
Contact:	Penrith City Council Civic Centre 601 High Street	Telephone: Facsimile: Email:	02 4732 7777 02 4732 7958 council@penrith.city				

Penrith NSW