

FAST FACTS

194,134

ESTIMATED
RESIDENT
POPULATION
(2014)

56%

OF PENRITH'S
WORKFORCE ARE
LOCAL
RESIDENTS

70,443

LOCAL
JOBS

16

ORDINARY
COUNCIL
MEETINGS
HELD

1,187

EMPLOYEES

51

PEOPLE
ADDRESSED
COUNCIL
MEETINGS

5%

REDUCTION IN
CORPORATE
ELECTRICITY
USE

180,000m²

OF ROAD
PAVEMENTS
RESURFACED AND
RECONSTRUCTED

9.4%

COUNCIL STAFF
TURNOVER

1,200

ILLEGAL DUMPING
INVESTIGATIONS

400

PEOPLE ATTENDED
SENIORS WEEK
CONCERTS

369,151

PEOPLE USED
COMMUNITY
BUILDINGS

637

PEOPLE BECAME
NEW AUSTRALIAN
CITIZENS

\$647million

OF DEVELOPMENT
APPROVED

87

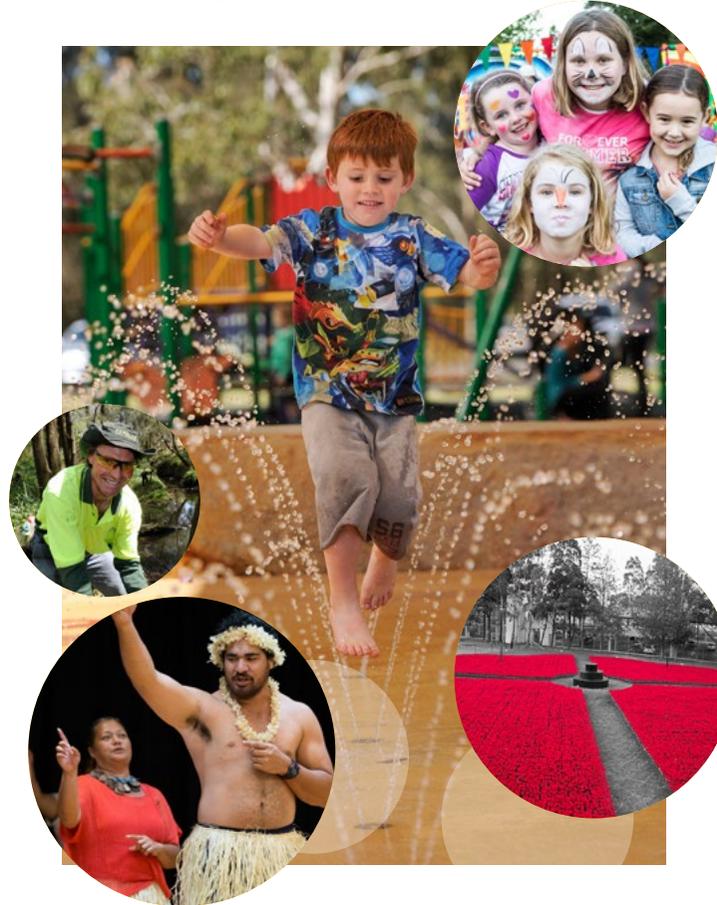
LOCAL ATHLETES
ASSISTED TO COMPLETE
INTERSTATE OR
OVERSEAS

25,000m²

OF GRAFFITI
REMOVED

We have prepared this snapshot to help our community understand what Council has been doing over the past year. This is not our full Annual Report as required under the Local Government Act.

For more information, or to read Council's full Annual Report or Financial Statements visit our website:
www.penrithcity.nsw.gov.au/Resources-and-Documents/Documents/Organisational-performance/



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PENRITH
CITY COUNCIL

penrithcity.nsw.gov.au

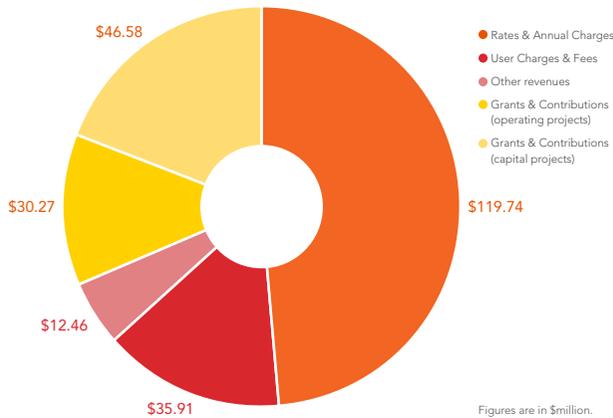
PENRITH
CITY COUNCIL

Penrith's Bicentenary: Celebrating 200 Years

ANNUAL REPORT
2014-15
SNAPSHOT

WHERE OUR \$ CAME FROM

In 2014-15 our income increased by 14% to \$245million. Our income comes from four main sources, rates and annual charges, user fees and charges as well as grants and contributions for both capital and operating projects. All income sources increased compared to the previous year.



WHERE WE SPENT IT

Total expenditure in 2014-15 was \$183.5million. Council delivered 44 individual services in 2014-15, including 18 internal services which support our operations, for example Financial Services, GIS and Mapping and Workforce. The remainder of our services are community focussed, from building maintenance through to parks, and children's services to community safety.

Council also oversaw the operation of three Controlled Entities. These organisations are run as corporate entities and include Penrith Performing & Visual Arts, Penrith Aquatic & Leisure and Penrith Whitewater Stadium.

The largest expenditure occurred in the area of Emergency Services, Regulation and Waste (17.8% of total), followed by Roads, Footpaths and Buildings (17.0%). Combined, our internal services account for 14.2% of expenditure.

HIGHLIGHTS

This year marks our City's Bicentenary – 200 years since the establishment of the first government building, a military depot, in High Street. To celebrate this milestone we've honoured our past, celebrated Penrith of today and looked forward to our bright future.

In February we launched *Penrith Progression: A Plan for Action*, which includes 100 actions to transform our City Centre and deliver jobs for the future. Together the projects outlined in the Plan represent smart growth, smart density and smart investment.

We also launched the *Our River Masterplan*, giving us a blueprint to create more connections to the Nepean River, and capitalise on its potential as a regional gathering space with a range of events and activities. Popular community events, Sunday Siestas, Music by the River and Cinema in the Park, have already used this amazing backdrop.

As in previous years we have worked closely with state and federal governments to improve infrastructure for our growing City and boost local jobs. We also formed a Regional Strategic Alliance with Blue Mountains City and Hawkesbury City Councils to capitalise on opportunities to maximise benefits for our residents.

CHALLENGES

The NSW Government's program of local government reform continued with the announcement of the *Fit for the Future* program in October 2014. All councils were required to assess whether they have appropriate scale and capacity to continue to operate. Our response was submitted in June 2015, identifying key strategies to improve performance against the range of identified benchmarks to ensure we meet them.

HOW WE PLAN AND REPORT

Council operates under an Integrated Planning and Reporting framework (IP&R) which requires us to report regularly on progress towards our four year Delivery Program and annual Operational Plans.

Our reporting cycle includes quarterly and six monthly progress reports covering performance and financial information, and our Annual Report which includes audited financial statements and a summary of work completed during the year against what we said we would do.

All these reports are available on Council's website.

WHAT OUR COMMUNITY SAID

We regularly survey our community to get feedback on how we are delivering our services. Key results from this year's survey were:

- Overall satisfaction with Council's performance remained statistically unchanged with a mean score of 6.92 compared to 6.95 in 2013.
- Satisfaction with value for the rates dollar remained statistically unchanged with a mean score of 6.51 compared with 6.67 in 2013.
- Our community most values the community spirit and family friendly atmosphere of the City, closely followed by the open, green spaces and parks.
- When asked what was the top challenge facing Penrith in the next 10 years most people were concerned that infrastructure needs to match our growing population.

